

## Electronic Health Records as a Service (EHRaaS)

### Key Information

<b>Project name</b>	Electronic Health Records as a Service (EHRaaS) Project
<b>Executive sponsor</b>	Jerry Britcher (Chief Information Officer)
<b>Project sponsor</b>	Jerry Britcher (Chief Information Officer)
<b>Project director</b>	Huong Nguyen (Enterprise Technical Architect)
<b>Project manager</b>	Courtney Myers
<b>Project business analyst</b>	Andrea Bascom
<b>HCA communications</b>	Matt Turner
<b>Lead division/office</b>	Enterprise Technical Services (ETS)
<b>Estimated start</b>	12/1/2021
<b>Estimated end</b>	TBD

### What is the project scope?

#### In Scope

- Project kickoff meeting and weekly team meetings as needed
- Governance and change management processes
- Regular updates to the HHS Coalition
- Procurement:
  - Contracted activities
  - Epic platform
  - Hosting services
  - Lead organization (LO) services

#### Out of Scope

- Technical assistance, clinical engagement with providers. These will be delegated to LO.
- Interoperability with other Epic instances such as MultiCare or Providence
- Incentive programs for those with existing electronic health records

### What Epic product are we using?

Epic will be procured as a sole source and hosting will be procured as part of the Request for Proposal for the lead organization.

## What is the project cost?

Our goal is to reduce the costs of electronic health records for all user organizations and to minimize or completely cover costs for certain provider groups. This is subject to the funding given for this project.

## How does Epic view data sovereignty?

Protecting the confidentiality, integrity, and availability of your organization’s protected health information (PHI), financial data, and other sensitive information is critical. All Epic staff share the responsibility to implement and adhere to the appropriate procedures and controls to keep information security a top priority. Epic allows sharing or revoking of access to data as needed through security measures implemented during product installation.

We have established policies, procedures, and specifications related to securing information, including but not limited to:

- Workforce clearance procedures
- Access provisioning and termination
- Change management
- Facility monitoring
- Security training
- Security incident response
- Annual risk assessments
- Hardware and media reuse and disposal
- Cryptography and encryption

## What is the current proposed schedule?

Milestone or deliverable	Estimated end date
SMCHR consultation and completion of planning deliverables	Completed
Procure IT consulting services	Completed
Finalize licensing, SLA, warranty documents (for Epic)	Completed
Explore NASPO contracting options (for LO)	Completed
Submit RFP to CMS	4/30/2023
Release RFP and conduct procurement	7/1/2023
Announce ASB	10/31/2023
Finalize licensing, SLA, warranty documents (for LO)	4/30/2024
Submit LO contract and Epic license to CMS	5/1/2024
Execute LO contract and begin implementation	7/1/2024

\*If HCA elects to conduct a competitive procurement the resulting procurement documents would be submitted to CMS and the schedule for the LO procurement would be extended.

## What are the platforms?

HCA will be purchasing the enterprise version. Each provider type will have a template configuration and each provider will work with the LO to configure to the provider's needs. Some specialty services may not be available in the platform.

### Platforms

1. Behavioral health
2. Indian Health Care Services
  - Social determinants of health
  - Consents
  - Ambulatory
  - Inpatient services
3. Providers
  - Rural providers
  - Behavioral health providers
  - Long term care providers