

Washington Healthplanfinder – 11.1 System Release

System release

Washington Healthplanfinder will update to 11.1 on November 9, 2023, at 7:30 a.m.

Customer-facing updates

- Update to question, “How is this person related to the primary application?” drop-down.
 - “including same sex marriage” will no longer appear next to “Spouse.”
- Improvements to the IHC-Status and Residency questions.
 - The question, “Does this household member have a non-U.S. Passport?” question will automatically show, “yes,” when a lawfully present customer marks, “no,” to the questions, “Does this person have an immigration document?”

Account worker changes

- The Social Security Number (SSN) exception has been removed from the Account Worker flow.
 - When a customer attests to not having an SSN, the question that requires a customer to select an exception has been removed.
 - The validation error associated with this issue will no longer appear to the account worker when assisting a customer.

The screenshot shows the 'Review your application' page in the Washington Healthplanfinder system. At the top, there is a logo for 'washington healthplanfinder' with the tagline 'click, compare, covered.' To the right, a progress bar indicates the current step is 'Apply', with 'Browse' completed and 'Select' and 'Finalize' pending. Further right are links for 'Dashboard' and 'Sign Out'. The main content area is titled 'Review your application' and includes a sub-header 'Carefully review and edit your household information before submitting your application.' Below this, a message box with a warning icon states: 'Please select a reason code for unavailable SSN for Darlena Johnston. We were not able to verify your information. Please review your application to make sure everything is correct. We may request documents to verify your information.' At the bottom right of the page, there are two buttons: 'ID Proofing' (green) and 'Print Application' (grey).

Other changes

- Files with the .xls extension can now be uploaded into the document center.