

Washington Healthplanfinder – 11.0 System Release

System release

Washington Healthplanfinder will update to 11.0 on September 28, 2023, at 7:30 a.m.

Customer-facing updates

- Updated field-level help on *Lawful Presence* question provides additional information.
- *Add a Household Member* changed from a pop-up to a full page.
- Changes to citizenship and residency application questions have been made to improve customer experience and include:
 - Field-level help text.
 - Validation and place holder text.

Account worker changes

- Income that cannot be verified from both federal and state sources will now show unverified.

The screenshot displays a web form for account workers. At the top, the identifier 'DONITARFVC8VEB HALEYFVCEDS' is visible. The form is organized into two columns of input fields. The left column includes 'Total Monthly Net Income' (value: \$3,000.00), 'Total Monthly Deductions' (value: \$0.00), and 'Last Modified By User' (value: Donitahaleyfdc0287). The right column includes 'Total Monthly Income' (value: \$3,000.00), 'Dependent Attestation' (value: N/A), and 'AW Action Required' (value: Yes - APTC). A green button labeled 'Unverified' is highlighted with a red border. Below these fields, a 'TOTAL' section repeats the 'Total Monthly Net Income' (\$3,000.00) and 'Total Monthly Income' (\$3,000.00) fields. The 'Total Monthly Deductions' field is also present in this section. At the bottom of the form, the identifier 'EPBENING FVETPAC' is visible.

- Navigators and Brokers can now make their profiles hidden when they are not accepting new clients.

The screenshot shows the 'Update Contact Information' form in the Washington Healthplanfinder system. The form is titled 'Update Contact Information' and is part of the 'Certification Information' section. It contains several input fields: 'ORGANIZATION NAME' (a dropdown menu), 'ZIP *' (a text field), 'CERTIFICATION NUMBER *' (a text field), 'LEAD ORGANIZATION NAME *' (a dropdown menu), 'BEGIN DATE *' (a text field), and 'END DATE *' (a text field). A red box highlights the 'PROFILE DISPLAY *' section, which includes a dropdown menu with the text 'Select an Option' and two radio button options: 'Show profile in search' and 'Hide profile in search'. Below the form are 'Cancel' and 'Update' buttons. The background shows the 'Message Center' and 'Help Request' sections of the user interface.

Other upcoming changes

- As of November 1, 2023, all Washington residents, regardless of immigration status, will have access to health and dental coverage through *Washington Healthplanfinder* for plans beginning in 2024.
 - Cascade Care Savings is available for the newly eligible customers without access to federal tax credits or cost sharing reductions.
- In July 2024, all Washington residents with incomes up to 138% of the federal poverty level (FPL) will have access to Apple Health regardless of their immigration status.