SEBB MY ACCOUNT ERROR MESSAGES

Document Information

Appendix A

OVERVIEW

This document provides details on error messaging within SEBB My Account.

PURPOSE

The following error messages will be provided in order to resolve in your source system for resolution and resubmittal:

Eligibility File Upload

Uploaded eligibility file records that result in an error, will be displayed within SEBB My Account on the eligibility file page.

Application Program Interface (API)

Records resulting in error sent through the API, will result in a 400 BAD REQUEST - this is returned with records that don't meet data specifications. The body of the response will contain all errors generated by the record.

Contact Information

HCA SEBB IT support: hcasebbitsupport@hca.wa.gov

ERROR MESSAGES

Error	Error Message
INVALID SOCIAL SECURITY NUMBER	9 numerical characters required for social security number
SOCIAL SECURITY NUMBER DUPLICATED WITHIN ORGANIZATION	Social security number is being reported with overlapping Eligibility Date and Termination Date within your organization. Employee may not be dual enrolled in SEBB Program
SOCIAL SECURITY NUMBER DUPLICATED WITHIN ANOTHER ORGANIZATION	Social security number is being reported with overlapping Eligibility Date and Termination Date with another SEBB organization. Employee may not be dual enrolled in SEBB Program. Contact previous organization to correct Eligibility Start and Eligibility Termination Date.
LAST NAME INVALID	Last Name cannot exceed (20) characters; includes only A-Z, with dash, and does not include special characters.
FIRST NAME INVALID	First Name cannot exceed (20) characters; includes only A-Z, with dash, and does not include special characters.
MIDDLE NAME INVALID	Middle Name cannot exceed (20) characters; includes only A-Z, with dash, and does not include special characters.
SUFFIX IS INVALID	Suffix cannot exceed (4) characters; includes only A-Z, with dash, and does not include special characters.
WORK PHONE NUMBER IS INVALID	Work phone must include (7) numeric characters
HOME PHONE NUMBER IS INVALID	Home phone must include (7) numeric characters
RESIDENTIAL ADDRESS LINE 1 IS INVALID	Residential address Line 1 may not exceed (30) alphabetic characters
RESIDENTIAL ADDRESS LINE 2 IS INVALID	Residential address Line 2 may not exceed (30) alphabetic characters
RESIDENTIAL ADDRESS CITY IS INVALID	Residential City may not exceed (20) alphabetic characters
RESIDENTIAL STATE INVALID	Residential State must include (2) alphabetic characters.
RESIDENTIAL ZIP IS INVALID	Residential Zip Code is required with minimum of (5) numeric digits, or up to (10) if including dash and additional (4) numeric digits.

RESIDENTIAL COUNTY CODE INVALID	Valid (2) numeric digit county code is required when WA state is reported for Residential State.
MAILING ADDRESS LINE 1 IS INVALID	Mailing address Line 1 may not exceed (30) alphabetic characters
MAILING ADDRESS LINE 2 IS INVALID	Mailing address Line 2 may not exceed (30) alphabetic characters
MAILING ADDRESS CITY IS INVALID	Mailing City may not exceed (20) alphabetic characters
MAILING ADDRESS STATE INVALID	Mailing State must include (2) alphabetic characters.
MAILING COUNTY CODE INVALID	Valid (2) numeric digit county code is required when WA state is reported for Mailing Address State.
INVALID BIRTH DATE	Birth Date must follow format: CCYYMMDD. (Example: 20151225)
INVALID BIRTH SEX	Birth Sex must be valid value of 'M' for Male or 'F' for Female
INVALID RESIDENTIAL COUNTRY CODE	Country Code must be (2) character code found at: http://countrycode.org
INVALID MAILING COUNTRY CODE	Country Code must be (2) character code found at: http://countrycode.org
INVALID HIRE DATE	Hire date must be provided in numeric CCYYMMDD format. This field may not be left blank.
INVALID MONTHLY SALARY	Monthly salary must be provided with minimum of (6) characters, Example: 123.45.
INVALID VALUE IN 630 HOURS	Anticipate 630 hours 'Y' for yes, or 'N' for no is required. This field may not be left blank.
INVALID VALUE IN REPRESENTED	'Y' for yes, or 'N' for no is required. This field may not be left blank.
INVALID REPRESENTED DATE	Represented date must be provided in numeric CCYYMMDD format. This field may not be left blank if 'Y' is reported for Represented.