



Washington State Health Care Authority  
*School Employees Benefits Board*  
PO Box 42720 • Olympia, Washington 98504-2720  
[hca.wa.gov/sebb](http://hca.wa.gov/sebb)

<Date>

Name  
Address  
City, St ZIP

**We are issuing a refund to you for  
some premium surcharge payments**

Dear Subscriber:

Our policies required SEBB subscribers to pay the spouse or state-registered domestic partner (SRDP) coverage premium surcharge when their covered spouse/SRDP is also eligible as a subscriber in the Public Employees Benefits Board (PEBB) Program and waived their enrollment in PEBB medical coverage. **We are changing our policies and will no longer apply the premium surcharge in these cases effective January 1, 2025.**

Our records show that you have a spouse/SRDP enrolled in your SEBB medical coverage who waived their PEBB medical coverage. In addition, you either attested that you owed a premium surcharge for covering your spouse/SRDP on your SEBB medical coverage, or didn't attest, and incurred the premium surcharge. **We will adjust your attestation on your account and refund any spouse/SRDP coverage premium surcharge you paid since January 1, 2025.**

**Next steps**

HCA will refund the premium surcharge you paid back to your employer and your employer will refund these payments to you. You do not need to take any action to receive this refund.

Sincerely,

SEBB Program

# SEBB Program Nondiscrimination Notice and Language Access Services

The SEBB Program and its contracted health plans comply with applicable federal and Washington State civil rights laws and do not discriminate (exclude people or treat them less favorably) on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

The SEBB Program provides reasonable accommodations and free appropriate auxiliary aids and services for people with disabilities, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats), as well as free language assistance services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, or if you believe the SEBB Program or its contracted health plans have failed to provide these services or discriminated in another way, contact the Health Care Authority (HCA) or the appropriate health plan listed below. You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance, the HCA Nondiscrimination Coordinator is available to help you.

## SEBB Program

### Health Care Authority

ADA/Nondiscrimination Coordinator  
PO Box 42704  
Olympia, WA 98504-2704  
☎ 1-855-682-0787 (☎ 711)  
☎ 360-507-9234  
✉ [compliance@hca.wa.gov](mailto:compliance@hca.wa.gov)

## SEBB Medical Plans

### Kaiser Foundation Health Plan of the Northwest

Kaiser Civil Rights Coordinator  
500 NE Multnomah St., Ste 100  
Portland, OR 97232  
☎ 1-800-813-2000 (☎ 711)  
☎ 855-347-7239

### Kaiser Foundation Health Plan of Washington

Civil Rights Coordinator  
PO Box 35191, MS: RCR-A1N-22  
Seattle, WA 98127-5191  
☎ 1-888-901-4636 (☎ TTY: 1-800-833-6388)  
🌐 [kp.org/wa/feedback](http://kp.org/wa/feedback)

### Kaiser Foundation Health Plan of Washington Options, Inc.

Civil Rights Coordinator  
PO Box 35191, MS: RCR-A1N-22  
Seattle, WA 98127-5191  
☎ 1-888-901-4636 (☎ 1-800-833-6388)  
🌐 [kp.org/wa/feedback](http://kp.org/wa/feedback)

### Premiera Blue Cross (Premiera plans or the UMP Centers of Excellence Program)

Appeals Coordinator  
PO Box 91102  
Seattle, WA 98111-9202  
☎ 1-855-332-4535 (☎ 711)  
☎ 425-918-5592  
✉ [appealsdepartmentinquiries@premera.com](mailto:appealsdepartmentinquiries@premera.com)

## Regence BlueShield

(All UMP plans except UMP Plus)

Regence BlueShield Civil Rights Coordinator  
PO Box 1106  
Lewiston, ID 83501-1106  
☎ 1-800-628-3481 (☎ 711)  
☎ 1-877-663-7526  
✉ [UMPCivilrights@regence.com](mailto:UMPCivilrights@regence.com)

### UMP Plus–UW Medicine Accountable Care Network (ACN): Embright

UMP Plus–UW Medicine ACN Appeals and Grievances  
1037 NE 65th St., PMB 259  
Seattle, WA 98115  
☎ 1-888-402-4238 (☎ 711)

### UMP Plus–Puget Sound High Value Network

1149 Market St., MS: 10-09  
Tacoma, WA 98405  
☎ 1-877-345-8760 (☎ 711)

### ArrayRx (UMP prescription drug benefits)

Appeals Unit  
PO Box 40168  
Portland, OR 97240-0168  
☎ 1-855-232-9111 (☎ 711)  
☎ 1-866-923-0412  
✉ [compliance@modahealth.com](mailto:compliance@modahealth.com)

## SEBB Dental Plans

### Delta Dental of Washington

(DeltaCare and Uniform Dental Plan)

Compliance/Privacy Officer  
PO Box 75983  
Seattle, WA 98175  
☎ 1-800-554-1907 (☎ 1-800-833-6384 or 711)  
☎ 206-729-5512  
✉ [Compliance@DeltaDentalWA.com](mailto:Compliance@DeltaDentalWA.com)

### Willamette Dental of Washington

Member Services Department  
6950 NE Campus Way  
Hillsboro, OR 97124  
☎ 1-855-433-6825 (☎ 711)  
☎ 503-952-2684  
✉ [memberservices@willamettedental.com](mailto:memberservices@willamettedental.com)

## SEBB Vision Plans

### Davis Vision by MetLife

Complaints and Appeals Department  
PO Box 547  
Troy, NY 12181  
☎ 1-888-343-3470

### EyeMed Vision Care

Quality Assurance Department  
4000 Luxottica Pl  
Mason, OH 45040  
☎ 1-800-699-0993 (☎ 1-844-230-6498)  
☎ 513-492-3259

### MetLife Vision Plan

Corporate Consumer Relations Department  
PO Box 997100  
Sacramento, CA 95899-7100  
☎ 1-833-854-9624 (☎ 1-800-428-4833)

## You can also file a civil rights complaint with:

### U.S. Department of Health and Human Services Office for Civil Rights

200 Independence Ave SW, Room 509F, HHH Building, Washington, D.C. 20201  
☎ 1-800-368-1019 (☎ 1-800-537-7697)  
✉ [OCRComplaint@hhs.gov](mailto:OCRComplaint@hhs.gov)  
🌐 [ocrportal.hhs.gov/ocr/portal/lobby.jsf](http://ocrportal.hhs.gov/ocr/portal/lobby.jsf) (to submit complaints electronically)  
🌐 [hhs.gov/civil-rights/filing-a-complaint/complaintprocess/index.html](http://hhs.gov/civil-rights/filing-a-complaint/complaintprocess/index.html) (to find complaint forms online)

### The Washington State Office of the Insurance Commissioner

☎ 1-800-562-6900 (☎ 360-586-0241)  
💻 Live chat: [insurance.wa.gov/chat-us](http://insurance.wa.gov/chat-us)  
🌐 [insurance.wa.gov/file-complaint-or-check-your-complaint-status](http://insurance.wa.gov/file-complaint-or-check-your-complaint-status) (to submit complaints electronically)

[English] Language assistance services, including interpreters and translation of printed materials, are available free of charge. Employees: Contact your payroll or benefits office. PEBB Retirees, PEBB and SEBB Continuation Coverage members: Call the Health Care Authority at 1-800-200-1004 (TRS: 711).

[Amharic] የድምጽ እና አገልግሎት ተርጓሚዎችን እና የተተረጎሙ የታተሙ ጽሁፎችን ጨምሮ በእነዚህ ይገኛል። ሰራተኞች፡ የደመወዝዎን ወይም የጥቅማ ጥቅሞች ጽ/ቤት ያነጋግሩ። የመንግሥት ሠራተኞች ጥቅሞች ስርድ ስራተኞች (PEBB), የመንግሥት ሠራተኞች ጥቅሞች ስርድ እና የትምህርት ቤት ሰራተኞች ጥቅሞች ስርድ (SEBB) ቀጣይነት ሽፋን አባላት፡ Health Care Authority በ 1-800-200-1004 (TRS: 711) ይደውሉ።

[Arabic] تتوفر خدمات المساعدة اللغوية، بما فيها المترجمون الفوريون وترجمة المواد المطبوعة، مجاناً. الموظفون: اتصلوا بمكتب كشوف المرتبات أو المستحقات الخاص بكم. متقاعدو مجلس استحقاقات الموظفين العموميين (PEBB)، وأعضاء PEBB ومجلس استحقاقات موظفي المدارس (SEBB) المشاركين في التغطية المستمرة: اتصلوا بـ Health Care Authority على الرقم 1-800-200-1004 (خدمة ترحيل الاتصالات: TRS: 711).

[Burmese] စကားပြန်များ၊ ပုံနှိပ်ထားသည့် စာရွက်စာတမ်းများကို ဘာသာပြန်ဆွဲပေးမှုများ အပါအဝင် ဘာသာစကား အထောက်အကူပြု ဝန်ဆောင်မှုများကို အခမဲ့ စီစဉ်ဆောင်ရွက်ပေးနေပါသည်။ ဝန်ထမ်းများ- မိမိအား လက်ထုတ်ပေးသည့် ရုံး သို့မဟုတ် အကျိုးခံစားခွင့်များ စီစဉ်ပေးသည့်ရုံးကို ဆက်သွယ်ပါ။ အစိုးရ ဝန်ထမ်းများ အကျိုးခံစားခွင့် ဘုတ်အဖွဲ့ (PEBB) PEBB နှင့် ကျောင်းဝန်ထမ်းများ အကျိုးခံစားခွင့် ဘုတ်အဖွဲ့ (SEBB) အဆင့် ဆက်လက်ခံစားခွင့် အဖွဲ့ဝင်များ- Health Care Authority ထံ 1-800-200-1004 (TRS: 711) တွင် ဆက်သွယ်ပါ။

[Cambodianian] សេវាជំនួយផ្នែកភាសា រួមទាំងអ្នកបកស្រាយ និងការបកប្រែឯកសារដែលបានបោះពុម្ព មានផ្តល់ជូនដោយឥតគិតថ្លៃ។ និយោជិត៖ ទាក់ទងការិយាល័យបើកប្រាក់ខែ ឬអគ្គនាយកដ្ឋាននិយមន័យអ្នក។ អ្នកចូលនិវត្តន៍នៃក្រុមប្រឹក្សាភិបាលអគ្គប្រយោជន៍របស់និយោជិតសាធារណៈ (PEBB), សមាជិកសេវាបង់បន្តនៃក្រុមប្រឹក្សាភិបាលអគ្គប្រយោជន៍របស់និយោជិតសាធារណៈ (PEBB) និងក្រុមប្រឹក្សាភិបាលផ្តល់អត្ថប្រយោជន៍ដល់និយោជិតរបស់សាលា (SEBB) ៖ ទូរស័ព្ទទៅ Health Care Authority តាមរយៈលេខ 1-800-200-1004 (TRS: 711)។

[Chinese] 可免費提供語言援助服務，包括口譯服務和列印資料翻譯服務。雇員：請聯絡薪資部或福利辦公室。公職人員福利委員會 (PEBB) 退休人員、PEBB 及學校職工福利委員會 (SEBB) 續保會員：請致電 1-800-200-1004 (TRS: 711) 聯絡 Health Care Authority。

[Korean] 통역 및 인쇄물 번역을 포함한 언어 지원 서비스를 무료로 제공해드리고 있습니다. 직원: 경리과 또는 복리후생과에 문의하십시오. 공무원 복지 혜택 위원회(PEBB) 은퇴자 및 PEBB 와 교직원 복지 혜택 위원회(SEBB) 연속 보장 회원: Health Care Authority 1-800-200-1004 (TRS: 711)로 전화하십시오.

[Laotian] ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ລວມທັງນາຍພາສາ ແລະ ການແປເອກະສານທີ່ມີພູມມິທີ່ໂດຍບໍ່ເສຍຄ່າ. ພະນັກງານ: ຕິດຕໍ່ຫ້ອງການເງິນເດືອນ ຫຼື ຫ້ອງການຊ່ວຍເຫຼືອຂອງທ່ານ. ສະມາຊິກບ້ານນາຍຂອງຄະນະການດ້ານສິດທິພົນປະໂຫຍດຂອງພະນັກງານສາທາລະນະ (PEBB), PEBB ແລະ ຄະນະການດ້ານສິດທິພົນປະໂຫຍດຂອງພະນັກງານໃນໂຮງຮຽນ (SEBB) ສືບຕໍ່ການຄຸ້ມຄອງ: Health Care Authority ເບີ 1-800-200-1004 (TRS: 711).

[Oromo] Tajaajila deeggarsa afaanii, afaan hiikuu fi waraqawwan afaan barbaachiseeti hiikuu, kaffaltii kamiyyu malee ni jiru. Qaccaramtoota: Kutaa kaffaltii keessan yookiin biiroo deeggarsa keessan qunnaama. Gabatee faayidaa hojjetoota hawaasa (PEBB) Sooramaa ba'aan, Gabatee faayidaa hojjetoota hawaasa (PEBB) fi Gabatee Faayidaa hojjetoota mana barumsa (School employees benefit board SEBB) miseensota hirmaatan walitti aansun: Garaa Health care Authority bilbilaa karaa 1-800-200-1004 (TRS: 711).

[Persian] خدمات کمک زبانی، شامل مترجم شفاهی و ترجمه مطالب چاپی، به صورت رایگان ارائه می‌شود. کارمندان: با دفتر حسابداری یا مزایای خود تماس بگیرید. بازنشستگان هیئت عمومی مزایای کارمندان (PEBB)، اعضای پوشش مستمر PEBB و هیئت مزایای کارمندان مدرسه (SEBB): با Health Care Authority به شماره 1-800-200-1004 (TRS: 711) تماس بگیرید.

[Punjabi] ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ, ਜਿੰਨਾਂ ਵਿੱਚ ਦੁਆਬਾਏ ਅਤੇ ਪ੍ਰਿੰਟ ਕੀਤੀ ਹੋਈ ਸਮੱਗਰੀ ਦਾ ਅਨੁਵਾਦ ਕਰਨਾ ਸ਼ਾਮਲ ਹੈ, ਮੁਫਤ ਉਪਲਬਧ ਹਨ। ਕਰਮਚਾਰੀ: ਆਪਣੇ ਤਨਖਾਹ ਜਾਂ ਫ਼ਾਇਦੀਆਂ ਦੇ ਦਫ਼ਤਰ ਨਾਲ ਸੰਪਰਕ ਕਰੋ। ਜਨਤਕ ਕਰਮਚਾਰੀ ਫ਼ਾਇਦਾ ਬੋਰਡ (PEBB) ਤੋਂ ਰਿਟਾਇਰ ਹੋ ਚੁੱਕੇ ਕਰਮਚਾਰੀ, ਜਨਤਕ ਕਰਮਚਾਰੀ ਫ਼ਾਇਦਾ ਬੋਰਡ (PEBB) ਅਤੇ ਸਕੂਲ ਕਰਮਚਾਰੀ ਫ਼ਾਇਦਾ ਬੋਰਡ (SEBB) ਜਾਰੀ ਰੱਖਣ ਵਾਲੇ ਕਵਰੇਜ ਸਦੱਸ: ਹੈਲਥ ਕੇਅਰ ਅਥਾਰਿਟੀ (Health Care Authority) ਨੂੰ 1-800-200-1004 (TRS: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

[Romanian] Sunt disponibile în mod gratuit servicii de asistență lingvistică, inclusiv interpretii și traducerea materialelor tipărite. Angajați: contactați-vă biroul de plată a salariilor sau de beneficii. Pensionari ai Comisiei de beneficii pentru angajați publici (PEBB), membri ai Comisiei de beneficii pentru angajați publici (PEBB) și ai Comisiei de beneficii pentru angajați ai școlilor (SEBB) acoperiți în continuare: apelați Health Care Authority la numărul de telefon 1-800-200-1004 (TRS: 711).

[Russian] Услуги языковой поддержки, включая устных переводчиков и перевод печатных материалов, предоставляются бесплатно. Сотрудникам: свяжитесь с вашим отделом выплаты заработной платы или выплаты льгот и пособий. Пенсионеры, продление договора страхования для членов Совета по выплате льгот и помощи для государственных служащих (PEBB) и Совета по выплате льгот и помощи работникам школ (SEBB): свяжитесь с Health Care Authority по номеру 1-800-200-1004 (TRS: 711).

[Somali] Adeegyada kaalmada luuqada, waxaa kamid ah turjumaad iyo turjubaan wixii daabacan, waxaana lagu heli karaa bilaash. Shaqaalaha: La xidhiidha xafiiska mushaharka ama gunooyinka. Hawlgabka Gudida Gunooyinka Shaqaalaha Shacabka (PEBB), Xubnaha Bixinta Sii Socota ee PEBB iyo Gudida Gunooyinka Shaqaalaha Dugsiga (SEBB): Kala Hadal Health Care Authority 1-800-200-1004 (TRS: 711).

[Spanish] Los servicios de asistencia lingüística, incluidos los intérpretes y la traducción de los materiales impresos, están disponibles de forma gratuita. Empleados: Comuníquense con su oficina de nómina o de beneficios. Jubilados de la Junta de Beneficios para Empleados Públicos (PEBB), miembros de la Cobertura de Continuación de la PEBB y de la Junta de Beneficios para Empleados Escolares (SEBB): Llamen a Health Care Authority al 1-800-200-1004 (TRS: 711).

[Swahili] Huduma za usaidizi wa lugha, ikiwemo wakalimani na tafsiri ya nyenzo zilizochapishwa, zinapatikana bila malipo. Wafanyakazi: Wasiliana na ofisi yako ya malipo au manufaa. Wastaafu wa Halmashauri ya Manufaa ya Wafanyakazi wa Umma (PEBB), Wanachama wa Halmashauri ya Manufaa ya Wafanyakazi wa Umma (PEBB) na Bima Endelevu ya Halmashauri ya Manufaa ya Wafanyakazi wa Shule (SEBB): Wasiliana na Health Care Authority kwa nambari 1-800-200-1004 (TRS: 711).

[Tagalog] Makakakuha ng walang bayad na mga serbisyo ng tulong sa wika, kasama ang mga interpreter at pagsasalalin-wika ng mga naka-print na materyal. Mga Empleyado: Makipag-ugnayan sa opisina ng inyong payroll o mga benepisyo. Para sa mga Retirado ng Lupon para sa Mga Benepisyo ng Mga Pamublikong Empleyado (PEBB), mga miyembro ng PEBB at Lupon para sa Mga Benepisyo ng mga Empleyado ng Paaralan (SEBB): Tawagan ang Health Care Authority sa 1-800-200-1004 (Mga Serbisyo sa Telepono para sa May Kapansanan (TRS: 711).

[Tigrigna] ናይ ቋንቋ ሓገዝ አገልግሎታት ተርጓሚትን ናይ ሕትመት ኖውት ትርጉምን ሓዲሱ ካብ ክፍሊት ነጻ ዝርከቡ እዮም። ሰራተኛታት፡ ናይ ስርዓት ክፍሊት ወይ ናይ ረብሓት ቢሮ ኣዘራርቡ። ናይ ህዝቢ ሰራተኛታት ረብሓት ስርድ (PEBB) ጠረታኛታት፡ ናይ ናይ ህዝቢ ሰራተኛታት ረብሓት ስርድ (PEBB)ን ናይ ቤት ትምህርት ሰራተኛታት ረብሓት ስርድ (SEBB)ን ጥቅልልታ ሽፋን ኣባላት፡ ናብ Health Care Authority ኣብ 1-800-200-1004 (TRS: 711) ይደውሉ።

[Ukrainian] Послуги мовної підтримки, включаючи усних перекладачів і переклад друкованих матеріалів, надаються безкоштовно. Співробітникам: зв'яжіться з вашим відділом виплати заробітної плати або виплати пільг і допомог. Пенсіонери, продовження договору страхування для членів Ради з виплати пільг та допомоги для державних службовців (PEBB) і Ради з виплати пільг та допомоги шкільним працівникам (SEBB): зв'яжіться з Health Care Authority за номером 1-800-200-1004 (TRS: 711).

[Vietnamese] Chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ, bao gồm thông dịch và biên dịch các tài liệu in. Nhân viên: Liên hệ với văn phòng phụ trách trả lương hoặc phúc lợi cho bạn. Người về hưu, hội viên hưởng Quyền Lợi Liên Tục của Ủy Ban Phúc Lợi Viên Chức (PEBB) và Ủy Ban Phúc Lợi Nhân Viên Giáo Dục (SEBB): Xin gọi đến Health Care Authority theo số 1-800-200-1004 (TRS: 711).