All plans offered and underwritten by Kaiser Foundation Health Plan of Washington Options, Inc.

Coverage Period: 1/1/2020 – 12/31/2020

Coverage for: Individual / Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, see <u>www.kp.org/plandocuments</u> or call 1-888-901-4636 (TTY: 711). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="http://www.healthcare.gov/sbc-glossary">http://www.healthcare.gov/sbc-glossary</a> or call 1-888-901-4636 (TTY: 711) to request a copy.

| Important Questions  | Answers  | Why This Matters:  |
|--|--|--|
| What is the overall deductible?                                      | Preferred Provider: \$250 Individual / \$750 Family Out-of-Network Provider: \$500 Individual / \$1,500 Family                                   | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other Family members on the <u>plan</u> , each Family member must meet their own Individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all Family members meets the overall Family <u>deductible</u> .  |
| Are there services covered before you meet your deductible?          | Yes. Preventive care and services indicated in chart starting on page 2.   | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits</u> .   |
| Are there other deductibles for specific services?                   | No.  | You don't have to meet <u>deductibles</u> for specific services.   |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Preferred Provider: \$2,500 Individual / \$5,000 Family Out-of-Network Provider: \$5,000 Individual / \$10,000 Family                            | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other Family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> limits until the overall Family <u>out-of-pocket</u> limit has been met.  |
| What is not included in the <u>out-of-pocket limit?</u>              | <u>Premiums</u> , <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover and services indicated in chart starting on page 2. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .   |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See www.kp.org/wa or call 1-888-901-4636 (TTY: 711) for a list of network providers.  | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?           | No.  | You can see the <u>specialist</u> you choose without a <u>referral</u> .   |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common   |   | What You Will Pay   |   | Limitations, Exceptions, & Other  |
|--|---|---|---|---|
| Medical Event  | Services You May Need   | Preferred Provider (You will pay the least)   | Out-of-Network Provider (You will pay the most) | Important Information   |
| If you visit a health care <u>provider's</u> office or clinic  | Primary care visit to treat an injury or illness                    | \$20 (\$10 enhanced<br>benefit) / visit<br><u>Deductible</u> does not apply   | 50% <u>coinsurance</u>                          | Enhanced benefit applies when services are provided by an Enhanced <u>provider</u> . Primary care <u>copayments</u> are waived for all outpatient services through the age of 17. |
|  | Specialist visit  | \$30 (\$20 enhanced benefit) / visit<br>Deductible does not apply   | 50% <u>coinsurance</u>                          | None  |
|  | Preventive care/screening/<br>immunization                          | No charge<br><u>Deductible</u> does not apply   | Not covered                                     | You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.                       |
| 16   | Diagnostic test (x-ray, blood work) 20% coinsurance 50% coinsurance | 50% <u>coinsurance</u>  | None  |   |
| If you have a test   | Imaging (CT/PET scans, MRIs)  | 20% <u>coinsurance</u>  | 50% <u>coinsurance</u>                          | <u>Preauthorization</u> required or will not be covered.  |
| If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at www.kp.org/wa. | Preferred generic drugs   | Retail: \$10 (\$5 enhanced benefit) / prescription; Mail Order: 2x Retail cost share / prescription  Deductible does not apply  | Not covered                                     | Up to a 30-day supply (retail) or a 90-day supply (mail order). Subject to formulary guidelines.  |
|  | Preferred brand drugs   | Retail: \$50 (\$40 enhanced benefit) / prescription; Mail Order: 2x Retail cost share / prescription  Deductible does not apply                                       | Not covered                                     | Up to a 30-day supply (retail) or a 90-day supply (mail order). Subject to formulary guidelines.  |
|  | Non-preferred generic/brand drugs                                   | Retail: 50% <u>coinsurance</u><br>up to \$125 / prescription;<br>Mail Order: 2x Retail <u>cost</u><br><u>share</u> / prescription<br><u>Deductible</u> does not apply | Not covered                                     | Up to a 30-day supply (retail) or a 90-day supply (mail order). Subject to <u>formulary</u> guidelines.   |
|  | Specialty drugs   | Retail: 50% <u>coinsurance</u><br>up to \$150 / prescription<br><u>Deductible</u> does not apply  | Not covered                                     | Up to a 30-day supply (retail). Subject to formulary guidelines.  |
| If you have outpatient   | Facility fee (e.g., ambulatory                                      | 20% <u>coinsurance</u>  | 50% <u>coinsurance</u>                          | None  |

| Common   |   | What You Will Pay   |   | Limitations, Exceptions, & Other   |  |
|--|---|---|---|--|--|
| Medical Event  | Services You May Need                     | Preferred Provider (You will pay the least)                                 | Out-of-Network Provider (You will pay the most) | Important Information  |  |
| surgery  | surgery center)                           |   |   |  |  |
|  | Physician/surgeon fees                    | 20% <u>coinsurance</u>  | 50% <u>coinsurance</u>                          | None   |  |
| If you need immediate  | Emergency room care                       | \$150 / visit, 20%<br>coinsurance   | \$150 / visit, 20%<br>coinsurance               | You must notify Kaiser Permanente within 24 hours if admitted to an <u>out-of-network</u> <u>provider</u> ; limited to initial emergency only; <u>Copayment</u> waived if admitted directly to the hospital as an inpatient. |  |
| medical attention  | Emergency medical transportation          | 20% <u>coinsurance</u>  | 20% <u>coinsurance</u>                          | None   |  |
|  | <u>Urgent care</u>                        | \$20 (\$10 enhanced<br>benefit) / visit<br><u>Deductible</u> does not apply | 50% <u>coinsurance</u>                          | None   |  |
| If you have a hospital   | Facility fee (e.g., hospital room)        | 20% <u>coinsurance</u>  | 50% <u>coinsurance</u>                          | You must notify Kaiser Permanente of admission or will not be covered.   |  |
| stay   | Physician/surgeon fees                    | 20% <u>coinsurance</u>  | 50% <u>coinsurance</u>                          | You must notify Kaiser Permanente of admission or will not be covered.   |  |
| If you need mental<br>health, behavioral<br>health, or substance<br>abuse services | Outpatient services                       | \$20 (\$10 enhanced<br>benefit) / visit<br><u>Deductible</u> does not apply | 50% <u>coinsurance</u>                          | None   |  |
|  | Inpatient services                        | 20% <u>coinsurance</u>  | 50% <u>coinsurance</u>                          | You must notify Kaiser Permanente of admission or will not be covered.   |  |
|  | Office visits                             | 20% <u>coinsurance</u>  | 50% <u>coinsurance</u>                          | Cost sharing does not apply to certain preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).  |  |
| If you are pregnant  | Childbirth/delivery professional services | 20% <u>coinsurance</u>  | 50% <u>coinsurance</u>                          | You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services cost shares are separate from that of the mother.  |  |
|  | Childbirth/delivery facility services     | 20% <u>coinsurance</u>  | 50% <u>coinsurance</u>                          | You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services cost shares are separate from that of the mother.  |  |
| If you need help   | Home health care                          | 20% <u>coinsurance</u>  | 50% <u>coinsurance</u>                          | 130 visit limit / year. Limits combined with   |  |

| Common  |                            | What You Will Pay   |  | Limitations, Exceptions, & Other  |
|---|----------------------------|---|--|---|
| Medical Event                                 | Services You May Need      | Preferred Provider (You will pay the least)   | Out-of-Network Provider (You will pay the most)  | Important Information   |
| recovering or have other special health needs |                            |   |  | preferred and <u>out-of-network provider</u> <u>networks</u> . You must notify Kaiser Permanente or will not be covered.  |
|   | Rehabilitation services    | Outpatient: \$30 (\$20 enhanced benefit) / visit<br><u>Deductible</u> does not apply<br>Inpatient: 20% <u>coinsurance</u> | Outpatient: 50% <a href="mailto:coinsurance">coinsurance</a> Inpatient: 50% <a href="mailto:coinsurance">coinsurance</a> | Outpatient: 60 visit limit / year. Inpatient: 60 day limit / year (combined with <u>Habilitation services</u> ).  Inpatient: <u>Preauthorization</u> required or will not be covered. |
|   | Habilitation services      | Outpatient: \$30 (\$20 enhanced benefit) / visit<br>Deductible does not apply   | Outpatient: 50% coinsurance  | Outpatient: 60 visit limit / year. Inpatient: 60 day limit / year (combined with Rehabilitation services). Inpatient: Preauthorization required or will                               |
|   |                            | Inpatient: 20% coinsurance  | Inpatient: 50% <u>coinsurance</u>  | not be covered.   |
|   | Skilled nursing care       | 20% <u>coinsurance</u>  | 50% <u>coinsurance</u>   | 100 day limit / year. Limits are combined with preferred and out-of-network provider networks. You must notify Kaiser Permanente of admission or will not be covered.                 |
|   | Durable medical equipment  | 20% <u>coinsurance</u>  | 50% <u>coinsurance</u>   | Orthotics covered up to \$300 / year. Subject to <u>formulary</u> guidelines. <u>Preauthorization</u> may be required or will not be covered  |
|   | Hospice services           | 20% <u>coinsurance</u>  | 50% <u>coinsurance</u>   | You must notify Kaiser Permanente of admission or will not be covered.  |
| If your child needs                           | Children's eye exam        | No charge<br><u>Deductible</u> does not apply   | No charge<br><u>Deductible</u> does not apply  | Limited to one exam / 12 months   |
| dental or eye care                            | Children's glasses         | Not covered   | Not covered  | None  |
|   | Children's dental check-up | Not covered   | Not covered  | None  |

## **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult & Child)
- Routine eye care (Adult)

- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Acupuncture (20 visit limit / year)
- Chiropractic care (20 visit limit / year)

• Massage therapy (20 visit limit / year)

- Hearing aids (\$400 / ear / 36 months)
- Bariatric surgery

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

### Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

| Kaiser Permanente Member Services  | 1-888-901-4636 (TTY: 711) or <u>www.kp.org/wa</u>      |
|--|--|
| Department of Labor's Employee Benefits Security Administration                              | 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u> .    |
| Washington Department of Insurance   | 1-800-562-6900 or <u>www.insurance.wa.gov</u>          |

## Does this <u>plan</u> provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-901-4636 (TTY: 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-901-4636 (TTY: 711).

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-901-4636 (TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-901-4636 (TTY: 711).

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-----



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and excluded services under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| The <u>plan's</u> overall <u>deductible</u> | \$250 |
|---|-------|
| Specialist copayment                        | \$30  |
| ■ Hospital (facility) coinsurance           | 20%   |
| Other (blood work) coinsurance              | 20%   |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

| •                               |         |  |
|---------------------------------|---------|--|
| In this example, Peg would pay: |         |  |
| Cost Sharing                    |         |  |
| <u>Deductible</u> s             | \$250   |  |
| <u>Copayment</u> s              | \$20    |  |
| <u>Coinsurance</u>              | \$1,900 |  |
| What isn't covered              |         |  |
| Limits or exclusions            | \$60    |  |
| The total Peg would pay is      | \$2,230 |  |

# Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible       | \$250 |
|---------------------------------------|-------|
| ■ Specialist copayment                | \$30  |
| ■ Hospital (facility) coinsurance     | 20%   |
| Other (blood work) <u>coinsurance</u> | 20%   |

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)

Prescription drugs

**Total Example Cost** 

\$12,800

Durable medical equipment (glucose meter)

| In this example, Joe would pay: |         |  |
|---------------------------------|---------|--|
| Cost Sharing                    |         |  |
| <u>Deductible</u> s             | \$250   |  |
| <u>Copayment</u> s              | \$900   |  |
| <u>Coinsurance</u>              | \$30    |  |
| What isn't covered              |         |  |
| Limits or exclusions \$60       |         |  |
| The total Joe would pay is      | \$1,240 |  |

\$7,400

## Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible   | \$250 |
|-----------------------------------|-------|
| ■ Specialist copayment            | \$30  |
| ■ Hospital (facility) coinsurance | 20%   |
| Other (x-ray) coinsurance         | 20%   |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

**Total Example Cost** 

| In this example, Mia would pay: |       |
|---------------------------------|-------|
| Cost Sharing                    |       |
| <u>Deductible</u> s             | \$250 |
| <u>Copayment</u> s              | \$300 |
| <u>Coinsurance</u>              | \$200 |
| What isn't covered              |       |
| Limits or exclusions            | \$0   |
| The total Mia would pay is      | \$750 |
|                                 |       |

\$1,900