

Primary Care Practice Recognition (PCPR) program frequently asked questions

What is the cost to participate?

There is no cost to apply and participate in the PCPR program.

Are primary care practices required to participate in PCPR?

Participation in the PCPR program is voluntary. The Health Care Authority (HCA) recommends PCPR as a standardized framework for approaching practice transformation.

Can pediatric primary care practices apply?

Yes. The accountabilities and capacities account for a wide range of settings. To be eligible to participate, a practice must provide team-based, comprehensive primary care services.

We are a patient-centered medical home (PCMH), but we don't meet the behavioral health integration capacities. What PCPR level are we?

A practice that has PCMH recognition but doesn't meet the behavioral health integration capacities of the PCPR program will need to go through the complete [accountabilities workbook](#) to determine their level.

My organization has multiple locations. Does each site fill out an application?

If an organization has multiple locations, a separate application and accountabilities workbook must be submitted for each site. One point of contact may submit applications on behalf of multiple sites.

How often does a practice have to complete a PCPR application?

A practice's recognition period is valid from the date their application is approved. Expiration dates are based on recognition levels:

- **Level 1:** 1 year expiration date
- **Level 2:** 3 years expiration date
- **Level 3:** 3 years expiration date

Practices may submit a new application at any point during their recognition period to achieve a higher level.

How do I make a correction on my application?

Contact the [PCPR program](#) for corrections to a pending application.

How long does it take to complete the PCPR application and workbook?

Less than 30 minutes. You cannot save an application mid process. View the application questions in appendix 1 of the [application instructions](#).

Completing the accountabilities workbook will take more time. A practice manager or director is usually the best person to fill out the PCPR application and workbook, collaborating with leadership and staff as needed.

What should I do if there are substantial changes to my practice during the recognition period?

Practices must report significant changes to HCA. These changes can include, but are not limited to:

- Ownership changes
- Relocation or closure
- Changes in PCMH recognition status
- Significant changes in clinical staffing

Our practice no longer meets a capacity we attested to. What do we do?

Review your PCPR accountabilities workbook. If the capacity was mandatory for a level or if the change impacts the score enough to impact the level, the practice should notify HCA to work on next steps.

Does the end of the federal Making Care Primary (MCP) model impact PCPR?

No. Despite the federal changes, the Washington Primary Care Transformation Initiative work will continue.

Contact

- [Sign up for email notifications](#)
- Email [HCA PCPR](#)
- Visit the [PCPR website](#) for additional information and resources.