

## Technical Notes/System Requirements

UMMS recommends that all computer operating systems and browser versions be supported by their software vendor. Each vendor's policy varies so it is important to keep current with the supported software.

### **Workstation Requirements**

#### **Operating Systems**

Windows 7 and newer  
Macintosh

#### **Web Browsers**

Internet Explorer 10 or higher with MS Windows XP, Windows 7, or Vista  
Microsoft Edge  
Safari 4.1 or Higher  
Mozilla Firefox 46.0 or Higher; utilize all their automatic updates  
Chrome 52 - utilize all their automatic updates

**Note:** Internet Explorer web browser is not supported on Macintosh operating system. Safari should be used instead of IE. Lifecycle policy and supported versions

<https://support.microsoft.com/en-us/lifecycle/search?sort=PN&alpha=internet%20explorer>

Note: A change in support will occur on January 12 2016 <https://support.microsoft.com/en-us/gp/microsoft-internet-explorer>

#### **Cookies**

Workstations: Enable cookie in browser.

See "[Instructions for Finding your Browser/Enabling Cookies](#)"

#### **Web Filters**

Workstations should allow access to the following URL

Secure connection: <https://www.chcf.net/chcfweb/>  
<https://cbe-rmts.chcf-umms.org/>  
<http://cbe.chcf-umms.org/RMTSAdmin>

#### **Instructions for Online Training Application**

Flash Player is needed to run the Instructions for online training program. The following link <http://www.adobe.com/software/flash/about/> has a connection to Player Download Center, which will walk you through the process of downloading the most recent version of Player. It takes about two minutes.

MP4 files can be opened with [Windows Media Player](#), and other multi-format media players like [VLC](#), [QuickTime](#), and more.

### **System Administration Requirements**

#### **Cookies**

System administrator: If there is a proxy server, set proxy NOT to cache the [www.chcf.net](http://www.chcf.net) domain.

### **Actual Web Site URL**

<https://www.chcf.net/chcfweb> and <https://cbe-rmts.chcf-umms.org/> and <http://cbe.chcf-umms.org/RMTSAdmin>

Note: [www.chcf.net](http://www.chcf.net) cookies (sessions) are tied to the URL and IP address.

### **Routers**

If SBC IP address needs to be explicitly defined on routers, SBC IP address is 146.189.217.25, 146.189.217.92 and 146.189.217.21

## **Turning off Compatibility Mode**

### **Internet Explorer 10**

1. In Internet Explorer, press the Alt key to display the Menu bar, or press and hold the address bar and select Menu bar.
2. Click Tools and select Compatibility View settings.
3. Select google.com under "Websites you've added to Compatibility View."
4. Click Remove.

### **Internet Explorer 11**

1. Press the Alt key to display the menu bar.
2. Click the Tools menu and choose Compatibility View Settings.
3. From the list of "Websites you've added to Compatibility View", highlight mit.edu or other website you wish to remove.
4. Click Remove.

## **Email**

Email server IP – emails may be sent through the following mail gateways:

146.189.144.147

146.189.144.148

146.189.144.149

## **Web Filters**

Allow access to the following URL

Secure Connection: <https://www.chcf.net/chcfweb/>  
<https://cbe-rmts.chcf-umms.org/>  
<http://cbe.chcf-umms.org/RMTSAdmin>

## Instructions for Finding your Browser/Enabling Cookies

### Internet Explorer

1. Choose *Help > About Internet Explorer*
2. Find out Internet Explorer version.

### Safari

1. Choose *Help*
2. Find out Safari version

### Mozilla Firefox

1. Choose *Help*
2. Find out Mozilla version

## Enabling Cookies

### Internet Explorer 10 - 11

1. Choose *Tools > Internet Options*
2. Click the *Privacy tab*
3. Click the *Default* and choose *Medium level*

### Mozilla Firefox

1. Choose *Tools > Options*
2. Select *Privacy*
3. Click *Accept cookies from sites*

## Download Internet Browser

Use the following web sites to download a free copy of the latest browser for:

### Internet Explorer

<http://www.microsoft.com/windows/ie/worldwide/ie6sp1downloads.asp>

### Apple's Safari Browser

<http://www.apple.com/safari/download/>

### Mozilla Firefox

<http://www.mozilla.com/en-US/products/firefox>