Update my income or address (report a change)

Learn how to report changes for Apple Health (Medicaid) coverage for Modified Adjusted Gross Income (MAGI) or Classic Medicaid.

When do I report a change?

Individuals enrolled in Apple Health (Medicaid) coverage should report changes within 30 days.

What types of changes do I need to report?

During the COVID-19 public health emergency (PHE) the Health Care Authority (HCA) extended coverage for all Apple Health (Medicaid) clients. This extension is now ending due to the Consolidated Appropriation Act, 2023. The best way Apple Health clients can stay informed is by keeping their contact information up to date. This ensures they don’t miss important notices about their coverage, including their renewal notice.

Learn what changes need to be reported to prepare for the end of continued coverage:

- Apple Health (Individual adults, children, pregnant individuals, and parent/caretakers)
- Apple Health Classic Medicaid (Individuals age 65 or older, have blindness or a disability)

How do I report a change for Apple Health (Medicaid) coverage?

Determine if you are an Apple Health recipient

I need to report a change for:

- An adult age 19 to 64 years old, without Medicare.
- A child.
- Someone who is pregnant.
- Parent/caretaker.

What changes do I need to report for Apple Health coverage?

During continued coverage, Apple Health clients still need to report the following changes:

- Decrease or loss of income
- Residential address
- Mailing address
- Marital status
- Household composition
- Pregnancy
- Incarceration
- Other insurance or third-party liability (TPL) coverage, including Medicare eligibility
- Immigration or citizenship status
- Enrollment in the Address Confidentiality Program (ACP)
Options for reporting a change for Apple Health coverage

You have several options to report a change for Apple Health coverage:

- **Online**: Go to [Washington Healthplanfinder](https://www.wahealthplanfinder.org/) - log in and select “Report a change in income or household” under Quick Links.
- **Phone**: Call the Washington Healthplanfinder Customer Support Center at 1-855-923-4633.
- **Email**: askmagi@hca.wa.gov
- **Paper**: Submit verification of the change to: HCA-MEDS, PO Box 45531, Olympia WA 98504

Once your change has been processed, you'll receive a notification explaining any changes to your coverage or any next steps.

How do I report a change for Apple Health Classic Medicaid coverage?

Determine if you are a Apple Health Classic Medicaid recipient

I need to report a change for:

- An adult age 65 or older.
- Someone who is blind or disabled.
- Someone who is receiving long-term services and supports.

What changes do I need to report for Apple Health Classic Medicaid coverage?

During continued, Apple Health Classic Medicaid clients still need to report the following changes:

- Decrease or loss of income
- Residential address
- Mailing address
- Pregnancy
- Immigration or citizenship status
- [Enrollment in the Address Confidentiality Program (ACP)](https://www.wa.gov)

Options for reporting a change for Apple Health Classic Medicaid coverage

You have several options to report a change for Apple Health Classic Medicaid coverage:

- **Online**: Go to [Washington Connection](https://www.wa.gov) - select “Report a change” and follow the prompts.
- **Phone**: Call the DSHS Customer Service Center at 1-877-501-2233.
- **Paper**: Submit verification of the change to: DSHS-CSD, PO Box 11699, Tacoma, WA 98411-6699.

Once your change has been processed, you'll receive a notification explaining any changes to your coverage or any next steps.

Related Links

- [When to report changes](https://www.wa.gov)
- [Changes that must be reported](https://www.wa.gov)
- [Address Confidentiality Program](https://www.wa.gov)