



Service Encounter Reporting Instructions (SERI) updated January 2024

Interim Guidance January 11, 2024

Interim Guidance

The following guidance applies to the Service Encounter Reporting Instructions (SERI) issued for January 1, 2024.

HCA requests that Managed Care Organizations and Behavioral Health – Administrative Service Organizations adopt the following changes effective immediately. These changes will be formally added to the next release of the SERI guide. Any additional changes in the next SERI release will be expected to be implemented 90 days from the release date.

Change topics include the below topics.

Deleted modifiers:

After internal HCA and collaboration with MCO and BH-ASO partners during the December 18th, 2023 SERI workgroup, it was determined there are modifiers not appropriate listed in the Crisis Services section pg. 15-18 for specific Crisis Intervention and Crisis Stabilization codes.

Update to Crisis Service codes:

Changes to Crisis Intervention HCPC code H0030: removal of UD modifier.

Code	Provider Type	Service Criteria
H0030	164W00000X - Licensed Practical Nurse	
CPT®/HCPCS Definition	163W00000X - Registered Nurse	
BH hotline service (ASO Only)	363LP0808X - ARNP Psych, MH 363A00000X - Physician Assistant	
Unit (UN) / Minutes (MJ)	363A00000X – Osteopathic Physician Assistant	
UN	2084P0800X - Psychiatrist/MD	
(1 per encounter)	2084P0800X- Psychiatrist/Osteopathic Physician 104100000X - Lic. Social Worker	
Modifiers	106H00000X - Lic. Marriage and Family Therapist	
UD HH XE	101YM0800X - Lic. or Cert. MH Counselor 103T00000X - Lic. Psychologist 101Y99996L - MA/PHD (non-licensed) 101Y99995L - Below Master’s Degree 101Y99995L - Bachelor Level w Exception Waiver 101Y99995L - Master Level w Exception Waiver 101Y99995L - Other (Clinical Staff) 183500000X - Pharmacist- D	

Changes to Crisis Intervention HCPC code H2011: **no changes.**

Code	Provider Type	Service Criteria
H2011	164W00000X - Licensed Practical Nurse	The first unit for this service may be reported for 1-22 minutes. Units; thereafter follow standard rounding rules.
CPT®/HCPCS Definition	163W00000X - Registered Nurse	
Crisis interven srvc, per 15 mins	363LP0808X - ARNP Psych, MH 363A00000X - Physician Assistant	
Unit (UN) / Minutes (MJ)	363A00000X – Osteopathic Physician Assistant	
UN	2084P0800X - Psychiatrist/MD	
(1=15 mins; 1 or more)	2084P0800X- Psychiatrist/Osteopathic Physician 104100000X - Lic. Social Worker 106H00000X - Lic. Marriage and Family Therapist	
Modifiers	101YM0800X - Lic. or Cert. MH Counselor	
HH HK HA HB HT FQ *UB	103T00000X - Lic. Psychologist	
UD U8 XE	101Y99996L - MA/PHD (non-licensed) 101Y99995L - Below Master’s Degree 101Y99995L - Bachelor Level w/ Exception Waiver 101Y99995L - Master Level w/ Exception Waiver 101Y99995L - Other (Clinical Staff) 183500000X – Pharmacist – D	

The UB modifier should only be used by Mobile Rapid Response Crisis Teams on the first encounter of H2011 with an HA or HB modifier to identify an initial crisis referral was received.

Changes to Crisis Intervention HCPC code H0038: removal of HT, UD, and U8 modifiers.

Code	Provider Type	Service Criteria
H0038	175T00000X - DBHR Credentialed Certified Peer Counselor	New: Peer support provided via mobile rapid response crisis team. Allowable post initial crisis intervention. Must use HA or HB modifier. Requires 10 minutes minimum to report first unit
CPT®/HCPCS Definition		
Self-help/peer srvc, per 15 mins		
Unit (UN) / Minutes (MJ)		
UN		
(1=15 mins; 1 or more)		
Modifiers		
HK HT UD U8 *HA HB FQ		
XE		

*Requires HA or HB modifier.

Changes to Crisis Stabilization HCPC code S9484: removal of HT, UD, U8 modifiers.

Code	Provider Type	Service Criteria
S9484	164W00000X - Licensed Practical Nurse	<p>Services provided in 23-hour crisis relief center or in other home-like setting, which may include a "living room" model within a crisis stabilization setting.</p> <p>55 mins minimum for the first hour, standard halfway service rounding rules apply thereafter.</p> <p>Services reported may be discontinuous but must be reported on the date of service where they occur. This service may last from 55 minutes to 24:00 hours per date of service and must be provided by staff specifically assigned to this program.</p>
CPT®/HCPCS Definition	163W00000X - Registered Nurse	
Crisis intervention, per hour	363LP0808X - ARNP Psych, MH	
Unit (UN) / Minutes (MJ)	363A00000X - Physician Assistant	
UN	363A00000X – Osteopathic Physician Assistant	
(1=1 hour; 1 or more)	2084P0800X - Psychiatrist/MD	
Modifiers	2084P0800X- Psychiatrist/Osteopathic Physician	
HH HK HT UD U8 FQ XE	104100000X - Lic. Social Worker	
	106H00000X - Lic. Marriage and Family Therapist	
	101YM0800X - Lic. or Cert. MH Counselor	
	103T00000X - Lic. Psychologist	
	101Y99996L - MA/PHD (non-licensed)	
	101Y99995L - Below Master's Degree	
	101Y99995L - Bachelor Level w Exception Waiver	
	101Y99995L - Master Level w Exception Waiver	
	175T00000X - DBHR Credentialed Certified Peer Counselor	
	101YA0400X - Substance Use Disorder Professional (SUDP)	

Changes to Crisis Stabilization HCPC code S9485: removal of UD modifiers.

Code	Provider Type	Service Criteria
S9485	Billing Provider NPI and Taxonomy	Stabilization Services provided in a facility licensed and certified by Department of Health as Crisis Stabilization Unit, Crisis Triage, or Evaluation and Treatment Facilities. A client may be admitted and discharged within the same day.
CPT®/HCPCS Definition		
Crisis intrvntn mh, per diem		
Unit (UN) / Minutes (MJ)		
UN (1= a day; 1 or more)		
Modifiers		
UD		

Changes to Crisis Stabilization HCPC code H2019: removal of the HT, U8, and UD modifiers.

Code	Provider Type	Service Criteria
H2019	164W00000X - Licensed Practical Nurse	New: This code is added for in-home or other community setting stabilization services provided by stabilization teams.
CPT®/HCPCS Definition	163W00000X - Registered Nurse	
Therapeutic behavioral services	363LP0808X - ARNP Psych, MH 363A00000X - Physician Assistant	
Unit (UN) / Minutes (MJ)	363A00000X – Osteopathic Physician Assistant 2084P0800X - Psychiatrist/MD	
UN (1=15 mins; 1 or more)	2084P0800X- Psychiatrist/Osteopathic Physician 104100000X - Lic. Social Worker	
Modifiers	106H00000X - Lic. Marriage and Family Therapist	Must use HA or HB modifier.
*HA HB HH HK HT UD U8	101YM0800X - Lic. or Cert. MH Counselor	
FQ XE	103T00000X - Lic. Psychologist	
	101Y99996L - MA/PHD (non-licensed)	
	101Y99995L - Below Master’s Degree	
	101Y99995L - Bachelor Level w Exception Waiver	
	101Y99995L - Master Level w Exception Waiver	
	175T00000X - DBHR Credentialed Certified Peer Counselor	See HA and HB modifier guidance on pg. 15.
	101YA0400X - Substance Use Disorder Professional (SUDP)	

*Requires HA or HB modifier

See below for applicable modifier descriptions:

HH *Integrated mental health/substance abuse program*
This modifier is used to indicate the requirements for Co-Occurring Treatment Services as found in the Co-Occurring Treatment Services section are met and a co-occurring encounter occurred, as applicable.

HT	<p><i>Multi-disciplinary team</i></p> <p><i>This modifier is used to identify all services provided using the New Journeys Coordinated Specialty Care (NJ CSC) delivery model by a qualified provider. See pages 98-99.</i></p>
U8	<p><i>Medicaid level of care 8, as defined by each state</i></p> <p>This modifier is used to identify all services provided to a Wraparound Intensive Services (WISe) participant by a qualified WISe practitioner.</p> <p>Do not use the 'U8' modifier to identify services to WISe participants by non-WISe qualified child and family team members.</p> <p>The use of this modifier is only allowed for those agencies deemed by HCA as qualified to provide the WISe program services.</p>
UD	<p><i>Medicaid level of care 13, as defined by each state</i></p> <p>This modifier is used to identify the delivery of service(s) by WA-PACT team members to individuals enrolled in the WA-PACT program. This modifier may be used in combination with any CPT®/HCPCS code available for use with the WA-PACT program.</p>