

Recent updates to the October *For Your Benefit* retiree newsletter

The Public Employees Benefits Board (PEBB) Program recently mailed the October *For Your Benefit* newsletter. Since the newsletter was printed, there have been updates to the following information (see changes in **bold** below).

On page 1, both Kaiser Permanente of the Northwest (KPNW) and Kaiser Permanente of Washington (KPWA) will:

Cover one hearing instrument per ear every **60 consecutive months in full, up to the plan's allowed amount** (or, for Consumer-Directed Health Plan [CDHP] members, after the deductible is met). **In-network** providers may not balance bill you for this service.

On page 1, Uniform Medical Plan (UMP) will:

Cover one hearing instrument per ear every five **calendar years in full, up to the plan's allowed amount** (or, for CDHP members, after the deductible is met). **Network** providers may not balance bill you for this service.

See your plan's certificate of coverage for more information.

On page 8, under "Medical plans," the KPNW and KPWA phone numbers for Medicare members should have been included.

They are listed below:

KPNW Medicare number: 1-877-221-8221 (TRS: 711)

KPWA Medicare number: 1-888-901-4600 (TTY: 1-800-833-6388)

(continued)

Customized letter correction

In this mailing, you received a document titled “Special Messages for Retiree Letter.” This document was sent to you in error; please discard it. However, please keep the customized letter titled “Your 2021 Open Enrollment Notice.” That letter is correct.

HCA complies with all applicable federal and Washington State civil rights laws and is committed to providing equal access to our services. If you need an accommodation, or require documents in another format or language, please call 1-855-682-0787 (TRS: 711).

La HCA cumple con todas las leyes vigentes federales y del Estado de Washington sobre derechos civiles y tiene el compromiso de ofrecer un acceso equitativo a nuestros servicios. Si necesita alguna facilidad, o si requiere documentos en otro formato o idioma, llame al 1-855-682-0787 (TRS: 711).

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