November 2018

Dear Washington Apple Health client:

The Health Care Authority sent you a letter in October saying that behavioral health coverage would change for you on January 1, 2019.

Your behavioral health coverage includes:
- Mental health services
- Drug and alcohol use disorder treatment

This letter is to let you know we are delaying the change until July 1, 2019. This delay will be for all Apple Health clients living in Whatcom, Skagit, Snohomish, Island, and San Juan counties. We need more time to make sure all systems are ready for the change.

**Will my coverage change?**
No, there will be no changes to your coverage. You will continue to get the same physical and behavioral health benefits you get today. We are only changing how we approve and pay for them.

**Who will provide my behavioral health coverage until the change happens?**
The North Sound Behavioral Health Organization will continue providing your behavioral health services through June 30, 2019.

**Where can I get more information?**
We will send you more information about these changes in the spring of 2019. Stay up to date by visiting our website at [www.hca.wa.gov/apple-health-managed-care](http://www.hca.wa.gov/apple-health-managed-care).

**Who do I contact with questions?**
For questions about this delay, please contact us:
- Phone: 1-800-562-3022
- Online: [https://fortress.wa.gov/hca/p1contactus/home/client](https://fortress.wa.gov/hca/p1contactus/home/client)

Thank you.