

# **Apple Health text messages**

#### **Terms and Conditions**

#### **User Privacy**

Washington State Health Care Authority will not share nor use your mobile number for any other purpose than for updates from the selected client.

## User Fees

Washington State Health Care Authority does not charge recipients to receive text messages. However, message and data rates may apply.

## Frequency

Message frequency varies.

### Opt-Out

To Opt-out (discontinue receiving messages), reply STOP from your mobile device. We will confirm your Opt-out by text and you will not receive any additional messages from Washington State Health Care Authority unless you Opt-in again.

#### Warranty

Washington State Health Care Authority is not liable for any delays in the receipt of any SMS messages connected with this program. Delivery of SMS messages is subject to effective transmission from your wireless service provider/network operator. Carriers are not liable for delayed or undelivered messages.

#### **Use Case Descriptions**

Washington State Health Care Authority will send SMS messages related to information and alerts about the government services provided by Washington State Health Care Authority.

## **Questions?**

If you have questions or problems or need assistance, please contact support@granicus.com.

## **Privacy Policy**

Washington State Health Care Authority respects your privacy. We will only use the information you provide to transmit your text message. Nonetheless, we always reserve the right to disclose any information as necessary to satisfy any law, regulation, or governmental request, to avoid liability, or to protect our rights or property.

When you complete forms online or otherwise provide an organization with the information in connection with the wireless message service, you agree to provide accurate, complete, and true information. You agree not to use a false or misleading name or a name that you are not authorized to use. If we, in our sole discretion, believe that any such information is untrue, inaccurate, or incomplete, we may refuse you access to the service and pursue any appropriate legal remedies.