



COFA Islander Programs



Office of Medicaid Eligibility Policy Medicaid Eligibility and Customer Supports October 22, 2020





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Background







Background

The Compact of Free Association (COFA) is an economic and military treaty between the United States and the Republic of the Marshall Islands, the Federated States of Micronesia and the Republic of Palau.

Individuals from these nations can come and go freely from the United States without work permits or visas.

These individuals have a non-qualified immigration status that limits their ability to get federally funded Washington Apple Health (Medicaid).



Eligibility



COFA Islander Health Care



COFA Islander Health Care Eligibility

To enroll in COFA islander Health Care, a COFA islander must:

- Be a Washington resident
- Have countable income under 133% Federal Poverty Level (FPL)
- Not be eligible for other minimum essential coverage such as employer sponsored insurance, Apple Health or Medicare
- Qualify for and take the maximum Advanced Premium Tax Credit (APTC)
- Enroll in a silver level Qualified Health Plan (QHP)



Eligibility





COFA Islander Dental Care Eligibility

Individuals are eligible for COFA Islander Dental Care when they are:

- Enrolled in COFA Islander Health Care or
- Have Medicare and:
 - Are a COFA islander and a Washington resident;
 - Have countable income under 133% FPL.





COFA Islander Dental Care

When an eligible individual enrolls in a Qualified Dental Plan (QDP), COFA Islander Dental Care will cover:

- Qualified Dental Plan (QDP) Premiums.
- Out-of-pocket costs for QDP covered services.
- Non-covered services that are available in the <u>Adult Medicaid</u> <u>package</u>, such as dentures.



Applications and Sponsorship







Applications

An individual can submit an application for coverage:

- Online: Go to <u>Washington Healthplanfinder</u>
- Mobile app: Download the WAPlanfinder app
- Paper: Submit an <u>Application for Health Care Coverage</u> (18-001P).
- Phone: Call the Washington Healthplanfinder customer support center at 1-855-923-4633.

An individual may qualify for a special enrollment period for certain life changes. Find a list online at <u>www.wahbexchange.org/sep</u>.



Washington State Health Care Authority

Applications and Sponsorship

Individuals enrolled in COFA Islander programs will be sponsored by HCA in <u>Washington Healthplanfinder</u> and will receive confirmation on the Eligibility Results letter.

COFA Islander Health Care

The individual(s) listed below are eligible for **COFA** Islander Health Care through the **Washington State Health Care Authority (HCA)**. Their health insurance premium and out-of-pocket expenses for covered services are at no cost to you. **HCA** will send more information on how to pay for the out-of-pocket expenses.

Maple Tree





Sponsorship

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ACCOUNT HOME	E\$ PAYMENTS	HOUSEHOLD		MY PROFILE
We need ad	ditional documents to ve	rify your eligibility.	Uplo	ad Documents

You'll need to create an account to update your information. Click the quick link "Create An Account" on your Account Home tab.

Account Information	Contact Information
SPONSORS	HOME ADDRESS
SPONSOR NAME HEALTH CARE AUTHORITY	123 Seasame St Olympia WA 98501
PLAN NAME AMBETTER BALANCED CARE 1 (2020) + VISION MEMBER(S) NAME Maple Tree	MAILING ADDRESS 123 Seasame St Olympia WA 98501
	NOTIFICATION PREFERENCE

Confirmation of enrollment in the COFA Islander programs can be found on the My Profile tab.

Eligibility **Results and Plan Selection COFA Islander**









Eligibility Results

Households eligible for COFA Islander Health Care and COFA Islander Dental Care, will see the following banner on the Eligibility Results page.

You are eligible for COFA Islander Health and Dental care. Your premiums and out-of-pocket expenses are no cost to you if you enroll or are enrolled in a qualifying plan.







Eligibility Results

Program eligibility may also be confirmed in the following notices:

Current Year Qualified Health Plan					
Enrolled Members	Insurance Company	Health Plan	Premium	Start Date	
Maple Tree	Molina	Molina Choice Silver	\$0.00	11/01/2020	
The premium for your Qu	ualified Health Plan is the am	ount you pay after applying	your eligible tax c	redit.	

COFA Islander Health Care

The individual(s) listed below are not eligible for COFA Islander Health and Dental Care because they are not eligible for a Qualified Health Plan with tax credits. See Washington Administrative Code (WAC) 182-524-0300 and 182-524-0275.

Maple Tree







Plan Selection

Open enrollment is the time for COFA islanders to make their plan choice for the next year, which may include keeping the plan they have or selecting a new one.

Individuals currently enrolled in COFA Islander Health Care do not have to complete a separate renewal process for the program, no action is needed as long as they continue to meet program eligibility.

Those eligible for COFA Islander Dental Care may select a dental plan for the new year.



Washington State Health Care Authority

COFA Islander Health Care





COFA Islander Dental Care

e plan selections	Filter By	Sort by: Premium 💌	Provider & Facility Search		
	3 Total dental plans found				
	Dentegra Dental PPO Famil				
	Provider and facility 😧 Edit	Routine care 0% Coinsurance after deductible for children / 0% Coinsurance after deductible for adult	Restorative care 50% Coinsurance after deductible for children / 50% - 100% Coinsurance after deductible for adults		
	Premium o \$0.00 /month	Deductible 📀 \$50.00 Adult / \$75.00 Child	Annual benefit limit Unlimited for children / \$1,000 per adult		
	Dental Care		Pick This Plan		

Out-of-pocket Costs





Cost Sharing Card



- There are two versions of the cost sharing card.
- Each card has a monthly limit.
- At the beginning of the next month, the card is refilled.
- The same card will be used for health and dental out-of-pocket costs.
- Contact HCA during the month if additional funds are needed.

Special Enrollment Period (SEP)



Washington State Health Care Authority

Special Enrollment Period (SEP)

Outside of open enrollment, COFA Islanders may enroll in a QHP during a SEP. Qualifying live events may include marriage, permanent move, or tax reconciliation.

The health plan may ask for documentation to verify the reported change.

Visit <u>HBE Special Enrollment Qualifying Events</u> for more information.





Special Enrollment Period (SEP)

In 2019, the Washington Health Benefit Exchange approved an exceptional circumstance for individuals newly identified as eligible for premium assistance sponsorship.

This SEP can only be requested by the sponsor.







Newly Eligible SEP

To be considered for this SEP:

- Complete an application at <u>wahealthplanfinder.org</u>
- Contact the Health Care Authority:
 - Email: <u>COFAQuestions@hca.wa.gov</u>
 - Phone: 1-800-547-3109

Program staff will review the application and confirm COFA Islander Health Care eligibility and request a newly eligible SEP.



Other Coverage Options





Washington State Health Care Authority

Apple Health and COFA islanders

COFA islanders may be approved for:

- Alien Emergency Medical (AEM). COFA islanders can enroll in AEM and COFA Islander Health Care concurrently.
- Medical Care Services (MCS). MCS is a DSHS program for individuals approved for ABD cash/ HEN. COFA islanders cannot have both MCS and COFA Islander Health Care.
- Apple Health Pregnancy Medical. COFA Islander Health Care will end when individual reports a due date in <u>Washington</u> <u>Healthplanfinder</u>. They can choose which program they would like to enroll in.



Scenarios



Washington State Health Care Authority

I got a bill about my premiums

Scenario one

Maple enrolls in a silver level QHP and is approved for COFA Islander Health Care. She receives a bill from her insurance plan for her monthly premium and is concerned because she has an appointment next week.

Should she pay her bill?

No. HCA pays the insurance premiums directly to the carriers for individuals enrolled in COFA Islander Health Care. The bill is for her records only.







Proof of Tricare

Scenario two

Elm receives an Important Deadline to Submit information notice asking for proof of Tricare. She takes this letter to her navigator who helps her upload the requested verification.

Who should they contact to have the uploaded document reviewed?

The document is related to APTC eligibility. Elm and her navigator should contact <u>Washington Healthplanfinder</u> customer service for assistance.





I never got my cards

Scenario three

Barry is enrolled in COFA Islander Dental Care and keeps checking his mail for his insurance card and cost sharing card but they never come.

What steps should Barry take?

- 1. Make sure his address is correct in his <u>Washington</u> <u>Healthplanfinder</u> application.
- 2. Call his insurance plan to request replacement cards.
- 3. Contact HCA to request replacement cost sharing cards.



Washington State Health Care Authority

Washington Apple Health (Medicaid)

Scenario four

Birch created a <u>Washington Healthplanfinder</u> application during open enrollment. They were expecting to enroll in COFA Islander Health Care and COFA Islander Dental Care but instead were approved for Apple Health.

Is this wrong?

No. When immigration information does not federally verify in <u>Washington Healthplanfinder</u> eligible individuals receive Apple Health while their information is reviewed.



Washington State Health Care Authority

I got a bill. How do I pay it?

Scenario five

Maple enrolled in a silver level QHP and is approved for COFA Islander Health Care. She went to the hospital and gave them her insurance information and later receives a bill for \$400.

What steps should she take?

- 1. Confirm that her hospital stay was covered by her insurance plan.
- 2. Contact HCA to request additional funds.
- 3. Use the cost sharing card for the patient responsibility



Stay connected







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Washington State Health Care Authority August 2 at 4:00 PM · 🔇

If you are from the Marshall Islands, Mirconesia or Palau and live in Washington and need COVID-19 testing and treatment, you have coverage options. These include COFA Islander Health Care, Alien Emergency Medical, or the HRSA program. Apply online at www.wahealthplanfinder.org



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SHARE YOUR STORY

Has your enrollment in the COFA Islander Health Care program positively affected your life?

We want to share your story to inspire COFA islanders, without health insurance, to sign up.

You will get a \$50 gift card if we use your story!

Submit your story at cofaquestions@hca.wa.gov

Provide a summary of your story, your full name, and contact information

Your submission will be reviewed and you may be contacted for an interview

COFA Islander Health Care







Resources









- COFA Islander Health Care and COFA Islander Dental Care
 - ✓ **Program Manager:** Ariel Pyrtek at <u>Ariel.Pyrtek@hca.wa.gov</u>
 - ✓ Website: <u>hca.wa.gov/cofa</u>
 - ✓ Email: <u>COFAQuestions@hca.wa.gov</u>
 - ✓ Phone: 1-800-547-3109
- HCA COVID-19 updates

hca.wa.gov/information-about-novel-coronavirus-covid-19

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