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<date>

<First Name> <Last Name>

<Address 1>

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<CITY>, <STATE> <ZIP>

Providence Swedish and PacMed may leave the Regence network on April 1, 2025

Dear <member first name>,

We have been working with Providence Swedish and Pacific Medical Centers (PacMed) on a new contract and hope to reach an agreement soon. However, if we are not able to reach an agreement, Providence Swedish and PacMed will leave the Regence provider network for the Uniform Medical Plan (UMP), effective April 1, 2025.

If we reach an agreement after you receive this notification, we will send you a new letter with that update.

How will this affect me?

You may continue to receive care from Providence Swedish and PacMed through April 1, 2025, at the network rate. If you receive services from Providence Swedish and PacMed on or after April 1, 2025, you will pay the out-of-network rate, which is 40 percent of the allowed amount after you meet your deductible. The plan pays most covered services at 60 percent of the allowed amount for out-of-network providers. The provider may bill you for charges above the allowed amount, which is known as balance billing. You pay all charges billed to you above the allowed amount. All charges billed above the allowed amount will not apply to your deductible or out-of-pocket limit.

You pay less when you see a preferred provider. You will pay the network rate for most covered services after meeting your deductible. Our network includes many other high-quality providers, including those at:

- University of Washington
- Evergreen Health
- Capital Medical Center
- Western Washington Medical Group
- Proliance Surgeons

If you're currently receiving certain care from Providence Swedish and PacMed, you may have the right to continue network treatment for a limited time. Please call us to explore your options and tell the representative you are calling about services related to the termination of Providence Swedish and PacMed. Eligible conditions include:

- Seeing the provider for a serious or complex condition, including certain chronic conditions
- Undergoing a course of institutional or inpatient care from the provider
- Being scheduled for a nonelective surgery from the provider
- Being pregnant and seeing the provider for pregnancy-related care
- Being determined to be terminally ill

I have Medicare as my primary insurance; how will this affect me?

If Medicare covers the care that you are receiving from Providence Swedish and PacMed and Providence Swedish and PacMed is a Medicare-participating provider, your care from Providence Swedish and PacMed will continue to be considered in-network with both Medicare and your secondary coverage under UMP. If Medicare does not cover the care you are receiving from Providence Swedish and PacMed, your care from Providence Swedish and PacMed on or after April 1, 2025, will be paid at the out-of-network rate by your UMP plan.

Where can I find more information?

For questions or help finding a preferred provider in your area:

- Public Employees Benefits Board (PEBB) members: call UMP Customer Service at 1-888-849-3681 (TRS: 711) or visit regence.com/ump/pebb/finding-doctors
- School Employees Benefits Board (SEBB) members: call UMP Customer Service at 1-800-628-3481 (TRS: 711) or visit regence.com/ump/sebb/finding-doctors

We apologize for any inconvenience this may cause, and we are committed to helping you find the care you need, close to home. Thank you for choosing UMP as your health care partner.

Sincerely,
Your Regence Team

<ACA Section 1557 Notice>