Facebook Live

Office of Medicaid Eligibility Policy
Medicaid Programs Division
November 09, 2021
Introduction and roles

- **COFA Navigators**
  - Carlinda Jabjulan, Better Health Together
  - Rensa Mailo, Pacific Islander Health Board of WA

- **Health Care Authority**
  - Paige Lewis
  - Stephen Kozak
  - Ariel Pyrtek
  - Roz Leon Guerrero
What we’ll cover today

- Overview
- Apple Health (Medicaid)
- Classic Apple Health
- Apple Health next steps
- Open enrollment

- Scenarios
- Outreach efforts
- Resources
- Q&A session
Overview

COFA Islander Programs
Medicaid restoration


- Prior to the passing of this legislation, COFA islanders were limited in their ability to receive Apple Health.
  - Children and pregnant individuals were and continue to be eligible for Apple Health.
- The Health Care Authority (HCA) has updated the eligibility system to allow COFA islanders to receive Medicaid as qualified non-U.S. citizens exempt from the 5-year bar.
Individuals enrolled in COFA Islander programs who were:

- Under age 65 and without Medicare transitioned to Apple Health for Adults on July 1.
  - Their COFA Islander programs and qualified health plans ended June 30 (they had continuous coverage).

- Age 65 and older or have Medicare must apply for Apple Health via Washington Connection.
  - Their COFA Islander programs continued, which ensured there was no gap in coverage while they applied with the Department of Social and Health Services (DSHS).
Apple Health (Medicaid)
Apple Health

- Apple Health (Medicaid) provides medical, vision, dental benefits and health care services such as preventative care, cancer screenings, treatment for diabetes and high blood pressure, and many other health care services.
- There are no co-payments, deductibles, and other out-of-pocket expenses.
Apple Health eligibility

An application is required to determine if an individual is eligible for Apple Health.

- Most individuals eligible for Apple Health (Medicaid) apply for coverage online at wahealthplanfinder.org.

- COFA islanders must meet all eligibility criteria for Apple Health, including income limits, Social Security Number (SSN) requirements and Washington residency.

- Income verification may be required before eligibility for Apple Health is determined.
  - If proof of income is required, individuals will receive a notice with the request.
|                                | Single Person | 2-Person Household | 3-Person Household | 4-Person Household | 5-Person Household | 6-Person Household | 7-Person Household | 8-Person Household |
|--------------------------------|---------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| **Apple Health for Adults**    | $1,482 monthly | $2,004 monthly     | $2,526 monthly     | $3,048 monthly     | $3,570 monthly     | $4,092 monthly     | $4,614 monthly     | $5,136 monthly     |
| (adults age 19 up to age 65)   | $17,775 yearly | $24,040 yearly     | $30,305 yearly     | $36,570 yearly     | $42,836 yearly     | $49,101 yearly     | $55,366 yearly     | $61,631 yearly     |
| **Apple Health for Pregnant Women** | N/A           |                    |                    |                    |                    |                    |                    |                    |
|                                |               |                    |                    |                    |                    |                    |                    |                    |
| **Apple Health for Kids**      | $2,308 monthly | $3,122 monthly     | $3,935 monthly     | $4,748 monthly     | $5,562 monthly     | $6,375 monthly     | $7,189 monthly     | $8,002 monthly     |
| (free for children up to age 19) | $27,692 yearly | $37,653 yearly     | $47,214 yearly     | $56,975 yearly     | $66,736 yearly     | $76,497 yearly     | $86,258 yearly     | $96,019 yearly     |
| **Apple Health for Kids with premium** | $2,845 monthly | $3,847 monthly     | $4,850 monthly     | $5,853 monthly     | $6,855 monthly     | $7,858 monthly     | $8,860 monthly     | $9,863 monthly     |
| ($20 monthly premium per child; $40 family maximum) | $34,132 yearly | $46,163 yearly     | $58,194 yearly     | $70,225 yearly     | $82,256 yearly     | $94,287 yearly     | $106,318 yearly    | $118,349 yearly     |
| **Apple Health for Kids with premium** | $3,403 monthly | $4,602 monthly     | $5,802 monthly     | $7,001 monthly     | $8,200 monthly     | $9,400 monthly     | $10,599 monthly    | $11,798 monthly    |
| ($30 monthly premium per child; $60 family maximum) | $40,830 yearly | $55,222 yearly     | $69,614 yearly     | $84,005 yearly     | $98,397 yearly     | $112,789 yearly    | $127,181 yearly    | $141,573 yearly    |
Classic Apple Health
Classic Apple Health

Classic Apple Health refers to programs administered by the Department of Social and Health Services (DSHS).

- Individuals who are age 65 years or older, have blindness or a disability, or need Long-Term Services and Supports (LTSS), apply for Apple Health with DSHS.

- Eligibility criteria varies for each program and is based on household size, income, and resources.
## Resources (Attach Proof) (Skip this section if only applying for Healthcare for Workers with Disabilities)

1. A resource is anything you own or are buying that can be sold, traded, or converted into cash or money held by others. A resource does not include personal property such as furniture, or clothing. Examples of resources are:

   - Cash
   - Checking accounts
   - Savings accounts
   - CDs
   - Money market account
   - Savings bonds
   - Bonds
   - Mutual funds
   - Stocks
   - Annuities
   - Trusts
   - IRA
   - 401K
   - Retirement fund
   - Houses, including the one you live in
   - Burial funds
   - Condominium
   - Land
   - Sales contracts
   - Buildings
   - Life estate
   - Life insurance
   - Prepaid funeral plans
   - College funds
   - Time-share
   - Business equipment
   - Farm equipment
   - Livestock

2. List the resources you, your spouse, or anyone you are applying for owns or is buying:

<table>
<thead>
<tr>
<th>Resource Type</th>
<th>Who Owns</th>
<th>Location</th>
<th>Value</th>
<th>Who Owns</th>
<th>Location</th>
<th>Value</th>
</tr>
</thead>
<tbody>
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</tbody>
</table>

3. I, my spouse, or someone I’m applying for has cars, trucks, vans, boats, RVs, trailers, or other motor vehicles:

<table>
<thead>
<tr>
<th>Year (e.g., 2010)</th>
<th>Make (e.g., Ford)</th>
<th>Model (e.g., Escort)</th>
<th>Check if Leased</th>
<th>Check if Used for Medical Purposes</th>
<th>Amount Owed</th>
</tr>
</thead>
<tbody>
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</tbody>
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Resources are counted for Classic Apple Health.
### VII. Additional Long-Term Care Resource Questions (Complete only if you are applying for LTC)

1. I, my spouse, or someone I am applying for owns or is buying a home which is a primary residence:

<table>
<thead>
<tr>
<th>Property Address</th>
<th>Current Value (Per Assessor)</th>
<th>Loan Amounts Owed on the Property</th>
</tr>
</thead>
<tbody>
<tr>
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<td></td>
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</tbody>
</table>

2. I, my spouse, or someone I am applying for has sold, traded, given away, or transferred a resource in the last five years (including, property, trusts, vehicles, cash or life estates):

   - [ ] Yes  [ ] No

   If yes, complete the following: (attach additional sheets, if necessary)

<table>
<thead>
<tr>
<th>Type of Resource</th>
<th>Date of Transfer</th>
<th>Value of Resource Transferred</th>
<th>Who Was it Transferred to</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tr>
</tbody>
</table>

### VIII. Long-Term Care Insurance (Not needed for Medicare Savings Program)

- [ ] Yes  [ ] No
- [ ] Yes  [ ] No

If yes, please list the name(s) of the insurance company and who the policy covers.

<table>
<thead>
<tr>
<th>Insurance Company</th>
<th>Policy Number</th>
<th>Policy Holder’s Name</th>
<th>Covered Person</th>
<th>Dollar value (if LTCP)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td></td>
<td>$</td>
</tr>
<tr>
<td>Mobile Non-Income Limit Standard (1/1/21)</td>
<td>MN RESOURCES</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-----------------------------------------</td>
<td>-------------</td>
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<tr>
<td></td>
<td>2000 3000 3050 3100 3150 3200 3250 3300 3350 3400 50</td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SSI/CNLI Standards (1/1/21)</th>
<th>Single Eligible</th>
<th>Eligible Couple</th>
</tr>
</thead>
<tbody>
<tr>
<td>CNLI INCOME</td>
<td>794 1,191</td>
<td></td>
</tr>
<tr>
<td>FBR (SSI Standard)</td>
<td>794 1,191</td>
<td></td>
</tr>
<tr>
<td>1/2 FBR</td>
<td>397 --</td>
<td></td>
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<tr>
<td>Shared Living FBR</td>
<td>530 794</td>
<td></td>
</tr>
<tr>
<td>SSI RESOURCES</td>
<td>2,000 3,000</td>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>Institutional Standards</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicaid Special Income Limit (SIL) (1/1/21)</td>
<td>$2,382</td>
</tr>
<tr>
<td>DDA PNA at home (1/1/21)</td>
<td>$2,382</td>
</tr>
<tr>
<td>Cash PNA ALF</td>
<td>$38.84</td>
</tr>
<tr>
<td>Cash PNA Medical Institution</td>
<td>$41.62</td>
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<tr>
<td>PNA State Veterans Home Maximum</td>
<td>$160</td>
</tr>
<tr>
<td>All other PNA Med Inst. (1/1/21)</td>
<td>$71.12</td>
</tr>
<tr>
<td>HCS &amp; DDA Waivers, CFG &amp; MPC PNA in ALF (1/1/21)</td>
<td>$71.12</td>
</tr>
<tr>
<td>HCS &amp; DDA Waivers, CFG &amp; MPC R&amp;B in ALF (1/1/21)</td>
<td>$722.68</td>
</tr>
<tr>
<td>HCS Waivers at home PNA with CS (1/1/21)</td>
<td>$704</td>
</tr>
<tr>
<td>HCS Waivers at home PNA without CS (4/3/21)</td>
<td>$1,074</td>
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<tr>
<td>Housing Maintenance Allowance Maximum (4/1/21)</td>
<td>$1,074</td>
</tr>
<tr>
<td>CS Maintenance Needs Allowance Maximum (1/1/21)</td>
<td>$3,260</td>
</tr>
<tr>
<td>CS &amp; Dependent Allowance (7/1/21)</td>
<td>$2,178</td>
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<tr>
<td>Standard Utility Allowance (10/1/21)</td>
<td>$459</td>
</tr>
<tr>
<td>Excess Shelter (7/1/21)</td>
<td>$964</td>
</tr>
<tr>
<td>Home Equity Limit (1/1/21)</td>
<td>$603,000</td>
</tr>
<tr>
<td>TSOA Resources (9/7/17)</td>
<td>$53,100</td>
</tr>
<tr>
<td>TSOA Resources with CS (7/1/21)</td>
<td>$112,950</td>
</tr>
<tr>
<td>State Spousal Resources (7/1/21)</td>
<td>$59,880</td>
</tr>
<tr>
<td>Federal Spousal Resource Maximum (1/1/21)</td>
<td>$130,380</td>
</tr>
<tr>
<td>Daily Private NF Rate (10/1/21)</td>
<td>$365</td>
</tr>
<tr>
<td>Monthly Private NF Rate (10/1/21)</td>
<td>$10,785</td>
</tr>
<tr>
<td>Monthly State NF Rate (10/1/21)</td>
<td>$8,086</td>
</tr>
</tbody>
</table>

Source: hca.wa.gov/assets/free-or-low-cost/income-standards.pdf
There are many Classic Apple Health programs and services available to eligible individuals, including:

- **Apple Health for Workers with Disabilities (HWD)** allows enrollees to earn and save more money and to purchase health care coverage with monthly premium based on a sliding scale.

- **Medicare Savings Programs (MSP)** helps eligible individuals by paying Medicare premiums, deductibles and other Medicare-related costs.

- **Tailored Support for Older Adults (TSOA)** provides services to support unpaid caregivers and provides a small personal care benefit to people who don’t have an unpaid family caregiver to help them.

- **Medicaid Alternative Care (MAC)** provides services to unpaid caregivers designed to assist them in providing quality care to family members while also improving their own well-being.
Spenddown

- Spenddown is a Medicaid program for individuals who are over income for other Classic Apple Health programs. When an individual has spenddown, they can choose a three- or six-month base period. The base period is the number of months an individual's income is counted.

- Individuals are responsible for the expenses used to meet their approved spenddown period and HCA will not pay them.

- Once an individual has shown they have incurred expenses that meet the spenddown liability, coverage will begin.

- A new application is required at the end of each three- or six-month base period.
COFA islanders can apply for Classic Apple Health programs via:

- Online: washingtonconnection.org
- Paper: hca.wa.gov/apple-health-client-forms
  Search “18-005”
- Mail: PO Box 11699, Tacoma WA 98411-6699
- Fax: 1-888-338-7410
- In person: dshs.wa.gov/office-locations
- Phone: DSHS at 1-877-501-2233
Apple Health
next steps
Apple Health next steps

- Individuals enrolled in Apple Health will:
  - Receive a ProviderOne Services card.
    - If a COFA islander had Apple Health in the past, it is still valid. They will not receive a new card.
  - Enroll in a plan with a Managed Care Organization (MCO).
  - For more information visit [HCA Apple Health managed care](https://hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/apple-health-managed-care#contact-your-apple-health-plan)
Managed care enrollment

- Individuals should take their health plan ID card when they go to a doctor, pharmacy or other health care provider.
Apple Health renewals

Renewal of Apple Health eligibility is required at least every twelve months. There are some exceptions such as:

- Apple Health medically needy spenddown, a new application is required at the end of each three- or six-month base period.

- Individuals turning 65 within the next 12 months.

When a renewal is due a notice will be sent to the individual with the next steps.
Apple Health renewal timeframe

- An individual can renew coverage:
  - 60 days prior to the end of their certification period
  - Up to 90 days after the coverage has ended

- If a renewal is not received a termination notice is sent 20 days before the end of the certification period.

- If an eligible individual submits a completed renewal within 90 days after coverage closed, Apple Health will be restored without a gap in coverage.
Open Enrollment

COFA Islander Programs
COFA Islander programs eligibility

- COFA Islander Health Care and COFA Islander Dental Care is still available for COFA islanders who are:
  - Over resources for Classic Apple Health.
  - Approved for a spenddown but have not met their spenddown amount.
  - Entering the U.S. with another status such as permanent resident, spouse of a U.S. citizen.

- Individuals must meet all eligibility criteria for COFA Islander programs, including filing taxes and meeting income limits.

- Individuals who do not respond to a request related to Apple Health eligibility will not be eligible for COFA Islander programs.
2022 plan year

- All silver level qualified health plans and family dental plans offered in 2022 are available for COFA Islander Health Care and COFA Islander Dental Care.

- There is no separate renewal process for COFA Islander programs.
  - COFA islanders currently enrolled in the program will remain enrolled in COFA Islander Health Care as long as they meet eligibility criteria.

- COFA islanders currently enrolled in COFA Islander programs will have to manually renew their QHP and QDP during open enrollment to determine 2022 eligibility.
Renew Your COFA Islander Health Care Starting November 1

Dear [Name],

You must do your renewal after November 1 to see if you can keep getting COFA Islander Health Care and COFA Islander Dental Care.

- Online: wahealthplanfinder.org
- Mobile application: WAPlanfinder
- Phone: 1-855-923-4633

If you don’t, your COFA Islander Health Care or COFA Islander Dental Care ends December 31, 2021.
Scenarios
Apply for Apple health any time!

Scenario one

Maree, age 30, is new to Washington State and needs health insurance. Her aunt told her about COFA Islander Health Care but that she cannot apply until November 1.

Does Maree need to wait for open enrollment to apply?

No. Maree does not need to wait. Apple Health does not have an Open Enrollment period, individuals can apply all year round.

Maree applies through Washington Healthplanfinder because she is under the age of 65 and is approved for Apple Health for Adults.
I was denied COFA, can I get Apple Health?

Scenario two

Jack, age 23, applied for COFA Islander Health Care in November 2020, but was denied because he was over income. Since COFA islanders are now eligible for Apple Health, Jack is wondering if he can re-apply for coverage.

Can Jack re-apply for coverage?

Yes. COFA islanders, who were previously denied or terminated, are encouraged to update their Washington Healthplanfinder applications. COFA islanders must meet all eligibility requirements to qualify for Apple Health programs.

Jack updates his application, and he is now approved for Apple Health for Adults since his income has changed.
MCO change

Scenario three

Lisa is enrolled in Apple Health for Adults, and her two children are enrolled in Apple Health for Kids. Lisa is looking for a different provider and finds out there are other managed care plans in her county. Lisa would like to change her managed care plan for her family.

Can Lisa change her managed care plan?

Yes. Lisa can switch to a different plan available in her area. She can change it online through Washington Healthplanfinder, by visiting her ProviderOne portal, or by calling HCA Medical Assistance Customer Service Center (MACSC) at 1-800-562-3022.
Apply for Classic Apple Health

Scenario four

Joe is over age 65 and needs to see a doctor. His pension income is $1200/month. He does not have health insurance and is not eligible for Medicare.

How does he get coverage?

Since Joe is over age 65, he will need to apply with the Department of Social and Health Services (DSHS). His income is over the limit of $841* but he is under resources. He will be put on a spenddown and chooses a three-month base period.

- $1200 - $20 (standard disregard) = $1180
- $1180 - $841 (income limit) = $339
- $339 x 3 (three-month base period) = $1017

*Based on January 2022 income limits.
Long-Term Services and Supports (LTSS)

Scenario five

Leon’s dad, Rich, is over age 65 and needs Home and Community-Based Services (HCBS) that will allow him to stay at home rather than a nursing facility. He applies at DSHS and completes a CARE assessment with an HCS social worker. He is found to be under the income limit, $2523*, and under the $2000 resource limit.

How does he get coverage?

He is approved for Long-Term Services and Supports (LTSS) and may have to participate in the cost of his care. Typically, he gets to keep 100% of the Federal Poverty Level which is currently $1074 but other circumstances may allow him to keep more.

*Based on January 2022 income limits.
I need to refill my meds

Scenario six

Esther has monthly prescriptions and knew how to refill them when she had COFA Islander Health Care. Now that she has Apple Health for Adults, she is not sure where to get her prescriptions or how to pay for them.

Who can help Esther with her questions?

Esther's managed care plan can help. She calls her plan, and they give her information on which pharmacies she can go to. Also, most health plans have an online tool to help find a provider who accepts Apple Health clients. Apple Health clients do not have to pay for covered drugs prescribed by their provider.
Apple Health benefits

Scenario seven

Smith has Apple Health and has a doctor appointment in a couple of days. They do not have a way to get to their appointment and were wondering if Apple Health can help. They call Apple Health customer service for information on transportation services.

Is transportation an Apple Health benefit? Can Smith get this benefit?

Yes, transportation services (nonemergency) are an Apple Health benefit. Transportation may be approved for individuals that do not have transportation for health care appointments. Smith contacts the transportation broker in their county for help with this service.

Visit HCA Transportation Services (nonemergency) webpage* for more details.

* hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/transportation-services-non-emergency
Outreach efforts
Outreach efforts

The Health Care Authority is reaching out to the community by:

- GovDelivery for intentional and consistent messaging
- Social media campaigns: Facebook live events, webinars, Facebook posts, and Instagram
- Developing and translating informational materials in the six main COFA languages
- Intentional outreach to COFA islanders informing them of the transition and how to prepare for Apple Health and managed care enrollment
  - Phone calls
  - Letters through Washington Healthplanfinder
Outreach

HCA has contracted with Pacific Islander Health Board of Washington (PIHB), a community-based organization for COFA Islander programs and Apple Health outreach, education and enrollment.

Some of the responsibilities include:

- Educational events
- Development of outreach materials
- Hosting quarterly workshops

Contact information:

- Phone: 888-308-7113 Interpreters available
- Website: pihealthboard.org
COFA Islanders may be eligible for Washington Apple Health. Individuals who are over 65, or are blind, disabled, or in need of long-term care services, apply through washingtonconnection.org.

Apple Health (Medicaid) was restored for individuals from the Federated States of Micronesia, the Republic of the Marshall Islands, and the Republic of Palau. This means COFA Islanders in Washington may now be eligible for Apple Health, including individuals enrolled in COFA Islander programs. Learn more at hca.wa.gov/COFA.
Follow us on Instagram!

You can now follow HCA on Instagram @wa_health_care
Subscribe and stay connected!

Visit: public.govdelivery.com/accounts/WAHCA/subscriber/new
Resources
COFA resources

- Visit hca.wa.gov/cofa for translated outreach materials!

- Website: hca.wa.gov/cofa
- Email: COFAQuestions@hca.wa.gov
- Phone: 1-800-547-3109

COFA Islander Health Care Program Managers:

- Ariel.Pyrtek@hca.wa.gov
- Roslyn.LeonGuerrero@hca.wa.gov
Resources

- HCA Information on COVID-19: hca.wa.gov/coronavirus
- HCA Stakeholder Training & Education resources: hca.wa.gov/stakeholder-training
- Cross-agency Desk Aid: hca.wa.gov/assets/free-or-low-cost/customer_support_center_referrals.pdf
- HCA Community-Based Specialists: hca.wa.gov/hcacomunitystaff
- HCA Apple Health eligibility COVID 19: AHEligCovid19@hca.wa.gov
- Apple Health eligibility: AskMAGI@hca.wa.gov
- Apple Health managed care: HCAMCPrograms@hca.wa.gov
- Document verification: Apple@hca.wa.gov
- COVID-19 billing, coding, or telehealth policy: HCAAH_COVID19@hca.wa.gov
- COVID-19 behavioral health: HCADBBHBCOVID19@hca.wa.gov
Apple Health and COFA resources

- Eligibility for Apple Health (Medicaid) coverage
- First-timers’ Guide to Washington Apple Health
- Apple Health restoration for COFA islanders
- COFA Islander programs and Apple Health transition
- COFA Islander Health Care brochure
- HCA COVID-19 information
- Washington Services and Apple Health And Long-Term for Adults Supports (LTSS)
  DSHS Aging and Long-Term Support Administration (Medicaid)
## Cross Agency Desk Aid

### Referral Communications Committee

### Department of Social and Health Services

<table>
<thead>
<tr>
<th>Community Services Division</th>
<th>Customer Service Contact Center</th>
<th>Adult Protective Services (APS)</th>
<th>Home &amp; Community Services (HCS)</th>
<th>Residential Care Services (RCS)</th>
</tr>
</thead>
</table>

### Aging and Long-Term Support Administration

| Long-Term Services and Supports (LTSS) | 877-562-5078 | [Call 866-EIC-HELP (842-5375)](tel:866-435-4357) |

### Health Benefit Exchange

<table>
<thead>
<tr>
<th>Washington Healthplanfinder Customer Support Center</th>
<th>Lead Organizations Navigators</th>
<th>Medical Assistance Customer Service Center (MACSC)</th>
<th>Medical Eligibility Determination Services (MEDS)</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="">855-252-4020</a></td>
<td><a href="">800-526-3622</a></td>
<td><a href="">800-526-3622</a></td>
<td><a href="">800-562-2022</a></td>
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### Health Care Authority

<table>
<thead>
<tr>
<th>Customer Service (MACSC)</th>
<th><a href="http://www.wahealthplanfinder.org">www.wahealthplanfinder.org</a></th>
<th><a href="http://www.wahealthplanfinder.org">www.wahealthplanfinder.org</a></th>
<th><a href="http://www.wahealthplanfinder.org">www.wahealthplanfinder.org</a></th>
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<tbody>
<tr>
<td><a href="">855-252-4020</a></td>
<td><a href="">800-562-3622</a></td>
<td><a href="">800-562-3622</a></td>
<td><a href="">800-562-3622</a></td>
</tr>
</tbody>
</table>

### Additional Resources

- [Washington State Department of Social and Health Services](https://www.dyeo.wa.gov/wa/about)
- [Washington State Health Care Authority](https://www.wa.gov/wa/about)
- [Washington State Health Benefit Exchange](https://www.wa.gov/wa/about)
- [Washington Healthplanfinder](https://www.wa.gov/wa/about)

### Contact Information

- [Call 866-EIC-HELP (842-5375)](tel:866-435-4357)
- [Visit www.dyeo.wa.gov/wa/social/services](https://www.dyeo.wa.gov/wa/social/services)

### Source

[Source](https://hca.wa.gov/assets/free-or-low-cost/customer_support_center_referrals.pdf)
COVID-19

- Check with the plan for coverage options for COVID-19 testing, treatment and vaccines.
- Health Resources & Services Administration (HRSA) has a provider reimbursement program for the testing and treatment of uninsured individuals.
- Information about novel coronavirus (COVID-19) can be found at [hca.wa.gov/coronavirus](http://hca.wa.gov/coronavirus) and view vaccination updates at [hca.wa.gov/covid-vaccine](http://hca.wa.gov/covid-vaccine).
Q&A session