



SEBB Benefits 24/7 online enrollment system

School Employees Benefits
Outreach & Training
April 13, 2023.

Washington State
Health Care Authority

SCHOOL EMPLOYEES BENEFITS BOARD

Agenda

- 1 General Information
- 2 Benefit Admin changes
- 3 Subscriber changes
- 4 Changes and updates
- 5 Reminders, Tips & Resources



General Information

New Benefits 24/7 online enrollment system will replace SEBB My Account (SMA) effective: **May 8, 2023**

Objective

Modernize web-based enrollment system with enhanced security functions used for the Public Employees Benefit Board (PEBB) program.

Merge SEBB & PEBB
members in a single
platform

Streamline support,
maintenance and
reduce reliance on
other systems

Create web-based
user interface front
end

Enhance security
functions like SEBB
My Account

Send eligibility and
enrollment
information directly to
healthcare carriers

Provide self-service
options for members

What's changing!

- Benefits 24/7 Login
- First day of school
- Dual enrollment resolved in real-time
- Subscriber enrollment history visible
- Request Continuation/Retiree coverage
- Reporting Locally Eligible
- Streamlined special open enrollments
- Wellness program participants visible

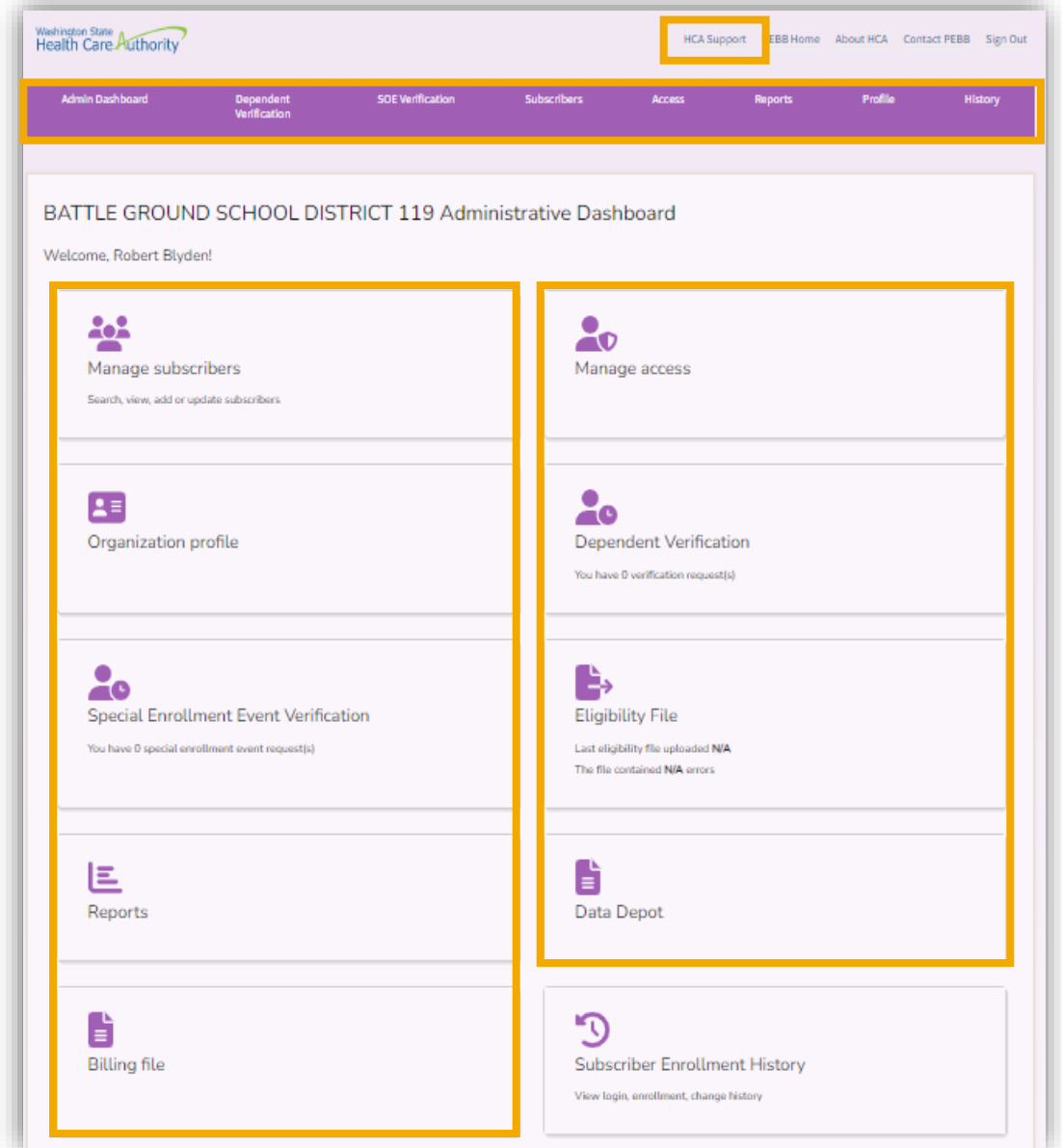
Task	SEBB My Account	Benefits 24-7
Choose health plans when newly eligible or waive	Yes	Yes
Defer retiree coverage	No	Yes
Submit requests for retiree coverage or continuation coverage	NO	Yes
Enroll dependents in benefits and manage their enrollment throughout the year	Yes	Yes
Upload documents to prove dependent eligibility	Yes	Yes
Use links to visit vendor websites to enroll in supplemental benefits (Life, FSA/DCAP, etc.)	Yes	Yes
Make long-term disability insurance elections	Yes	Yes
Submit special open enrollment requests	Yes	Yes
Add or remove dependents during open enrollment	Yes	Yes
Select medical, dental, and vision (SEBB vision only) plans during open enrollment	Yes	Yes
Attest to premium surcharges	Yes	Yes
View and print your statement of insurance	Yes	Yes
Sign up to receive emails from the Program	Yes	Yes
Access application through SecureAccess WA (SAW)	Yes	Yes

New user-friendly application with more functionality!

hca.wa.gov/sebb-benefits-admins/administrative-tools-and-resources/administering-sebb-benefits247

What's not changing!

- Access and Multi-Factor Authentication (MFA) through SAW
- Reports (enhancements to existing)
- Data depot for ad hoc delivery
- Billing file format and date
- Eligibility file upload
- Dependent and SOE verification functions
- Improved wizard functionality
- HCA Support inquiries





Benefit administrator changes

Benefits 24/7 Login

Login screen

- Added one login button for Employee/Subscriber/External Admin access

Benefits 24/7 Login

Log in to Benefits 24/7 to manage benefits for yourself and your dependents, attest to premium surcharges, enroll in PEBB retiree coverage, and get your statement of insurance. and make changes.

If you need help accessing Benefits 24/7, including resetting your security questions and answers:

- Visit the [Help with Benefits 24/7](#) webpage.
- Employees: Contact your payroll or benefits office.
- Retirees and continuation coverage subscribers: Contact us through HCA Support.

Employee / Subscriber / External Admin login

Log in to Benefits 24/7

Actions you can take during open enrollment (October 1 - November 15)
(some restrictions apply)

- Enroll in PEBB benefits
- Attest to the spouse or state-registered domestic partner coverage and tobacco premium surcharges
- Waive coverage for yourself (employees only)
- Add dependents (you must provide proof of your dependent's eligibility before they can be enrolled).

Manage PEBB benefits for your organization

Internal Admin / HCA User

Log in here

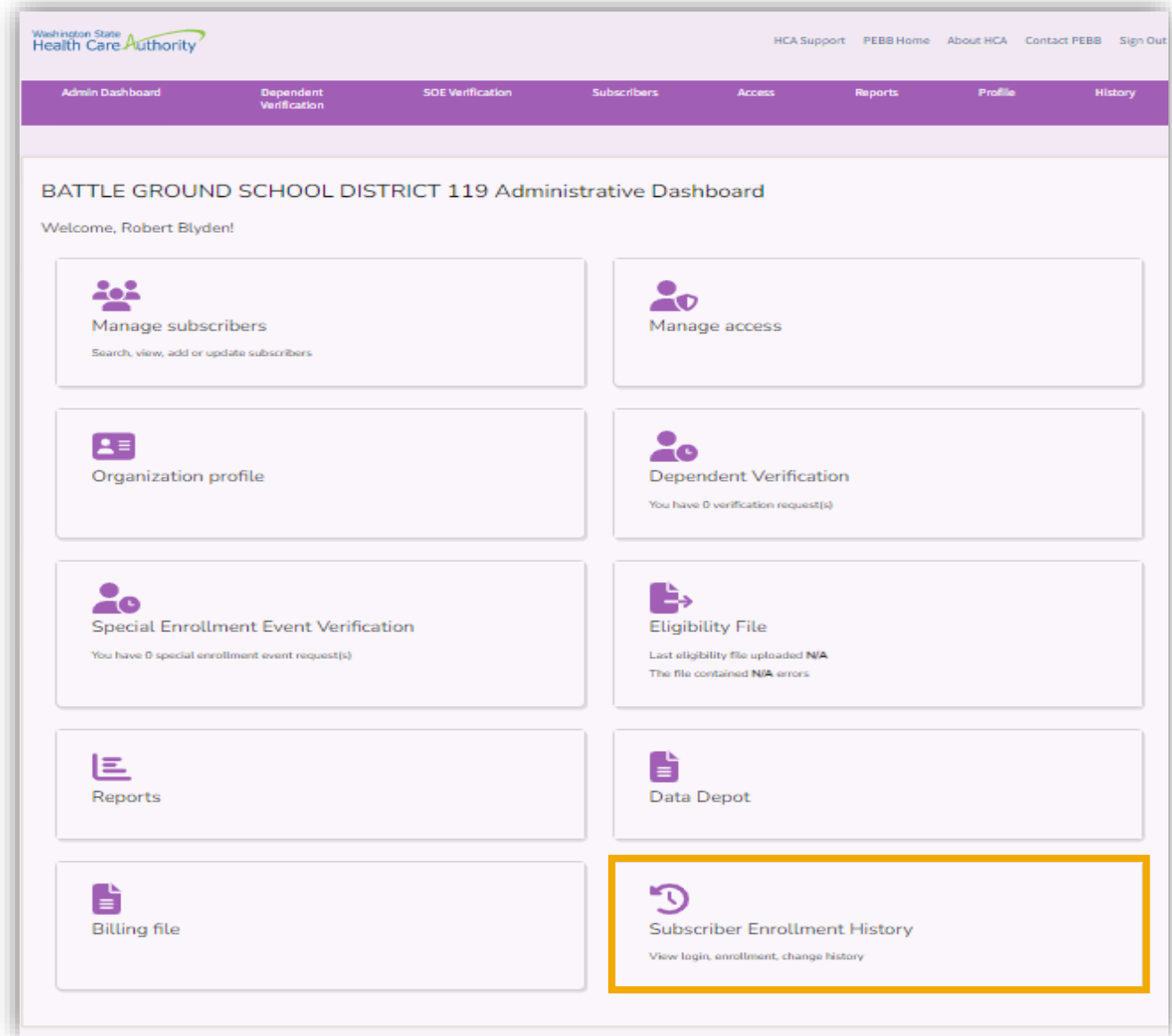
Actions you can take using PEBB My Account year-round

- View your coverage information (employees and dependents)
 - View your coverage information (Continuation Coverage - January 1, 2020)
- View your basic employer-paid life and AD&D insurance information (employees only)
- View your long-term disability insurance information (employees only)
- Download your statement of insurance
- View your premium surcharge attestations (if applicable)
- Make changes to your tobacco use premium surcharge attestation (if applicable)
- Make changes based on qualifying events specified in the PEBB Program rules

Benefit Administrator Dashboard

Administrative Dashboard

- Same navigation functions
- Added subscriber enrollment history tile
- Removed Medical FSA/DCAP tile



Managing Subscribers

Adding a new subscriber- First Day of School

- Removed first day of school field in organization profile
- Added checkbox to attest subscribers are eligible on or before the first day of school
 - Only displays with a date of eligibility in the **month of September**.
 - If checked, coverage is effective the same day

Washington State Health Care Authority

HCA Support PEBB Home About HCA Contact PEBB Sign Out

Admin Dashboard Dependent Verification SOE Verification Subscribers Access Reports Profile History

BATTLE GROUND SCHOOL DISTRICT 119

Manage Subscribers

Use this section to perform the following actions for subscribers (employees):

- Review your subscriber's current account information and coverage selections.
- View and/or print your subscriber's Statement of Insurance.
- Review your subscriber's enrollment, dependents and benefit elections.

Search by: First Name, Last Name, Last 4 SSN, Full SSN [Add new subscriber](#)

First name	Middle name	Last name	SSN	Birth date	Member type	Employer name
No records available.						

0 - 0 of 0 items

Add subscriber

SSN*

Date of Eligibility*

☐ Subscriber's first day of work is on or before the first day of school

If a subscriber is entered with a date of eligibility in the month of September, a checkbox will display to attest if subscriber is eligible on or before the first day of school.

Managing Subscribers

Adding a new subscriber

- Added coverage effective date when entering a newly eligible subscriber
 - Verify correct coverage effective date before submitting
- Added employee locally eligible field initiated by HCA staff

Add subscriber

Last name* First name* Middle name SSN*

Suffix Birth date* Sex assigned at birth* Gender Identity*

Gender X means a gender that is not exclusively male or female. This field will be kept private to the extent allowable by law. To learn more, visit HCA's website at hca.wa.gov/gender-x.

Phone numbers are used by HCA and health plan carriers to contact subscribers to resolve issues and provide customer support.

Home phone number Work phone number

Eligibility reason* Date of Eligibility* Coverage Effective Date

Is this employee represented?* Effective start date* Is this employee locally eligible?* ☐ Yes* ☒ No* Employee monthly gross salary

Hire date*

Address line 1*

Address line 2

City* State/Province* County* Zip code*

Country*

☒ Same mailing address

Managing employee eligibility information

SmartHealth Wellness participation

- Added wellness program incentive participation
- Updated annually by HCA staff

Terminate/Transfer subscriber

- Combined Terminate/Transfer reason field
- Added cancel transfer button only available until midnight the same day entered

Currently managing: John Scott

Dashboard Eligibility Manage Dependents Profile Tobacco Surcharge Attestations Current Coverage Supplemental Benefits

Manage eligibility information

Last name* First name* Middle name SSN*

Suffix Birth date* Sex assigned at birth* Gender Identity* Gender X means a gender that is not exclusively male or female. This field will be kept private to the extent allowable by law. To learn more, visit HCA's website at hca.wa.gov/gender-x.

Eligibility reason* Date of Eligibility*

Employee monthly gross salary Hire date* Wellness participant:

Is this employee represented? Effective start date* Is this employee locally eligible? ☐ Yes* ☒ No*

☐ Eligible for PEBB Benefits

Terminate/Transfer subscriber:

Termination/Transfer Reason Termination effective date *

Terminate/Transfer subscriber:

Termination/Transfer Reason Transfer Date *

Managing employee profile information

Replaced enrollment tab with eligibility tab

Subscriber Profile Tab

- Added subscriber information (Self)
 - Address changes **must** be updated in employee's eligibility tab
- Added Medicare Advantage plan supplemental demographic information

Currently managing: John Scott

Dashboard Eligibility Manage Dependents Profile Tobacco Surcharge Attentions Current Coverage Supplemental Benefits

Manage your account information

Please contact your personal, payroll, or benefits office if you wish to change any non-editable information.

— Scott, John (Self)

Last name* First name* Middle name* SSN*

Scott John L 5555555555

Suffix* Birth date* Sex assigned at birth* Gender identity*

JR, SR 01/01/1980 Male Male

Residence: It contains a gender that is not exclusively male or female. This field will be kept private to the extent allowable by law. To learn more, visit HHS's website at <https://www.hhs.gov/gender>.

+ Contact information

+ Residential address

+ Mailing address

— Medicare advantage plan supplemental demographic information

Medicare advantage plan enrollment supplemental demographic info

Providing this demographic information is optional and will not affect your enrollment in a Medicare Advantage Plan.

Preferred language other than English

☐ Spanish

☐ Other (please indicate)

☐ No selected preference

Are you of Hispanic, Latino/a, or Spanish origin? Select all that apply.

☐ Mexican/Mexican-American/Chicano

☐ Cuban

☐ Puerto Rican

☐ Other Spanish/Hispanic

☐ Not Spanish/Hispanic

☐ I Choose Not to Answer

Which of the following best describes you? Select all that apply.

☐ Asian Indian

☐ Black/African American

☐ Chinese

☐ Filipino

☐ Guamanian or Chamorro

☐ American Indian/Alaskan Native

Managing Access

Active Users

- Removed finance role
- Removed access management role
- Added release account button
- Added access start date field

Inactive Users (New)

- Remove access end date to restore access to user
- User can only be removed if the record has never been claimed

Washington State Health Care Authority

PEBS Home About HCA Contact PEBS Sign Out

Admin Dashboard Subscribers Access Dependent Verification Special Enrollment Verification Self Pay Dashboard Organizations Reports Settings History

← Back to search results

Admin Dashboard Dependent Verification Special Enrollment Verification Subscribers Access Reports Profile

Currently managing: EASTMONT SCHOOL DISTRICT 206

EASTMONT SCHOOL DISTRICT 206

Active Users

- Admin
 - Assign perspay user roles
 - Update organization profile information/contacts
- Edit
 - Add eligible subscribers
 - Assist subscribers with benefit enrollment
 - Approve/Deny life event requests (eg. approve the addition of a dependent)
 - Update/Change enrollment data on behalf of subscriber
 - Terminate coverage
 - Access to reports
- Read only
 - View enrollment and eligibility data for subscribers
 - Access to reports

Add system user

First name	Last name	Email	Role	Access start date	Access end date	Manage
Sara	Adamy	sara.adamy@hca.wa.gc	Admin	02/28/2023	mm/dd/y...	<div>Save</div> <div>Release account</div>

+ Inactive Users

Note: Only admin and edit roles can release a subscriber account.

Organization Profile

Adding/Removing Contacts

- Used by HCA staff to contact SEBB organizations
- Added additional contact types
 - LTD and Other

Contacts ➕ Add contact

Name	Roles
+ Donna Willis	Payroll Insurance/Billing Benefit Specialist
+ Lynette Hofer	Payroll Insurance/Billing Benefit Specialist
+ Mitch Thompson	Payroll Insurance/Billing Benefit Specialist
- Cheri Dailey	Payroll Insurance/Billing Benefit Specialist Superintendent

Form Fields:

- First name*: Cheri
- Middle initial: A
- Last name*: Dailey
- Email address*: dailey.cheri@battlegroundps.org
- Phone*: Phone Number
- Fax: Phone Number
- ☐ Address same as organization physical address
- Mailing Address line 1*: PO Box 200
- Mailing Address line 2*: Unit #, Suite #
- City*: Battle Ground
- State/Province*: WA
- Zip code*: 98604

Contact types:

<input checked="" type="checkbox"/> Benefit Specialist	<input checked="" type="checkbox"/> Insurance/Billing	<input type="checkbox"/> LTD	<input type="checkbox"/> Other	<input checked="" type="checkbox"/> Payroll	<input checked="" type="checkbox"/> Superintendent
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🗑 Remove contact

Submit changes ↺ Clear changes

Data Depot

- Added description and date added field
- Location to receive Annual FSA/DCAP deduction file

The screenshot shows the 'Data Depot' page for 'BATTLE GROUND SCHOOL DISTRICT 119'. The page has a purple header with the Washington State Health Care Authority logo and navigation links: HCA Support, PEBB Home, About HCA, Contact PEBB, and Sign Out. Below the header is a purple navigation bar with links: Admin Dashboard, Dependent Verification, SOE Verification, Subscribers, Access, Reports, Profile, and History. The main content area displays the district name and 'Data Depot'. Under 'Previously uploaded files', there is a table with one file entry.

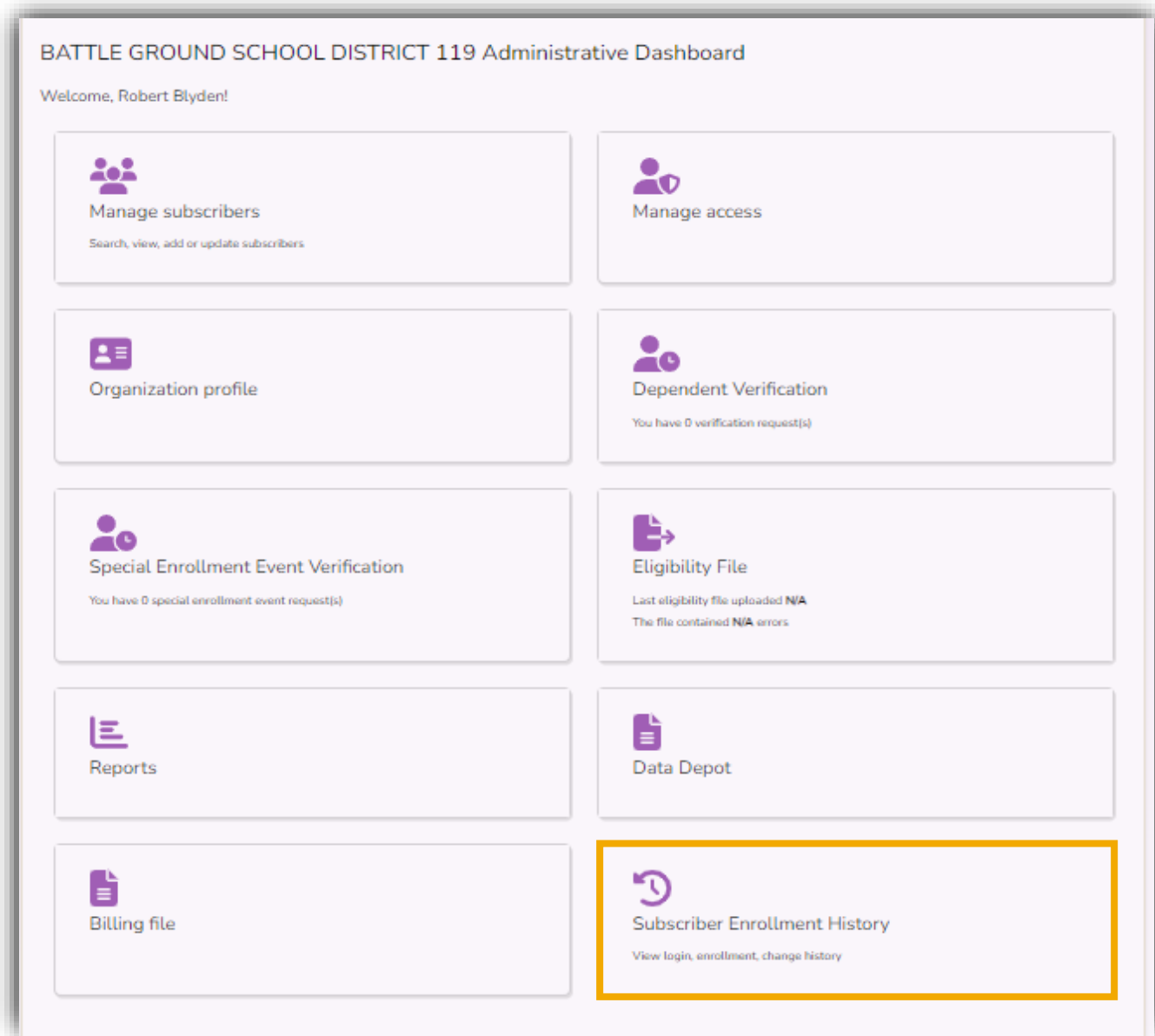
File	Date Added ↓
 2022-12-10_600D01 2022 - Navia.xlsx Navia Annual File Deductions	11/22/2022

At the bottom, there is a footer section with 'Contact HCA' on the left and links for Accessibility, Language Access, Non-discrimination, and Privacy practices on the right. Below these links is the copyright notice: Copyright ©2020 Washington Health Care Authority, and the version information: PEBB My Account v.1.1.230308.2 / 1.1.230306.2.

Subscriber History

New Subscriber Enrollment History tile

- Subscriber eligibility
- Subscriber enrollments
- Subscriber special open enrollment request
- Subscriber addresses
- Subscriber attestations
- Subscriber login history
- Subscriber marital status



[Admin Dashboard](#)

[Dependent
Verification](#)

[SOE Verification](#)

[Subscribers](#)

[Access](#)

[Reports](#)

[Profile](#)

[History](#)

BATTLE GROUND SCHOOL DISTRICT 119 Administrative Dashboard

Welcome, Robert Blyden!



Manage subscribers

Search, view, add or update subscribers



Manage access



Organization profile



Dependent Verification

You have 0 verification request(s)



Special Enrollment Event Verification

You have 1 special enrollment event request(s)



Eligibility File

Last eligibility file uploaded **N/A**

The file contained **N/A** errors



Subscriber changes

Let's demonstrate adding dependents and making elections!

Health Equity Information

New initial screen for eligible subscribers

- Subscriber Health Equity Information

The screenshot shows the 'Health Equity Information' form within the Washington State Health Care Authority PEBB portal. The page has a purple header with navigation links: Dashboard, Manage Dependents, Special Open Enrollment, Profile, Tobacco Attestations, and Current Coverage. The main content area is titled 'Health Equity Information' and includes a notice: 'Providing the following information is voluntary.' Below this, there are three sections for different individuals: 'Moore/ Mandy', 'Moore/ Tommy', and 'Moore/ Baby'. Each section contains two text input fields: 'Race (select all that apply, optional entry field)' and 'Hispanic Origin (select all that apply, optional entry field)'. At the bottom right of the form, there is a purple button labeled 'Proceed to dashboard'.

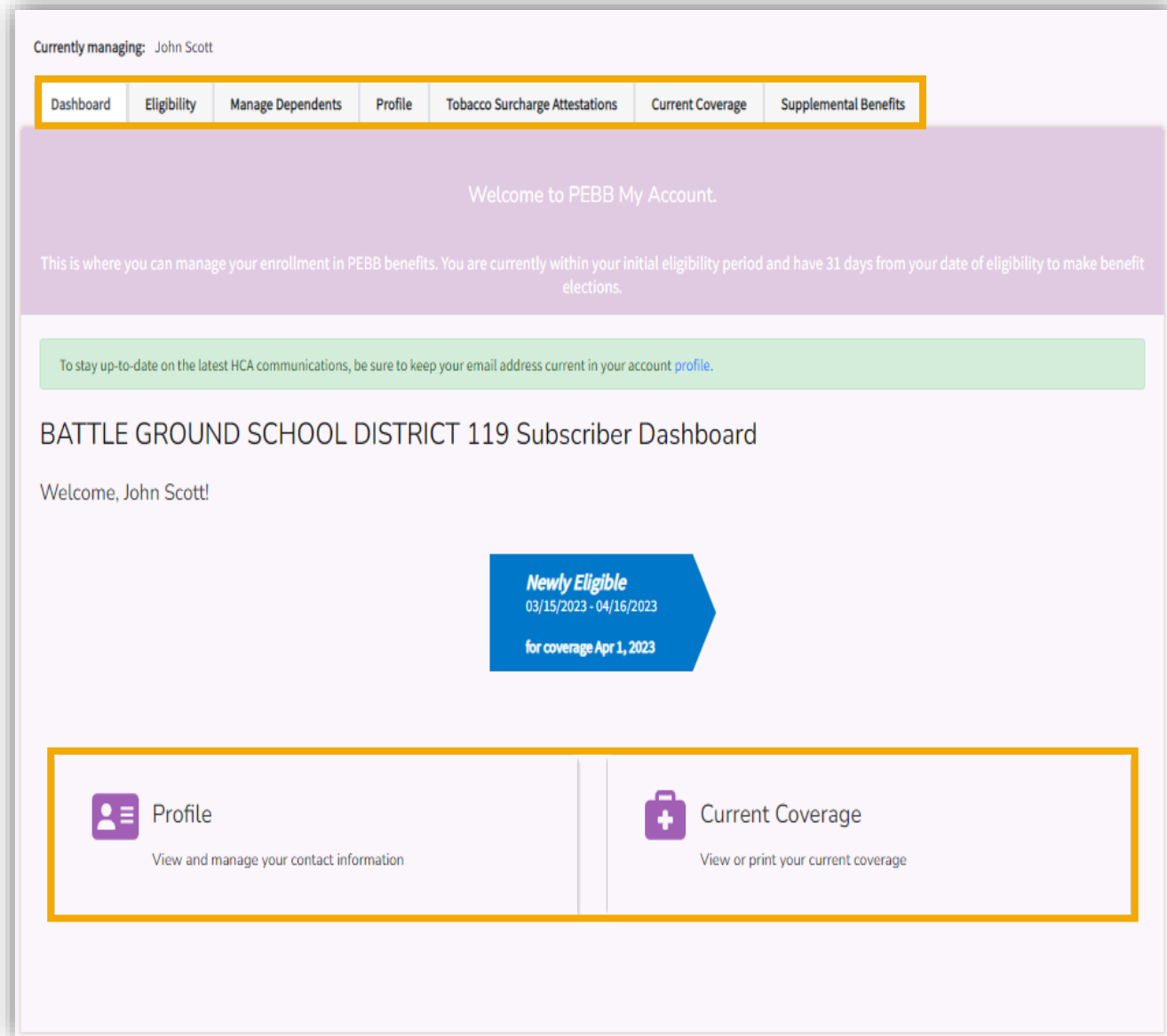
Newly eligible subscriber dashboard

Newly eligible subscriber initial dashboard

- Easy navigation, 31-day election period, coverage effective date
- Additional tiles available after initial enrollment is completed

Open enrollment wizard will display during OE period

- Newly eligible wizard must be completed before open enrollment wizard for newly eligible employees



Review & Confirmations



Step 6 - Confirmation

You're all done! You can download a summary of your elections below.

[Download elections](#)

Currently managing: Robert Sebb

Dashboard Eligibility Manage Dependents Profile Tobacco Surcharge Attestations Current Coverage Supplemental Benefits

Newly Eligible
04/01/2023 - 05/01/2023
For coverage May 1, 2023

Dependents Upload Coverage Attestations Supplemental Benefits Confirmation

Step 1 - Dependents

Dependent review

Please review the information below for accuracy associated with the dependents added to your account and make any necessary changes.

Dependent Information:

Dependent	Medical	Dental	Vision	Tobacco use	Spousal surcharge	Yes/No	Edit dependent
Sebb, Spouse DOB: 04/01/1980 Spouse/state registered domestic partner	Not Enrolled	Not Enrolled	Not Enrolled	No	No	No	Edit dependent
Sebb, Daughter DOB: 05/15/2002 Child	Not Enrolled	Not Enrolled	Not Enrolled	No	Not applicable	No	Edit dependent
Sebb, Son DOB: 05/15/2001 Child	Not Enrolled	Not Enrolled	Not Enrolled	No	Not applicable	No	Edit dependent

Provide proof:

For each dependent added, you must provide proof of dependent's eligibility within the SEBB program enrollment timeline or your dependent will not be enrolled. See [verify and enroll my dependent](#) for a list of acceptable documents. You can upload your documents in the next section.

Tobacco and/or Spousal Attestation Confirm

Legal Notice

By selecting the Submit button below:

- I declare that the information I have provided is true, complete, and correct. If I don't, or if I do not provide timely, updated information, the subscriber will be charged premium surcharge(s).
- I declare that use (or reuse) of the information described above occurred that requires the subscriber to change their attestation to the tobacco use and/or spouse or state-registered domestic partner coverage premium surcharge, and that I'm reporting it within the SEBB Program's deadline.
- I am reporting all American Surcharge election Change forms, and electronic surcharge attestations previously submitted.
- A change that results in a premium surcharge will begin the first day of the month following the status change (the date you or your dependents started using tobacco products), if that day is the first of the month, the change to the surcharge begins on that day.
- A change that results in removing the premium surcharge (unless your dependents repudiated tobacco products, enrolled in your SEBB medical plan's tobacco cessation program if age 18 or older, or have accepted information and resources at Smokefree Tools Page 12 to 17) will begin the first day of the month following receipt of the attestation, if that day is the first day of the month, the change to the surcharge begins on that day.

HCA privacy notice: We will keep your information private as allowed by law. See Our [privacy notice](#).

[Previous](#) [Let's upload eligible documents for your dependent\(s\)](#)

[Back to dashboard](#)

Currently managing: Robert Sebb

Dashboard Eligibility Manage Dependents Profile Tobacco Surcharge Attestations Current Coverage Supplemental Benefits

Newly Eligible
04/01/2023 - 05/01/2023
For coverage May 1, 2023

Dependents Upload Coverage Attestations Supplemental Benefits Confirmation

Step 3 - Coverage

Confirm selections

Medical Selection Message

When using the provider search tool, make sure you have the correct plan and/or network name selected to check provider status. It is recommended to call the plan, not your provider, to ask about provider network status.

Dental Selection Message

You have selected Uniform Dental Plan, which is a preferred provider plan. Please make sure that your preferred dental provider is in your selected plan's network. Before you enroll, call Uniform Dental Plan at 1-800-527-3333 to make sure the provider you want accepts the specific plan and plan group you have chosen. If you are a dentist not in this network, your claim will not be paid. If you have selected this plan in error and do not make a plan change by, you will not be eligible to change your plan until the next annual open enrollment period or if allowed due to a special open enrollment event.

Vision Selection Message

Our network benefits typically provide the most value, and each plan may have different participating providers. To determine if your provider is in network, call MetLife Vision at 1-800-854-9545.

Please review the information below

If correct, select Confirm. To make a change, select previous.

- You requested to change your medical plan from Default -- not enrolled with a valid plan to UMF Achieve 2.
- You requested to change your dental plan from Default -- not enrolled with a valid plan to Uniform Dental Plan (Group #0600), administered by Delta Dental of Washington.
- You requested to change your vision plan from Default -- not enrolled with a valid plan to MetLife Vision, underwritten by Metropolitan Life Insurance Company ("MetLife").

Subscriber	Coverage effective date	Medical Plan	Dental Plan	Vision Plan
Sebb, Robert DOB: 04/01/1980	05/01/2023	UMF Achieve 2	Uniform Dental Plan (Group #0600), administered by Delta Dental of Washington	MetLife Vision, underwritten by Metropolitan Life Insurance Company ("MetLife")
Sebb, Daughter DOB: 05/15/2002	05/01/2023	UMF Achieve 2	Uniform Dental Plan (Group #0600), administered by Delta Dental of Washington	MetLife Vision, underwritten by Metropolitan Life Insurance Company ("MetLife")
Sebb, Son DOB: 05/15/2001	05/01/2023	UMF Achieve 2	Uniform Dental Plan (Group #0600), administered by Delta Dental of Washington	MetLife Vision, underwritten by Metropolitan Life Insurance Company ("MetLife")
Sebb, Son DOB: 05/15/2001	05/01/2023	UMF Achieve 2	Uniform Dental Plan (Group #0600), administered by Delta Dental of Washington	MetLife Vision, underwritten by Metropolitan Life Insurance Company ("MetLife")

[Previous](#) [Confirm and let's complete tobacco attestation](#)

[Back to dashboard](#)

Currently managing: Robert Sebb

Dashboard Eligibility Manage Dependents Profile Tobacco Surcharge Attestations Current Coverage Supplemental Benefits

Newly Eligible
04/01/2023 - 05/01/2023
For coverage May 1, 2023

Dependents Upload Coverage Attestations Supplemental Benefits Confirmation

Step 6 - Confirmation

Summary of coverage elections

This is a summary of your coverage election with the Health Care Authority. This is not a statement of insurance. Changes to elections can be made through benefits 24/7 during open enrollment or special open enrollment.

Robert Sebb
505 Green Way
Olympia, WA 98503

Employer: BATTLE GROUND SCHOOL DISTRICT 119

Coverage election information

Member name	Medical coverage Effective date	Dental coverage Effective date	Vision coverage Effective date
Sebb, Robert	05/01/2023	05/01/2023	05/01/2023
Sebb, Daughter	05/01/2023	05/01/2023	05/01/2023
Sebb, Spouse	05/01/2023	05/01/2023	05/01/2023
Sebb, Son	05/01/2023	05/01/2023	05/01/2023

HCA sponsored coverage

Coverage provided by	Medical premium	Tobacco surcharge	Dental premium	Vision premium	Total monthly premium
Medical coverage provided by: UMF Achieve 2	\$315.00	\$0.00	\$0.00	\$0.00	\$315.00
Dental coverage provided by: Uniform Dental Plan (Group #0600), administered by Delta Dental of Washington.			\$0.00		
Vision coverage provided by: MetLife Vision, underwritten by Metropolitan Life Insurance Company ("MetLife")				\$0.00	

Please review the enrollment information above for accuracy. If the information is correct, select next to proceed. If you need to make a correction to any section, select the section at the top of the page.

[Previous](#) [Next](#)

[Back to dashboard](#)

[Admin Dashboard](#)

[Dependent
Verification](#)

[SOE Verification](#)

[Subscribers](#)

[Access](#)

[Reports](#)

[Profile](#)

[History](#)

BATTLE GROUND SCHOOL DISTRICT 119 Administrative Dashboard

Welcome, Robert Blyden!



Manage subscribers

Search, view, add or update subscribers



Manage access



Organization profile



Dependent Verification

You have 0 verification request(s)



Special Enrollment Event Verification

You have 1 special enrollment event request(s)



Eligibility File

Last eligibility file uploaded **N/A**

The file contained **N/A** errors

SOE Verification

New SOE Enrollment event

- Added new event field for subscriber or benefit administrator to report death or divorce
- Added coverage effective date override field
- Added new link for subscriber or benefit administrator to navigate to SOE event and edit request before submitting changes

The screenshot shows the 'BATTLE GROUND SCHOOL DISTRICT 119' SOE Verification page. It includes a table of pending requests, a subscriber profile for 'Sebb, Robert', and a 'Requested changes' section. A link to 'Click here to edit request' is highlighted with an orange box. The 'Verify' section contains dropdowns for 'Verification status*' and 'Document type*', a 'Verify date*' field set to 03/14/2023, and radio buttons for 'Yes' and 'No' regarding notification timing. A 'Submit changes' button is at the bottom.

Subscriber	Event	Status	Effective Date	Event Date	Submit Date	Expiration Date	Verify Date	Has Documents
Sebb, Robert	Death or Divorce	Pending	4/1/2023	3/13/2023	3/14/2023	5/12/2023		No

Subscriber: Sebb, Robert
SSN: 888880061
DOB: 01/01/1980

Requested changes

Spouse Sebb (dependent)

- Removed coverage from dependent.
- Removed dependent from dental coverage effective 03/31/2023
- Removed dependent from vision coverage effective 03/31/2023

Verify ☐ Deny ☐ Pending

Verification status* Verify date* 03/14/2023

Document type*

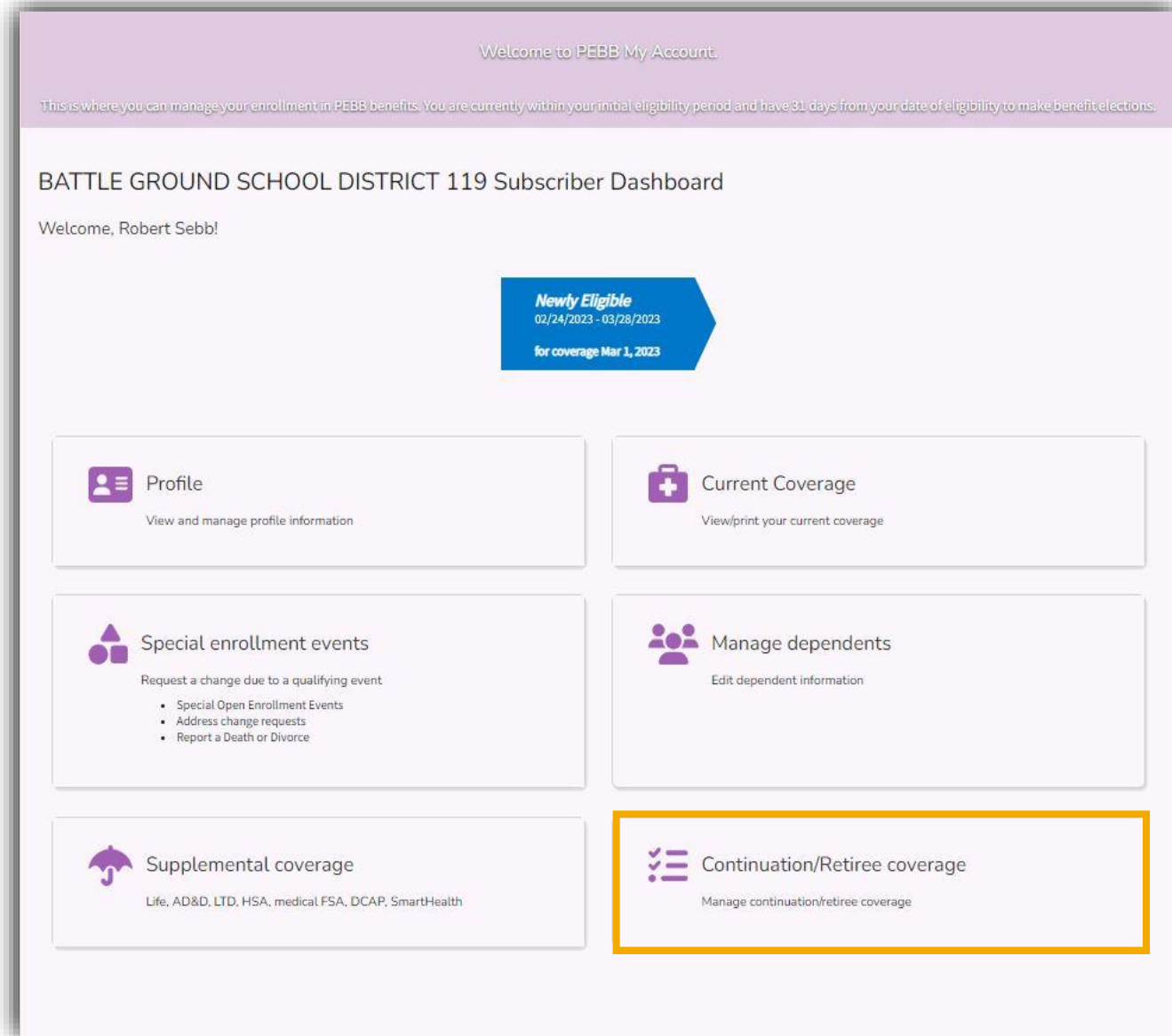
Notification was provided no later than 60 days from the end of the month in which the event occurred?
☐ Yes ☐ No

Submit changes Cancel

Requesting Continuation/Retiree coverage

Added new subscriber tile

- Only subscriber can initiate PEBB retiree request
- Terminated subscriber can submit COBRA and Unpaid leave requests
- Only one draft/pending event at a time
- Delete existing draft/pending request to create a new type
- Edit a request that is in draft/pending status





Changes & Updates

Benefit Administrator Inquiry

Added new HCA support portal inquiry subject

- Benefits 24/7 online enrollment system

The screenshot shows a web form titled "Benefits administrator inquiry" with the subtitle "For public and school benefits administrator general questions." Below the title are two links: "Find tools for PEBB benefits administrators" and "Find tools for SEBB benefits administrators". A required field is labeled "Please indicate which program your inquiry is related to" with radio buttons for "PEBB" and "SEBB". Another required field is labeled "What does your inquiry relate to?" and contains a dropdown menu. The dropdown menu is open, showing a search bar and a list of options: "-- None --", "Accounting", "Appeals", "Benefits (medical, dental, vision, life, LTD)", "Benefits 24/7 online enrollment system" (which is highlighted in blue), "Eligibility", "Enrollment", "FSA, DCAP, HSA, Wellness", and "Attachment". At the bottom of the form is an "Upload" button with a plus icon.



Reminders, Tips & Resources

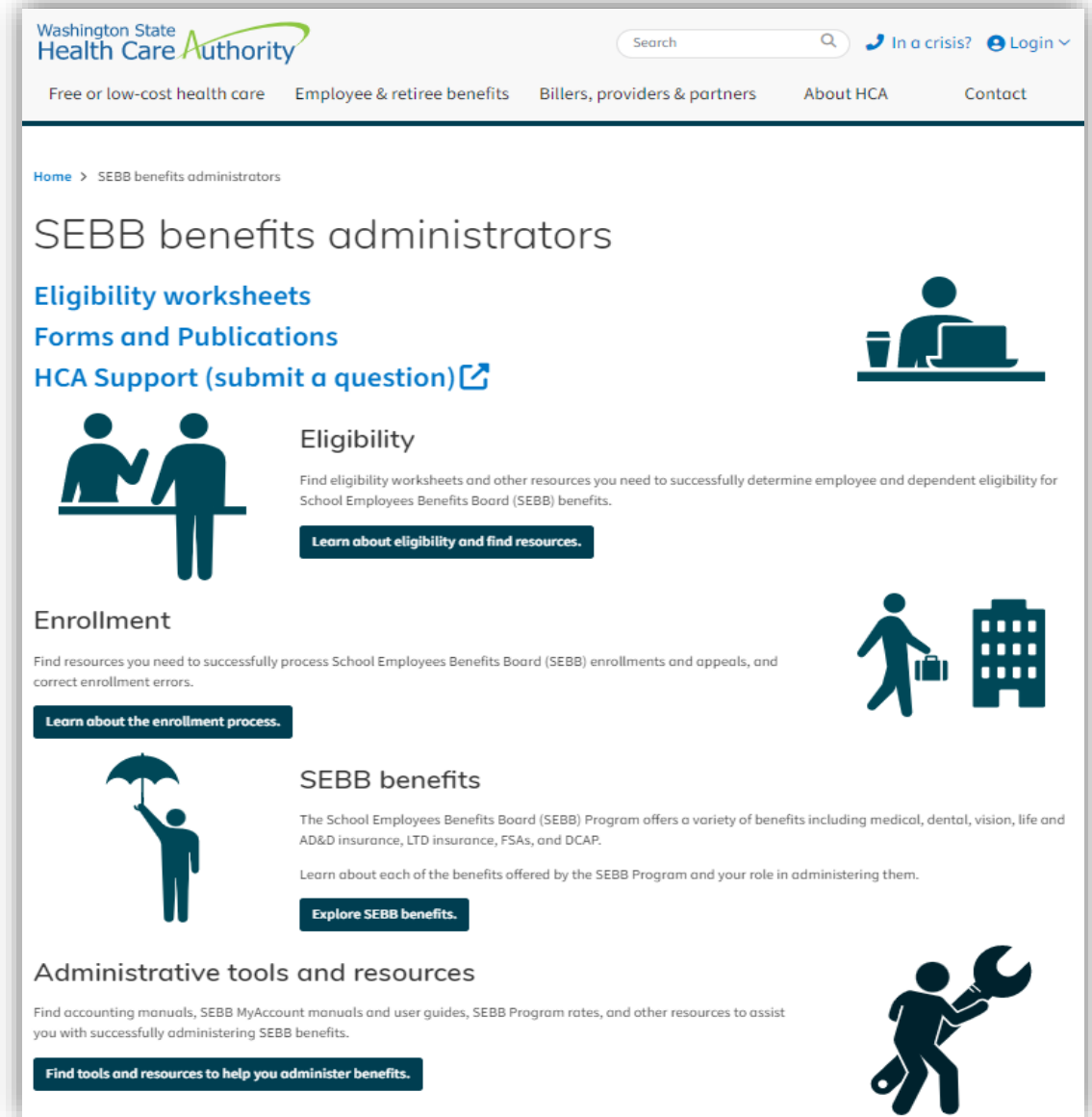
Benefit Administrator Resources

SEBB BA website

- Employee eligibility tools and worksheets

Outreach & Training for guidance

- **1-800-700-1555**
- Online via **HCA Support** secure messaging system



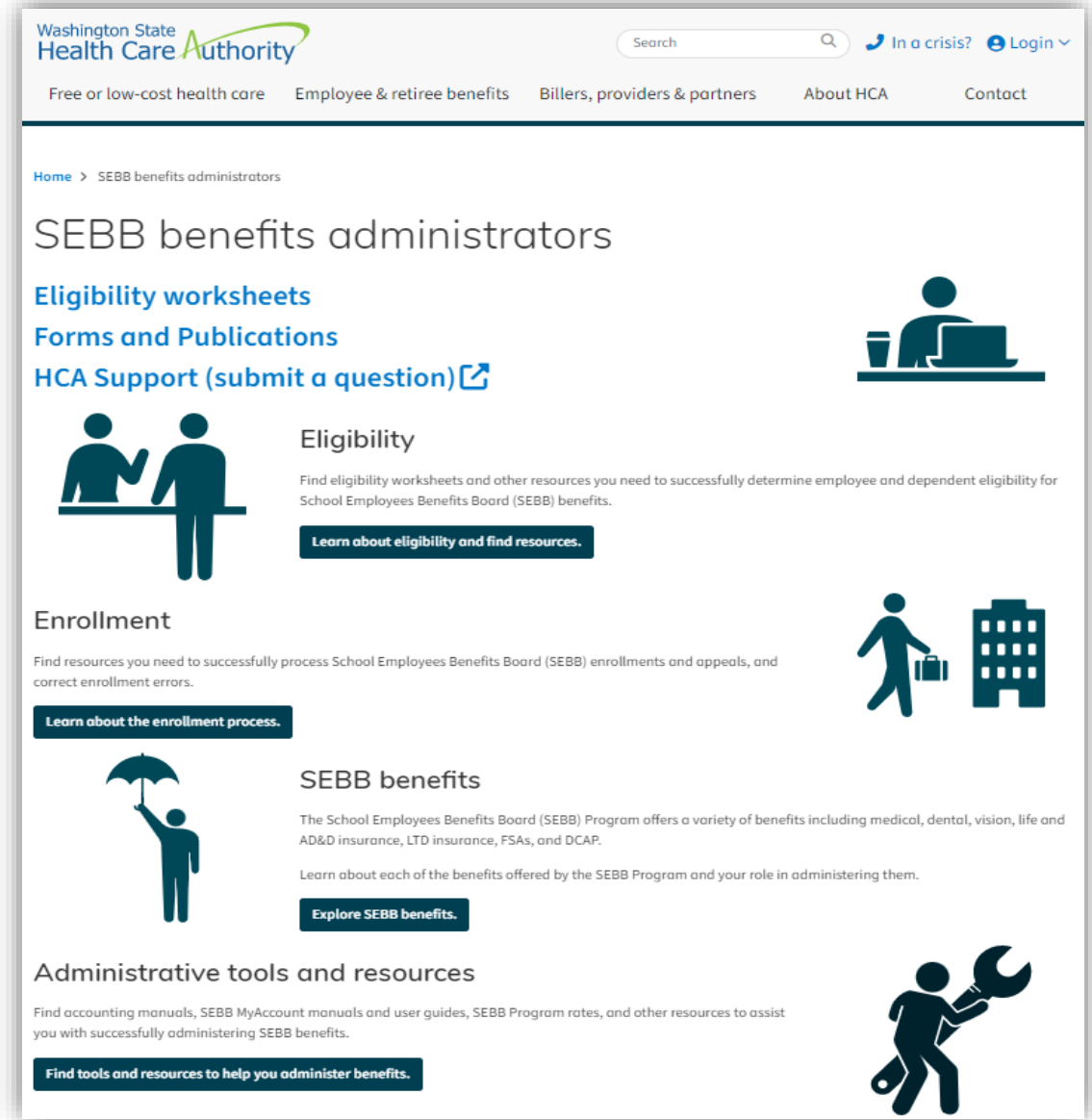
SEBB BA Training

Available to all BA's

Send training request using the HCA Support

- Attn: O&T Training Request
- Provide dates & times available, how many hours and subjects

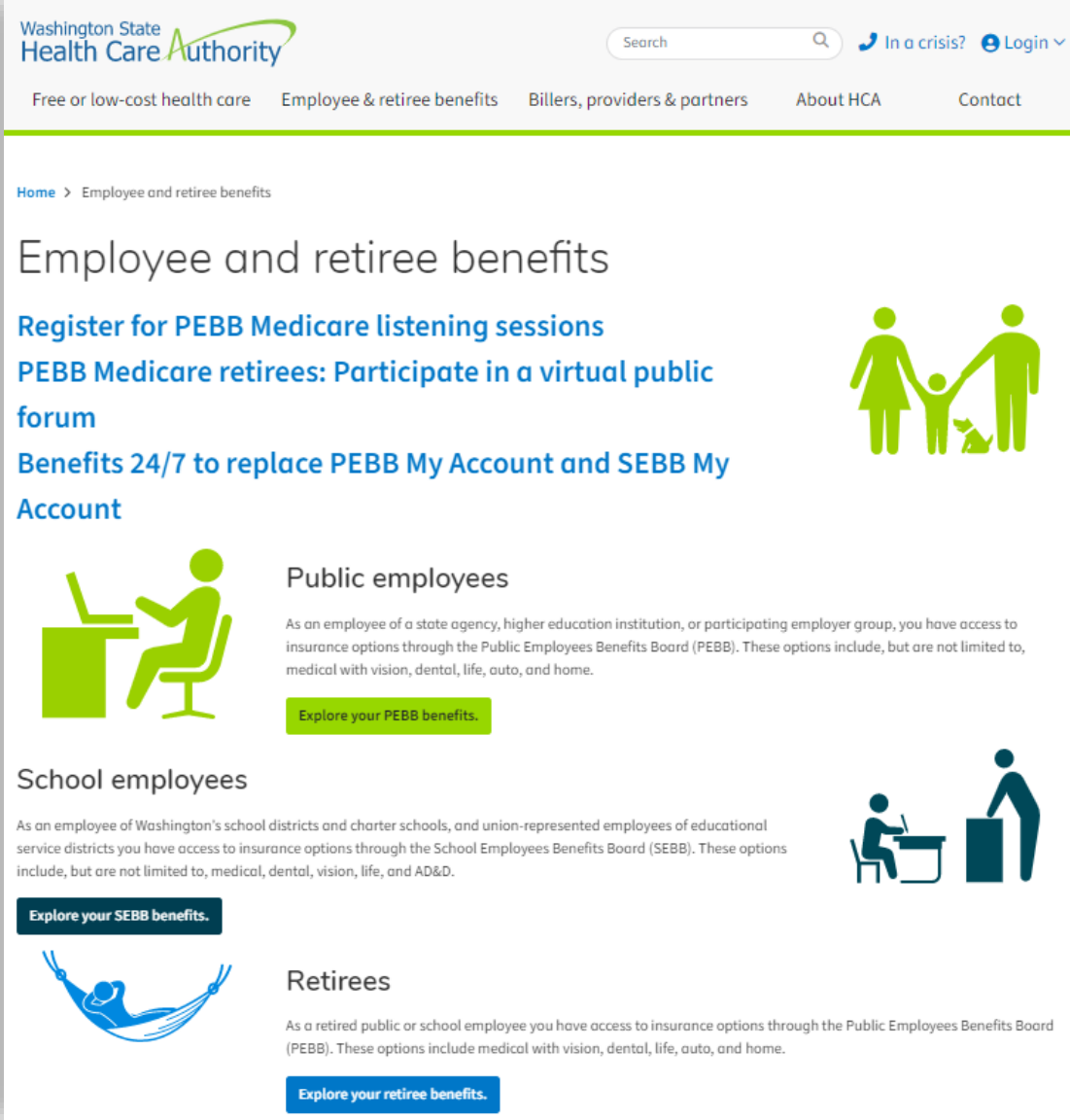
Benefits 24/7, BA Website and HCA Support application overview



2023 PEBB Retiree Health Insurance Webinars

Outreach and Training (O&T) is offering monthly PEBB Retiree Insurance webinars.

- Employees can register on the HCA Retiree website.
- Access or print the 2023 PEBB Retiree Enrollment Guide
 - www.hca.wa.gov/pebb
- Contact PEBB Customer Service at **1-800-200-1004**.



The screenshot shows the Washington State Health Care Authority website. The header includes the logo, a search bar, and links for 'In a crisis?' and 'Login'. The main navigation bar lists 'Free or low-cost health care', 'Employee & retiree benefits', 'Billers, providers & partners', 'About HCA', and 'Contact'. The breadcrumb trail reads 'Home > Employee and retiree benefits'. The main heading is 'Employee and retiree benefits'. Below this, there are three links: 'Register for PEBB Medicare listening sessions', 'PEBB Medicare retirees: Participate in a virtual public forum', and 'Benefits 24/7 to replace PEBB My Account and SEBB My Account'. To the right of these links is an icon of a family. Below the links, there are three sections: 'Public employees' with an icon of a person at a desk, 'School employees' with an icon of a person at a desk, and 'Retirees' with an icon of a person in a hammock. Each section has a brief description of the insurance options and a button to 'Explore your [PEBB/SEBB/retiree] benefits'.

Washington State Health Care Authority

Search

In a crisis? Login

Free or low-cost health care Employee & retiree benefits Billers, providers & partners About HCA Contact


Home > Employee and retiree benefits

Employee and retiree benefits

[Register for PEBB Medicare listening sessions](#)

[PEBB Medicare retirees: Participate in a virtual public forum](#)

[Benefits 24/7 to replace PEBB My Account and SEBB My Account](#)



Public employees


As an employee of a state agency, higher education institution, or participating employer group, you have access to insurance options through the Public Employees Benefits Board (PEBB). These options include, but are not limited to, medical with vision, dental, life, auto, and home.

[Explore your PEBB benefits.](#)

School employees

As an employee of Washington's school districts and charter schools, and union-represented employees of educational service districts you have access to insurance options through the School Employees Benefits Board (SEBB). These options include, but are not limited to, medical, dental, vision, life, and AD&D.


[Explore your SEBB benefits.](#)



Retirees

As a retired public or school employee you have access to insurance options through the Public Employees Benefits Board (PEBB). These options include medical with vision, dental, life, auto, and home.

[Explore your retiree benefits.](#)



Benefits 24/7 updates

SEBB BA webpage

- Notices and updates
 - SEBB BA latest news
 - Benefits 24/7 updates

The screenshot displays the Washington State Health Care Authority website. The header includes the logo, a search bar, and links for 'In a crisis?' and 'Login'. The main navigation bar lists 'Free or low-cost health care', 'Employee & retiree benefits', 'Billers, providers & partners', 'About HCA', and 'Contact'. The breadcrumb trail shows 'Home > SEBB benefits administrators > Notices & updates'. The page title is 'Notices and updates'. The main content area states: 'Stay current with the latest news and updates impacting the benefit administrator (BA) role with the School Employees Benefits Board (SEBB Program).'. Below this is a section 'How can I stay connected?' with text about GovDelivery email service and a 'Register for GovDelivery' button. The 'SEBB BA latest news' section has a dropdown menu with 'SEBB Program notices' and 'Benefits 24/7 updates' (highlighted with an orange border). The 'Benefits 24/7 updates' section contains text about the new online enrollment system and two bullet points with links to related news items.

Washington State Health Care Authority

Search In a crisis? Login

Free or low-cost health care Employee & retiree benefits Billers, providers & partners About HCA Contact

Home > SEBB benefits administrators > Notices & updates

Notices and updates

Stay current with the latest news and updates impacting the benefit administrator (BA) role with the School Employees Benefits Board (SEBB Program).

How can I stay connected?

Outreach & Training (O&T) uses the GovDelivery email service to provide you with updates, changes, and reminders about the SEBB Program.

By signing up with this service, you receive notifications through your email and can opt out at any time.

Stay connected.
[Register for GovDelivery](#)

SEBB BA latest news

SEBB Program notices ▾

Benefits 24/7 updates ▲

The Health Care Authority (HCA) is introducing a new online enrollment system called Benefits 24/7, which will expand upon the current functionality that SEBB My Account provides. Benefits 24/7 is anticipated to go live in May 2023.

- [Check out the new Benefits 24/7 webpage just for SEBB benefits](#) (February 17, 2023)
- [Exciting changes are ahead as HCA rolls out new online enrollment system, Benefits 24/7](#) (January 20, 2023)

Upcoming Webinars



April 27: SEBB Benefits 24-7 Application w/any updates

May 26: SEBB Preparing for the end of school year

August 4: SEBB Preparing for the start of the new school year

TBD: 2023 SEBB Pre-Annual Open Enrollment (OE)

Where to register:

- hca.wa.gov/sebb-benefits-admins/training-schedule

All webinars are recorded and posted to the BA website.

- hca.wa.gov/sebb-benefits-admins/training-materials-and-recordings

Q&A

We will now address some of the questions that did not get answered during the webinar.

- Any questions that do not get addressed today will be responded to by phone, email or HCA Support
- Employee specific questions or scenarios should be sent through HCA Support

After the webinar, participants will receive a follow up email that includes a brief survey. We would greatly appreciate your feedback.

Thank you for participating!

