Tribal Affairs
ProviderOne Billing Quick Reference Sheet

How to Bill ProviderOne (for IHS Wraparound) After Billing Apple Health Managed Care

First few steps of basic billing process are skipped

STEP ONE – Enter the Managed Care information
1. Answer No to the question Is this a Medicare crossover claim?
2. Click the + sign next to OTHER INSURANCE INFORMATION
3. Click the + sign next to OTHER PAYER INSURANCE INFORMATION
4. Click the + sign next to Additional Other Payer Information
5. Enter the following:
   a. Payer/Insurance Organization Name – This is the name of the managed care plan
   b. ID – This is, again, the name of the managed care plan (MCOs don’t have carrier codes)
6. Select ID Type (from drop down) = PI-Payor identification
7. Enter COB Payer Paid Amount – This is the amount the managed care plan paid

You should be seeing something like the screenshot below; this example had a MC payment of $25.00

STEP TWO – Add Claim Note
1. Click the + sign next to CLAIM NOTE
2. Select ADD-Additional Information
3. Enter “AI/AN MC WRAPAROUND” in the Note field (not syntax sensitive)

On the next page is a screen shot of what you should be seeing at this point