



RULE-MAKING ORDER

CR-103P (May 2009)
(Implements RCW 34.05.360)

Agency: Health Care Authority, Washington Apple Health

Permanent Rule Only

Effective date of rule:

Permanent Rules

- 31 days after filing.
- Other (specify) _____ (If less than 31 days after filing, a specific finding under RCW 34.05.380(3) is required and should be stated below)

Any other findings required by other provisions of law as precondition to adoption or effectiveness of rule?

- Yes
 - No
- If Yes, explain:

Purpose: The agency is amending this rule to update its notification practices

Citation of existing rules affected by this order:

Repealed:
 Amended: 182-518-0030
 Suspended:

Statutory authority for adoption: RCW 41.05.021, 41.05.160

Other authority:

PERMANENT RULE (Including Expedited Rule Making)

Adopted under notice filed as WSR 17-06-047 on February 27, 2017.
 Describe any changes other than editing from proposed to adopted version: None

If a preliminary cost-benefit analysis was prepared under RCW 34.05.328, a final cost-benefit analysis is available by contacting:

Name: _____ phone () _____
 Address: _____ fax () _____
 e-mail _____

Date adopted: April 19, 2017

NAME (TYPE OR PRINT)
Wendy Barcus

SIGNATURE

TITLE
HCA Rules Coordinator

CODE REVISER USE ONLY

OFFICE OF THE CODE REVISER
 STATE OF WASHINGTON
 FILED
DATE: April 19, 2017
TIME: 3:47 PM
WSR 17-10-001

**Note: If any category is left blank, it will be calculated as zero.
No descriptive text.**

**Count by whole WAC sections only, from the WAC number through the history note.
A section may be counted in more than one category.**

The number of sections adopted in order to comply with:

Federal statute:	New	_____	Amended	_____	Repealed	_____
Federal rules or standards:	New	_____	Amended	_____	Repealed	_____
Recently enacted state statutes:	New	_____	Amended	_____	Repealed	_____

The number of sections adopted at the request of a nongovernmental entity:

New	_____	Amended	_____	Repealed	_____
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The number of sections adopted in the agency's own initiative:

New	_____	Amended	_____	Repealed	_____
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The number of sections adopted in order to clarify, streamline, or reform agency procedures:

New	_____	Amended	<u>1</u>	Repealed	_____
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The number of sections adopted using:

Negotiated rule making:	New	_____	Amended	_____	Repealed	_____
Pilot rule making:	New	_____	Amended	_____	Repealed	_____
Other alternative rule making:	New	_____	Amended	<u>1</u>	Repealed	_____

WAC 182-518-0030 Washington apple health—Modified adjusted gross income (MAGI) notice requirements—Electronic notices. (1) For programs based on modified adjusted gross income (MAGI), you may choose to get notices by regular mail or in an electronic format through Washington Healthplanfinder.

~~(2) We send you letters (notices) ((to inform you)) about your eligibility for Washington apple health ((WAH)) programs as described in WAC 182-518-0005 through 182-518-0025.~~

~~((2) For programs based on modified adjusted gross income (MAGI), you have the right to choose to get WAH eligibility notices by regular mail, in an electronic format, or both.~~

~~(3) To receive electronic notices you must:~~

~~(a) Have an account with Washington Healthplanfinder. (There is no charge to create an account); and~~

~~(b) Provide us with the following information: A valid e-mail address, your name, and your application identification number.~~

~~(4) You may ask to receive WAH notices electronically by:~~

~~(a) Mailing, delivering, or giving us a written letter to the address listed on our web site;~~

~~(b) Sending a facsimile letter to us as directed on our web site;~~

~~(c) Calling the WAH customer service center at the number listed on our web site;~~

~~(d) Logging on to your Healthplanfinder account online and selecting the "I would prefer to receive written communications by e-mail" check box on the contact information page; or~~

~~(e) Calling the Healthplanfinder customer support center.~~

~~(5) When you have asked for electronic notification, we:~~

~~(a) Send the notice to your Healthplanfinder account no later than one business day after creating the notice.~~

~~(b) Send you an e-mail message to notify you when a new WAH notice has been sent electronically to your Healthplanfinder account.~~

~~(i) The e-mail message will not include the notice, information about the content of the notice, or other confidential information; and~~

~~(ii) You must log on to your Healthplanfinder account to get the notice.~~

~~(6) We will stop sending WAH notices electronically to you if you ask us. You must notify us if your e-mail address changes.)) (3) When you select electronic notifications, also referred to as "paperless," we:~~

~~(a) Confirm your selection by regular mail;~~

~~(b) Notify you by email when a new notice has posted to your account; and~~

~~(c) Consider the notice received by you as of the date on the notice as described in WAC 182-518-0005.~~

(4) To read the notice, you must log in to your Washington Healthplanfinder account, as email messages do not include the content of the notice or other confidential information.

(5) If an email message is returned as undeliverable, we send the message to you by regular mail no later than three business days after the date of the undeliverable email response.

(6) You may ask at any time to stop receiving electronic notices from us.