

**Washington State Department
of Social and Health Services**

PO Box 45330
Olympia, WA 98504-5330

HCA 13-962 (3/17)

**Important
information
doesn't always
come in an
envelope.**



Please open and read.

MAILING INDICIA

[Russian] ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-562-3022 (TRS: 711).

[Spanish] ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-562-3022 (TRS: 711).

The Health Care Authority and Department of Social and Health Services comply with all applicable federal and Washington state civil rights laws and are committed to providing equal access to our services. If you need an accommodation, or require documents in another format or language, please call 1-800-562-3022 (TRS: 711).

March 2017

Dear Apple Health client:

You are receiving this mailer because someone in your household has been identified in the Medicaid system as an American Indian or Alaska Native. We want you to know about an upcoming change in how you access mental health services through Washington Apple Health (Medicaid).

These changes were requested by the Tribes and do not affect Apple Health clients who go to a tribal provider for behavioral health (mental health and/or substance use disorder) services or would go to a tribal provider if these services were needed.

What is changing and when?

Beginning July 1, 2017, individuals with Apple Health coverage who have been identified as American Indian or Alaska Native will be able to seek mental health treatment directly from a participating non-tribal provider without prior approval from a health plan. Please check with your Tribal or Urban Health Program for other referral or approval requirements.

Where can I get more information?

We will mail you more information about this change before July 1. The information will include next steps you will need to take.

If you have concerns before you receive the next mailing, you can contact the Health Care Authority Medical Assistance Customer Service Center by:

- Sending a secure online inquiry to <https://fortress.wa.gov/hca/p1contactus/>

OR

- Calling 1-800-562-3022.

Thank you.