

## Update my income or address (report a change)

Learn how to report changes for Apple Health (Medicaid) coverage for Modified Adjusted Gross Income (MAGI) or Classic Medicaid.

#### When do I report a change?

Individuals enrolled in Apple Health (Medicaid) coverage should report changes within 30 days.

#### What types of changes do I need to report?

During the COVID-19 public health emergency (PHE) the Health Care Authority (HCA) extended coverage for all Apple Health (Medicaid) clients. This extension is now ending due to the Consolidated Appropriation Act, 2023. **The best way Apple Health clients can stay informed is by keeping their contact information up to date.** This ensures they don't miss important notices about their coverage, including their renewal notice.

Learn what changes need to be reported to prepare for the end of continued coverage:

- Apple Health (Individual adults, children, pregnant individuals, and parent/caretakers)
- Apple Health Classic Medicaid (Individuals age 65 or older, have blindness or a disability)

#### How do I report a change for Apple Health (Medicaid) coverage?

#### Determine if you are an Apple Health recipient

I need to report a change for:

- An adult age 19 to 64 years old, without Medicare.
- A child.
- Someone who is pregnant.
- Parent/caretaker.

### What changes do I need to report for Apple Health coverage?

During continued coverage, Apple Health clients still need to report the following changes:

- Decrease or loss of income
- Residential address
- Mailing address
- Marital status
- Household composition
- Pregnancy
- Incarceration
- Other insurance or third-party liability (TPL) coverage, including Medicare eligibility
- Immigration or citizenship status
- Enrollment in the Address Confidentiality Program (ACP)



#### Options for reporting a change for Apple Health coverage

You have several options to report a change for Apple Health coverage:

- Online: Go to **Washington Healthplanfinder** log in and select "Report a change in income or household" under Quick Links.
- Phone: Call the Washington Healthplanfinder Customer Support Center at 1-855-923-4633.
- Email: askmagi@hca.wa.gov
- Paper: Submit verification of the change to: HCA-MEDS, PO Box 45531, Olympia WA 98504

Once your change has been processed, you'll receive a notification explaining any changes to your coverage or any next steps.

# How do I report a change for Apple Health Classic Medicaid coverage? Determine if you are a Apple Health Classic Medicaid recipient

I need to report a change for:

- An adult age 65 or older.
- Someone who is blind or disabled.
- Someone who is receiving long-term services and supports.

#### What changes do I need to report for Apple Health Classic Medicaid coverage?

During continued, Apple Health Classic Medicaid clients still need to report the following changes:

- Decrease or loss of income
- Residential address
- Mailing address
- Pregnancy
- Immigration or citizenship status
- Enrollment in the Address Confidentiality Program (ACP)

### Options for reporting a change for Apple Health Classic Medicaid coverage

You have several options to report a change for Apple Health Classic Medicaid coverage:

- Online: Go to Washington Connection select "Report a change" and follow the prompts.
- Phone: Call the DSHS Customer Service Center at 1-877-501-2233.
- Paper: Submit verification of the change to: DSHS-CSD, PO Box 11699, Tacoma, WA 98411-6699.

Once your change has been processed, you'll receive a notification explaining any changes to your coverage or any next steps.

#### **Related Links**

- When to report changes
- Changes that must be reported
- Address Confidentiality Program