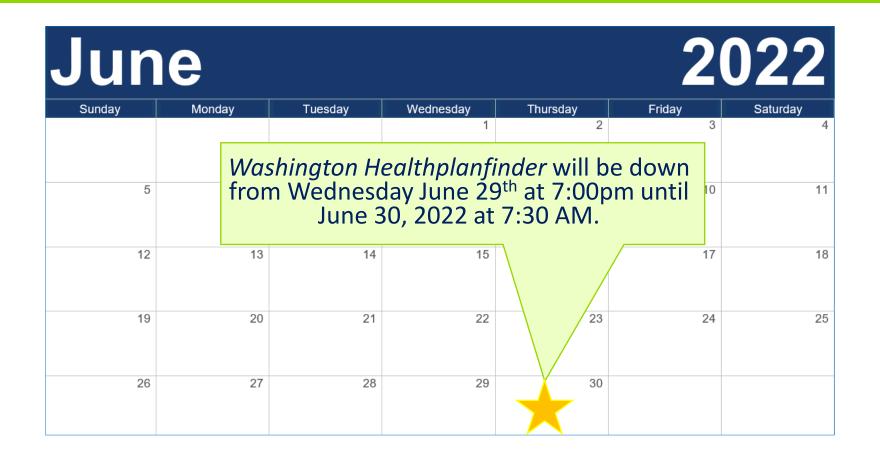
Washington Healthplanfinder 9.5 System Release

June 28, 2022



9.5 System Release Outage



Outages & Maintenance: wahbexchange.org/news-center/outages-maintenance/

Cascade Care Savings

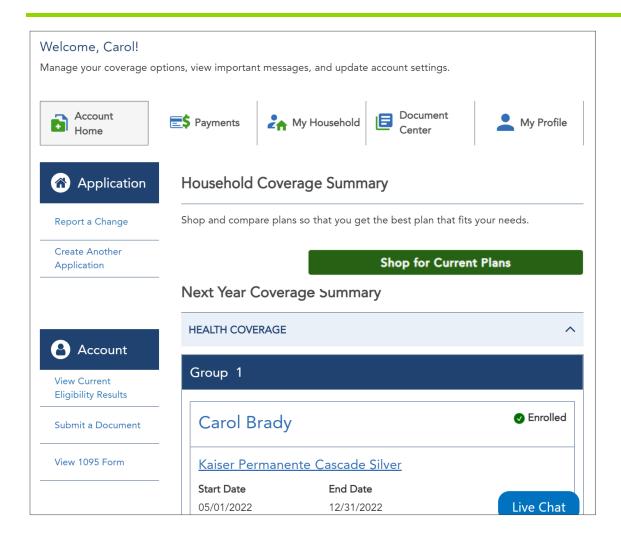
Special Enrollment period



Cascade Care Savings Special Enrollment Period

- Special Enrollment Period (SEP) may be available for new or current individuals enrolling in Cascade Care Saving when they:
 - ► Select to apply for Free and Low-Cost health insurance on the application.
 - ► Have income at or below 250% of the Federal Poverty Level.
 - Are not enrolled in a Cascade Care Silver or Cascade Care Gold Qualified Health Plan.

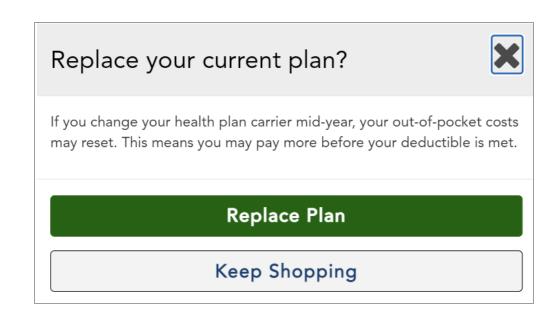
Cascade Care Savings SEP



- This SEP is available automatically in Washington Healthplanfinder.
- Individuals will see the "Shop for Current Plans" button when they go to the shopping screen.
- Starting July 1, 2022 this SEP is available monthly until a Silver or Gold Cascade Care plan is selected by the customer.
- Enrollment under this SEP begins on the first day of the month following plan selection.

Out of Pocket Costs and Deductibles

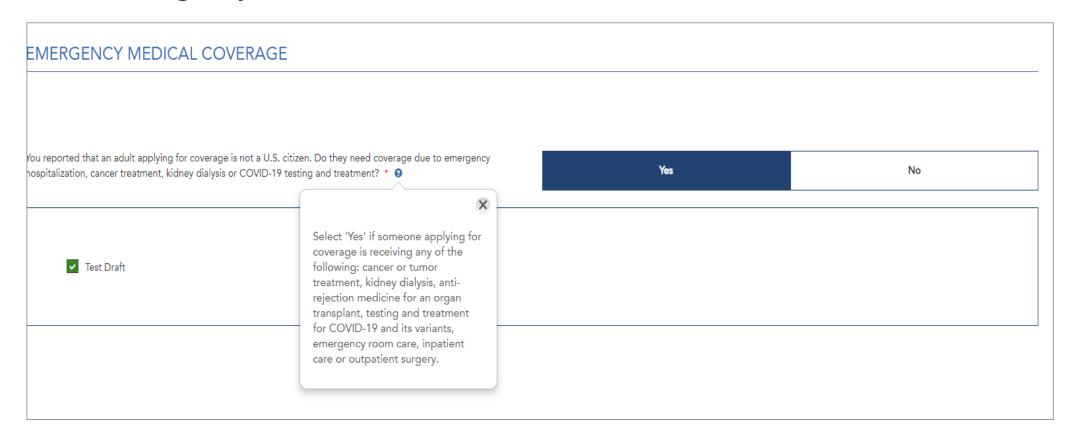
- This modal will appear when an individuals selects a health plan change in the middle of the year.
- An individual may lose out-of-pocket and deductible contributions if they are changing insurance carriers.
- Individuals with a Cascade Care Savings SEP who change plans in the middle of the year and stay with the same carrier will keep the deductibles and out-of-pocket costs from the previous plan.
 - ► This will be automatic, without the need for the individual or the Exchange to initiate the carryover request.



Alien Emergency Medical Updates

Alien Emergency Medical Updates

Apple Health Alien Emergency Medical (AEM) covers treatment for COVID-19. This change is to update screen text so that individuals know that COVID treatment is a valid emergency medical condition for AEM.



Correspondence Updates



Correspondence Updates

- Alien Emergency Medical correspondence (EE001) now has updated language with additional context prior to list of services, reformatting of the list of services, and adding COVID-19 assessment and treatment as a service covered.
- ▶ WA Apple Health Renewal (EE008) and Apple Health Renewal Action (EE009) correspondences have been updated so individuals can now check the type of other insurance they are enrolled in.
 - ► Language has also been added to clarify what types of insurance qualify as "Other insurance and Limited benefit Insurance (LBI)".
- Eligibility Notice (EE015), Autorenewal (EE017) and Plan Confirmation (EE019) correspondences will now inform individuals that they are eligible for Cascade Care Savings.

Other Updates

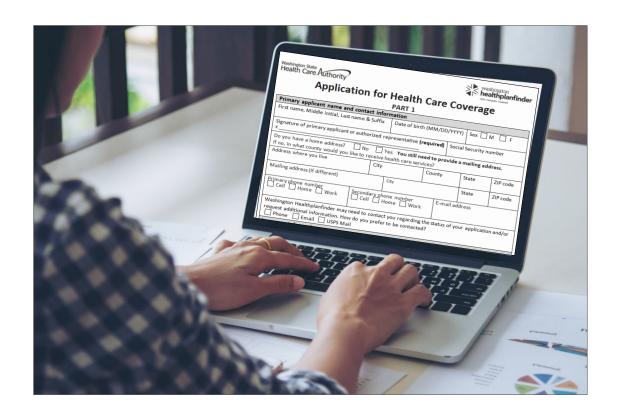


Other Updates

- Eliminating the need for staff work-around, individuals will now automatically be granted tax credits or access to the Children's Health Insurance Program (CHIP), when they:
 - ► Attest to having coverage that is considered non-minimum essential coverage
 - Have attested to minimum essential coverage that is ending
- The Special Enrollment Questionnaire is also being updated so individuals understand that reporting the loss of non-minimum essential coverage does not qualify them for the loss of minimum essential coverage SEP.

System Update

• Individuals who have an apostrophe in their name will no longer see a backslash before the apostrophe when Washington Healthplanfinder lists their name.



Resources



Resources

- HCA Stakeholder Training & Education webpage
 - hca.wa.gov/stakeholder-training
- Apple Health Alien Emergency Medical
 - ► <u>hca.wa.gov/health-care-services-supports/program-administration/apple-health-alien-emergency-medical</u>
- HCA Information on COVID-19
 - hca.wa.gov/coronavirus