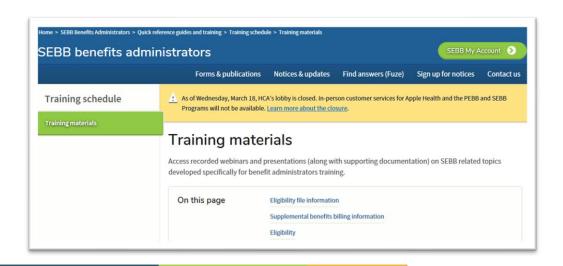
SEBB Pre-Annual Open Enrollment

Thank you for participating in today's webinar

The presentation will start around 10:05 a.m.

- All attendees will be muted. Please do not unmute yourself if the program allows you to.
- We can not assist with technical issues and apologize if they keep you from participating.
- This webinar will be recorded and posted on the Benefits Administrator website.





SEBB Pre-Annual Open Enrollment

Addressing questions during the webinar

- Please use the "questions" feature to send questions throughout the webinar.
- We will address questions:
 - Throughout the presentation when appropriate by topic.
 - At the end of the presentation in summary as time allows.
 - Questions not answered during the presentation will be addressed the following week via either:
 - Email
 - Phone
 - FUZE
- If you have employee related questions or scenarios, please send via FUZE
- For urgent matters, contact Outreach & Training (O&T) at 1-800-700-1555





SEBB 2021 Pre-Annual Open Enrollment (OE)

School Employees Benefits
Outreach & Training
September 2020



SCHOOL EMPLOYEES BENEFITS BOARD

Agenda

- 1 Annual Open Enrollment (OE)
- One-time opportunity for supplemental LTD

2 2021 SEBB Premiums

- 6 SEBB My Account (SMA)
- 3 2021 SEBB Program changes
- 7 Contact Information

4 Medical FSA or DCAP

8 Reminders, Tips & Resources





SEBB Program Communications



Communications

September 25: Annual OE information available on the SEBB OE webpage.

September 25: SEBB virtual benefits fair open 24/7 through November 23, 2020.

October 6: SEBB Program will mail/ email the Intercom newsletter to employees and those who subscribed to the email subscription.

October 15: Join us on HCA's Facebook Live Event at 4 p.m.



Communications

SEBB Program provides email messages to forward to employees

- Sent through GovDelivery before and throughout open enrollment
- Must be registered in GovDelivery to receive email messages



Important dates

October 26: Annual OE period for the 2021 plan year begins.

November 23: Last day to enroll or make changes

November 30: Deadline for \$125 wellness incentive if:

New SEBB medical subscriber with a medical effective date Jan-Sept 2020.

December 31: Deadline for \$125 wellness incentive if:

New SEBB medical subscriber with a medical effective date Oct-Dec 2020.

January 1, 2021: New plan year begins. New elections are effective



SEBB Annual Open Enrollment (OE)

Employees can also find information:

- The October edition of the Newsletter
 - Mailed/emailed on October 6, 2020
 - This is the only 2021 open enrollment notice to employees
 - Information available on the SEBB Program website at hca.wa.gov/employee-retiree-benefits/sebb-open-enrollment on September 25, 2020.



Another year, same great SEBB benefits

Last, year more than 144,000 Washington achool employees enrolled themselves and their dependents in affordable, transparent, and equitable benefits through the SEBB Program's first annual open enrollment. This year's annual open enrollment is quickly approaching and will be held from October 26 through November 23. This is a great time to think about your benefits elections from last year and any changes you would like to make for the 2021 plan year.

This newsletter will describe the upcoming annual open enrollment, including important dates, virtual benefits fair details, as well as changes to plans, health plan premiums, and other benefits.

You are not required to make any changes to your health plans during open enrollment, unless they are no longer available to you. If you choose not to make any changes, you will remain enrolled in your current health plan. However, please note:

- If you're covering a spouse or state-registered domestic partner, you may need to reattest. See page 5.
- If you want Medical Flexible Spending Arrangement (FSA) or Dependent Care Assistance Program (DCAP), you must enroll or re-enroll in those benefits for 2021. See page 7.

For more information see, "Changes you can make during open enrollment" on page 3.

This is your only 2021 open enrollment notice.

Important dates

September 25

Annual open enrollment information is available on the *Open enrollment* webpage at hca.wa.gov/sebb-oe.

September 25 - November 23 The SEBB virtual benefits fair is open 24/7 to help you make benefits choices.

October 26

Annual open enrollment period for the 2021 plan year begins. See "Changes you can make during open enrollment" on page 3. If you need paper forms, visit our Open enrollment website at hca.wa.gov/sebb-oe.

November 23

Last day to enroll or make changes to your account.

November 30

Last day to qualify for and claim the SmartHealth \$125 wellness incentive (if you're eligible) at smarthealth.hca.wa.gov.

January 1, 20

New plan year begins. Your open enrollment changes become effective (if you made any).

Important Info on annual OE, dates, vbf, changes to health plan and premiums





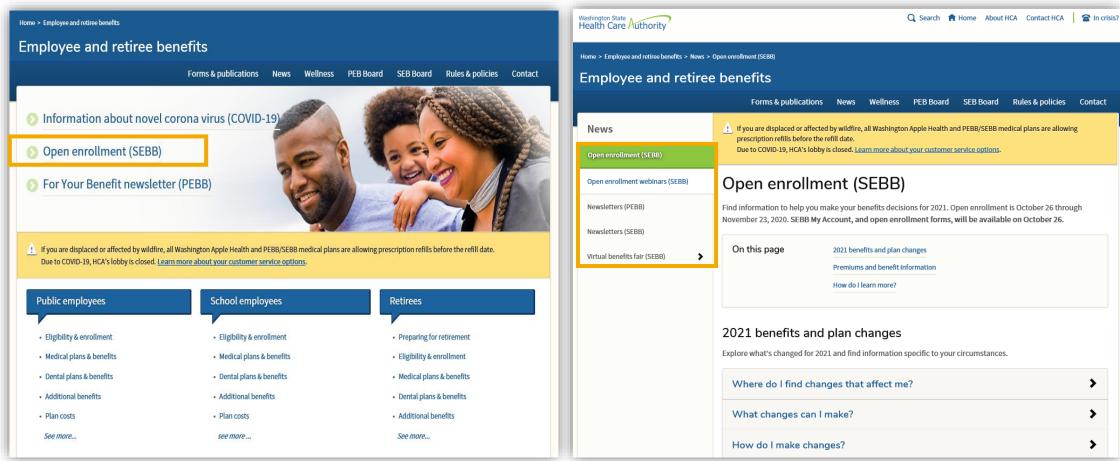
2021 SEBB Annual Open Enrollment (OE)

Annual Open Enrollment: October 26 through November 23, 2020. New elections effective January 1, 2021.

Due to COVID-19, we will not be offering in-person benefit fairs.



SEBB Open Enrollment Website

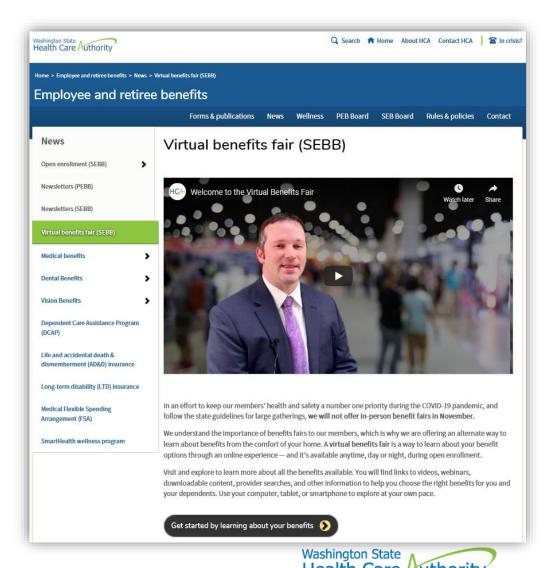




Virtual benefits fair 24/7

Online virtual benefits fair provides:

- Benefits options and availability
- Links to videos
- Plan comparisons
- Upcoming Webinars
- Downloadable content
- Access using your computer, tablet, or smartphone



Due to COVID-19, we will not offer in-person benefit fairs in November.



ALEX 24/7

ALEX-Interactive benefits advisor:

- Helps employees understand their benefits
 - 2020 benefit information available through **December 31, 2020**.
 - 2021 benefit information available on October 1, 2020.
- Guides and suggest health plans



What can employees do during OE?

Employees are **not required** to make any changes to their health plans during OE:

Unless their health plan is no longer available

Employees who choose not to make any changes will remain enrolled in their current health plan for 2021.

- Employees covering a spouse or state-registered domestic partner (SRDP) on their 2021 medical coverage may need to reattest to the spouse or SRDP surcharge
- Employees must enroll or re-enroll in the Medical FSA or DCAP every year, if they choose to participate.



What can employees do during OE?

During open enrollment, employees may:

- Change medical, dental and vision plans
- Add eligible dependents
 - Dependent verification (DV) documents are required
 - A list of valid DV documents are available on the BA website (Policy 31-1)
- Remove dependents from medical, dental and vision plans
- Waive medical coverage
 - If enrolled in other employer based group medical coverage, a TRICARE plan or Medicare
 - Employees may not waive dental or vision coverage



What can employees do during OE?

During open enrollment, employees may:

- Enroll after waiving medical coverage
 - Does not require proof of other coverage
- Attest or reattest to the spouse or SRDP premium surcharge (if required)
- Enroll or reenroll in a Medical Flexible Spending Arrangement (FSA) and/or the Dependent Care Assistance Program (DCAP) every year.
 - Enrollment does not automatically continue year to year



Changes that can be made all year?

Employees may enroll in or make changes at any time to:

- Supplemental Life, AD&D and long-term disability (LTD) insurance
 - Insurance carrier approval and evidence of insurability (EOI) may be required.
- Subscribe to receive SEBB Program emails
 - SEBB My Account>Click Profile> Contact info>add their email address
 - Click Coverage summary>Click the checkbox "You wish to receive email notifications from the SEBB Program."





2021 SEBB premiums



2021 SEBB medical monthly premiums

Kaiser Permanente		Employee Contributions: CY 2021							
Plan Name	Base Rate	Employee		Employee and Spouse/ Partner		Employee and Child(ren)		Full Family	
		2020	2021	2020	2021	2020	2021	2020	2021
Kaiser Permanente NW 1	\$1,000	\$28	\$39	\$56	\$78	\$49	\$68	\$84	\$117
Kaiser Permanente NW 2	\$1,000	\$41	\$52	\$82	\$104	\$72	\$91	\$123	\$156
Kaiser Permanente NW 3	\$1,000	\$106	\$119	\$212	\$238	\$186	\$208	\$318	\$357
Kaiser Permanente WA Core 1	\$1,000	\$13	\$16	\$26	\$32	\$23	\$28	\$39	\$48
Kaiser Permanente WA Core 2	\$1,000	\$19	\$21	\$38	\$42	\$33	\$37	\$57	\$63
Kaiser Permanente WA Core 3	\$1,000	\$89	\$91	\$178	\$182	\$156	\$159	\$267	\$273
Kaiser Permanente WA SoundChoice	\$1,000	\$49	\$51	\$98	\$102	\$86	\$89	\$147	\$153
Kaiser Permanente WA Options Access PPO 1	\$1,000	\$39	\$66	\$78	\$132	\$68	\$116	\$117	\$198
Kaiser Permanente WA Options Access PPO 2	\$1,000	\$69	\$97	\$138	\$194	\$121	\$170	\$207	\$291
Kaiser Permanente WA Options Access PPO 3	\$1,000	\$116	\$146	\$232	\$292	\$203	\$256	\$348	\$438

Note: Purple numbers indicate an increase in monthly premiums for 2021.

Base Rate due to HCA even if an employee chooses to waive medical coverage.



2021 SEBB medical monthly premiums

Premera Blue Cross		Employee Contributions: CY 2021							
Plan Name	Base Rate	Employee		Employee and Spouse/ Partner		Employee and Child(ren)		Full Family	
		2020	2021	2020	2021	2020	2021	2020	2021
Premera Blue Cross High PPO	\$1,000	\$70	\$76	\$140	\$152	\$123	\$133	\$210	\$228
Premera Blue Cross Peak Care EPO	\$1,000	\$31	\$37	\$62	\$74	\$54	\$65	\$93	\$111
Premera Blue Cross Standard PPO	\$1,000	\$22	\$28	\$44	\$56	\$39	\$49	\$66	\$84

Note: Purple numbers indicate an increase in monthly premiums for 2021.



2021 SEBB medical monthly premiums

Uniform Medical Plan		Employee Contributions: CY 2021							
Plan Name	Base Rate	Employee		Employee and Spouse/ Partner		Employee and Child(ren)		Full Family	
		2020	2021 2020 2021		2020	2021	2020	2021	
Uniform Medical Plan Achieve 1	\$1,000	\$33	\$33	\$66	\$66	\$58	\$58	\$99	\$99
Uniform Medical Plan Achieve 2	\$1,000	\$98	\$98	\$196	\$196	\$172	\$172	\$294	\$294
Uniform Medical Plan High Deductible	\$1,000	\$25	\$25	\$50	\$50	\$44	\$44	\$75	\$75
Uniform Medical Plan Plus - PSHVN	\$1,000	\$68	\$68	\$136	\$136	\$119	\$119	\$204	\$204
Uniform Medical Plan Plus - UW	\$1,000	\$68	\$68	\$136	\$136	\$119	\$119	\$204	\$204

Note: No change in monthly premiums for 2021.



Tobacco use premium surcharge

Attest or reattest to the premium surcharges (if applicable)

- Tobacco use premium surcharge will remain at \$25 per-account per month in addition to the monthly medical premium.
 - Regardless of the number of tobacco users enrolled on the account.
 - Can attest <u>anytime throughout the year.</u>

Reminder: No need to reattest to the tobacco use premium surcharge unless there is a change.

Surcharges	Employee		Employee a Part	and the second s	Employee an	nd Child(ren)	Full Family		
	2020	2021	2020	2021	2020	2021	2020	2021	
Tobacco use Surcharge	\$25	\$25	\$25	\$25	\$25	\$25	\$25	\$25	

Washington State
Health Care Authority

SCHOOL EMPLOYEES BENEFITS BOARD

Spouse or SRDP premium surcharge

Attest or reattest to the premium surcharges (if applicable)

- Spouse or SRDP premium surcharge will remain at \$50 per month in addition to the monthly medical premium
 - Employees may have to reattest to this premium surcharge during annual OE.
 - SEBB Program will mail letters to those employees who need to reattest.
 - Employees can check to see if they are required to reattest using SEBB My Account starting **October 26, 2020**.
 - Log in to SEBB My Account, click "My attestations," and follow the instructions



How to reattest?

Employees who must reattest can do so via SEBB My Account or on a paper form:

- During Annual Open Enrollment, October 26 November 23, 2020, or
- During the change period from November 24 December 31, 2020.

Employees who do not reattest between Oct 26 – Dec 31 will result in:

- Defaulting to incur the \$50 monthly surcharge.
- Change Effective January 1, 2021.





2021 SEBB Program changes



Upcoming SEBB Program changes

Notice sent on July 31, 2020



Upcoming SEBB Program changes

The School Employees Benefits Board (SEBB) Program will provide more information about the topics below and any other changes in the October edition of the SEBB newsletter, *Intercom*. The annual open enrollment is October 26 through November 23, 2020.

Policy resolutions

The School Employees Benefits (SEB) Board has approved the following changes to policies. All changes to SEBB rules that take effect September 1, 2020 will be available at <u>SEBB Rules and policies</u>.

Live/work

Subscribers will be able to choose their medical plans based on the county where they live or the county where they work. Exception: UMP Plus members must live in a county serviced by the plan.

Incorrect advice

If a benefits administrator or a contracted vendor provides incorrect advice regarding SEBB benefits to a school employee that they relied upon, the error will be corrected prospectively with enrollment in benefits effective the first day of the month after the date the error is identified. The HCA approves all error correction actions and determines if additional action, which may include retroactive enrollment, is warranted.

Paid leave and holidays

All hours for which a school employee receives compensation from a SEBB Organization during an approved leave (e.g. sick leave, personal leave, bereavement leave) or a paid holiday must be included when determining how many hours a school employee is anticipated to work, or did work, in the school year.

Leave without pay

School employees who return from approved leave without pay will keep or establish eligibility for the employer contribution if their work schedule, had it been in effect at the start of the school year, would have resulted in the employee being anticipated to work the minimum hours to meet SEBB eligibility for the employer contribution in the school year. A school employee who regains eligibility under this policy establishes eligibility for the employer contribution toward SEBB benefits as of the date they returned from approved leave. Coverage will become effective the first day of the month after the school employee's return to employment.

Local negotiations eligibility clarification

A SEBB Organization engaging in local negotiations regarding eligibility for school employees under RCW 41.05.740(6)(e) shall negotiate within the range of anticipated to work hours described below:

- No less than 180 hours per school year; and
- Less than the threshold to meet the SEB Board's eligibility established pursuant to RCW 41.05.740(6)(d).



UMP Plus Change

UMP Plus – Puget Sound High Value Network (PSHVN) will:

- Add the following counties to its service area:
 - Chelan county, and
 - Douglas county
- Add the following provider groups to its network effective October 2020:
 - Confluence Health Clinic, and
 - Everett Clinic



Premera Blue Cross Changes

Premera Blue Cross will offer:

- Virtual Diabetes Prevention Program
 - Starting in 2021
- Bariatric Surgery
 - Coverage limited to in-network and approved facilities
 - Subject to medical necessity review
 - Starting January 1, 2021

Questions: Contact Premera at 1-800-807-3710.



Hearing Change

All SEBB medical plans will cover one hearing instrument per ear every five years

- Covered in full at in-network providers
- No cost to members; entirely covered by the health plan
- No balance billing by providers
- If enrolled in UMP High Deductible Health Plan
 - Deductible must be met first



Live/Work Change

Employees will be able to choose their medical plans based on either:

- County where they live or
- County where they work

Employees must live or work in the medical plan's service area to join the plan.

All school employees are offered a selection of plans based on their county of residence or the county where their school district, charter school, or educational service district is based.

Exception: UMP Plus members must live in a county serviced by the plan



Dental, Vision, Life, AD&D and LTD

Eligible employees pay no monthly premiums for dental, vision, basic life, basic AD&D and basic LTD insurance benefits.



SEBB Dental Benefits & Plans

The same dental plans are available for 2021:

- Uniform Dental Plan (UDP): Group 09600
- DeltaCare: Group 09601
- Willamette Dental: GroupWA733

There are **no changes** with dental benefits for 2021.



SEBB Dental Plans: Reminder

DeltaCare and **Willamette Dental Group** are managed-care plans.

- Employees must choose a primary dental provider within the network.
- These plans will not pay claims for providers outside of their network.

Uniform Dental Plan (UDP) is a preferred-provider plan.

 Employees may choose any dental provider and will usually have lower out-of-pocket costs if they see network providers.



SEBB Dental Plans: Reminder

Delta Dental of Washington administers both:

- Uniform Dental Plan (UDP)
 - Preferred-provider plan
- DeltaCare
 - Managed care plan

The network of providers are different

- Call the plan directly to verify which network your dentist participates in
- For plan contact information visit the Contact the Plans section of the SEBB website



SEBB Vision Benefits & Plans

The same vision plans are available for 2021:

- Davis Vision
- EyeMed Vision Care
- MetLife Vision

There are **no changes** with EyeMed or MetLife vision.



Davis Vision Change

A fourth coverage tier has been added under Davis Vision's benefits which includes:

- Progressive lens benefit
 - \$175 copay for members
- Anti-reflective coating benefit
 - \$85 copay for members



Supplemental Life and AD&D

Supplemental life and AD&D insurance rates will **remain the** same for the 2021 plan year.

 An employees premium may change if they change age brackets, or increases/decrease their coverage for supplemental life insurance.

Reminder: Employees can login to view current coverages and update beneficiaries.

- Visit MetLife MyBenefits portal at mybenefits.metlife.com/wasebb or
- Submit a *Group Term Life Insurance Beneficiary Designation* form to MetLife.

Washington State
Health Care Authority

Supplemental LTD

Supplemental LTD rates will **remain the same** for the 2021 plan year.

 An employees premium may change if they change age brackets, or if their wages have changed



High Deductible Health Plan (HDHP) w/Health Savings Account (HSA)

The HSA employer contribution amount **remains the same** for 2021 plan year:

- \$375.00 per year (\$31.25 per month) for an individual
- \$750.00 per year (\$62.50 per month) for a Family





HDHP w/HSA: Contribution Amounts

IRS maximum employee contribution amounts for 2021:

- Individual contribution amount
 - Increased to \$3,600 (up from \$3,550)
- Family contribution amount
 - Increased to \$7,200 (up from \$7,100)
- Employees age 55 or older may contribute additional \$1,000 per year.

Submit 2021 School Employee Authorization for Payroll Deduction to Health Savings Account form to their BA.

Reminder: All contributions and the wellness incentives, if earned, may not exceed the IRS maximum.

Washington State Health Care Authority

Employees can increase or decrease HSA contributions anytime.

HDHP w/HSA: Reminders

Employees changing plans from a HDHP with an HSA to a traditional plan must:

- Stop any automatic payroll deduction for their HSA
- Stop any direct contributions to HealthEquity





Medical Flexible Spending Arrangement (FSA) and Dependent Care Assistance Program (DCAP)



Contribution Limits for 2021

Medical Flexible Spending Arrangement (FSA)

- Minimum annual contribution
 - \$240
- Maximum annual contribution
 - Increased to \$2,750 (up from \$2,700)

Dependent Care Assistance Program (DCAP)

- \$5,000 annually
 - Single person or
 - Married couple filing a joint income tax return
- \$2,500 annually
 - Each married participant filing separate income tax returns



Medical FSA or DCAP

SEBB eligible employees **may**:

- Enroll or re-enroll every year in a Medical FSA and/ or DCAP during annual OE to participate
 - Even if the contribution amount remains the same
 - Enrollment is not automatic



Medical FSA

SEBB eligible employees may not:

- Enroll in a Medical FSA and UMP's HDHP with a HSA at the same time.
 - Employees who enroll in both:
 - Dis-enrolled from the Medical FSA by December 31, 2020
 - Remain enrolled in the HDHP w/ HSA
- Enroll or re-enroll in a Medical FSA if:
 - Employee or spouse/SRDP is enrolled in a HDHP in 2021
 - May enroll in DCAP
 - Employee changes to a HDHP plan in 2021



Medical FSA or DCAP deadlines

Current members have deadlines:

- DCAP expenses must be incurred by December 31, 2020.
- Medical FSA expenses may be incurred through March 15, 2021.
- Employees must <u>submit all claims</u> for reimbursement by **March 31**,
 2021. (Medical FSA and DCAP).
- Funds not claimed by March 31, 2021 cannot be refunded
 - Unused balances are forfeited to the plan administrator (HCA)
 - Employees will not be able to claim forfeited funds.



Medical FSA deadline

Exception:

- March 2021 deadlines do not apply if an employee has a Medical FSA in 2020 and enrolls in UMP's HDHP with an HSA for 2021.
 - Employees must use all their 2020 Medical FSA funds and have all claims paid by **December 31, 2020.**
 - If not, employer or employee cannot contribute to the HSA until **April 1,2021.**



Medical FSA and DCAP: Reminder

- Employees must enroll every year for a Medical FSA or DCAP.
- Employees can only enroll during the SEBB Program Annual OE, while newly eligible or if they experience a SOE event during the year.
- Full amount employees set aside is available to spend on January 1, 2021 for the Medical FSA.
- Amounts are available ONLY as they are deposited for the DCAP.
- Employees should only submit claims after the services have been provided.
- Enroll on the Navia Benefit Solutions website. (Not SEBB My Account.)



Medical FSA or DCAP: Reminder

Coronavirus Aid, Relief, and Economic Security (CARES) Act

- Removes the requirement to have a prescription for over-the-counter (OTC) drugs in order to use Medical FSA or HSA funds
 - Cold medicines, antihistamines, antacids, anti-inflammatories and other products
- Menstrual care products can be purchased with Medical FSA funds
 - Pads, tampons, cups and similar products

Debit Card now available for DCAP.

 Members can now use a debit card to pay child or elder care providers, rather than submitting claims and waiting for reimbursement.

Changes are retroactive to January 1, 2020 with no expiration date.



Upcoming Webinars: FSA and DCAP

Watch a webinar about the Medical FSA and DCAP on Navia's website at sebb.naviabenefits.com.

Register on the OE webpage at hca.wa.gov/sebb-oe.

- Tuesday, October 27 at 4 p.m.
- Thursday, November 12 at 4 p.m.

Starting October 26, sign up for these benefits on Navia's website at sebb.naviabenefits.com.

Not SEBB My Account.

Note: If employees are unable to attend one of the live webinars, employees can watch a recorded presentation.





One-time opportunity for Supplemental LTD

- Only for employees who have not already enrolled
- Why Long Term Disability (LTD) insurance?
- LTD coverage options
- Supplemental LTD insurance coverage cost
- How to enroll in the supplemental LTD





Need for Disability Insurance

Disability insurance:

- Provides income replacement when an insured employee experiences a covered illness or injury.
 - Basic (employer-paid) LTD benefit: maximum benefit of \$400 a month.
 - Supplemental LTD insurance: maximum monthly benefit up to \$10,000, based on their salary
- Helps with financial obligations that health insurance won't cover such as a rent/ mortgage payments, groceries, or other expenses.
- Helps protect your savings, retirement plans, and overall financial health if you become disabled.



SEBB LTD Coverage Options

Coverage Type	Basic LTD (employer-paid)	Supplemental LTD (employee-paid)
Maximum Benefit (before reduction by deductible income)	60% of the first \$667 in predisability earnings (up to \$400 per month) ¹	60% of the first \$16,667 in predisability earnings (up to \$10,000 per month) ²
Benefit Waiting Period ³	90 days	
Maximum Benefit Period	To age 65 or age-graded to Social Security Normal Retirement Age	



Sample LTD Coverage Comparison

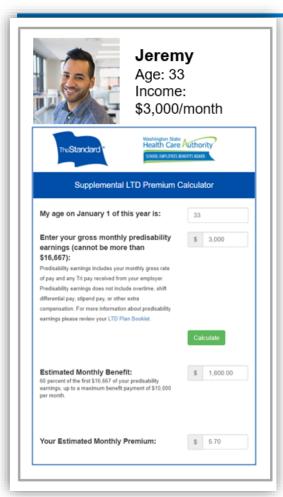
For an employee earning \$50,000/year, predisability earnings = \$4,167/month

Coverage Type	Basic LTD (employer-paid)	Supplemental LTD (employee-paid)
Maximum Benefit	60% of the first \$667 in predisability earnings (up to \$400 per month)	60% of the first \$16,667 in predisability earnings (up to \$10,000 per month)
	\$4,167 is well over the \$667 maximum for predisability earnings	\$4,167 is well below the \$16,667 maximum for predisability earnings
Calculation	60% x \$667 = \$400	60% x \$4,167 = \$2,500
	The employee would receive a \$400 monthly benefit	The employee would receive a \$2,500 monthly benefit

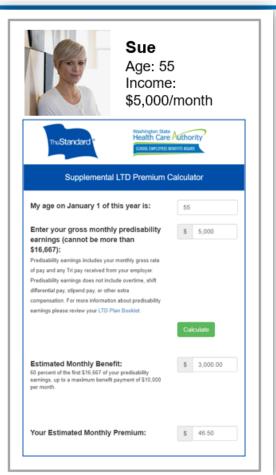
Could you meet your financial commitments if you were unable to work for a long period of time and only had Basic LTD coverage?



Supplemental LTD Premium Calculator



- Age 33
- Income: \$3,000 month
- Estimated monthly benefit: \$1,800
- Estimated monthly premium: \$5.70



- Age 55
- Income: \$5,000 month
- Estimated monthly benefit: \$3,000
- Estimated monthly premium: \$46.50

Washington State

Visit The Standard's website to calculate supplemental LTD premiums



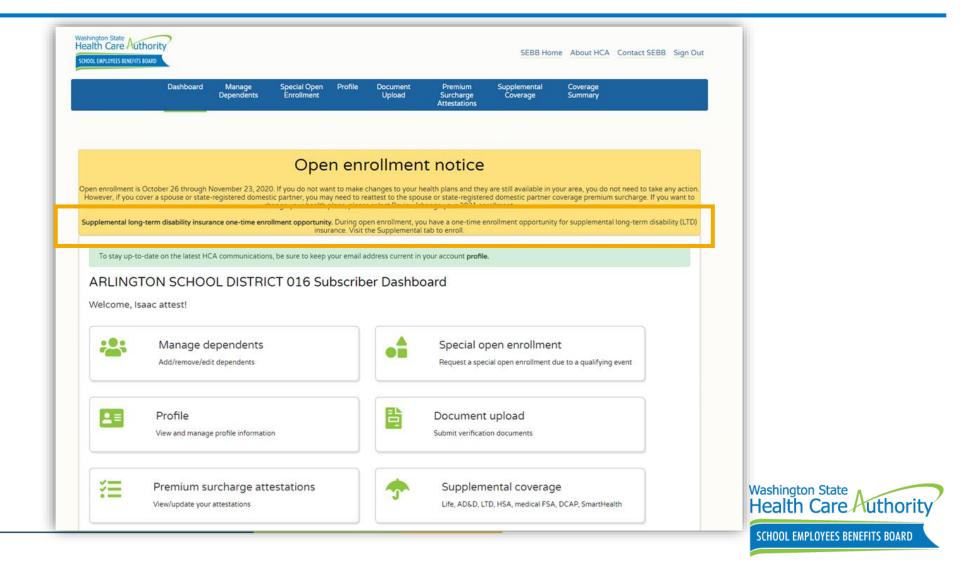
Health Care Authority

One-time Enrollment Opportunity

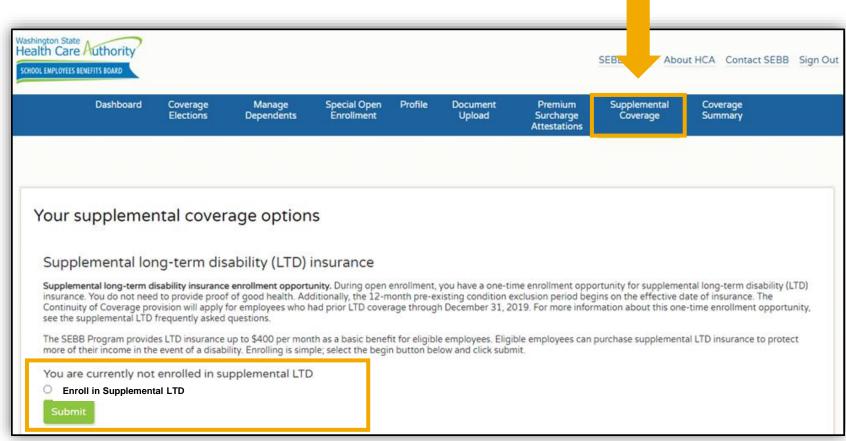
- Advantages of enrolling in supplemental LTD during OE:
 - Online enrollment via SEBB My Account.
 - No evidence of insurability. (proof of good health) required during the 2020 plan year when enrolling for the first time in SEBB LTD coverage.
 - **Pre-existing condition coverage.** Coverage for pre-existing conditions will be provided under the Continuity of Coverage provision for employees who had prior LTD coverage through December 31, 2019.
- Supplemental LTD coverage elected during the 2020 annual open enrollment period will be effective January 1, 2021.



How to enroll

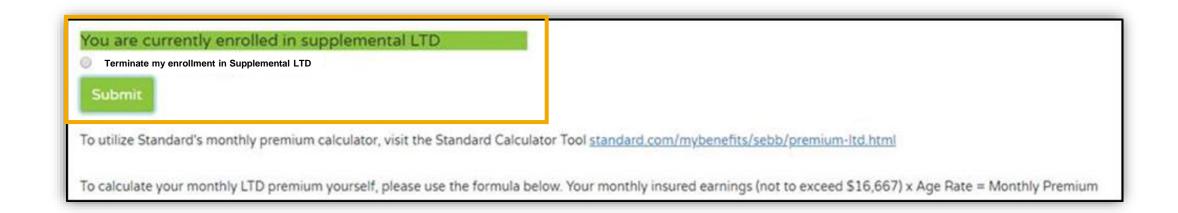


How to enroll





Currently enrolled/After Enrollment





Next steps

- For more information, visit: hca.wa.gov/sebb-ltd
- Eligible employees can enroll in Supplemental LTD during OE via SEBB My Account: myaccount.hca.wa.gov (recommended)
 - Employees may also enroll using a 2021 LTD Enrollment/ Change form
 - Note: It can take up to 30 days or longer to process the paper form.

Note: SEBB LTD Evidence of Insurability (EOI)

• As of January 1, 2021, the SEBB policy will require EOI for late enrollees.



Upcoming Webinars: LTD

Watch a Zoom webinar about SEBB Benefit LTD hosted by The Standard Insurance company.

Register on the OE webpage

hca.wa.gov/employee-retiree-benefits/open-enrollment-webinars-sebb

- Tuesday, October 27 at 4 p.m.
- Wednesday, October 28 at 5 p.m.
- Thursday, October 29 at 6 p.m.

Starting October 26, sign up for these benefits using SEBB My Account.

Note: If employees are unable to attend one of the live webinars, employees can watch an on-demand recorded presentation.



One-time Supplemental LTD Opportunity





SmartHealth





How do I qualify?

Employees and their spouse or SRDP enrolled in SEBB medical coverage can <u>participate</u> in SmartHealth.

Only employees enrolled in SEBB medical coverage can <u>qualify</u> for the SmartHealth wellness incentive.

To qualify for the \$125 wellness incentive:

- Sign into SmartHealth and click Get started
- Take your well-being assessment and earn 800 points.
- Join and track activities to earn at least 2,000 total points by your deadline to qualify for a \$125 wellness incentive.

Note: Accessible using a computer, laptop, tablet, or smartphone



SmartHealth

The \$125 SmartHealth incentive **remains the same** for 2021

- Deadlines for completing the financial incentive requirements:
 - Subscribers continuing enrollment in SEBB medical or enrolling in SEBB medical with an effective date in Jan-Sept 2021
 - Deadline: November 30, 2021
 - Subscribers enrolling in SEBB medical with an effective date in Oct Dec 2021
 - Deadline: **December 31, 2021**



SmartHealth: Reminder

- Employees waiving medical coverage can still access SmartHealth, but will not be eligible for the SmartHealth wellness incentive.
- 2020 incentive is applied in January 2021. (if qualified.)
- Eligible employees must complete program requirements by their deadline and be enrolled in SEBB medical coverage the following year.
- Employees receive their \$125 by the type of medical plan enroll in:
 - **All other plans:** A reduction to the subscriber's SEBB medical plan deductible.
 - HDHP: A one-time deposit into the subscriber's HSA account.



SmartHealth contacts

Visit smarthealth.hca.wa.gov to track activities.

SmartHealth portal questions: Contact customer service at:

- 1-855-750-8866 or support@limeade.com
- Monday through Friday
- 7 a.m. to 7 p.m.

Note: Unable to complete the wellness incentive requirements, contact Limeade.

SmartHealth supports you on your journey toward living well hca.wa.gov/employee-retiree-benefits/smarthealth-wellness-program



SmartHealth is your voluntary wellness program that supports whole person wellbeing. Participate in activities that support all of you, including managing stress, building resiliency, and adapting to change.









Earn wellness incentives!

Take your well-being assessment and earn 2,000 total points before the deadline to qualify for a \$125 wellness incentive.

Here's how:

Register (or sign

into SmartHealth) at marthealth hea wa gov and take the well-being assessment



Review your results and join activities.

the deadline to qualify for the \$125 for the following year.

SmartHealth supports you on your journey toward living well. Learn more at hca.wa.gov/sebb-smarthealth

HCA is committed to providing equal access to our services. If you need an accommodation, or require documents in another format, employees contact your payroll or benefits office. SEBB Continuation Coverage subscribers call 1-800-200-1004 (TRS: 711).





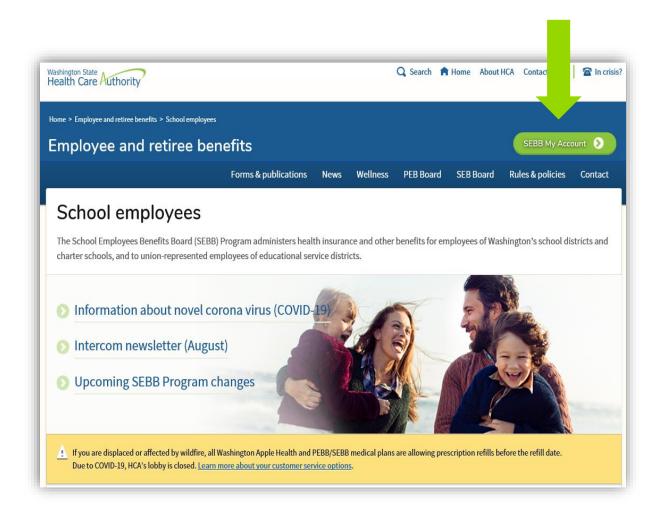
SEBB My Account (SMA)



How do employees log into SMA?

Online via SEBB My Account: myaccount.hca.wa.gov/auth

- Visit SMA online at myaccount.hca.wa.gov
- Click Employee/Subscriber green button.
- Directed to SecureAccess Washington (SAW) website.
- Enter SAW login information.
 - Click Sign Up! To create a new SAW account.





What can employees do in SMA during OE?

Employees **may** use SMA to:

- Enroll or change medical, dental and vision plans
- Waive SEBB medical coverage
- Add or remove dependents
- Upload documents to prove eligibility
- Attest to spouse or SRDP premium surcharge
- Enroll in supplemental long-term disability insurance
- Access vendor websites to enroll in supplemental coverage (e.g. life)
- Subscribe to emails from the SEBB Program.



What can employees do in SMA Year-round?

- View coverage information (employees and dependents)
- View basic employer-paid life and AD&D insurance information (employees only)
- View LTD insurance information (employees only)
- Download statement of insurance
- View premium surcharge attestations (if applicable)
- Make changes to tobacco use premium surcharge attestation (if applicable)
- Make changes based on qualifying events specified in the SEBB Program rules (SOE)



What can employees not do in SMA?

Employees may not use SEBB My Account to:

- Make an address change
- Make life insurance changes
- Enroll in a Medical FSA or DCAP
- Change HSA contributions



How can employees make changes?

Enroll or reenroll in a Medical FSA or DCAP:

- Submit 2021 Medical Flexible Spending Arrangement (FSA) &
 Dependent Care Assistance Program (DCAP) Enrollment form to Navia
 Benefit Solutions, or
- Enroll at sebb.naviabenefits.com

Change tax status of a dependent

Submit Declaration of Tax Status form

Change premium deduction to pre or post-tax

• Submit Premium Payment Plan Election/Change form



Statement of Insurance

Employees may print a Statement of Insurance (SOI)

Subscriber's Current Coverage

This page displays coverage effective as of today. Your open enrollment benefits will be in effect January 1, 2020. Please see <u>Coverage Elections for Open Enrollment selections</u>.

 $\begin{tabular}{l} \blacksquare \\ \hline \end{array}$ Statement of Insurance

Use this page to perform the following actions:

- · Review subscriber's current account information and coverage selections
- · View subscriber's Statement of Insurance
- · Subscribe or unsubscribe from email notifications
- · Review subscriber enrollment



How Do I Get A Form?

Employees can get forms by:

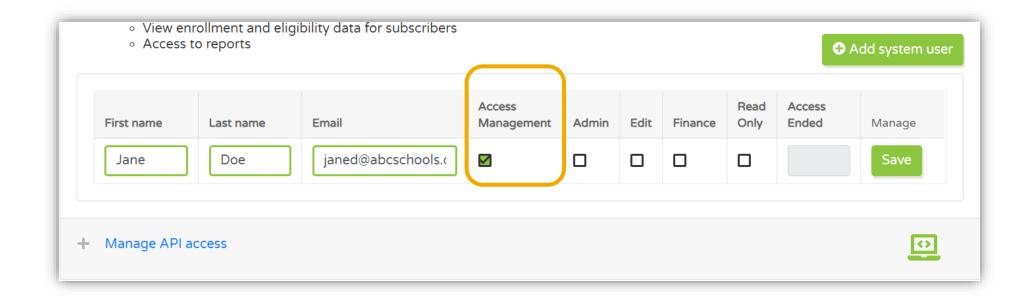
- Forms available at hca.wa.gov/employee-retiree-benefits/sebb-openenrollment
- Contacting their BA

Forms and the help sheet available starting October 26, 2020.



Trouble Logging into SMA

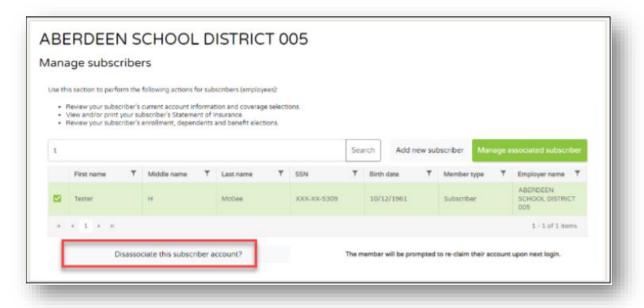
SMA requires BAs to have "Access Management" role





Trouble Logging into SMA

- 1. Click 'Manage Subscriber '
- 2. Enter employee search criteria & click search
- 3. Verify employee identity and information. (SSN/ DOB)
- 4. Check box next to employee's name.
- 5. Click 'Disassociate this subscriber account?'





Need help with SEBB My Account?

Contact our call center for help:

- October 26 through November 23, 2020
- 1-855-548-3100
- Monday through Friday, 8 a.m. to 5 p.m., for help with:
 - Secure Access Washington (SAW) registration
 - SEBB My Account screen navigation
 - Uploading documents





Contact information



Employee Resources

Employees should **contact the BA** directly for help with:

- Eligibility, enrollments, or changes to accounts
- Premium surcharge questions
- Updating name, address, phone number and email
- Adding or removing dependents
- Payroll deduction information
- Getting paper forms.



Employee Resources

Employees should **contact the plans** directly for help with:

- Benefit coverage questions
- ID cards
- Claims
- Making sure doctor or dentist contracts with the plan
- Choosing a doctor or dentist
- Making sure prescriptions are covered



Employee & BA Resources

Contact **HealthEquity** about:

- Health Savings Account (HSA) for UMP High Deductible Health Plan
 - learn.healthequity.com/sebb/hsa or 1-844-351-6853

Contact **MetLife** about:

- Life insurance & AD&D insurance
 - metlife.com/wshca-sebb or 1-833-854-9624

Contact Navia Benefit Solutions about:

- Medical FSA or DCAP
 - sebb.naviabenefits.com or 1-800-669-3539



Employee & BA Resources

Contact **The Standard Insurance Company** about:

- Long-term disability insurance
 - standard.com/employee-benefits/ washington-state-hca-sebb or 1-833-229-4177

Contact SmartHealth Wellness Program

- hca.wa.gov/sebb-smarthealth or 1-855-750-8866
- support@limeade.com

Find websites, phone #'s, and mailing addresses at:

https://www.hca.wa.gov/employee-retiree-benefits/sebb-open-enrollment





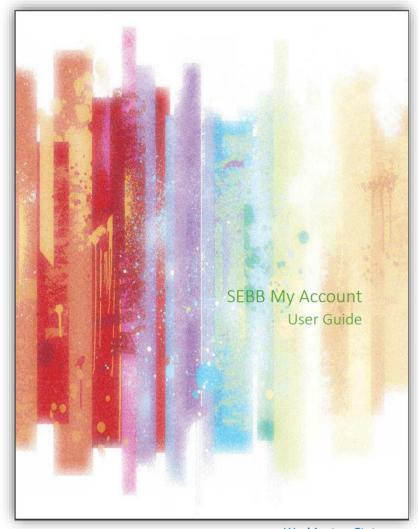
Reminders, Tips & Resources



SMA User Guide

Provides guidance to **employees** on:

- How to use SMA
- Enrolling in benefits
- Uploading required documentation and much more...





Dependent Verification (DV): Reminder

DV is due at the same time as other required enrollment forms

- No later than 31 days after the date of eligibility
- No later than 60 days after the special open enrollment event
- No later than November 23, 2020 during annual open enrollment

Follow-up with employees when DV documents are:

- Not submitted by the employee, or
- Are invalid, illegible or incomplete



FUZE Tips Reminders

When sending FUZE messages, please remember the following:

- Include full details, including your SEBB Org within signature block, in the message

 Thank you,
 - Employee first, last name, DOB and Full SSN
- Choose category based on the scenario/question
- Please respond within same FUZE for additional information on the same message
 - FUZE messages get auto assigned to staff
 - O&T responds in the order in which the FUZE is received
- Please do not reply to FUZE once your incident has been resolved
 - (e.g. Thank you, Much appreciated)



Lauren Brown

Harrison School District

FUZE Tips: Reminder

Please **do not share** the following:

- The SEB Division Outreach and Training 1-800-700-1555 number
 - Benefit Administrators only
- PEB Division Customer Service 1-800-200-1004 number
 - Retiree, COBRA and continuation coverage members only
- Outreach and Training FUZE
- O&T staff email addresses or direct phone numbers



Employee & BA Resources

ERB Webpage

 hca.wa.gov/employeeretiree-benefits

PEBB

Continuation Coverage





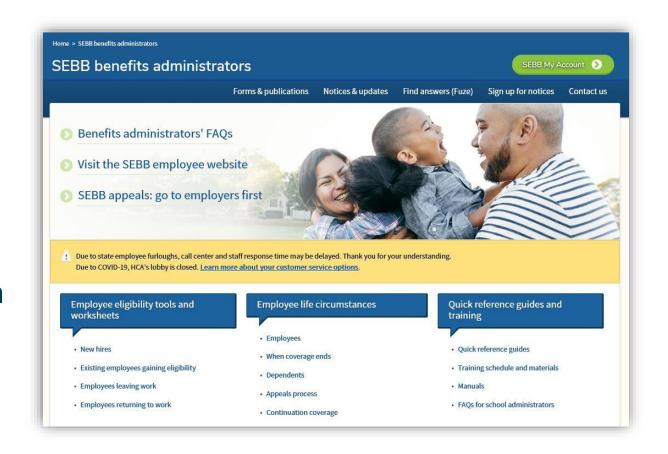
BA Resources

SEBB BA website

 hca.wa.gov/sebbbenefits/admin

Outreach & Training

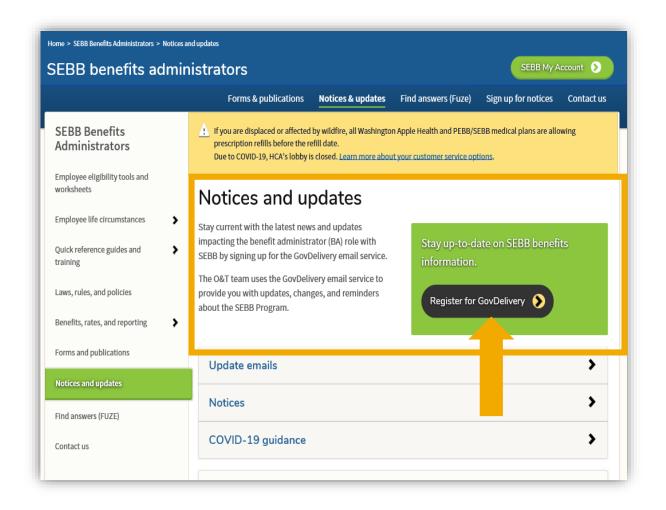
- 1-800-700-1555
- FUZE secure messaging system





BA Resources

Sign up for Outreach & Training notices via GovDelivery



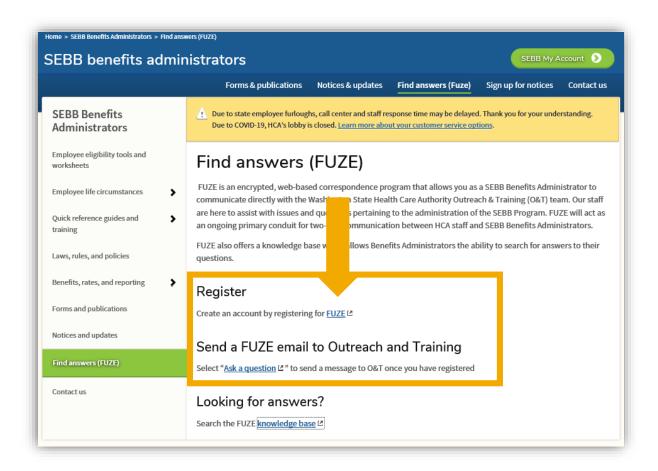




BA Resources

Register for FUZE

- FUZE secure messaging system
 - Send & receive email messages
 - Upload documents





Upcoming Webinars

October 23: SEBB update webinar: OE, SMA functionality for OE, and more......

Register at: hca.wa.gov/sebb-benefits-admins/training-schedule

OE webinars: Medical plans, dental plans, additional benefits

To view the schedule and register:

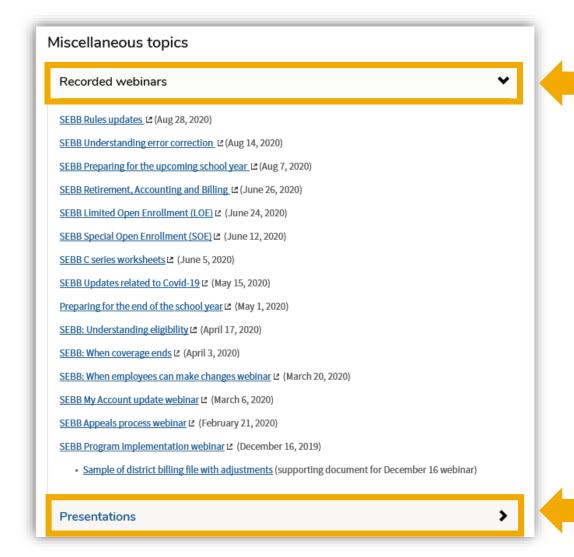
https://www.hca.wa.gov/employee-retiree-benefits/open-enrollment-webinars-sebb



Previous Webinars

All webinars are recorded and posted to the BA website

 Presentations are also located here





Important websites during OE

Open enrollment (SEBB)

hca.wa.gov/employee-retiree-benefits/sebb-open-enrollment

 Information about plan changes, premiums, Summaries of Benefits and Coverage (SBCs), links to plan pages, benefits comparisons, plans by county.

Open enrollment webinars (SEBB)

hca.wa.gov/employee-retiree-benefits/open-enrollment-webinars-sebb

 Includes webinar information for all carriers who are hosting or have provided recorded presentations.

Virtual benefits fair (SEBB)

hca.wa.gov/employee-retiree-benefits/virtual-benefits-fair-sebb

• 2021 virtual benefits fair information is added here. The carrier's benefit materials and webinar information is also available here.



Questions & Answers (Q&A)

We will now address some of the questions that did not get answered during the webinar.

- Any questions that do not get addressed today will be responded to by phone, email or FUZE
- Employee specific questions or scenarios should be sent through FUZE
- After the webinar, participants will receive a follow up email that includes a brief survey. We would greatly appreciate your feedback.



Thank you for participating!



