

Apple Health eligibility frequently asked questions about COVID-19

1. Am I at risk for losing my Apple Health (Medicaid) during the COVID-19 pandemic?

The Health Care Authority (HCA) and its partners will stop termination of coverage for all recipients of Apple Health unless the individual:

- Requests termination;
- Is no longer a Washington state resident; or
- Is deceased

2. I received a letter that my coverage closed for no renewal. How do I get my coverage active again?

If your health care coverage was closed due to no renewal, HCA eligibility staff will reinstate it. You will receive a letter confirming this. If you have any questions or your coverage has not yet been reinstated, call 1-800-562-3022.

3. Do I still need to provide verification for my retroactive coverage request?

If you are unable to send in proof of income due to COVID-19, HCA will accept self-attestation of income for retroactive coverage eligibility starting February 2020 and for each month impacted by COVID-19.

4. Can I request an extension for information that is due to HCA or the Department of Social and Health Services (DSHS)?

Yes. We are granting an additional 30 days to provide requested information. You may contact HCA at 1-800-562-3022 or DSHS at 1-877-501-2233.

5. Is change reporting still required?

Yes. If you are no longer receiving income or went from income from a job to unemployment, you need to report the change by making an update to your application.

6. I'm currently receiving Apple Health coverage and now I am pregnant. Do I need to report my pregnancy?

Yes. You should report your pregnancy.



7. I am already receiving Apple Health coverage; do I need to report my unemployment income or the additional \$600 weekly unemployment benefit?

No, do not report this income if you are currently receiving Apple Health.

8. Will I get the additional \$600 weekly unemployment benefit?

Yes, most individuals eligible for unemployment will receive the additional weekly benefit. For more information, please see the [FAQs provided by the WA Employment Security Department](#).

9. When will I start receiving the additional \$600 weekly unemployment benefit?

Washington State expects to distribute this income starting 4/20/2020. For more information, please see the [FAQs provided by the WA Employment Security Department](#).

10. I received my federal stimulus check. Do I need to report this income?

No, do not report your stimulus check to Washington Healthplanfinder. The stimulus income is not countable for Apple Health.

11. My stimulus check is less than I expected. What should I do?

Visit the [Internal Revenue Service \(IRS\) website](#) for questions about your stimulus check.

12. Am I still required to pay my Children's Health Insurance Program (CHIP) premium payments?

If you have been affected by COVID-19, you may have your CHIP balances written off if you are:

- Unable to pay CHIP premiums; or
- Not currently eligible for CHIP due to past due CHIP premium payments

13. I receive coverage under the Apple Health for Worker's with Disabilities (HWD). Am I still eligible?

If you are receiving HWD and have a reduction of income, lost your job or temporarily laid off, you may be able to continue coverage and have your premiums waived:

- Call 1-800-871-9275
- If you are also receiving Long Term Services and Supports (LTSS), contact your Public Benefit Specialist (PBS) by visiting the [DSHS Aging and Long-Term Support Administration \(ALSA\) website](#).





14. I am not a resident of Washington, but traveled here and am now sick and in quarantine. Can I apply for Apple Health for COVID-19 testing and/or treatment?

If you are quarantined in Washington State, you may qualify for coverage and treatment for COVID-19. Please call HCA at 1-800-562-3022 for more information.

15. I receive coverage through the DSHS and typically need to provide proof of income or bank statements. Am I still required to provide this information by paper?

No, but you can self-attest your income and resources when applying, renewing or reporting a change. You may call DSHS at 1-877-501-2233 to report your information.

16. I got tested for COVID-19 at a drive-thru location and applied for AEM coverage. What documents do I need to submit?

Each test site will provide different documentation. Provide whatever paperwork you received showing you got tested for COVID-19. You will also need to provide any chart and/or treatment notes. Any documentation you receive from your provider as proof of your test will be accepted.