

Survivors of Domestic Violence: Applying for health coverage

Are you living with or fleeing domestic violence and having trouble applying for health care? This informational guide will assist you with applying for health coverage in Washington Healthplanfinder.

How do I apply for health coverage through Washington Healthplanfinder?

- ◆ Online: Go to Washington Healthplanfinder at www.wahealthplanfinder.org
- ◆ Phone: Call Customer Support at 1-855-923-4633
- ◆ Paper: Submit an **Application for Health Care Coverage (HCA 18-001P)**
- ◆ In-person: Local resources who, at no additional cost, can help you apply for health coverage
 - ◆ **Washington Healthplanfinder Navigator or Tribal Assister**

When can I apply for coverage through Washington Healthplanfinder?

If you are living with or fleeing domestic violence, you can apply for health coverage at any time.

What if I am currently enrolled in health coverage through Washington Healthplanfinder with my abuser and need to apply for coverage on my own?

To complete an application on your own, you need to be removed from the application you share with your abuser. To do this, call one of the customer service centers listed below, based on coverage.

Washington Apple Health (Medicaid) coverage:

- ◆ Health Care Authority: Contact your local HCA Area Representative at http://www.hca.wa.gov/assets/free-or-low-cost/area_representatives.pdf

Qualified Health Plans:

- ◆ Health Benefit Exchange: 1-855-923-4633

Caution: Your abuser will get notification by email or letter that a change has been made to the shared application. Notifications will be sent as soon as the next day.

Can I enroll in separate health coverage from my spouse who is my abuser?

Yes. If you are married, separated, or in a registered domestic partnership with your abuser, you can enroll in separate health coverage. On the Washington Healthplanfinder application, when you are asked to provide your tax filing status, indicate that you are "Single Filing Taxes." Federal guidelines state that you can do this without fear of an IRS penalty.

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Will the information I provide on my new application be shared with my abuser?

No. Your application is confidential and your information will not be shared with any third party, without your written consent.

What if I can't provide my or my children's Social Security number, due to domestic violence?

- ◆ For Washington Apple Health (Medicaid), you can have this requirement waived.
- ◆ For a Qualified Health Plan, you may be given 90 days of conditional eligibility to provide verification. If you can show a good faith effort in providing verification, you may be given more time.

What if I don't have access to my proof of citizenship or immigration status?

If your citizenship or immigration status cannot be verified through Washington Healthplanfinder, you will need to provide additional documentation. You may be given up to 90 days of conditional eligibility.

How do I apply for health coverage, if my or my children's Social Security numbers and/or names have changed?

If a Social Security number and/or name cannot be verified through Washington Healthplanfinder, you will be asked to provide additional documentation.

I participate in the Address Confidentiality Program (ACP). Can I apply for health coverage through Washington Healthplanfinder?

Yes. Enter your ACP PO Box number as your "Home Address." After you enter your zip code, a box will pop up asking for your "ACP Number" – enter your PMB or ID Number assigned by the Address Confidentiality Program.

Important: If you participate in the Address Confidentiality Program (ACP) and are approved for Washington Apple Health, you are automatically enrolled to receive services in Thurston County.

If this is not convenient for you, please contact your managed care provider at the first of the month when you enroll. You will be able to select a Primary Care Provider (PCP) in the area where you reside. Inquiries may be directed to Health Care Authority at 1-800-562-3022 (ext. 16131)

Contact Us

Questions regarding the following programs may be directed to the customer service centers listed below:

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Qualified Health Plans:

Health Benefit Exchange: 1-855-923-4633