



# For Your Benefit

Public Employees Benefits Board (PEBB) Program

PEBB Continuation Coverage Edition | October 2018

**PEBB Program's open enrollment is November 1–30, 2018**

## What's changing in 2019 with your PEBB health coverage

All changes are effective January 1, 2019.

### Medical and dental plan benefits



#### Kaiser Permanente of the Northwest will:

- Add the following counties and ZIP Codes to its network:
  - Benton County, Oregon ZIP Code 97456 (Classic and CDHP).
  - Lane County, Oregon ZIP Codes 97401, 97402, 97403, 97404, 97405, 97408, 97409, 97419, 97424, 97426, 97431, 97437, 97438, 97440, 97448, 97451, 97452, 97454, 97455, 97461, 97475, 97477, 97478, 97487, and 97489 (Classic and CDHP).
  - Linn County, Oregon (Classic and CDHP).
- Remove the following counties and ZIP Codes from its network:
  - Clackamas County, Oregon ZIP Code 97028 (Classic and CDHP).
  - Marion County, Oregon ZIP Code 97350 (Classic and CDHP).

#### Kaiser Permanente of Washington will:

- Remove the following counties and ZIP Codes from its network:
  - Pend Oreille County ZIP Code 99009 (Classic, CDHP, and Value).
  - Stevens County ZIP Codes 99006 and 99026 (Classic, CDHP, and Value).
- Change their customer service phone number in 2019 for PEBB members to have personalized support from a dedicated team: 1-866-648-1928.
- Offer a Virtual Diabetes Prevention Program to non-Medicare members.
- Issue new ID cards to all SoundChoice members.
- Make the following **benefit changes** to its SoundChoice plan:
  - Lower deductibles to \$125 per person (from \$250) and \$375 per family (from \$750).
  - Remove the cost share for primary care visits (formerly 15% coinsurance).
  - Provide a separate visit limit for massage therapy: 16 visits per year (formerly combined with occupational, physical, speech, and neurodevelopmental therapies for up to 60 visits per year).
  - Change inpatient hospital services copay to \$500 per admission (formerly \$200 per day, up to \$1,000 maximum).

(continued)

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- PEBB Customer Service phone menu changes
- Changes you can make during open enrollment

- 2019 PEBB Continuation Coverage Monthly Premiums
- Benefits fairs schedule

# What's changing in 2019 with your PEBB health coverage (continued)

## Kaiser Permanente of Washington will:

- Make the following **network changes** to its SoundChoice plan:
  - Add network coverage in Kitsap and Spokane counties.
  - Create a SoundChoice provider network.

**Note:** Not all Kaiser Permanente providers in Spokane County are in this network. Please call the plan or visit [www.kp.org/wa/pebb](http://www.kp.org/wa/pebb) to make sure your provider is in-network before your visit.



## Uniform Medical Plan will:

- No longer offer UMP Plus (Puget Sound High Value Network or UW Medicine Accountable Care Network) in Grays Harbor County.
- Offer a Virtual Diabetes Prevention Program for non-Medicare subscribers.
- Offer a spinal care Centers of Excellence Program to qualifying UMP Classic and UMP CDHP members.
- Cover male condoms at 100% with no deductible for UMP Classic and UMP Plus, and at 100% after meeting the deductible for UMP CDHP.



## Uniform Dental Plan will:

- Reduce the limit on Class III restorations (crowns) from seven years to five years.

## Medical plan monthly premiums

See "2019 PEBB Continuation Coverage Monthly Premiums" on pages 4-5.

## PEB Board policy resolutions

To see all changes to PEBB rules that take effect January 1, 2019, visit [www.hca.wa.gov/erb](http://www.hca.wa.gov/erb) and click on *Rules & policies*.

**Continuation coverage subscribers on approved educational leave or called to active duty in the uniformed services only:** In early 2019, the PEBB Program will offer all eligible employees an opportunity, without providing evidence of insurability, to purchase supplemental long-term disability (LTD) insurance or change their benefit waiting period.

## Make positive changes with the Virtual Diabetes Prevention Program

In 2019, Kaiser Permanente WA and Uniform Medical Plan will begin offering a Virtual Diabetes Prevention Program. (Kaiser Permanente NW already offers this benefit.) This program helps you build healthier habits to reduce your risk of diabetes. You can track your progress with a wireless scale through an online account, which also lets you connect with a professional health coach and your peers in the program.

To learn more, visit [www.hca.wa.gov/prevent-diabetes](http://www.hca.wa.gov/prevent-diabetes).

## Reminder: Claim your \$25 Amazon.com SmartHealth wellness incentive by December 31, 2018

**Note:** This does not apply to COBRA subscribers enrolled in Medicare Part A and Part B. If you earned the \$25 Amazon.com gift card while you were not enrolled in Medicare, and later became Medicare-eligible, you may still claim the gift card by December 31, 2018.

## Remember, Medicare doesn't mix with CDHPs or UMP Plus!

If you or a covered dependent becomes eligible for Medicare while you are enrolled in a UMP Plus plan or a consumer-directed health plan (CDHP) with a health savings account (HSA) in 2019, you must change your PEBB medical plan or remove the Medicare-eligible dependent from your coverage. The dependent you remove would **not** be eligible for continuation coverage.

You may also want to consider changing to a non-CDHP or UMP Plus plan during the PEBB Program's annual open enrollment. If you wait until you or a covered dependent enroll in Medicare to change medical plans, you will need to choose a new plan within 60 days of your or your dependent's enrollment in Medicare. Plus, any amount you've paid toward your deductible and out-of-pocket maximum during the plan year will be lost—you'll have to start over with your new medical plan.

The deadline to earn and claim the \$25 Amazon.com gift card\* wellness incentive is December 31, 2018. To earn the \$25 Amazon.com gift card, eligible PEBB subscribers must register with SmartHealth and complete the Well-being Assessment by the deadline.

### How do I claim my gift card?

Claim your Amazon.com gift card on the SmartHealth portal. The code will appear on your home page after you complete your Well-being Assessment. Click *Claim my gift card* and follow the instructions.

If you have any questions about your Amazon.com gift card, sign in to your SmartHealth account or contact Limeade Customer Service at 1-855-750-8866.

\*The gift card is a taxable benefit.

# PEBB Customer Service phone menu changes

PEBB Customer Service, available at 1-800-200-1004 (TRS: 711), has changed its phone menu. To help you navigate the new menu, here is a summary of the options available when you call.

Phone menu options and services			
Press <b>1</b> for	<b>Answers to frequently asked questions on:</b> <ul style="list-style-type: none"><li>Eligibility</li><li>Completing forms</li><li>Life insurance enrollment</li><li>Deferral</li><li>Making changes to your account</li><li>Premiums, payments, and surcharges</li></ul>		
Press <b>2</b> for	<b>Employees:</b> Instructions to call their agency's personnel, payroll, or benefits office <b>unless</b> they are <ul style="list-style-type: none"><li>Preparing for retirement</li><li>Losing health benefits</li></ul>		
Press <b>3</b> for	<b>Life insurance:</b> This option refers members to MetLife at 1-866-548-7139.		
Press <b>4</b> for	<b>Accounting questions on:</b> <ul style="list-style-type: none"><li>Billing</li><li>Premiums</li><li>Invoices</li></ul>		
Press <b>5</b> for	<b>Retirees and PEBB Continuation Coverage (COBRA and Unpaid Leave) members who need:</b> <ul style="list-style-type: none"><li>Help completing forms</li><li>To request enrollment guides</li><li>To update their address</li></ul>		
Press <b>6</b> for	<b>Retirees and PEBB Continuation Coverage (COBRA and Unpaid Leave) members who have questions about:</b> <ul style="list-style-type: none"><li>New enrollment</li><li>Eligibility</li><li>Terminating coverage</li><li>Making changes to their account</li></ul> <b>Employees:</b> This menu option also has information about retirement.		

## Changes you can make during open enrollment

You can make the changes listed below during the PEBB Program's annual open enrollment, **November 1–30, 2018**.

Some subscribers can make changes online using *My Account* at [www.hca.wa.gov/my-account](http://www.hca.wa.gov/my-account). Changes made through *My Account* must be completed by midnight on November 30, 2018.

If you cannot make changes online, *My Account* will direct you to the correct forms. You can also find forms at [www.hca.wa.gov/erb](http://www.hca.wa.gov/erb). The PEBB Program must receive your completed forms by November 30.

For questions on how to make changes, see "Who to contact for help" on page 7.

**Note:** 2019 forms will be available online November 1, 2018.

Changes you can make	How to make them
Change your medical or dental plan	Log in to <i>My Account</i> to make changes or complete and submit the 2019 PEBB Continuation Coverage (COBRA) Election/Change form or the 2019 PEBB Continuation Coverage (Unpaid Leave) Election/Change form. Visit <a href="http://www.hca.wa.gov/erb">www.hca.wa.gov/erb</a> or call the PEBB Program at 1-800-200-1004 (select option 5) for questions. <b>Note:</b> Willamette Dental and DeltaCare are managed-care plans; you must receive care from a primary care dental provider in the plan's network. Uniform Dental Plan (UDP) is a preferred-provider organization; you can choose any dental provider.
Add or remove a dependent from your PEBB medical or dental plan*	Complete and submit the 2019 PEBB Continuation Coverage (COBRA) Election/Change form or the 2019 PEBB Continuation Coverage (Unpaid Leave) Election/Change form.
<b>Non-Medicare subscribers only:</b> Attest to the spouse or state-registered domestic partner coverage premium surcharge	If you will continue to cover a spouse or state-registered domestic partner, you may need to reattest to this surcharge. You will receive a letter from the PEBB Program if you are required to reattest to the spouse or state-registered domestic partner coverage premium surcharge for 2019. You can also log in to <i>My Account</i> starting November 1 to see if you need to attest to this surcharge. Then make changes in <i>My Account</i> or complete and submit the 2019 Premium Surcharge Change Form.

\*If you enroll a dependent, you may need to provide proof of the dependent's eligibility with your enrollment form before they can be enrolled. Visit [www.hca.wa.gov/erb](http://www.hca.wa.gov/erb) to find a list of acceptable dependent verification documents.

# 2019 PEBB Continuation Coverage Monthly Premiums

Effective January 1, 2019

## Special Requirements

- To qualify for the Medicare premium, at least one covered dependent on your account must be enrolled in both Medicare Part A and Part B. (Medicare premiums are not available to PEBB Continuation Coverage [Unpaid Leave] members.)
- Medicare members enrolled in a Kaiser Permanente Washington Medicare Advantage plan or Kaiser Permanente Northwest Senior Advantage must complete and sign the *Medicare Advantage Plan Election Form* (form C) to enroll in one of these plans.

For more information on these requirements, contact your health plan's customer service.

Non-Medicare medical plan premiums				
For members not eligible for Medicare (or enrolled in Medicare Part A only)	Subscriber only	Subscriber and spouse*	Subscriber and child(ren)	Subscriber, spouse*, and child(ren)
Kaiser Permanente NW Classic**	\$710.65	\$1,415.33	\$1,239.16	\$1,943.84
Kaiser Permanente NW CDHP**	\$604.16	\$1,196.38	\$1,062.91	\$1,596.81
Kaiser Permanente WA Classic	\$733.39	\$1,460.80	\$1,278.95	\$2,006.37
Kaiser Permanente WA CDHP	\$600.44	\$1,189.46	\$1,056.79	\$1,587.47
Kaiser Permanente WA SoundChoice	\$603.21	\$1,200.44	\$1,051.13	\$1,648.37
Kaiser Permanente WA Value	\$656.25	\$1,306.54	\$1,143.96	\$1,794.25
UMP Classic	\$674.85	\$1,343.72	\$1,176.50	\$1,845.38
UMP CDHP	\$600.54	\$1,189.65	\$1,056.96	\$1,587.74
UMP Plus-PSHVN	\$618.07	\$1,230.18	\$1,077.15	\$1,689.25
UMP Plus-UW Medicine ACN	\$618.07	\$1,230.18	\$1,077.15	\$1,689.25

Medicare medical plan premiums								
For members enrolled in Medicare Part A and Part B	Subscriber only	Subscriber and spouse*		Subscriber and child(ren)		Subscriber, spouse*, and child(ren)		
	1 Medicare eligible	1 Medicare eligible	2 Medicare eligible	1 Medicare eligible	2 Medicare eligible	1 Medicare eligible	2 Medicare eligible	3 Medicare eligible
Kaiser Permanente NW Senior Advantage**	\$333.64	\$1,038.32##	\$661.31	\$862.15##	\$661.31	\$1,566.83##	\$1,189.82##	\$988.98
Kaiser Permanente WA Classic	N/A	\$1,057.27	N/A‡	\$875.41	N/A‡	\$1,602.83	\$1,199.29	N/A‡
Kaiser Permanente WA Medicare Plan	\$329.85	N/A‡	\$653.73	N/A‡	\$653.73	N/A‡	N/A‡	\$977.61
Kaiser Permanente WA SoundChoice	N/A	\$927.09	N/A‡	\$777.78	N/A‡	\$1,375.01	\$1,101.66	N/A‡
Kaiser Permanente WA Value	N/A	\$980.13	N/A‡	\$817.56	N/A‡	\$1,467.84	\$1,141.44	N/A‡
UMP Classic	\$481.09	\$1,149.96	\$956.20	\$982.74	\$956.20	\$1,651.62	\$1,457.86	\$1,431.32

\*Or state-registered domestic partner

\*\*Kaiser Foundation Health Plan of the Northwest, with plans offered in Clark and Cowlitz counties in Washington and select counties in Oregon.

†If a Kaiser Permanente WA member is enrolled in Medicare Part A and Part B and other enrolled members are not eligible for Medicare, the non-Medicare members must enroll in Kaiser Permanente WA Classic, SoundChoice, or Value plan. The subscriber will pay a combined Medicare and non-Medicare premium.

##If a Kaiser Permanente NW member is enrolled in Medicare Part A and Part B and other enrolled members are not eligible for Medicare, the non-Medicare members will be enrolled in Kaiser Permanente NW Classic\*\*. The subscriber will pay the combined Medicare and non-Medicare premium shown for Kaiser Permanente NW Senior Advantage.

## Medicare Supplement Plan F premiums (administered by Premera Blue Cross)

Available only for COBRA and PEBB Continuation Coverage members (not enrolled in Unpaid Leave).

	Subscriber only	Subscriber and spouse*			Subscriber and child(ren)	Subscriber, spouse*, and child(ren)		
	1 Medicare eligible	1 Medicare eligible**	2 Medicare eligible: 1 retired, 1 disabled	2 Medicare eligible	1 Medicare eligible	1 Medicare eligible**	2 Medicare eligible: 1 retired, 1 disabled***	2 Medicare eligible**
<b>Plan F</b> Age 65 or older, eligible by age	\$212.38	\$887.23	\$573.41	\$424.76	\$720.01	\$1,388.88	\$1,081.04	\$932.39
<b>Plan F</b> Under age 65, eligible by disability	\$361.03	\$1,035.88	\$573.41	\$722.06	\$868.66	\$1,537.53	\$1,081.04	\$1,229.69

\*Or state-registered domestic partner

\*\*If a Medicare supplement plan is selected, non-Medicare eligible members are enrolled in Uniform Medical Plan (UMP) Classic. The rates shown reflect the total due, including premiums for both plans.

### Monthly premium surcharges (for non-Medicare subscribers only)

The following surcharges may apply to subscribers not enrolled in Medicare Part A and Part B in addition to the monthly medical premium. **These surcharges do not apply to COBRA and PEBB Continuation Coverage subscribers enrolled in Medicare Part A and Part B.**

- A monthly \$25-per-account surcharge will apply if the subscriber or any dependent (age 13 and older) enrolled in PEBB medical uses tobacco products.
- A monthly \$50 surcharge will apply if a subscriber enrolls a spouse or state-registered domestic partner in PEBB medical coverage, and the spouse or state-registered domestic partner elected not to enroll in employer-based group medical that is comparable to Uniform Medical Plan (UMP) Classic.

For more guidance on whether these surcharges apply to you,  
see the 2019 Premium Surcharge Help Sheet at [www.hca.wa.gov/erb](http://www.hca.wa.gov/erb).

Dental plan premiums With medical plan	DeltaCare, administered by Delta Dental of Washington	Uniform Dental Plan, administered by Delta Dental of Washington	Willamette Dental of Washington, Inc.	Dental plan premiums Dental only	DeltaCare, administered by Delta Dental of Washington	Uniform Dental Plan, administered by Delta Dental of Washington	Willamette Dental of Washington, Inc.
Subscriber only	\$39.53	\$45.87	\$44.45	Subscriber only	\$45.50	\$51.84	\$50.42
Subscriber and spouse*	\$79.06	\$91.74	\$88.90	Subscriber and spouse*	\$85.03	\$97.71	\$94.87
Subscriber and child(ren)	\$79.06	\$91.74	\$88.90	Subscriber and child(ren)	\$85.03	\$97.71	\$94.87
Subscriber, spouse*, and child(ren)	\$118.59	\$137.61	\$133.35	Subscriber, spouse*, and child(ren)	\$124.56	\$143.58	\$139.32

\*Or state-registered domestic partner

## Benefits fairs schedule

During open enrollment you can learn more about your health plan and other insurance options by attending one of the PEBB Program's benefits fairs. Some of the fairs include a presentation about UMP Plus.

City	Date/Time	Location		
Aberdeen	Nov 13 Noon - 2 p.m.	Grays Harbor College, 1620 Edward P. Smith Drive Schermer Building, Room 4134A		
Bellingham	Nov 9 Noon - 2 p.m.	Western Washington University Viking Union Building, Room 565 A/B/C		
Cheney	Nov 6 1 - 4 p.m.	Eastern Washington University, corner of C Street and Seventh Street, Hargreaves Hall, Room 201	UMP Plus Presentation 3 - 3:30 p.m.	Tawanka Rooms 215 B/C
Ellensburg	Nov 9 12:30 - 3 p.m.	Central Washington University 400 E. University Way, SURC Ballroom		
Everett	Nov 2 8:30 - 11 a.m.	Everett Community College, 2000 Tower Street Walt Price Fitness Center	UMP Plus Presentation 10 - 10:30 a.m.	Multipurpose Room, Fit 230
Kirkland	Nov 8 8 - 10 a.m.	Lake Washington Institute of Technology 11605 132nd Ave NE, East Mall, West Wedge 1st floor	UMP Plus Presentation 9 - 9:30 a.m.	West Building Room W401
Lakewood	Nov 15 9 - 11:30 a.m.	Clover Park Technical College, 4500 Steilacoom Blvd SW McGavick Conference Center, Building 23, Room 301	UMP Plus Presentation 10:30 - 11 a.m.	Room 302
Mount Vernon	Nov 8 1:30 - 3:30 p.m.	Best Western Plus, 2300 Market Street Skagit Valley Inn Convention Center, Fidalgo Room		
Olympia	Nov 19 11 a.m. - 1 p.m.	John A. Cherberg Building, 304 15th Avenue Senate Hearing Rooms 1 & 4	UMP Plus Presentation 11:30 a.m. - Noon	Senate Hearing Room 3
Pasco	Nov 8 1 - 3:30 p.m.	Columbia Basin College, 2600 N. 20th Avenue Byron Gjerde Center, H Building		
Port Angeles	Nov 2 11:30 a.m. - 1:30 p.m.	Peninsula College, 1502 E. Lauridsen Boulevard Room J47		
Pullman	Nov 7 11:30 a.m. - 3 p.m.	Washington State University, Compton Union Building (CUB) Junior Ballroom, West Room 212		
Seattle	Oct 30 10 a.m. - 3 p.m.	University of Washington Husky Union Building (HUB), North Ballroom	UMP Plus Presentation 12:30 - 1 p.m.	HUB Room 203
	Oct 31 10 a.m. - 3 p.m.	Harborview Medical Center, 325 9th Avenue Research & Training Building Lobby	UMP Plus Presentation 10 - 10:30 a.m.	Research & Training Auditorium
	Nov 1 10 a.m. - 3 p.m.	UW Medical Center, 1959 NE Pacific Street Health Sciences Lobby, 3rd floor	UMP Plus Presentation 1:15 - 1:45 p.m.	Hogness Auditorium Room A420
	Nov 7 1 - 3:30 p.m.	North Seattle College, 9600 College Way North College Center Room CC1456	UMP Plus Presentation 2:30 - 3 p.m.	College Center Room CC161
Spokane	Nov 6 8 - 11 a.m.	Spokane Community College, 1810 N. Greene Street Building 6, Sasquatch/Bigfoot Rooms	UMP Plus Presentation 10 - 10:30 a.m.	Lair Auditorium
Tumwater	Nov 5 Noon - 2 p.m.	Dept. of Labor & Industries 7273 Linderson Way SW, Auditorium	UMP Plus Presentation 12:30 - 1 p.m.	Auditorium
Vancouver	Nov 6 10:30 a.m. - 1 p.m.	Clark College, 1933 Fort Vancouver Way Gaiser Hall Student Center		
Walla Walla	Nov 8 8 - 10:30 a.m.	Walla Walla Community College, 500 Tausick Way Main Building D, Café Area		
Wenatchee	Nov 1 9 a.m. - Noon	Wenatchee Valley College, 1300 Fifth Street Wells Hall, Campus Theater		
Yakima	Nov 9 8:30 - 10:30 a.m.	Howard Johnson Plaza, 9 N. 9th Street Orchard Room	UMP Plus Presentation 10 - 10:30 a.m.	Plum Room

### Need directions?

Find maps and parking information by selecting the *Benefits fairs* link at [www.hca.wa.gov/erb](http://www.hca.wa.gov/erb).

### Watch a UMP Plus webinar (non-Medicare members only)

The UMP Plus networks are hosting webinars to present information about their plan services and benefits. Tune in to learn more.

- Puget Sound High Value Network: October 29, Noon to 1 p.m. Pacific Time (PT)
- UW Medicine Accountable Care Network: November 7, Noon to 1 p.m. PT

Register for the webinars at [www.hca.wa.gov/ump/open-enrollment](http://www.hca.wa.gov/ump/open-enrollment). Can't make the live webinars? The sessions will be recorded and available to view later at the same link.



# Who to contact for help

Contact the plans directly for help with:	Contact the PEBB Program (1-800-200-1004, TRS: 711) for help with:
<ul style="list-style-type: none"> <li>• Benefit questions</li> <li>• ID cards</li> <li>• Claims</li> <li>• Making sure your doctor or dentist contracts with the plan</li> <li>• Choosing a doctor or dentist</li> <li>• Making sure your prescriptions are covered</li> </ul>	<ul style="list-style-type: none"> <li>• Eligibility questions or changes (Medicare, divorce, etc.)</li> <li>• Premium surcharge questions</li> <li>• Changing your name, address, phone number, etc.</li> <li>• Finding forms</li> <li>• Adding or removing dependents</li> <li>• Premium payments</li> </ul>

Organizations	Website addresses	Customer service phone numbers	TRS** customer service phone numbers
<b>Medical plans</b>			
Kaiser Permanente NW Classic, CDHP, or Senior Advantage*	<a href="https://my.kp.org/wapebb">https://my.kp.org/wapebb</a>	503-813-2000 or 1-800-813-2000 Medicare members: 1-877-221-8221	711
Kaiser Permanente WA Classic, CDHP, Medicare Advantage, Original Medicare, SoundChoice, or Value	<a href="http://www.kp.org/wa/pebb">www.kp.org/wa/pebb</a>	206-630-4636 or 1-888-901-4636	711 or 1-800-833-6388
Medicare Supplement Plan F, administered by Premera Blue Cross	<a href="http://www.premera.com">www.premera.com</a> (general information not specific to PEBB)	1-800-817-3049	1-800-842-5357
Uniform Medical Plan (UMP) Classic, UMP CDHP, or UMP Plus, administered by Regence BlueShield	<a href="http://www.hca.wa.gov/ump">www.hca.wa.gov/ump</a>	1-888-849-3681	711
UMP Plus—Puget Sound High Value Network	<a href="http://www.pugetsoundhighvaluenetwork.org">www.pugetsoundhighvaluenetwork.org</a>	1-855-776-9503	711
UMP Plus—UW Medicine Accountable Care Network	<a href="http://www.uwmedicine.org/umpplus">www.uwmedicine.org/umpplus</a>	1-855-520-9500	711
<b>Health savings account (HSA) trustee</b>			
HealthEquity	<a href="http://www.healthequity.com/pebb">www.healthequity.com/pebb</a>	1-877-873-8823	711

Organizations	Website addresses	Customer service phone numbers
<b>Dental plans</b>		
DeltaCare, administered by Delta Dental of Washington	<a href="http://www.deltadentalwa.com/pebb">www.deltadentalwa.com/pebb</a>	1-800-650-1583
Uniform Dental Plan, administered by Delta Dental of Washington	<a href="http://www.deltadentalwa.com/pebb">www.deltadentalwa.com/pebb</a>	1-800-537-3406
Willamette Dental Group	<a href="http://www.willamettedental.com/wapebb">www.willamettedental.com/wapebb</a>	1-855-4DENTAL (433-6825)
<b>Life insurance</b>		
MetLife	<a href="http://www.mybenefits.metlife.com/wapebb">www.mybenefits.metlife.com/wapebb</a>	1-866-548-7139
<b>LTD insurance</b>		
The Standard Insurance Company	<a href="http://www.hca.wa.gov/ltd">www.hca.wa.gov/ltd</a>	1-800-368-2860
<b>Wellness</b>		
SmartHealth	<a href="http://www.hca.wa.gov/pebb-smarthealth">www.hca.wa.gov/pebb-smarthealth</a>	1-855-750-8866
Diabetes prevention	<a href="http://www.hca.wa.gov/prevent-diabetes">www.hca.wa.gov/prevent-diabetes</a>	Contact your medical plan's customer service.
Living tobacco free	<a href="http://www.hca.wa.gov/tobacco-free">www.hca.wa.gov/tobacco-free</a>	Contact your medical plan's customer service.

\*Kaiser Foundation Health Plan of the Northwest, with plans offered in Clark and Cowlitz counties in Washington, and select counties in Oregon.

\*\*Telecommunications relay services for the deaf, hard of hearing, or speech impaired.

# This is your only 2019 open enrollment notice.

## Find more information online

Are you looking for more details about your PEBB benefits? Visit the following websites to find answers to your questions.

Visit HCA's website at [www.hca.wa.gov/erb](http://www.hca.wa.gov/erb) to find more information about:

- Medical and dental plans
  - Watch the "Choosing the best medical plan" video and complete the companion worksheet to determine if your current PEBB medical plan meets your needs.
  - Use the plan-specific pages under the *Medical plans & benefits* section to read details about plan benefits including certificates of coverage, summaries of benefits, and premiums.
  - Compare dental plans and find in-network providers under *Dental plans & benefits*.
- Premium surcharges (for COBRA subscribers not enrolled in Medicare Part A and Part B, and PEBB Continuation Coverage [Unpaid Leave] subscribers)
  - If you currently have a spouse or state-registered domestic partner

enrolled on your PEBB medical plan, you may receive a letter from the PEBB Program if you are required to reattest to this premium surcharge for 2019.

- If you are required to reattest (or you will enroll your spouse or state-registered domestic partner on your PEBB medical plan in 2019), use the online *2019 Spousal Plan Questionnaire* and *2019 Spousal Plan Calculator* to help you determine if you will be charged the \$50 spouse or state-registered domestic partner coverage monthly premium surcharge.
- You can report changes to your or your enrolled dependents' tobacco use at any time, to determine if you will be charged the \$25-per-account tobacco use monthly premium surcharge.
- Additional benefits
  - View other benefit options available to you under the *Additional benefits* section, such as auto and home insurance, life and accidental death and dismemberment insurance (PEBB

Continuation Coverage [Unpaid Leave] only), long-term disability insurance (PEBB Continuation Coverage [Unpaid Leave] only) and Medical Flexible Spending Arrangement (FSA).

Log in to *My Account* at [www.hca.wa.gov/my-account](http://www.hca.wa.gov/my-account) to:

- Make changes to your PEBB coverage for 2019. (See "Changes you can make during open enrollment" on page 3.)
- View your *Statement of Insurance*, which lists the PEBB benefits you are currently enrolled in.

**Note:** The *Statement of Insurance* will not display your 2019 plan selections until January 1, 2019.

Access MetLife's *MyBenefits* portal at [www.mybenefits.metlife.com/wapebb](http://www.mybenefits.metlife.com/wapebb) (PEBB Continuation Coverage [Unpaid Leave] only) to:

- View or change your supplemental life insurance amounts (if enrolled).
- Add or update your beneficiary information.

## Important dates to remember:

### October 30–November 19:

PEBB benefits fairs held throughout Washington. Meet plan representatives and other benefit vendors to learn about your options. See the full schedule on page 6.

### November 1–30:

Open enrollment period for the 2019 plan year. See "Changes you can make during open enrollment" on page 3. If you do not want to make any changes to your medical or dental plan(s) and they are still available in your county for 2019, you do not have to do anything. You will remain enrolled in your current plan(s) for 2019.

### November 30:

Last day to make changes to your PEBB insurance coverage in *My Account* ([www.hca.wa.gov/my-account](http://www.hca.wa.gov/my-account)). All plan changes in *My Account* must be made by midnight Pacific Time. Some changes cannot be made online, and the PEBB Program must **receive** all forms by November 30. If you are nearing the open enrollment deadline and are concerned your changes will not be received on time, you may fax your forms to 360-725-0771.

### January 1, 2019:

New plan year begins. Your open enrollment changes, if requested, become effective.



Washington State  
Health Care Authority

PUBLIC EMPLOYEES BENEFITS BOARD

*Required federal notice*

## **Summary of Benefits and Coverage available to you**

The Affordable Care Act requires the PEBB Program and its contracted medical plans to provide a **Summary of Benefits and Coverage (SBC)** to help you compare medical plan benefits, terms, and your costs for care from network and out-of-network providers.

To get an SBC from your current PEBB medical plan, you can either:

- Go to [www.hca.wa.gov/erb](http://www.hca.wa.gov/erb) to view or print it online, OR
- Go to your plan's website to view or print it online, OR
- Call your plan to request a paper copy at no charge. (Your medical plan can also provide paper copies translated in other languages.)

To get an SBC from another PEBB medical plan, you can either:

- Go to [www.hca.wa.gov/erb](http://www.hca.wa.gov/erb) to view or print it online, OR
- Go to the plan's website to view or print it online, OR
- Call the PEBB Program at 1-800-200-1004 to request a paper copy at no charge.

**Note:** SBCs are not available for the Premera Blue Cross Medicare Supplement Plan F and Medicare Advantage plans.

*Required federal notice*

## **Annual notice of creditable prescription drug coverage**

If you or a dependent is (or will soon be) entitled to Medicare, you do not have to enroll in Medicare Part D (prescription drug coverage).

All PEBB medical plans except Premera Blue Cross Medicare Supplement Plan F (available to retirees and COBRA members enrolled in Medicare Part A and Part B) provide creditable prescription drug coverage. This means the prescription drug coverage offered by PEBB's medical plans is expected to pay out, on average, as much as Medicare Part D coverage.

If your PEBB medical plan provides creditable prescription drug coverage when you or a dependent becomes entitled to Medicare Part A and Part B, you can keep your PEBB medical coverage and not pay a penalty if you or a dependent enrolls in Medicare Part D later (see below).

**If you lose or terminate your current PEBB medical coverage:** To avoid paying a higher premium, you should enroll in a Medicare Part D plan within 63 days after your PEBB medical coverage ends. If you don't enroll within the 63-day deadline, your Medicare Part D plan's monthly premium may increase by 1 percent or more for every month you didn't have creditable coverage.

**Employees:** If you enroll in a Medicare Part D plan, your PEBB medical plan may not coordinate prescription drug benefits with Medicare Part D.

**Retirees and PEBB Continuation Coverage (COBRA) members enrolled in Medicare Parts A and B:** If you enroll in a Medicare Part D plan, you will need to enroll in Premera Blue Cross Medicare Supplement Plan F to keep your PEBB insurance coverage. You cannot enroll in Medicare Part D and stay enrolled in any other PEBB medical plan.

For questions about Medicare Part D, call the Centers for Medicare & Medicaid Services at 1-800-633-4227 or visit [medicare.gov](http://medicare.gov).

## PEBB Program Nondiscrimination Notice and Language Access Services

The PEBB Program and its contracted health plans comply with applicable federal civil rights laws and do not discriminate (exclude people or treat them differently) on the basis of race, color, national origin, age, disability, or sex.

The PEBB Program also complies with applicable state civil rights laws and does not discriminate on the basis of creed, gender, gender expression or identity, sexual orientation, marital status, religion, honorably discharged veteran or military status, or the use of a trained guide dog or service animal by a person with a disability.

The PEBB Program provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters.
- Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you believe this organization has failed to provide language access services or discriminated in another way...	You can file a grievance with:
<b>PEBB Program</b> <i>You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the HCA Compliance Officer is available to help you.</i>	Health Care Authority Division of Legal Services, Attn: HCA Compliance Officer PO Box 42704 Olympia, WA 98504-2704 1-855-682-0787 (TRS: 711)   Fax 360-507-9234 <a href="mailto:compliance@hca.wa.gov">compliance@hca.wa.gov</a>
<b>PEBB MEDICAL PLANS</b>	
<b>Kaiser Foundation Health Plan of the Northwest</b>	Kaiser Foundation Health Plan of the Northwest Attn: Member Relations – Kaiser Civil Rights Coordinator 500 NE Multnomah, Suite 100 Portland, OR 97232 1-800-813-2000 or 503-813-2000 (TRS: 711)
<b>Kaiser Foundation Health Plan of Washington</b>	Kaiser Foundation Health Plan of Washington Civil Rights Coordinator Quality GNE-D1E-07 PO Box 9812 Renton, WA 98057 1-888-901-4636 or 206-630-4636 (TRS: 711)   Fax 206-901-6205 <a href="http://kp.org/wa/feedback">kp.org/wa/feedback</a>
<b>Washington State Rx Services</b> (for discrimination concerns about prescription-drug benefits for Uniform Medical Plan [UMP])	Washington State Rx Services Attn: Appeals Unit PO Box 40168 Portland, OR 97204-0168 1-888-361-1611 (TDD/TTY: 711)   Fax 1-866-923-0412 <a href="mailto:compliance@modahealth.com">compliance@modahealth.com</a>
<b>Premera Blue Cross</b> (for discrimination concerns about Medicare Supplement Plan F and the Center of Excellence Program for UMP Classic and UMP CDHP members)	Premera Blue Cross Attn: Civil Rights Coordinator - Complaints and Appeals PO Box 91102 Seattle, WA 98111 1-855-332-4535 (TTY: 1-800-842-5357)   Fax 425-918-5592 <a href="mailto:AppealsDepartmentInquiries@Premera.com">AppealsDepartmentInquiries@Premera.com</a>

<b>If you believe this organization has failed to provide language access services or discriminated in another way...</b>	<b>You can file a grievance with:</b>
<b>Regence BlueShield</b> (for discrimination concerns about UMP Classic, UMP Consumer-Directed Health Plan [CDHP], and UMP Plus)	Regence BlueShield Civil Rights Coordinator MS: CS B32B, PO Box 1271 Portland, OR 97207-1271 1-888-344-6347 (TRS: 711) <b>CS@regence.com</b>
<b>Regence BlueShield</b> (for discrimination concerns about UMP Classic for Medicare members)	Regence BlueShield Civil Rights Coordinator MS: B32AG, PO Box 1827 Medford, OR 97501 1-866-749-0355 (TRS: 711)   Fax 1-888-309-8784 <b>medicareappeals@regence.com</b>
<b>PEBB DENTAL PLANS</b>	
<b>Delta Dental</b> (for discrimination concerns about DeltaCare and the Uniform Dental Plan)	Delta Dental Attn: Isaac Lenox, Compliance/Privacy Officer PO Box 75983 Seattle, WA 98175 1-800-554-1907 (TTY: 1-800-833-6384)   Fax 206-729-5512 <b>Compliance@DeltaDentalWA.com</b>
<b>Willamette Dental</b> <i>HCA will process discrimination complaints pertaining to Willamette Dental Group.</i>	Health Care Authority Division of Legal Services, Attn: HCA Compliance Officer PO Box 42704 Olympia, WA 98504-2704 1-855-682-0787 (TRS: 711)   Fax 360-507-9234 <b>compliance@hca.wa.gov</b>

You can also file a civil rights complaint with:

U.S. Department of Health and Human Services, Office for Civil Rights  
 200 Independence Avenue, SW Room 509F, HHH Building  
 Washington, D.C. 20201  
 1-800-368-1019 (TDD: 1-800-537-7697)  
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> (to submit complaints electronically)  
<http://www.hhs.gov/ocr/office/file/index.html> (to find complaint forms online)

[English] Language assistance services, including interpreters and translation of printed materials, are available free of charge. Employees: Contact your employer's personnel, payroll, or benefits office directly. Retirees, COBRA, and Continuation Coverage members only: Contact the PEBB Program at 1-800-200-1004. (TRS: 711).

[Amharic] የወጪ እና አገልግሎት፣ አስተርጻሚ እና የሰነድናን ትርጉም  
መምር በንገድ ይገኘል፡፡ ተቀባዩዋች፡ የቆጣይቶን ሲሆን፡ የድምጽ ወይም  
ጥቅም-ጥቅም ክፍያ ድ/ቤትን በቀጥታ የኩማኑ፡፡ ገራረጋ የውጤ፡ COBRA  
እና ቅብረት ያለው ምንት አሳላት በታ፡፡ PPEBB ተርጉሙና  
በ-800-200-1004. (TRS: 711) የኩማኑ፡፡

[Arabic] خدمات المساعدة في اللغات، بما في ذلك المתרגمين الفوريين وترجمة المواد المطبوعة، متوفرة مجاناً. للموظفين: اتصل بمكتب شؤون العاملين بالشركة، أو مكتب المرتبات أو الاستحقاقات مباشرةً، للتقاعد، وأعضاء COBRA وأعضاء التغطية المستمرة فقط: اتصل ببرنامج PEBB على الرقم 1-800-1004 . (TRS: 711)

[Burmese] ဘာသာပြန်ဆိုသူများနှင့် ထုတ်ပြန်ထားသည့် စာရွက်တေတာ်များဘာသာပြန်ခြင်းအပ်ဖော်တော်များအတောက်အကြောင်းနဲ့ဆောင်မှုများကို အဆဲ့ရနိုင်ပါသည်။ ပါသည်။ အလုပ်သမဂ္ဂများ- သင့်အကြောင်းကိုယ်ရေးအရာရှိ၊ လစာ သို့မဟုတ် အကျိုးခံစားခွင့်ဆိုင်ရာ ရုံးသို့ တိတိကိုရှိရှိဆောက်သွေးပါပဲပိုင်ယူယူမှုများ၊ COBRA နှင့် ဆက်လက်ပြီအကျိုးဝင်သည့် အဆွဲ့ဝင်များသာလျှင်- PEBB ပရိုဂရမိသို့ 1-800-200-1004. (TRS: 711) ကိုဖော်လောက်ပါ။

[Chinese] 免费提供语言协助服务，包括口译员和印制资料翻译。雇员：直接联系雇主的私人、工资或福利办公室。仅限退休人员、COBRA 和持续承保成员：联系 PEBB 计划处，电话为 1-800-200-1004 (TRS: 711)。

[Korean] 통역 서비스와 인쇄 자료 번역을 포함한 언어 지원 서비스를 무료로 이용하실 수 있습니다. 직원: 고용주의 인사, 급여 또는 수당을 관리하는 사무소에 직접 문의하십시오. 퇴직자, COBRA 및 Continuation Coverage 회원만 해당: 1-800-200-1004, TRS: 711로 PEBB 프로그램에 문의하십시오.

[Laotian] ການບໍ່ຮົກການດ້ານພາສາ ລຸມທັງນາຍແຜປາສາ ແລະ ການ  
ແປໂອກສານຕື່ມ, ມີໄວ້ໃຫ້ຟຣີໂດຍບໍ່ຄົດຄາ. ພະນັກງານ: ຕິດຕໍ່  
ຫາຜະແນກທະບຽນຜົລຂອງນາຍຈ້າງ, ພະແນກບັນຊີເງິນເດືອນ, ຫີ້  
ຫ້ອງການສະວັດດີການໄດ້ຖືກໄລດ. ຜູ້ອອກບູນຢູ່ນານາ, COBRA, ແລະ  
ການຄຸ້ມກັນທີ່ດຳເນີນທີ່ໃປສໍາລັບສະມາຊັກເທົານ: ຕິດຕໍ່ຫາໄຈງານ  
PEBB ໄດ້ທີ່ເລກ 1-800-200-1004 (TRS: 711).

[Oromo] Tajajilwwan gargaarsa afaanii, turjumaanaafi i waantota maxxanfaman kan hiikan bilisaan jiru. Hojjetoota: Kallattiidhaan peeroolii personeelii ykn waajira faayidaawwanii hojjechiisa kee qunnamii. COBRA fimiseensota Haguuggii Itti fufinsaa qofa: Sagantaa PEBB 1-800-200-1004 (TRS: 711) irratti qunnamuu dandeessu.

[Persian] خدمات کمک زبانی، از جمله مترجم شفاهی و ترجمه اسناد و  
مدارک (مطلوب) چاپی، بصورت رایگان ارائه خواهد شد. قابل توجه  
کارگران: با بخش پرسنل کارفرمای خود لیست حقوق، یا دارمو رفاه  
مستقیماً تماس بگیرید. بازنشستگان، COBRA، و اعضايی که دارای طرح  
ادامه پوشش يمه مستند فقط با برنامه PEBB با شماره 1-800-200-1004 در  
TRB: 7111 تماس بگیرند.

[Punjabi] ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ—ਦੁਡਾਸੀਏ ਅਤੇ ਪ੍ਰਿੰਟ ਕੀਤੀ ਹੋਈ ਸਮੱਗਰੀ ਦੇ ਅੰਨ੍ਹਾਵਾਂ ਸਮੇਤ—ਮੁਫ਼ਤ ਉਪਲਬਧ ਹਨ। ਮੁਲਾਜ਼ਮ: ਅਪੈਂਟ੍ਰੂਜ਼ਾਰਦਾਤਾ ਦੇ ਮੁਲਾਜ਼ਮ, ਪੈਂਖੇਲ, ਜਾਂ ਲਾਭਾਂ ਵਾਲੇ ਦੁਦਰਤ ਨਾਲ ਸਿੱਧਾ ਸੰਪਰਕ ਕਰਨਾ। ਸੇਵਾ-ਮੁਕਤ ਮੁਲਾਜ਼ਮ, COBRA (ਕੋਬਰਾ), ਅਤੇ ਸਿਰਫ ਕੰਟੀਨੂਇਏਸ਼ਨ ਕਵਰੇਜ ਮੈਂਬਰ: 1-800-200-1004. (TRS: 711) ਉਤੇ PEBB ਪੇਂਖੇਲ ਨਾਲ ਸੰਪਰਕ ਕਰਨ।

[Romanian] Serviciile de asistență lingvistică, inclusiv cele de interpretariat și de traducere a materialelor imprimate, sunt disponibile gratuit. Angajați: Contactați biroul pentru personal, salarii sau beneficii al angajatorului dvs. în mod direct. Numai pentru pensionari, membri COBRA sau Continuation Coverage: Contactați Programul PEBB la 1-800-200-1004. (TRS: 711).

[Russian] Языковая поддержка, в том числе услуги переводчиков и перевод печатных материалов, доступна бесплатно. Наемные работники: обратитесь непосредственно в отдел кадров, бухгалтерию или социальный отдел вашего работодателя. Только пенсионеры, пользователи COBRA или программ продленного страхового покрытия: обратитесь в программу PEBB отдел по телефону 1-800-200-1004. (TRS: 711).

[Somali] Adeego caawimaad luuqada ah, ay ku jirto turjubaano afka ah iyo turjumid lagu sameeyo waraaqaha la daabaco, aaya lagu helayaa lacag la'aan. Shaqaalaha: La xiriir shaqaalaha qofka aad u shaqaysid, liiska mushaarka shaqaalaha, ama si toos ah xafiiska dheefaha. Dadka hawlgabka ah, COBRA, iyo kaliya xubnaha Sii wadista Ceymiska: Kalaxiriir Barnaamijka PEBB lambarkan 1-800-200-1004. (TRS: 711).

[Spanish] Hay servicios de asistencia con idiomas, incluyendo intérpretes y traducción de materiales impresos, disponibles sin costo. Empleados: Comuníquense directamente con la oficina de personal, nómina o beneficios de su empleador. Sólo para jubilados y miembros de COBRA y cobertura continua: Comuníquese con el Programa PEBB al 1-800-200-1004. (TRS: 711).

[Swahili] Huduma za msaada wa lugha, ikiwa ni pamoja na wakalimani na tafsiri ya nyaraka zilizochapishwa, zinapatikana bure bila ya malipo. Wafanyakazi: wasiliana moja kwa moja na ofisi ya utumishi ya mwajiri wako, ofisi ya malipo, au ya mafao. Wastaifu, wanachama wa COBRA na wenyewe bima ya kuendelea tu: Wasiliana na Programu ya PEBB kwa nambari 1-800-200-1004. (TRS: 711).

[Tagalog] Mga serbisyong tulong sa wika, kabilang ang mga tagapagsalin at pagsasalin ng nakalimbag na mga kagamitan, ay magagamit ng walang bayad. Mga empleyado: Makipag-ugnay nang direkta sa mga tauhan, payroll, o tanggapan ng mga benepisyong iyong employer. Mga Pensyonado, COBRA, at mga kasapi ng Continuation Coverage lamang: Makipag-ugnay sa Program ng PEBB sa 1-800-200-1004. (TRS: 711).

[Tigrigna] ተርጋምኑን ዓይ አነተዥሩ ማተሚያለት ተርጋምን ምቻል ዓይ የሆነ  
አጥቢ ማልጋዕት፡ በዘመኩም ክፍል ደርሰነ፡ ሌሎች ተፈጻሚ ተፈጻሚ፡ የኋይ  
መስረርኩ መልቀው ዝርዝር ደምኑ ወደ በት ደሳይት ተምህሮታ፡ በጥሩ ተ-  
Cobra፡ አባላት መቅረብ ስራን ጥራስ፡ የመዲበ የPEBB ተብሎ-800-200-1004 Cobra (TRS, 711)፡

[Ukrainian] Мовна підтримка, у тому числі послуги перекладачів та переклад друкованих матеріалів, доступна безкоштовно. Наймані робітники: зверніться безпосередньо до відділу кадрів, бухгалтерії або соціального відділу вашого роботодавця. Лише пенсіонери, користувачі COBRA або програм продовженого страхового покриття: зверніться у програму PEBB за телефоном 1-800-200-1004. (TRS: 711).

[Vietnamese] Các dịch vụ trợ giúp ngôn ngữ, bao gồm thông dịch viên và bản dịch tài liệu in, hiện có miễn phí. Người lao động: Liên hệ trực tiếp với phòng nhân sự, tiền lương, hoặc phúc lợi của sở làm quý vị. Chỉ những người hồi hưu, các thành viên COBRA, và thành viên chương trình Bảo Hiểm Tiếp Tục: Liên hệ với Chương Trình PEBB theo số 1-800-200-1004. (TRS: 711).