

SEBB: Updates related to COVID-19

Thank you for participating in today's webinar

The presentation will start around 10:05 a.m.

- All attendee's will be "muted". Please do not "unmute" yourself if the program allows you to.
- We can not assist with technical issues and apologize if they keep you from participating.
- This webinar will be recorded and posted on the Benefits Administrator website.



The screenshot shows the SEBB benefits administrators website. The breadcrumb trail at the top reads: Home > SEBB Benefits Administrators > Quick reference guides and training > Training schedule > Training materials. The main header is "SEBB benefits administrators" with a "SEBB My Account" button. Below the header is a navigation menu with "Forms & publications", "Notices & updates", "Find answers (Fuze)", "Sign up for notices", and "Contact us". A yellow warning banner states: "As of Wednesday, March 18, HCA's lobby is closed. In-person customer services for Apple Health and the PEGB and SEBB Programs will not be available. [Learn more about the closure.](#)". The left sidebar has "Training schedule" and "Training materials" (highlighted in green). The main content area is titled "Training materials" and includes the text: "Access recorded webinars and presentations (along with supporting documentation) on SEBB related topics developed specifically for benefit administrators training." Below this is a table of contents for the page:

On this page	
	Eligibility file information
	Supplemental benefits billing information
	Eligibility

SEBB: Updates related to COVID-19

Addressing questions during the webinar

- Please use the “questions” feature to send questions throughout the webinar.
- We will address questions:
 - Throughout the presentation when appropriate – by topic.
 - At the end of the presentation – in summary – as time allows.
 - Questions not answered during the webinar will be addressed the following week via either:
 - Email
 - Phone
 - FUZE
- **If you have employee related questions or scenarios, please send via FUZE**
- **For urgent matters, call Outreach & Training (O&T) at 1-800-700-1555**





Updates related to COVID-19

School Employees Benefits
Outreach & Training

2020

Washington State
Health Care Authority

SCHOOL EMPLOYEES BENEFITS BOARD

Agenda

- 1 COVID-19 SEBB Resolution and eligibility Updates
- 2 Medical FSA/ DCAP Updates
- 3 Coronavirus Aid, Relief, and Economic Security (CARES) Act
- 4 Disabled Dependents certification/ recertification Updates
- 5 Appeals Process issues while teleworking
- 6 Resources



COVID-19 SEBB eligibility Updates

[Engrossed Substitute Senate Bill \(ESSB\) 6189](#)

COVID-19 SEBB Eligibility

School employees eligible for the employer contribution toward SEBB benefits **as of February 29, 2020** will maintain their eligibility during the Governor's state of emergency:

- During any school closures or changes in school operations for the school employee
- While the school employee is quarantined, or required to care for a family member who is quarantined ("quarantine" is defined in the bill)
- To take care of a child when the child's school or day care facility is closed, or when their regular child care provider is unable to provide services

COVID-19 SEBB Eligibility

Reminder: School employees who have already met eligibility criteria will remain on SEBB benefits through August 31, unless employment is terminated, or employee resigns.

SEBB Novel Coronavirus (COVID-19) FAQ's

<https://www.hca.wa.gov/assets/pebb/SEBB-eligibility-COVID-19.pdf>



New law addresses eligibility for SEBB benefits related to COVID-19

As Washington State schools closed in response to the novel coronavirus (COVID-19) outbreak, a new law helps public school employees keep their eligibility for health benefits.

The Legislature approved [Engrossed Substitute Senate Bill \(ESSB\) 6189](#), which addresses how school employees can maintain eligibility for their health benefits under the School Employees Benefits Board (SEBB) Program during the Governor's state of emergency. The bill was signed into law March 17, taking effect immediately.

The new law states that school employees eligible for the employer contribution toward SEBB benefits as of February 29, 2020 will maintain their eligibility:

- During any school closures or changes in school operations for the school employee.
- While the school employee is quarantined, or required to care for a family member who is quarantined ("quarantine" is defined in the bill).
- To take care of a child when the child's school or day care facility is closed, or when their regular child care provider is unable to provide services.

These exceptions are in effect only during the Governor's state of emergency related to the COVID-19, which started February 29, 2020. The conclusion of the Governor's emergency is not yet defined.

When regular school operations resume, school employees maintain their eligibility for SEBB benefits for the remainder of the school year:

- If they return to what their regular work schedule was in place before February 29, 2020; or
- If there is a change in their work schedule, had it been in effect at the start of the school year, would have resulted in the school employee meeting the minimum hours for SEBB benefits.

School employees who already have met eligibility for SEBB benefits for this school year (that is, already worked 630 hours) will continue their SEBB coverage through Aug. 31, 2020, unless employment is terminated or the individual resigns.



Questions under review

- How will the Two Year Lookback rule work for employees who may have been anticipated to work 630 hours this school year but were unable due to the school closures?
- Any impact on newly hired employees after Feb 29, 2020?
- Employees eligible as of Feb 29, but will not reach 630 – what happens when the state of emergency ends – do they lose coverage at that point?
- We will provide more information via Gov Deliveries as it becomes available.



COVID-19 SEBB Resolutions

SEBB 2020-07

COVID-19 Continuation Coverage Eligibility

SEBB 2020-08

COVID-19 and Enrollment Timelines

COVID-19 SEBB Resolutions

SEBB 2020-07: COVID-19 Continuation Coverage Eligibility

- **Beginning February 29, 2020**, the date that Governor Inslee declared a state of emergency in Proclamation 20-05, the maximum period of **continuation coverage** is **extended** until **two months** after the date the Governor terminates the state of emergency.

First payment is due 45 days after the last day of the enrollment period, whether or not the enrollment period is extended.

COVID-19 SEBB Resolutions

SEBB 2020-08 COVID-19 and Enrollment Timelines

- **Beginning February 29, 2020**, the date that Governor Inslee declared a state of emergency in Proclamation 20-05, any enrollment timelines established for **continuation coverage** subscribers will be **extended to 30 days** past the date the Governor terminates the state of emergency.

First payment is due 45 days after the last day of the enrollment period, whether or not the enrollment period is extended.

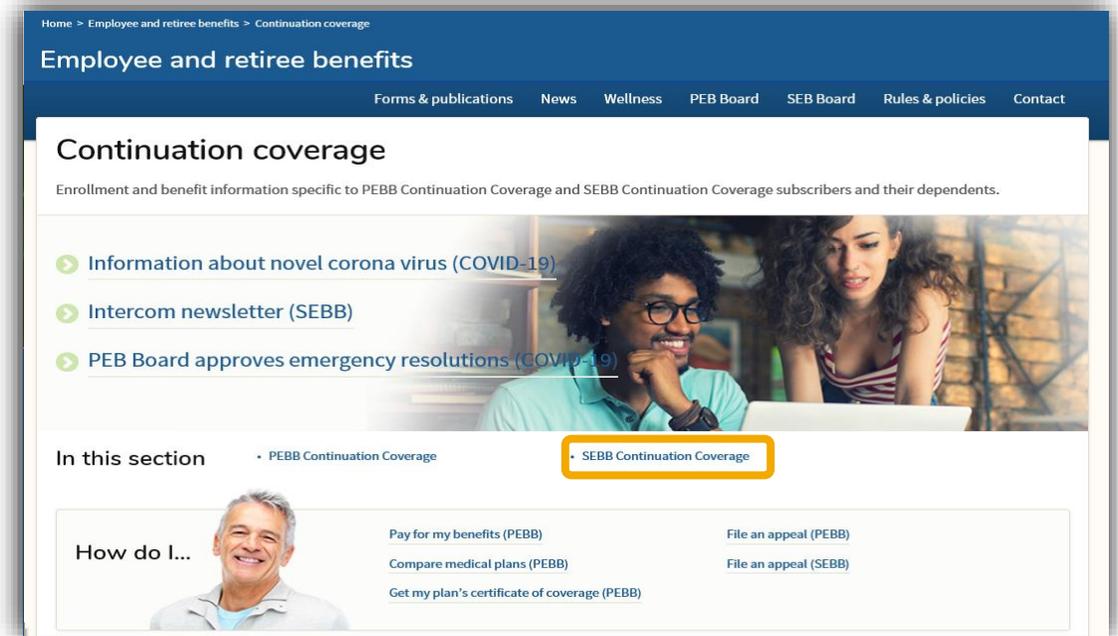
Resources

SEBB Continuation Coverage website

- <https://www.hca.wa.gov/employee-retiree-benefits/continuation-coverage>

Customer Service

- 1-800-200-1004





Medical FSA/ DCAP Updates

Medical Flexible Spending Arrangement (FSA) changes
Dependent Care Assistance Program (DCAP) changes



Election changes due to COVID-19

School employees can change their **Medical FSA** elections if they experience an SOE event that allows this change.

School employees can increase or decrease their **DCAP** annual election if their costs for dependent or elder care have changed. That cost change creates a special open enrollment (SOE).

- Employees have **no later than 60 days** from the date of the cost change to submit the change form

Both the Medical FSA and DCAP change must be consistent with the event that creates the SOE.

DCAP election changes due to COVID-19

Example: Daycare provider closes

If an employees daycare costs decrease

- Decrease annual election
- Can only lower to the amount they have already contributed for this year

If an employees daycare costs increase

- Increase annual election

Addendum 45-2A
Special open enrollment (SOE) matrix: Summary of permitted election changes (effective 1/13/2020)

<i>Events below may create a Special Open Enrollment:</i>		Valid documents for proof of the event that created the Special Open Enrollment (SOE) are listed below. This list is not all inclusive. Documents listed in this column are used to verify evidence of the SOE.	Change Health Plan Election ("Health plan" means a plan offering medical, vision, dental, or any combination of these coverages) 182-30-090	Enroll Eligible Dependent(s) in Health Plan Coverage ("Health plan" means a plan offering medical, vision, dental, or any combination of these coverages) 182-31-150	Remove Eligible Dependent(s) from Health Plan Coverage ("Health plan" means a plan offering medical, vision, dental, or any combination of these coverages) 182-31-150	Waive Enrollment in Medical (School employees Only) 182-31-080	Return from Waived Enrollment in Medical (School employees Only) 182-31-080	Enroll In or Change Premium Payment Plan (School employees Only) 182-30-100	Enroll In or Change Medical FSA (School employees Only) 182-30-100	Enroll In or Change DCAP (School employees Only) 182-30-100
18	CHANGE DEPENDENT CARE PROVIDER (WITH INCREASED OR DECREASED COST) If the school employee changes dependent care provider, the change to DCAP can reflect the cost of the new provider, provided the dependent care provider is not a qualifying relative of the school employee as defined in Internal Revenue Code Section 152. <i>The required form must be received no later than 60 days after the date of the cost change.</i>	<ul style="list-style-type: none"> • Letter from both the current and new daycare providers stating the premium amount for qualifying individuals and the due date; or • Billing statement from both the current and new daycare providers stating the premium amount for qualifying individuals and the statement date. 	SOE Not Allowed	SOE Not Allowed	SOE Not Allowed	SOE Not Allowed	SOE Not Allowed	SOE Not Allowed	SOE Not Allowed	<ul style="list-style-type: none"> • The change must be consistent with the increased or decreased cost of services of the new provider for an IRC Section 21(b)(1) qualifying individual. • The enrollment or change is effective the first day of the month following the later of: <ul style="list-style-type: none"> (a) Date of cost increase or decrease, or (b) Date form is received. • If the later of (a) or (b) is the first day of the month, the enrollment or change in election begins on that day.

DCAP/ FSA changes due to COVID-19

School employee must submit the SEBB Change in Status form to their employer along with proof of the cost change.

- Emails are acceptable proof of an SOE event describing the cost change
- All requests should be treated equally

Change due to termination or leave of absence (ineligible for benefits):
Check the box below to select how your employer will handle your contributions. Please check with your employer to find out which section is allowed by your payroll or benefits office.

Medical FSA:

- Accelerate contributions from last paycheck to continue participation with your employer for total annual contributions on a pre-tax basis, if allowed by payroll or benefits office.
- Continue Medical FSA participation (by submitting COBRA election form to Navia Benefit Solutions) and pay monthly contributions through the employer to participate until plan year-end on an after-tax basis. This is available to participants who have claimed less than they have contributed.
- Arrange a schedule with payroll or benefits office to "catch up" Medical FSA payments when returning to work. (Applies only to leaves under FMLA and requires prior employer approval. You will not be able to claim expenses incurred during the leave. Or make arrangements with your employer about your contributions before going on leave.)
- Terminate contributions and participation. (For FMLA leave: when you return to work, you may resume the same deductions through your employer - automatically decreases annual election - or increase deductions to maintain your annual election.) Any expenses incurred during FMLA leave are not eligible for reimbursement.

DCAP:

- Stop contributions and allow reimbursement for eligible expenses. (Note: only expenses incurred while working or looking for work will be reimbursed).

Section III - Change of Election for Medical FSA and/or DCAP

Medical FSA:

New per paycheck	x	# of paychecks remaining	+	Year to date contributed	=	New annual election
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DCAP:

New per paycheck	x	# of paychecks remaining	+	Year to date contributed	=	New annual election
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Section IV - Signature

Employee's Signature _____	Date _____
Employer's Signature _____	Date _____

RETURN THIS FORM TO YOUR EMPLOYER WITH SUPPORTING DOCUMENTATION
Separation from Service: If the employee revokes existing elections due to termination and experiences more than 30 days break in SEBB benefits coverage in the same plan year, they cannot enroll or reenroll in a Medical FSA or DCAP.

Employment Transfer: Do not use this form. You must complete the SEBB School Employment Transfer Form to continue your Medical FSA or DCAP election(s) and notify your new payroll or benefits office to continue your contributions. You must notify your new payroll or benefits office about your Medical FSA or DCAP account no later than 31 days after your first day of work with the new agency and before December 31, 2020. You cannot change your election due to an employment transfer.

For payroll or benefits office staff: Review this form, check Section III for accuracy, and sign Section IV. Return the completed form to Navia Benefit Solutions by fax, email, or mail.

Fax: (425) 233-6366 **Email:** election@naviabenefits.com **Mail:** P.O. Box 53250 Bellevue, WA 98015
Customer Service Line: (800) 669-3539 or visit us at sebb.naviabenefits.com

<https://sebb.naviabenefits.com/forms-documents/>



Coronavirus Aid, Relief, and Economic Security (CARES) Act

CARES Act

Federal law passed on **March 27, 2020.**

Expands how employees can use their funds in:

- Medical Flexible Spending Arrangement (FSA)
- Health Savings Account (HSA)



Executed legislation can be found here:

<https://www.congress.gov/116/bills/hr748/BILLS-116hr748enr.pdf>

CARES Act

Main impacts of the CARES Act on healthcare-related benefits

- Removes the requirement to have a prescription for over-the-counter (OTC) drugs in order to use Medical FSA or HSA funds
 - Cold medicines, antihistamines, antacids, anti-inflammatories and other products
 - Employees will not be reimbursed if more than three identical products are purchased in one transaction. IRS stockpiling rule
- Menstrual care products can be purchased with Medical FSA funds
 - Pads, tampons, cups and similar products
- Both changes are retroactive to **January 1, 2020** with **no expiration date**.

CARES Act

Employees enrolled in a High-Deductible Health Plan (HDHP)

- Deductibles and coinsurance are waived for:
 - COVID-19 testing and treatment
 - Telehealth services (consultation with a qualified medical provider by phone or video conference)
- These provisions began on **March 27, 2020** and **expire December 31, 2021**
- Contact the plan for more information about benefits

Answers to frequently asked CARES Act Questions:

<https://www.naviabenefits.com/impact-of-the-cares-act-on-fsas-hsas-hras-and-related-services/>



Disabled Dependents Certification and Recertification Updates

Extensions and exceptions to obtaining physician certification

Exceptions and extensions

HCA is allowing exceptions and timeline extensions until the state of emergency ends for eligible school employees that are unable to obtain a physician certification of their disabled dependents age 26 and older during the COVID-19 state of emergency.

Disabled Dependents Initial Certification

HCA is allowing a temporary extension of the deadline to submit a physician certification for an initial certification request for coverage for disabled dependents.

- Temporary extension will end **60 days** after the state of emergency end date
- HCA will send the employee a letter to complete the initial certification process when the state of emergency ends

Attestation Instructions

Employees must provide a written attestation to HCA *attesting* that they are unable to get their dependent's physician to fill out and sign Section 3 of the Certification of a Child With a Disability form.

Submit the following to HCA by fax or mail:

- Certification of a Child With a Disability form except Section 3
(Do not submit this form to your health plan)
- Signed letter from the employee attesting:
 - Unable to obtain physician signature
 - Child is dependent on you for support and ongoing care
 - Child's disability existed before age 26.

Fax: 360-705-0805

ATTN: Karla Cowan

Mail: Health Care Authority

ATTN: Karla Cowan

PO Box 42720

Olympia, WA 98504-2720

Disabled Dependents Recertification

HCA mailed a letter the week of May 4 to subscribers required to recertify

Recertification dates that fall between **March 1, 2020**, and the **state of emergency end date** will be extended to the **last day of the month** of the **dependent's birthday** the **following year**

- HCA or the Medical plan will notify subscribers in 2021 to complete the recertification process

Example:



Attestation extending temporary coverage

During first annual open enrollment last fall, HCA extended temporary enrollment to disabled dependents based on attestations from employers. HCA is granting a further extension due to the state of emergency.

- HCA mailed a letter to these subscribers the week of May 4
- Dependents with a temporary extension period that expires between **March 1, 2020**, and the **state of emergency end date**
- Have until **60 days** after the state of emergency end date to complete their initial certification
- HCA or the Medical Plan will notify the subscribers to complete the initial certification process once the state of emergency ends



Appeals Process

Appeals Process While Teleworking

Temporary process changes in place to address challenges with the appeal process while teleworking:

- When SEBB Org receives an appeal and the BA is unable to enter a decision and sign electronically, the BA should provide their decision to the employee by email.
- If the employee decides to appeal the decision to the SEBB Appeals Unit, they should include the email from the BA
 - Employees may leave the social security number (SSN) field blank
- SEBB Appeals Unit may reach out to BA's for additional information

Appeals Process Information: <https://www.hca.wa.gov/about-hca/file-appeal-sebb>

Reminder

Employees should submit appeals to HCA by fax or mail:

Contact:

SEBB Appeals unit

Phone: 1-800-351-6827

FAX: 360-725-0771

Mailing address:

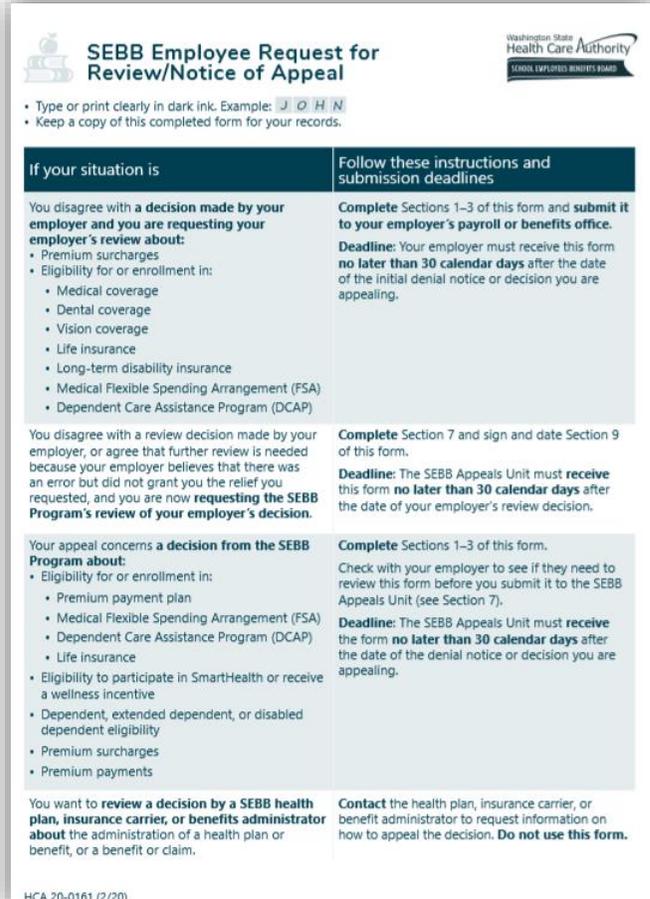
Health Care Authority

Attn: SEBB Appeals Unit

PO Box 45504

Olympia, WA 98504-2699

(Do not submit appeals through Fuze)



The image shows a form titled "SEBB Employee Request for Review/Notice of Appeal" from the Washington State Health Care Authority. The form includes instructions for completion and a table with submission deadlines. The table has two columns: "If your situation is" and "Follow these instructions and submission deadlines".

SEBB Employee Request for Review/Notice of Appeal

Washington State Health Care Authority
SCHOOL EMPLOYEES BENEFITS BOARD

• Type or print clearly in dark ink. Example: **J O H N**
• Keep a copy of this completed form for your records.

If your situation is	Follow these instructions and submission deadlines
You disagree with a decision made by your employer and you are requesting your employer's review about: <ul style="list-style-type: none">• Premium surcharges• Eligibility for or enrollment in:<ul style="list-style-type: none">• Medical coverage• Dental coverage• Vision coverage• Life insurance• Long-term disability insurance• Medical Flexible Spending Arrangement (FSA)• Dependent Care Assistance Program (DCAP)	Complete Sections 1–3 of this form and submit it to your employer's payroll or benefits office. Deadline: Your employer must receive this form no later than 30 calendar days after the date of the initial denial notice or decision you are appealing.
You disagree with a review decision made by your employer, or agree that further review is needed because your employer believes that there was an error but did not grant you the relief you requested, and you are now requesting the SEBB Program's review of your employer's decision.	Complete Section 7 and sign and date Section 9 of this form. Deadline: The SEBB Appeals Unit must receive this form no later than 30 calendar days after the date of your employer's review decision.
Your appeal concerns a decision from the SEBB Program about: <ul style="list-style-type: none">• Eligibility for or enrollment in:<ul style="list-style-type: none">• Premium payment plan• Medical Flexible Spending Arrangement (FSA)• Dependent Care Assistance Program (DCAP)• Life insurance• Eligibility to participate in SmartHealth or receive a wellness incentive• Dependent, extended dependent, or disabled dependent eligibility• Premium surcharges• Premium payments	Complete Sections 1–3 of this form. Check with your employer to see if they need to review this form before you submit it to the SEBB Appeals Unit (see Section 7). Deadline: The SEBB Appeals Unit must receive the form no later than 30 calendar days after the date of the denial notice or decision you are appealing.
You want to review a decision by a SEBB health plan, insurance carrier, or benefits administrator about the administration of a health plan or benefit, or a benefit or claim.	Contact the health plan, insurance carrier, or benefit administrator to request information on how to appeal the decision. Do not use this form.

HCA 20-0161 (2/20)



SEBB Funding Rate Update

SEBB Funding Rate Update

Beginning **July 1, 2020** through **August 31, 2020**, the monthly employer base funding rate will change from **\$994** to **\$1056** per employee per month.

Beginning **September 1, 2020** (school year 2020-21) the employer base rate will change from **\$1,056** to **\$1,000** per employee per month.

Employee contributions and SEBB Continuation Coverage (COBRA and unpaid leave) rates will **remain the same** until **January 2021**

Current Funding Rate
\$994

July 1, 2020
\$1056

September 1, 2020
\$1000

Spring Rate Letter

SEBB BA website

- [hca.wa.gov/sebb-benefits/admin](https://www.hca.wa.gov/sebb-benefits/admin)

Benefits, rates and reporting

- Rates

SEBB Program Rates

- Rate letters
 - Spring rate letter

Home > SEBB Benefits Administrators > Benefits, rates, and reporting > Rates information

SEBB benefits administrators SEBB My Account

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Benefits, rates, and reporting

Medical

Vision

Dental

Additional benefits

Rates Information

Rates information

Find rate letters and information for the School Employees Benefits Board (SEBB) Program and PEBB retirees.

SEBB Program rates

Rate letters

- [Spring rate letter](#) (effective July 1, 2020)
- [Fall rate letter](#) (effective January 1, 2020)

W-2 reporting

FSA DCAP admin fee

Tax issues related to nontax qualified dependents

Employer Payment for Health Care Benefits (Cockle Rates)

<https://www.hca.wa.gov/sebb-benefits-admins/rates-information>

Resource

GovDelivery sent on April 30,2020

New base funding rate effective July 1, 2020 and new webinar training schedule
Washington State Health Care Authority sent this bulletin at 05/01/2020 04:26 PM PDT

Having trouble viewing this email? [View it as a Web page.](#)



New base funding rates effective July 1, 2020 and September 1, 2020

The employer base funding rate will change from \$994 to \$1056 per employee per month on July 1, 2020 through August 31, 2020. Beginning September 1, 2020 the employer base rate will change from \$1,056 to \$1,000 per employee per month. The employer base funding rate is the rate the employer pays each month for each eligible employee, also referred to as the funding rate or base rate.

The [rate letter](#) is available on the BA's website, Rates page.

Employee contributions remain unchanged until January 2021.





Resources

Resources

SEBB BA website

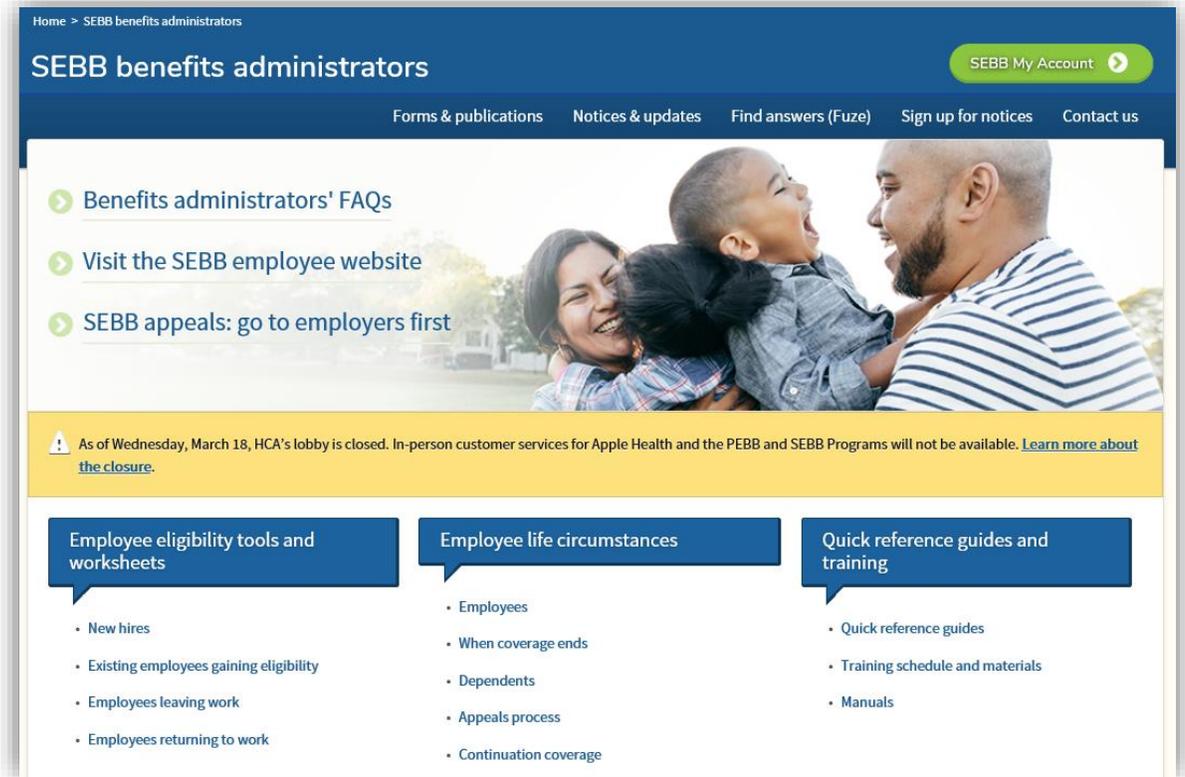
- hca.wa.gov/sebb-benefits/admin

Outreach & Training

- 1-800-700-1555
- Online via [FUZE](#) secure messaging system

SEB Board

- <https://www.hca.wa.gov/employee-retiree-benefits/about-sebb>



Home > SEBB benefits administrators

SEBB benefits administrators

SEBB My Account

Forms & publications Notices & updates Find answers (Fuze) Sign up for notices Contact us

- Benefits administrators' FAQs
- Visit the SEBB employee website
- SEBB appeals: go to employers first

As of Wednesday, March 18, HCA's lobby is closed. In-person customer services for Apple Health and the PEBB and SEBB Programs will not be available. [Learn more about the closure.](#)

- Employee eligibility tools and worksheets
 - New hires
 - Existing employees gaining eligibility
 - Employees leaving work
 - Employees returning to work
- Employee life circumstances
 - Employees
 - When coverage ends
 - Dependents
 - Appeals process
 - Continuation coverage
- Quick reference guides and training
 - Quick reference guides
 - Training schedule and materials
 - Manuals

Resources

Sign up for Outreach & Training notices via [GovDelivery](#)

Notices and updates

- COVID-19 guidance

Home > SEBB Benefits Administrators > Notices and updates

SEBB benefits administrators

SEBB My Account

Forms & publications | **Notices & updates** | Find answers (Fuze) | Sign up for notices | Contact us

SEBB Benefits Administrators

- Employee eligibility tools and worksheets
- Employee life circumstances >
- Quick reference guides and training >
- Laws, rules, and policies
- Benefits, rates, and reporting >
- Forms and publications
- Notices and updates**
- Find answers (FUZE)
- Contact us

Notices and updates

Stay current with the latest news and updates impacting the benefit administrator (BA) role with SEBB by signing up for the GovDelivery email service.

The O&T team uses the GovDelivery email service to provide you with updates, changes, and reminders about the SEBB Program.

Stay up-to-date on SEBB benefits information.

Register for GovDelivery

Update emails >

Notices >

COVID-19 guidance ✓

- [Certification and recertification of dependents with disabilities during COVID-19 state of emergency](#)
- [COVID-19 guidance and SMA Planned Outage](#) ⓘ (April 30, 2020)
- [CARES Act guidance](#) ⓘ (April 29, 2020)
- [DCAP election changes due to COVID-19](#) ⓘ (April 17, 2020)
- [Appeals process during the Governor's state of emergency](#) ⓘ (April 8, 2020)
- [SEB Board approves continuation coverage resolutions related to COVID-19](#) ⓘ (April 2, 2020)
- [SEBB Benefit eligibility related to COVID-19](#) (3/12/20)

<https://www.hca.wa.gov/sebb-benefits-admins/notices-and-updates>

Resources

Information about novel coronavirus (COVID-19)
SEBB employee site

The screenshot shows the Washington State Health Care Authority website. The header includes the logo, search bar, and navigation links: Home, About HCA, Contact HCA, and In crisis?. The main navigation bar is dark blue with white text for 'Employee and retiree benefits' and a 'SEBB My Account' button. Below this is a secondary navigation bar with links for 'Forms & publications', 'News', 'Wellness', 'PEB Board', 'SEB Board', 'Rules & policies', and 'Contact'. The main content area has a breadcrumb trail: 'Home > Employee and retiree benefits > School employees'. The title 'Employee and retiree benefits' is displayed in white on a dark blue background. A 'View' dropdown menu is set to 'What links here'. The main heading is 'School employees', followed by a paragraph: 'The School Employees Benefits Board (SEBB) Program administers health insurance and other benefits for employees of Washington's school districts and charter schools, and to union-represented employees of educational service districts.' Below this is a list of links, each with a green arrow icon. The first link, 'Information about novel corona virus (COVID-19)', is highlighted with a yellow border. The other links are 'Intercom newsletter (SEBB)' and 'School Employee Enrollment Guide'. At the bottom, there is a section titled 'In this section' with four bullet points: 'Eligibility and enrollment', 'Medical plans and benefits', 'Medicare and SEBB benefits', and 'Find a provider'. The background of the lower half of the page features a photograph of a family (a man, a woman, and two children) smiling and embracing outdoors.

<https://www.hca.wa.gov/information-about-novel-coronavirus-covid-19>

Upcoming Webinars

May 29: Reviewing SEBB Eligibility Worksheets (C & D Series)

June 12: Special Open Enrollment (SOE) Events

June 26: Retirement/ Accounting / Billing

July 31: Understanding Error Correction

Aug 14: Preparing for the upcoming school year



How to register: <https://www.hca.wa.gov/sebb-benefits-admins/training-schedule>

Questions & Answers

We will now address some of the questions that did not get answered during the webinar.

- Any questions that do not get addressed today will be responded to by phone, email or FUZE
- Employee specific questions or scenarios should be sent through FUZE

Thank you for participating!

