Washington State
DEPARTMENT OF
SOCIAL & HEALTH
SERVICES

Health and Recovery Services Administration (HRSA)

Nondurable Medical Supplies and Equipment (MSE)

Billing Instructions

[Chapter 388-543 WAC]

About this publication

This publication supersedes all previous Nondurable Medical Supplies and Equipment (MSE) publications. These billing instructions are for specific disposable/nonreusable supplies. The following programs have individual billing instructions:

- Wheelchairs & Durable Medical Equipment and Supplies
- Medical Nutrition
- Infusion Therapy
- Prosthetic/Orthotic Devices and Supplies

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Washington State Department of Social and Health Services

Note: The effective date and publication date for any particular page of this document may be found at the bottom of the page.

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Important Contacts

A provider may use HRSA's toll-free lines for questions regarding its programs; however, HRSA's response is based solely on the information provided to the [HRSA] representative at the time of the call or inquiry, and in no way exempts a provider from following the rules and regulations that govern HRSA's programs. [WAC 388-502-0020(2)].

How can I use the Internet to…

Find information on becoming a DSHS provider?

Visit Provider Enrollment at http://maa.dshs.wa.gov/provrel/ Click ***Sign up to be a DSHS WA state Medicaid provider*** and follow the on-screen instructions to find information on becoming a DSHS provider; or

Ask questions about the status of my provider application?

Visit Provider Enrollment at http://maa.dshs.wa.gov/provrel/

- Click ***Sign up to be a DSHS WA state Medicaid provider***.
- Click ***I want to sign up as a DSHS Washington State Medicaid provider***.
- Click ***What happens once I return my application?*** (on the left side of the screen).

Submit a change of address or ownership?

Visit Provider Enrollment at http://maa.dshs.wa.gov/provrel/ Click ***I'm already a current Provider*** to submit a change of address or ownership.

If I don't have access to the Internet, how do I find information on becoming a DSHS provider, ask questions about the status of my provider application, or submit a change of address or ownership?

Call Provider Enrollment at:
800.562.3022 (toll free)

or write to:
Provider Enrollment
PO Box 45562
Olympia, WA 98504-5562

Where do I send my claims?

Hard Copy Claims:
Division of Medical Benefits and Care Management
PO Box 9247
Olympia, WA 98507-9247

How do I obtain copies of billing instructions or numbered memoranda?

To view an electronic copy, visit HRSA on the web at http://hrsa.dshs.wa.gov (click ***Billing Instructions/Numbered Memoranda***)

How do I request prior authorization and a limitation extension?

All authorization issues, questions or comments should be addressed to:

Write/Call:
Division of Medical Benefits and Care Management
Durable Medical Equipment
PO Box 45506
Olympia, WA 98504-5506
800.292.8064
360.586.5299 Fax

How can I request that equipment/supplies be added to the "covered" list in these billing instructions?

Write/Call:

Division of Medical Benefits and Care Management
DME Program Management Unit
PO Box 45506
Olympia, WA 98504-5506
800.292.8064
360.586.5299 Fax

Who do I contact about the actual reimbursement rate listed in the fee schedule?

DME - Program Manager
Professional Reimbursement
PO Box 45510
Olympia, WA 98504-5510
360.753.9152 (fax)

Where can I view and download rates?

Visit
http://maa.dshs.wa.gov/RBRVS/Index.htm

Who do I contact if I have questions regarding…

Payments, denials, general questions regarding claims processing, HRSA managed care organizations?

Visit the Customer Service Center for Providers on the web at:
http://maa.dshs.wa.gov/provrel/ (click ***I'm already a current provider***)

or call/fax:
800.562.3022 (toll free)
360.725.2144 (fax)

or write to:
HRSA Customer Service Center
PO Box 45562
Olympia, WA 98504-5562

Private insurance or third party liability, other than HRSA managed care organizations?

Division of Eligibility and Service Delivery
Coordination of Benefits Section
PO Box 45565
Olympia, WA 98504-5565
800.562.6136 (toll free)

Assistance with Electronic Billing?

HRSA/HIPAA E-Help Desk
Toll free: 800.562.3022 (Choose option #2, then option #4) or e-mail:
hipaae-help@dshs.wa.gov

ACS EDI Gateway, Inc.
Toll free : 800.833.2051 or
http://www.acs-gcro.com/

How do I find out about Internet Billing (Electronic Claims Submission)?

WinASAP and WAMedWeb
http://www.acs-gcro.com/
Select *Medicaid*, then *Washington State*

All other HIPAA transactions
https://wamedweb.acs-inc.com/

To use HIPAA Transactions and/or WinASAP 2003 enroll with ACS EDI Gateway by visiting ACS on the web at: http://www.acs-gcro.com/Medicaid_Accounts/Washington_State_Medicaid/washington_state_medicaid.htm
(click on "Enrollment")

Or by calling: 800.833.2051.

Once the provider completes the EDI Provider Enrollment form and faxes or mails it to ACS, ACS will send the provider the web link and the information needed to access the web site. If the provider is already enrolled, but for some reason cannot access the WAMedWeb, then the provider should call ACS at 800. 833.2051.

How do I use the WAMedWeb to check on a client's eligibility status?

If you would like to check client eligibility for free, call ACS at 800.833.2051 or HRSA at 800.562.3022 (option #2)

You may also access the WAMedWeb tutorial at
http://hrsa.dshs.wa.gov/WaMedWebTutor/

Definitions & Acronyms

This section defines terms, abbreviations, and acronyms used in this billing instruction.

Base Year – The year of the data source used in calculating prices. [WAC 388-543-1000]

By Report (BR) – A method of reimbursement for covered items, procedures, and services for which the department has no set maximum allowable fees. [WAC 388-543-1000]

Client - An individual who has been determined eligible to receive medical or health care services under any HRSA program.

Code of Federal Regulations (CFR) - Rules adopted by the federal government.

Community Services Office (CSO) - An office of the department's economic services administration that administers social and health services at the community level

Core Provider Agreement - The basic contract between HRSA and an entity providing services to eligible clients. The core provider agreement outlines and defines terms of participation in medical assistance programs.

Date of Delivery – The date the client actually took physical possession of an item or equipment. [WAC 388-543-1000]

Department - The state Department of Social and Health Services [DSHS]. [WAC 388-500-0005]

Disposable Supplies – Supplies that may be used once, or more than once, but are time limited. [WAC 388-543-1000]

Durable Medical Equipment (DME) – Equipment that:

- Can withstand repeated use;
- Is primarily and customarily used to serve a medical purpose;
- Generally is not useful to a person in the absence of illness or injury; and
- Is appropriate for use in the client's place of residence.

[WAC 388-543-1000]

Expedited Prior Authorization – The process for obtaining authorization for selected durable medical equipment, and related supplies, prosthetics, orthotics, medical supplies and related services, in which providers use a set of numeric codes to indicate to HRSA which acceptable indications/conditions/HRSA-defined criteria are applicable to a particular request for DME authorization. [WAC 388-543-1000]

Explanation of Benefits (EOB) - A coded message on the Medical Assistance Remittance and Status Report that gives detailed information about the claim associated with that report.

Explanation of Medicare Benefits (EOMB) – A federal report generated for Medicare providers displaying transaction information regarding Medicare claims processing and payments.

Fee-for-Service – The general payment method HRSA uses to reimburse for covered medical services provided to clients, except those services covered under HRSA's prepaid managed care programs. [WAC 388-543-1000]

Health and Recovery Services Administration (HRSA) - The administration within DSHS authorized by the secretary to administer the acute care portion of the Title XIX Medicaid, Title XXI Children's Health Insurance Program (CHIP), and the state-funded medical care programs, with the exception of certain non-medical services for persons with chronic disabilities.

Health Care Financing Administration Common Procedure Coding System (HCPCS) – A coding system established by the Health Care Financing Administration to define services and procedures. [WAC 388-543-1000]

Healthy Options – The name of the Washington State, Health and Recovery Services Administration's managed care program.

Limitation Extension – A process for requesting and approving covered services and reimbursement that exceeds a coverage limitation (quantity, frequency, or duration) set in WAC, billing instructions, or numbered memoranda. Limitation extensions require prior authorization. [WAC 388-543-1000]

Managed Care - A comprehensive system of coordinated medical and health care delivery including preventive, primary, specialty, and ancillary health services. [WAC 388-538-050]

Maximum Allowable - The maximum dollar amount that HRSA will reimburse a provider for specific services, supplies, and equipment.

Medicaid - The state and federally funded Title XIX program under which medical care is provided to persons eligible for the:

- Categorically needy program; or
- Medically needy program.

Medical Identification card(s) – The document HRSA uses to identify a client's eligibility for a medical program.

Medically Necessary - A term for describing [a] requested service which is reasonably calculated to prevent, diagnose, correct, cure, alleviate or prevent worsening of conditions in the client that endanger life, or cause suffering or pain, or result in an illness or infirmity, or threaten to cause or aggravate a handicap, or cause physical deformity or malfunction. There is no other equally effective, more conservative or substantially less costly course of treatment available or suitable for the client requesting the service. For the purpose of this section, "course of treatment" may include mere observation or, where appropriate, no treatment at all. [WAC 388-500-0005]

Medical Supplies – Supplies that are:

- Primarily and customarily used to service a medical purpose; and
- Generally not useful to a person in the absence of illness or injury. [WAC 388-543-1000]

Medicare - The federal government health insurance program for certain aged or disabled clients under Titles II and XVIII of the Social Security Act. Medicare has two parts:

- "Part A" covers the Medicare inpatient hospital, post-hospital skilled nursing facility care, home health services, and hospice care.
- "Part B" is the supplementary medical insurance benefit (SMIB) covering the Medicare doctor's services, outpatient hospital care, outpatient physical therapy and speech pathology services, home health care, and other health services and supplies not covered under Part A of Medicare. [WAC 388-500-0005]

Nonreusable Supplies – Supplies that are used only once and then are disposed of. [WAC 388-543-1000]

Patient Identification Code (PIC) - An alphanumeric code that is assigned to each HRSA client consisting of:

- First and middle initials (a dash (-) must be entered if the middle initial is not indicated).
- Six-digit birthdate, consisting of numerals only (MMDDYY).
- First five letters of the last name (and spaces if the name is fewer than five letters).
- Alpha or numeric character (tiebreaker).

Personal or Comfort Item – An item or service that primarily serves the comfort or convenience of the client. [WAC 388-543-1000]

Plan of Care (POC) – (Also known as "plan of treatment" [POT]). A written plan of care that is established and periodically reviewed and signed by both a physician and a home health agency provider, that describes the home health care to be provided at the client's residence. [WAC 388-551-2010]

Prior Authorization – A process by which clients or providers must request and receive HRSA approval for certain medical equipment and related supplies, prosthetics, orthotics, medical supplies and related services, based on medical necessity, before the services are provided to clients, as a precondition for provider reimbursement. Expedited prior authorization and limitation extension are types of prior authorization. Also see WAC 388-501-0165. (WAC 388-543-1000)

Provider - Any person or organization that has a signed contract or core provider agreement with DSHS to provide services to eligible clients.

Remittance and status report (RA) - A report produced by Medicaid Management Information System (MMIS), HRSA's claims processing system, that provides detailed information concerning submitted claims and other financial transactions.

Resource Based Relative Value Scale (RBRVS) – A scale that measures the relative value of a medical service or intervention, based on amount of physician resources involved. [WAC 388-543-1000]

Reusable Supplies – Supplies that are to be used more than once. [WAC 388-543-1000]

Revised Code of Washington (RCW) - Washington State laws.

Third Party - Any entity that is or may be liable to pay all or part of the medical cost of care of a federal Medicaid or state medical program client. [WAC 388-500-0005]

Title XIX - The portion of the federal Social Security Act that authorizes grants to states for medical assistance programs. Title XIX is also called Medicaid.

Usual and Customary Charge – The amount the provider typically charges to 50% or more of his or her non-Medicaid clients, including clients with other third-party coverage. [WAC 388-543-1000]

Washington Administrative Code (WAC) - Codified rules of the state of Washington.

About the Program

What is the purpose of the Nondurable Medical Supplies and Equipment Program?

[Refer to WAC 388-543-1100 and 388-543-2800 (4)]

The Health and Recovery Services Administration's (HRSA) Nondurable Medical Supplies and Equipment (MSE) Program is designed to allow eligible HRSA clients to purchase medically necessary MSE that is not included in other reimbursements, such as inpatient hospital Diagnosis Related Group (DRG), nursing facility daily rate, Health Maintenance Organization (HMO), or managed health care programs. The federal government considers MSE as optional services under the Medicaid program, except when:

- Prescribed as an integral part of an approved plan of treatment under the Home Health Program; or
- Required under the Early and Periodic Screening, Diagnosis and Treatment (EPSDT) Program.

HRSA may reduce or eliminate coverage for optional services, consistent with legislative appropriations.

HRSA categorizes MSE as follows (see section E, *Authorization* for further information about specific limitations and requirements for prior authorization and expedited prior authorization):

- Antiseptics and germicides;
- Bandages, dressing, and tapes;
- Blood monitoring/testing supplies;
- Braces, belts, and supportive devices;
- Decubitus care products;
- Ostomy supplies;
- Pregnancy-related testing kits and nursing equipment supplies;
- Supplies associated with transcutaneous electrical nerve stimulators (TENS);
- Syringes and needles;
- Urological supplies (e.g., diapers, urinary retention catheters, pant liners, and doublers); and
- Miscellaneous supplies.

Which providers may be reimbursed by HRSA for providing MSE? [Refer to WAC 388-543-1200]

- HRSA requires a provider who supplies MSE and related services to an HRSA client to meet all of the following:

  - ✓ Have a core provider agreement with HRSA;
  - ✓ Have the proper business license;
  - ✓ Have appropriately trained qualified staff; and
  - ✓ Be certified, licensed and/or bonded if required, to perform the services billed to HRSA.

- HRSA may reimburse qualified providers for MSE, repairs, and related services on a fee-for-service (FFS) basis. HRSA reimburses:

  - ✓ MSE providers for non-DME and related repair services;
  - ✓ Medical equipment dealers, pharmacies, and home health agencies under their medical vendor provider number for medical supplies, subject to the limitations in this billing instruction; and
  - ✓ Physicians who provide medical equipment and supplies in the physician's office. HRSA may pay separately for medical supplies, subject to the provisions in HRSA's Resource Based Relative Value Scale (RBRVS) fee schedule.

- HRSA terminates from Medicaid participation any provider who violates program regulations and policies, as described in WAC 388-502-0020.

What about MSE provided in a physician's office?
[Refer to WAC 388-543-3000]

HRSA does not pay an MSE provider for medical supplies used in conjunction with a physician office visit. As stated in the RBRVS fee schedule, HRSA pays the office physician for these supplies, when it is appropriate.

Client Eligibility

Who is eligible? [Refer to Chapter 388-529 WAC]

Clients presenting Medical Identification Cards with the following identifiers* are eligible for MSE:

Medical Program Identifier	Medical Program
CNP	Categorically Needy Program
CNP - CHIP	Categorically Needy Program - Children's Health Insurance Program
GA-U **No Out of State Care**	General Assistance - Unemployable
LCP - MNP	Limited Casualty Program-Medically Needy Program
MNP - QMB	Medically Needy Program-Qualified Medicare Beneficiaries – These clients are dual eligible (Medicare/Medicaid)

Limitations

Clients presenting Medical Identification cards with the following identifiers are eligible only for Emergency Contraceptive Pill (ECP) counseling under the MSE program.

Medical Program Identifier	Medical Program
Family Planning Only	Family Planning Only
TAKE CHARGE	TAKE CHARGE

Note:** To provide clarification as a result of significant inquiries, clients presenting Medical Identification cards with the following identifier ***are not eligible for MSE:

QMB-Medicare Only (Qualified Medicare Beneficiary-Medicare Only).

Are clients enrolled in an HRSA managed care plan eligible?

[Refer to WAC 388-538-060 and 095]

YES! Clients with an identifier in the HMO column on their Medical Identification card are enrolled in one of HRSA's managed care plans. All services must be requested directly through the client's Primary Care Provider (PCP). Clients can contact their plan by calling the telephone number located on their Medical Identification card.

All medical services covered under a managed health care plan must be obtained by the client through designated facilities or providers. The managed care plan is responsible for:

- Payment of covered services; and
- Payment of services referred by a provider participating with the plan to an outside provider.

HRSA does not cover medical equipment and/or services provided to a client who is enrolled in an HRSA-contracted managed care plan, but did not use one of the plan's participating provider. [WAC 388-543-1400 (9)]

> **Note:** To prevent billing denials, please check the client's Medical Identification card **prior** to scheduling services and at the **time of the service** and make sure proper authorization or referral is obtained from the plan.

Primary Care Case Management (PCCM)

For the client who has chosen to obtain care with a PCCM provider, the identifier in the HMO column is "PCCM." These clients must obtain or be referred for services via a PCCM provider. The PCCM provider is responsible for coordination of care just like the PCP would be in a plan setting. Please refer to the client's Medical Identification card for the PCCM provider. (See the *Billing* section for further information.)

> **Note:** To prevent billing denials, please check the client's Medical Identification card **prior** to scheduling services and at the **time of the service** and make sure proper authorization or referral is obtained from the PCCM provider.

Coverage/Limitations

What is covered? [Refer to WAC 388-543-1100]

The Department of Social and Health Services (DSHS) covers the following subject to the provisions of this billing instruction:

- Equipment and supplies prescribed in accordance with an approved plan of treatment under the home health program;
- Disposable/nonreusable supplies; and
- Compliance packaging.

> **Note:** For a complete listing of covered medical equipment and related supplies, refer to the MSE *Coverage Table*.

What are the general conditions of coverage?

DSHS covers the services listed above only when all of the following apply. The services must be:

- Medically necessary (see *Definitions* section). DSHS requires the provider or client to submit sufficient objective evidence to establish medical necessity. Information used to establish medical necessity includes, but is not limited to, the following:

  - ✓ A physiological description of the client's disease, injury, impairment, or other ailment, and any changes in the client's condition written by the prescribing physician, licensed prosthetist and/or orthotist, physical therapist, occupational therapist, or speech therapist; or

  - ✓ Video and/or photograph(s) of the client demonstrating the impairments and the client's ability to use the requested equipment, when applicable.

- Within the scope of an eligible client's medical care program (see *Client Eligibility* section);

- Within accepted medical or physical medicine community standards of practice;

- Prior authorized (see section E, *Prior Authorization*);

- Prescribed by a physician, advanced registered nurse practitioner (ARNP), or physician assistant certified (PAC). Except for dual eligible Medicare/Medicaid clients when Medicare is the primary payer and DSHS is being billed for co-pay and/or deductible only.

The prescriber must use the Health and Recovery Services Administration (DSHS) Prescription Form (DSHS 13-794) to write the prescription. The form is available for download at http://www1.dshs.wa.gov/msa/forms/eforms.html. The prescription (DSHS 13-794) must be:

- Signed and dated by the prescriber;
- No older than one year from the date the prescriber signs the prescription; and
- For the specific item or service requested, diagnosis, estimated length of need (weeks, months, or years), and quantity.
- Billed to the department as the payer of last resort only. For example, DSHS does not pay first and then collect from Medicare second.

Note: The evaluation of a By Report (BR) item, procedure, or service for its medical appropriateness and reimbursement value is on a case-by-case basis.

What are other specific conditions of coverage?

Disposable/Nonreusable Supplies

Most disposable/nonreusable supplies do not require prior approval; however, DSHS requires that supplies be medically necessary and be the least costly alternative. When providers do not bill the least costly alternative. The prescribing provider must keep documentation in the client's file that provides medical justification for the more expensive item.

Note: Billing provisions are limited to a one-month supply only.

- For a complete list of program limitations, refer to the *Coverage Table*.
- Barrier creams listed in the Ostomy Supplies section of the MSE fee schedule are to be used for Ostomy diagnosis only. DSHS does not allow them for incontinence.

Clients Residing in a Nursing Facility

DSHS reimburses for supplies required for nursing facility resident care through the nursing facility fixed per diem rate except for the following, which are reimbursed separately:

- ✓ Supplies or services replacing all or parts of the function of a permanently impaired or malfunctioning internal body organ:
  - ➢ Colostomy (and other ostomy) bags and necessary supplies; and
  - ➢ Urinary retention catheters, tubes, and bags (does not include irrigation supplies);
- ✓ Supplies for intermittent catheterization programs (the catheter is inserted and removed each time the procedure is done); and
- ✓ Surgical dressings required as a result of a surgical procedure (does not include decubitus care). Allowed for up to six (6) weeks postsurgery.

• Disposable Incontinent Products [Refer to WAC 388-543-1150]

Specifications

- ✓ **All** adult and children's diapers, incontinent pants, pull-up training pants, underpads, diaper doublers, and liners/shields **must** meet the following specifications to be covered by DSHS:
  - ➢ Padding provides uniform protection.
  - ➢ Product is hypoallergenic.
  - ➢ Adhesives and glues used during construction are not water-soluble and form continuous seals at the edges of the absorbent core to minimize leakage.
  - ➢ All materials used in construction of the product are safe for clients' skin and are harmless if ingested.
  - ➢ Product meets flammability requirements of both federal law and industry standards.

In addition to the specifications on the preceding page, the following specifications **must** be met for each of the following types of products:

✓ ***Adult Briefs/Children's Diapers***

- Hourglass shaped with formed leg contours.
- Absorbent filler core is at least ½ inch from elastic leg gathers.
- Leg gathers consist of at least three strands of elasticized materials.
- Absorbent core consists of cellulose fibers mixed with absorbent gelling materials.
- Backsheet is moisture impervious; at least 1 mm thickness designed to protect clothing and linens.
- Topsheet resists moisture return to skin.
- There are at least four refastenable tapes (two on each side) for briefs; two refastenable tapes (one on each side) for diapers. The tapes should have an adhesive coating that will release from the backsheet without tearing it. The tape adhesive permits a minimum of three fastening/unfastening cycles or has a continuous waistband or side panels with a tear away feature.
- Inner lining is made of soft, absorbent material.

(Briefs and diapers should have a wetness indicator that clearly indicates degree of wetness.)

✓ ***Pull-up Training Pants/Incontinent Pants***

- Made like regular underwear with an elastic waist.
- Absorbent filler core is at least ½ inch from elastic leg gathers.
- Leg gathers consist of at least three strands of elasticized materials.
- Absorbent core consists of cellulose fibers mixed with absorbent gelling materials.
- Backsheet is moisture impervious, at least 1 mm thickness, designed to protect clothing and linens.
- Topsheet resists moisture return to skin.
- Inner lining is made of soft, absorbent material.

(Pants should have a wetness indicator that clearly indicates degree of wetness.)

✓ ***Underpads***

- ➢ Absorbency layer is within 1½ inches from the edge of the underpad.
- ➢ Manufactured with a waterproof backing material and withstands temperatures not to exceed 140° F.
- ➢ Covering or facing sheet is made with non-woven, porous materials having a high degree of permeability allowing fluids to pass through and into absorbent filler. Patient contact surface is soft and durable. Filler material is highly absorbent: fluff filler, with polymers, heavy weight fluff filler or equivalent.
- ➢ Four-ply, non-woven facing, sealed on all four sides.

✓ ***Liners/Shields (Including pads and undergarments)***

- ➢ Product has channels to direct fluid throughout the absorbent area, **and** gathers to assist in controlling leakage, **and/or** is contoured to permit a more comfortable fit.
- ➢ Product has a waterproof backing to protect clothing and linens.
- ➢ Inner liner resists moisture return to skin.
- ➢ Absorbent core consists of cellulose fibers mixed with absorbent gelling materials.
- ➢ Undergarments may be belted or unbelted.
- ➢ Undergarments are to be contoured for good fit, with three elastic gathers per leg.
- ➢ Product has pressure sensitive tapes on reverse side to fasten to underwear.

Limitations:

Any exception to exceed the following limitations requires prior authorization:

✓ The monthly quantity limitation is a maximum allowance. The client is to receive only the amount medically necessary for one month.

✓ Disposable diapers or pants or rental of reusable diapers or pants are not allowed in combination with any other disposable diapers or pants or reuseable diapers or pants with the following exception:

✓ Modifier "59," to designate daytime only usage may be used to allow a combination of diapers, pants, and liners. However, the quantity of the combined products is not to exceed the monthly limitation (300 for children/youth and 240 for adults).

✓ Undergarments are to be billed as liners/pads, not diapers or incontinent pants.

- ✓ Liners/pads will not be allowed in combination with any disposable diapers, pants or rental of reuseable diapers or pants with the following exception:

- ✓ Modifier "59," to designate daytime only usage may be used to allow a combination of liners, diapers, and pants. However, the quantity of the combined products is not to exceed the monthly limitation (300 for children/youth and 240 for adults).

- ✓ Underpads are for use on client's bed for incontinence protection only.

- ✓ Diaper doublers require prior authorization. Also see expedited prior authorization criteria on pages E.5 and E.6.

What if a service is covered but considered experimental or has restrictions or limitations? [WAC 388-543-1100 (3) and (4)]

- DSHS evaluates a request for a service that is in a covered category, but has been determined to be experimental or investigational as defined by WAC 388-531-0050, under the provisions of WAC 388-501-0165 which relate to medical necessity.

- DSHS evaluates a request for a covered service that is subject to limitations or other restrictions and approves such a service beyond those limitations or restrictions when medically necessary, under the standards for covered services in WAC 388-501-0165 (see page E.3 for limitation extensions).

How can I request that equipment/supplies be added to the "covered" list in these billing instructions?

[Refer to WAC 388-543-1100 (7)]

An interested party may request DSHS to include new MSE in these billing instructions by sending a written request to DSHS's DME Program Management Unit (see *Important Contacts* section). Include all of the following:

- Manufacturer's literature;
- Manufacturer's pricing;
- Clinical research/case studies (including FDA approval, if required); and
- Any additional information the requestor feels is important.

What is not covered? [Refer to WAC 388-543-1300]

DSHS specifically excludes services and equipment in this billing instruction from fee-for-service (FFS) scope of coverage when the services and equipment do not meet the definition for a covered item, or the services are not typically medically necessary. This exclusion does not apply if the services and equipment are:

- Required as a result of an EPSDT screening;
- Included as part of a managed care plan service package;
- Included in a waivered program; or
- Part of one of the Medicare programs for Qualified Medicare Beneficiaries.

DSHS specifically excludes the following services and equipment from fee-for-service scope of coverage:

- Services, procedures, treatment, devices, drugs, or the application of associated services that the department of the Food and Drug Administration (FDA) and/or the Health Care Financing Administration (HCFA) consider investigative or experimental on the date the services are provided;
- Any service specifically excluded by statute;
- More costly services or equipment when DSHS determines that less costly, equally effective services or equipment are available;
- Bilirubin lights, except as rentals, for at-home newborns with jaundice;
- Procedures, prosthetics, or supplies related to gender dysphoria surgery;
- Supplies and equipment used during a physician office visit, such as tongue depressors and surgical gloves;

- Non-medical equipment, supplies, and related services, including but not limited to, the following:

  - ✓ Cleaning brushes and supplies, except for ostomy-related cleaners/supplies;
  - ✓ Identification bracelets;
  - ✓ Instructional materials, such as pamphlets and videotapes;
  - ✓ Recreational equipment;
  - ✓ Room fresheners/deodorizers;
  - ✓ Sitz bath, bidet or hygiene systems, paraffin bath units, and shampoo rings;
  - ✓ Timers or electronic devices to turn things on or off;
  - ✓ Carpet cleaners/deodorizers, and/or pesticides/insecticides; or

- Personal and comfort items including, but not limited to, the following:

  - ✓ Bathroom items, such as antiperspirant, astringent, bath gel, conditioner, deodorant, moisturizers, mouthwash, powder, sanitary napkins (e.g., Kotex), shampoo, shaving cream, shower cap, shower curtains, soap, toothpaste, towels, and weight scales;
  - ✓ Bedding items, such as bed pads, blankets, mattress covers/bags, pillows, and sheets;
  - ✓ Bedside items, such as bed trays, carafes, and over-the-bed tables;
  - ✓ Clothing and accessories, such as coats, gloves (including wheelchair gloves), hats, scarves, slippers, and socks;
  - ✓ Clothing protectors and other protective cloth furniture coverings as protection against incontinence;
  - ✓ Cosmetics, including corrective formulations, hair depilatories, and products for skin bleaching, sun screens, and tanning;
  - ✓ Diverter valves for bathtub;
  - ✓ Eating/feeding utensils;
  - ✓ Emesis basins, enema bags, and diaper wipes;
  - ✓ Hot or cold temperature food and drink containers/holders;
  - ✓ Hot water bottles and cold/hot packs or pads;
  - ✓ Insect repellants;
  - ✓ Massage equipment;
  - ✓ Medication dispensers, such as med-collators and count-a-dose, except as obtained under the compliance packaging program. See chapter 388-530 WAC;
  - ✓ Medicine cabinet and first aid items, such as adhesive bandages (e.g., Band-Aids, Curads), cotton balls, cotton-tipped swabs, medicine cups, thermometers, and tongue depressors;
  - ✓ Page turners;
  - ✓ Telephones, telephone arms, cellular phones, electronic beepers, and other telephone messaging services; and
  - ✓ Toothettes and toothbrushes, waterpics, and peridontal devices whether manual, battery-operated, or electric.

Nondurable MSE Coverage Table

Syringes and Needles

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4206		Syringe with needle, sterile 1cc, each.	No	Included in nursing facility daily rate.
	A4207		Syringe with needle, sterile 2cc, each.	No	Included in nursing facility daily rate.
	A4208		Syringe with needle, sterile 3cc, each.	No	Included in nursing facility daily rate.
	A4209		Syringe with needle, sterile 5cc or greater, each.	No	Included in nursing facility daily rate.
	A4210		Needle free injection device, each.	No	Included in nursing facility daily rate.
#	A4211		Supplies for self-administered injections.		
	A4215		Needle, sterile, any size, each.	No	Included in nursing facility daily rate.

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NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4322		Irrigation syringe, bulb or piston, each.	No	Included in nursing facility daily rate. Not allowed in combination with code A4320, A4355.

Blood Monitoring/Testing Supplies

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4233		Replacement battery, alkaline (other than J cell), for use with medically necessary home blood glucose monitor owned by patient, each.	No	
	A4234		Replacement battery, alkaline, J cell, for use with medically necessary home blood glucose monitor owned by patient, each.	No	
	A4235		Replacement battery, lithium, for use with medically necessary home blood glucose monitor owned by patient, each.	No	

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4236		Replacement battery, silver oxide, for use with medically necessary home blood glucose monitor owned by patient, each.	No	
#	A4252		Blood ketone test or reagent strip, each.		
	A4253	KX or KS	Blood glucose test or reagent strips for home blood glucose monitor, per 50 strips.	No	Included in nursing facility daily rate. 1 unit billed = 1 box of 50 strips (e.g. 1 unit = 50, 2 units = 100 strips; 3 units = 150 strips, etc.) Limits: 100/month for insulin dependent; 100/3 months non-insulin dependent.
#	A4255		Platforms for home blood glucose monitor, 50 per box.		
	A4256		Normal, low and high calibrator solution/chips.	No	Included in nursing facility daily rate.

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4258		Spring-powered device for lancet, each.	No	One (1) allowed per client every 6 months. Included in nursing facility daily rate.
	A4259	KX or KS	Lancets, per box of 100.	No	Included in nursing facility daily rate. 1 unit = 1 box of 100 lancets (e.g. 1 unit = 100; 2 units = 200; 3 units = 300, etc.) Limits: 100/month for insulin dependent; 100/3 months non-insulin dependent.

Pregnancy-Related Testing Kits and Nursing Equipment Supplies

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	T5999		Supply, not otherwise specified. (Pregnancy testing kit, 1 test per kit.	Yes	Not allowed for clients enrolled in the Family Planning Only or TAKE CHARGE programs.
	E1399		Supply, not otherwise specified (Breast pump kit for electric breast pump.)	Yes. You must use EPA # 870000764 when billing this item.	Purchase only.

Antiseptics and Germicides

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4244		Alcohol or peroxide, per pint.	No	Included in nursing facility daily rate. Maximum of one (1) pint allowed per client per 6 months.
	A4245		Alcohol wipes, per box (of 200).	No	Included in nursing facility daily rate.

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
					Maximum of one (1) box allowed per client per month.
	A4246		Betadine or pHisoHex solution, per pint.	No	Included in nursing facility daily rate. Maximum of one (1) pint allowed per client per month.
	A4247		Betadine or iodine swabs/wipes, per box (of 100).	No	Included in nursing facility daily rate. Maximum of one (1) box allowed per client per month.
#	A4248		Chlorhexidine containing antiseptic 1 ml.		
#	T5999		Supply, not otherwise specified		Included in nursing facility daily rate. Maximum of one (1) per client per 6 months.

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Bandages, Dressings, and Tapes

(Unless needed for the first 6 weeks of post surgery, all bandages, dressings, and tapes are included in the nursing facility daily rate.)

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4649		Surgical supply; miscellaneous.	Yes	
	A6010		Collagen based wound filler, dry form, sterile, per gram of collagen.	Yes	
	A6011		Collagen based wound filler, gel/paste, sterile, per gram of collagen.	Yes	
	A6021		Collagen dressing, sterile, pad size 16 sq. in. or less, each.	No	
	A6022		Collagen dressing, sterile, pad size more than 16 sq. in. but less than or equal to 48 sq. in., each.	No	
	A6023		Collagen dressing, sterile, pads size more than 48 sq. in.	Yes	
	A6024		Collagen dressing wound filler, sterile, per 6 inches.	No	

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A6025		Gel sheet for dermal or epidermal application, (e.g., silicone, hydrogel, other), each.	No	
	A6154		Wound pouch, each.	No	
	A6196		Alginate or other fiber gelling dressing, wound cover, sterile, pad size 16 sq. in. or less, each dressing.	No	
	A6197		Alginate or other fiber gelling dressing, wound cover, sterile, pad size more than 16 sq. in., but less than or equal to 48 sq. in., each dressing.	No	
	A6198		Alginate or other fiber gelling dressing, wound cover, sterile, pad size more than 48 sq. in, each dressing.	No	
	A6199		Alginate or other fiber gelling dressing, wound filler, sterile, per 6 inches.	No	
D	~~A6200~~		~~Composite dressing, pad size 16 sq. in. or less, without adhesive border, each dressing.~~	~~No~~	**Discontinued January 1, 2010**
D	~~A6201~~		~~Composite dressing, pad size more than 16 sq. in., but less than or equal to 48 sq. in., without adhesive border, each dressing.~~	~~No~~	**Discontinued January 1, 2010**

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
D	~~A6202~~		~~Composite dressing, pad size more than 48 sq. in., without adhesive border, each dressing.~~	~~No~~	**Discontinued January 1, 2010**
	A6203		Composite dressing, sterile, pad size 16 sq. in. or less, with any size adhesive border, each dressing.	No	
	A6204		Composite dressing, sterile, pad size more than 16 sq. in., but less than or equal to 48 sq. in. with any size adhesive border, each dressing.	No	
	A6205		Composite dressing, sterile, pad size more than 48 sq. in. with any size adhesive border, each dressing.	No	
	A6206		Contact layer, sterile, 16 sq. in. or less, each dressing.	No	
	A6207		Contact layer, sterile, more than 16 sq. in., but less than or equal to 48 sq. in., each dressing.	No	
	A6208		Contact layer, sterile, more than 48 sq. in., each dressing.	No	
	A6209		Foam dressing, wound cover, sterile, pad size 16 sq. in. or less, without adhesive border, each dressing.	No	

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A6210		Foam dressing, wound cover, sterile, pad size more than 16 sq. in., but less than or equal to 48 sq. in., without adhesive border, each dressing.	No	
	A6211		Foam dressing, wound cover, sterile, pad size more than 48 sq. in., without adhesive border, each dressing.	No	
	A6212		Foam dressing, wound cover, sterile, pad size 16 sq. in. or less, with any size adhesive border, each dressing.	No	
	A6213		Foam dressing, wound cover, sterile, pad size more than 16 sq. in., but less than or equal to 48 sq. in., with any size adhesive border, each dressing.	No	
	A6214		Foam dressing, wound cover, sterile, pad size more than 48 sq. in., with any size adhesive border, each dressing.	No	
	A6215		Foam dressing, wound filler, sterile, per gram.	No	
	A6216		Gauze, non-impregnated, non-sterile, pad size 16 sq. in. or less, without adhesive border, each dressing.	No	

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	A6217		Gauze, non-impregnated, non-sterile pad size more than 16 sq. in., but less than or equal to 48 sq. in., without adhesive border, each dressing.	No	
	A6218		Gauze, non-impregnated, non-sterile pad size more than 48 sq. in., without adhesive border, each dressing.	No	
	A6219		Gauze, non-impregnated, sterile, pad size 16 sq. in. or less, with any size adhesive border, each dressing.	No	
	A6220		Gauze, non-impregnated, sterile, pad size more than 16 sq. in., but less than or equal to 48 sq. in., with any size adhesive border, each dressing.	No	
	A6221		Gauze, non-impregnated, sterile, pad size more than 48 sq. in., with any size adhesive border, each dressing.	No	
	A6222		Gauze, impregnated with other than water, normal saline or hydrogel, sterile, pad size 16 sq. in. or less, without adhesive border, each dressing.	No	

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	A6223		Gauze, impregnated with other than water, normal saline or hydrogel, sterile, pad size more than 16 sq. in., but less than or equal to 48 sq. in., without adhesive border, each dressing.	No	
	A6224		Gauze, impregnated with other than water, normal saline or hydrogel, sterile, pad size more than 48 sq. in., without adhesive border, each dressing.	No	
	A6228		Gauze, impregnated, water or normal saline, sterile, pad size 16 sq. in. or less, without adhesive border, each dressing.	No	
	A6229		Gauze, impregnated, water or normal saline, sterile, pad size more than 16 sq. in., but less than or equal to 48 sq. in., without adhesive border, each dressing.	No	
	A6230		Gauze, impregnated, water or normal saline, sterile,pad size more than 48 sq. in., without adhesive border, each dressing.	No	
	A6231		Gauze, impregnated, hydrogel, for direct wound contact sterile, pad size 16 sq. in. or less, each dressing.	No	

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A6232		Gauze, impregnated, hydrogel, for direct wound contact, sterile, pad size greater than 16 sq. in., but less than or equal to 48 sq. in., each dressing.	No	
	A6233		Gauze, impregnated, hydrogel, for direct wound contact, sterile, pad size more than 48 sq. in., each dressing.	No	
	A6234		Hydrocolloid dressing, wound cover, sterile, pad size 16 sq. in. or less, without adhesive border, each dressing.	No	
	A6235		Hydrocolloid dressing, wound cover, sterile, pad size more than 16 sq. in., but less than or equal to 48 sq. in., without adhesive border, each dressing.	No	
	A6236		Hydrocolloid dressing, wound cover sterile, pad size more than 48 sq. in., without adhesive border, each dressing.	No	
	A6237		Hydrocolloid dressing, wound cover, sterile, pad size 16 sq. in. or less, with any size adhesive border, each dressing.	No	

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A6238		Hydrocolloid dressing, wound cover, sterile, pad size more than 16 sq. in., but less than or equal to 48 sq. in., with any size adhesive border, each dressing.	No	
	A6239		Hydrocolloid dressing, wound cover, sterile, pad size more than 48 sq. in., with any size adhesive border, each dressing.	No	
	A6240		Hydrocolloid dressing, wound filler, paste, sterile, per fluid oz.	No	
	A6241		Hydrocolloid dressing, wound filler, dry form, sterile, per gram.	No	
	A6242		Hydrogel dressing, wound cover, sterile, pad size 16 sq. in. or less, without adhesive border, each dressing.	No	
	A6243		Hydrogel dressing, wound cover, sterile, pad size more than 16 sq. in., but less than or equal to 48 sq. in., without adhesive border, each dressing.	No	
	A6244		Hydrogel dressing, wound cover, sterile, pad size more than 48 sq. in., without adhesive border, each dressing.	No	

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A6245		Hydrogel dressing, wound cover, sterile, pad size 16 sq. in. or less, with any size adhesive border, each dressing.	No	
	A6246		Hydrogel dressing, wound cover, sterile, pad size more than 16 sq. in., but less than or equal to 48 sq. in., with any size adhesive border, each dressing.	No	
	A6247		Hydrogel dressing, wound cover, sterile, pad size more than 48 sq. in., with any size adhesive border, each dressing.	No	
	A6248		Hydrogel dressing, wound filler, sterile, gel, per fluid oz.	No	
#	A6250		Skin sealants, protectants, moisturizers, ointments, any type, any size.		
	A6251		Specialty absorptive dressing, wound cover, sterile, pad size 16 sq. in. or less, without adhesive border, each dressing.	No	
	A6252		Specialty absorptive dressing, wound cover, sterile, pad size more than 16 sq. in., but less than or equal to 48 sq. in., without adhesive border, each dressing.	No	

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A6253		Specialty absorptive dressing, wound cover, sterile, pad size more than 48 sq. in., without adhesive border, each dressing.	No	
	A6254		Specialty absorptive dressing, wound cover, sterile, pad size 16 sq. in. or less, with any size adhesive border, each dressing.	No	
	A6255		Specialty absorptive dressing, wound cover, sterile, pad size more than 16 sq. in., but less than or equal to 48 sq. in., with any size adhesive border, each dressing.	No	
	A6256		Specialty absorptive dressing, wound cover, sterile, pad size more than 48 sq. in., with any size adhesive border, each dressing.	No	
	A6257		Transparent film, sterile, 16 sq. in. or less, each dressing.	No	
	A6258		Transparent film, sterile, more than 16 sq. in., but less than or equal to 48 sq. in., each dressing.	No	
	A6259		Transparent film, sterile, more than 48 sq. in., each dressing.	No	

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A6260		Wound cleaners, sterile, any type, any size (per ounce).	No	
	A6261		Wound filler, gel/paste, sterile, per fluid ounce, not elsewhere classified.	Yes	
	A6262		Wound filler, dry form, sterile, per gram, not elsewhere classified.	Yes	
	A6266		Gauze, impregnated, other than water, normal saline, or zinc paste, sterile, any width, per linear yard.	No	
	A6402		Gauze, non-impregnated, sterile, pad size 16 sq. in. or less, without adhesive border, each dressing.	No	
	A6403		Gauze, non-impregnated, sterile, pad size more than 16 sq. in., but less than or equal to 48 sq. in., without adhesive border, each dressing.	No	
	A6404		Gauze, non-impregnated, sterile, pad size more than 48 sq. in., without adhesive border, each dressing.	No	
	A6407		Packing strips, non-impregnated, sterile, up to two inches in width, per linear yard.	No	
#	A6413		Adhesive bandage, first-aid type, any size, each.		

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A6441		Padding bandage, non-elastic, non-woven/non-knitted, width greater than or equal to three inches and less than five inches, per yard.	No	
	A6442		Conforming bandage, non-elastic, knitted/woven, non-sterile, width less than three inches, per yard.	No	
	A6443		Conforming bandage, non-elastic, knitted/woven, non-sterile, width greater than or equal to three inches and less than five inches, per yard.	No	
	A6444		Conforming bandage, non-elastic, knitted/woven, non-sterile, width greater than or equal to five inches, per yard.	No	
	A6445		Conforming bandage, non-elastic, knitted/woven, sterile, width less than three inches, per yard.	No	
	A6446		Conforming bandage, non-elastic, knitted/woven, sterile, width greater than or equal to three inches and less than five inches, per yard.	No	
	A6447		Conforming bandage, non-elastic, knitted/woven, sterile, width greater than or equal to five inches, per yard.	No	

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A6448		Light compression bandage, elastic, knitted/woven, width less than three inches, per yard.	No	
	A6449		Light compression bandage, elastic, knitted/woven, width greater than or equal to three inches and less than five inches, per yard.	No	
	A6450		Light compression bandage, elastic, knitted/woven, width greater than or equal to five inches, per yard.	No	
	A6451		Moderate compression bandage, elastic, knitted/woven, load resistance of 1.25 to 1.34 foot pounds at 50 percent maximum stretch, width greater than or equal to three inches and less than five inches, per yard.	No	
	A6452		High compression bandage, elastic, knitted/woven, load resistance greater than or equal to 1.35 foot pounds at 50 percent maximum stretch, width greater than or equal to three inches and less than five inches, per yard.	No	

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A6453		Self-adherent bandage, elastic, non-knitted/non-woven,width less than three inches, per yard.	No	
	A6454		Self-adherent bandage, elastic, non-knitted/non-woven,width greater than or equal to three inches and less than five inches, per yard.	No	
	A6455		Self-adherent bandage, elastic, non-knitted/non-woven,width greater than or equal to five inches, per yard.	No	
	A6456		Zinc paste impregnated bandage, non-elastic, knitted/woven, width greater than or equal to three inches and less than five inches, per yard.	No	
	A6457		Tubular dressing with or without elastic, any width, per linear yard.	No	
	A6501		Compression burn garment, bodysuit (head to foot), custom fabricated.	Yes	
	A6502		Compression burn garment, chin strap, custom fabricated.	Yes	
	A6503		Compression burn garment, facial hood, custom fabricated.	Yes	

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A6504		Compression burn garment, glove to wrist, custom fabricated.	Yes	
	A6505		Compression burn garment, glove to elbow, custom fabricated.	Yes	
	A6506		Compression burn garment, glove to axilla, custom fabricated.	Yes	
	A6507		Compression burn garment, foot to knee length, custom fabricated.	Yes	
	A6508		Compression burn garment, foot to thigh length, custom fabricated.	Yes	
	A6509		Compression burn garment, upper trunk to waist including arm openings (vest), custom fabricated.	Yes	
	A6510		Compression burn garment, trunk, including arms down to leg openings (leotard), custom fabricated.	Yes	
	A6511		Compression burn garment, lower trunk including leg openings (panty), custom fabricated.	Yes	
	A6512		Compression burn garment, not otherwise classified.	Yes	

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A6513		Compression burn mask, face and/or neck, plastic or equal, custom fabricated.	Yes	
	S8431		Compression bandage, roll.	No	
	T5999		Supply, not otherwise specified (Dressing other.)	Yes	

Note: Billing provision limited to a one-month supply. One month equals 30 days. Unless needed for the first 6 weeks of post surgery, all bandages, dressings, and tapes are included in the nursing facility daily rate.

KX – Insulin Dependent
P = Policy change
KS – NonInsulin Dependent

RR – Rental

NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Tapes

(Unless needed for the first 6 weeks of post-surgery, all bandages, dressings, and tapes are included in the nursing facility daily rate.)

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4450		Tape, non-waterproof, per 18 square inches.	No	
	A4452		Tape, waterproof, per 18 square inches.	No	
	A4461		Surgical dressing holder, non-reusable, each.	No	
	A4463		Surgical dressing holder, reusable, each.	No	
	A4465		Nonelastic binder for extremity.	No	
N	A4466		Garment, belt, sleeve or other covering, elastic or similar stretchable	No	**New Code January 1, 2010**

Note: Billing provision limited to a one-month supply. One month equals 30 days.

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NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Ostomy Supplies

(Note: Items in This Category are not Taxable)

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4361		Ostomy faceplate, each.	No	Maximum of 10 allowed per client per month. Not allowed in combination with codes A4375, A4376, A4379, or A4380.
	A4362		Skin barrier, solid, four by four or equivalent, each.	No	For ostomy only.
	A4363		Ostomy clamp, any type, replacement only, each.		
	A4364		Adhesive; liquid, or equal, any type, per oz.	No	Maximum of 4 allowed per client per month. For ostomy or catheter.

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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
D	~~A4365~~		~~Adhesive remover wipes, any type, per 50.~~	~~No~~	~~Maximum of one (1) box allowed per client per month.~~ **Discontinued January 1, 2010**
	A4366		Ostomy vent, any type, each.	No	
	A4367		Ostomy belt, each.	No	Maximum of two (2) allowed per client every six months.
	A4368		Ostomy filter, any type, each.	No	
	A4369		Ostomy skin barrier, liquid (spray, brush, etc.), per oz.	No	
	A4371		Ostomy skin barrier, powder, per oz.	No	
	A4372		Ostomy skin barrier, solid 4 x 4 or equivalent, standard wear with built-in convexity, each.	No	
	A4373		Ostomy skin barrier, with flange (solid, flexible, or accordion), with built-in	No	

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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
			convexity, any size, each.		
	A4375		Ostomy pouch, drainable, with faceplate attached, plastic, each.	No	Maximum of 10 allowed per client per month. Not allowed in combination with code A4361 or A4377.
	A4376		Ostomy pouch, drainable, with faceplate attached, rubber, each.	No	Maximum of 10 allowed per client per month. Not allowed in combination with code A4361 or A4378.
	A4377		Ostomy pouch, drainable, for use on faceplate, plastic, each.	No	Maximum of 10 allowed per client per month.
	A4378		Ostomy pouch, drainable, for use on faceplate, rubber, each.	No	Maximum of 10 allowed per client per month.
	A4379		Ostomy pouch, urinary, with faceplate attached, plastic, each.	No	Maximum of 10 allowed per client per month. Not

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RA – Replacement
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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
					allowed in combination with code A4361, A4381 or A4382.
	A4380		Ostomy pouch, urinary, with faceplate attached, rubber, each.	No	Maximum of 10 allowed per client per month. Not allowed in combination with code A4361 or A4383.
	A4381		Ostomy pouch, urinary, for use on faceplate, plastic, each.	No	Maximum of 10 allowed per client per month.
	A4382		Ostomy pouch, urinary, for use on faceplate, heavy plastic, each.	No	Maximum of 10 allowed per client per month.
	A4383		Ostomy pouch, urinary, for use on faceplate, rubber, each.	No	Maximum of 10 allowed per client per month.
	A4384		Ostomy faceplate equivalent, silicone ring, each.	No	
	A4385		Ostomy skin barrier, solid 4x4 or equivalent, extended wear, without built-in convexity,	No	

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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
			each.		
	A4387		Ostomy pouch, closed, with barrier attached, with built-in convexity (1 piece), each.	No	Maximum of 30 allowed per client per month.
	A4388		Ostomy pouch, drainable, with extended wear barrier attached, (1 piece), each.	No	Maximum of 10 allowed per client per month.
	A4389		Ostomy pouch, drainable, with barrier attached, with built-in convexity (1 piece), each.	No	Maximum of 10 allowed per client per month.
	A4390		Ostomy pouch, drainable, with extended wear barrier attached, with built-in convexity (1 piece), each.	No	Maximum of 10 allowed per client per month.
	A4391		Ostomy pouch, urinary, with extended wear barrier attached, (1 piece), each.	No	Maximum of 10 allowed per client per month.
	A4392		Ostomy pouch, urinary, with standard wear barrier attached, with built-in convexity (1 piece), each.	No	Maximum of 10 allowed per client per month.
	A4393		Ostomy pouch, urinary, with extended wear barrier attached, with built-in	No	Maximum of 10 allowed per client per

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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
			convexity (1 piece), each.		month.
	A4394		Ostomy deodorant for use in ostomy pouch, liquid, per fluid ounce.	No	
	A4395		Ostomy deodorant for use in ostomy pouch, solid, per tablet.	No	
#	A4396		Ostomy belt with peristomal hernia support.		
	A4397		Irrigation supply; sleeve, each.	No	Maximum of one (1) allowed per client per month.
	A4398		Ostomy irrigation supply; bag, each.	No	Maximum of two (2) allowed per client every 6 months.
	A4399		Ostomy irrigation supply; cone/catheter, including brush.	No	Maximum of two (2) allowed per client every 6 months.
	A4400		Ostomy irrigation set.	No	Maximum of two (2) allowed per client every 6 months.
	A4404		Ostomy ring, each.	No	Maximum of 10 allowed per client per

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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
					month.
	A4405		Ostomy skin barrier, non-pectin based, paste, per ounce.	No	
	A4406		Ostomy skin barrier, pectin based, paste, per ounce.	No	
	A4407		Ostomy skin barrier, with flange (solid, flexible, or accordion), extended wear, with built-in convexity,4 x 4 inches or smaller, each.	No	
	A4408		Ostomy skin barrier, with flange (solid, flexible or accordion), extended wear, with built-in convexity, larger than 4 x 4 inches, each.	No	
	A4409		Ostomy skin barrier, with flange (solid, flexible or accordion), extended wear, without built-in convexity, 4x4 inches or smaller, each.	No	
	A4410		Ostomy skin barrier, with flange (solid, flexible or accordion), extended wear, without built-in convexity, larger than 4 x 4 inches, each.	No	
	A4411		Ostomy skin barrier, solid 4x4 or equivalent, extended wear, with built-in convexity, each.	No	

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RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4412		Ostomy pouch, drainable, high output, for use on a barrier with flange (2 piece system), with filter, each.	No	Maximum of 10 allowed per client every 30 days.
	A4413		Ostomy pouch, drainable, high output, for use on a barrier with flange (2 piece system), with filter, each.	No	Maximum of 10 allowed per client per month.
	A4414		Ostomy skin barrier, with flange (solid, flexible or accordion), without built-in convexity, 4x4 inches or smaller, each.	No	
	A4415		Ostomy skin barrier, with flange (solid, flexible or accordion), without built-in convexity, larger than 4 x 4 inches, each.	No	
	A4416		Ostomy pouch, closed, with barrier attached, with filter (one piece), each.	No	Maximum of 30 allowed per client per month. Not allowed in combination with A4368.
	A4417		Ostomy pouch, closed, with barrier attached, with built-in convexity, with filter (one piece), each.	No	Maximum of 30 allowed per client per month. Not allowed in combination with A4368.

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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4418		Ostomy pouch, closed; without barrier attached, with filter (one piece), each.	No	Maximum of 30 allowed per client per month. Not allowed in combination with A4368.
	A4419		Ostomy pouch, closed; for use on barrier with non-locking flange, with filter (two piece), each.	No	Maximum of 30 allowed per client per month. Not allowed in combination with A4368.
	A4420		Ostomy pouch, closed; for use on barrier with locking flange (two piece), each.	No	Maximum of 30 allowed per client per month.
	A4421		Ostomy supply; miscellaneous.	Yes	
	A4422		Ostomy absorbent material (sheet/pad/crystal packet) for use in ostomy pouch to thicken liquid stomal output, each.	No	
	A4423		Ostomy pouch, closed; for use on barrier with locking flange, with filter (two piece), each.	No	Maximum of 30 allowed per client per month. Not allowed in combination with A4368.

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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4424		Ostomy pouch, drainable, with barrier attached, with filter (one piece), each.	No	Maximum of 10 allowed per client per month. Not allowed in combination with A4368.
	A4425		Ostomy pouch, drainable; for use on barrier with non-locking flange, with filter (two piece system), each.	No	Maximum of 10 allowed per client per month. Not allowed in combination with A4368.
	A4426		Ostomy pouch, drainable; for use on barrier with locking flange (two piece system), each.	No	Maximum of 10 allowed per client per month.
	A4427		Ostomy pouch, drainable; for use on barrier with locking flange, with filter (two piece system), each.	No	Maximum of 10 allowed per client per month. Not allowed in combination with A4368.
	A4428		Ostomy pouch, urinary, with extended wear barrier attached, with faucet-type tap with valve (one piece), each.	No	Maximum of 10 allowed per client per month.

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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4429		Ostomy pouch, urinary, with barrier attached, with built-in convexity, with faucet-type tap with valve (one piece), each.	No	Maximum of 10 allowed per client per month.
	A4430		Ostomy pouch, urinary, with extended wear barrier attached, with built-in convexity, with faucet-type tap with valve (one piece), each.	No	Maximum of 10 allowed per client per month.
	A4431		Ostomy pouch, urinary; with barrier attached, with faucet-type tap with valve (one piece), each.	No	Maximum of 10 allowed per client per month.
	A4432		Ostomy pouch, urinary; for use on barrier with non-locking flange, with faucet-type tap with valve (two piece), each.	No	Maximum of 10 allowed per client per month.
	A4433		Ostomy pouch, urinary; for use on barrier with locking flange (two piece), each.	No	Maximum of 10 allowed per client per month.
	A4434		Ostomy pouch, urinary; for use on barrier with locking flange, with faucet-type tap with valve (two piece), each.	No	Maximum of 10 allowed per client per month.

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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4455		Adhesive remover or solvent (for tape, cement, or other adhesive), per oz.	No	Maximum of 3 allowed per client per month.
	A5051		Ostomy pouch, closed; with barrier attached (one piece) each.	No	Maximum of 60 allowed per client per month.
	A5052		Ostomy pouch, closed; without barrier attached (one piece) each.	No	Maximum of 60 allowed per client per month.
	A5053		Ostomy pouch, closed; for use on faceplate each.	No	Maximum of 60 allowed per client per month.
	A5054		Ostomy pouch, closed; for use on barrier with flange (two piece) each.	No	Maximum of 60 allowed per client per month.
	A5055		Stoma cap.	No	Maximum of 30 allowed per client per month.
	A5061		Ostomy pouch, drainable; with barrier attached (one piece) each.	No	Maximum of 20 allowed per client per month.

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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A5062		Ostomy pouch, drainable; without barrier attached (one piece) each.	No	Maximum of 20 allowed per client per month.
	A5063		Ostomy pouch, drainable; for use on barrier with flange (two piece system) each.	No	Maximum of 20 allowed per client per month.
	A5071		Ostomy pouch, urinary, with barrier attached (one piece) each.	No	Maximum of 20 allowed per client per month.
	A5072		Ostomy pouch, urinary, without barrier attached (one piece) each.	No	Maximum of 20 allowed per client per month.
	A5073		Ostomy pouch, urinary, for use on barrier with flange (two piece) each.	No	Maximum of 20 allowed per client per month.
	A5081		Continent device; plug for continent stoma.	No	Maximum of 30 allowed per client per month.
	A5082		Continent device; catheter for continent stoma.	No	Maximum of one (1) allowed per client per month.

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#	A5083		Continent device, stoma absorptive cover for continent stoma. **See code A6219.**		
	A5093		Ostomy accessory, convex insert.	No	Maximum of 10 allowed per client per month.
	A5120		Skin barrier, wipes or swabs, each.	No	Ostomy only.
	A5121		Skin barrier, solid, 6 x 6 or equivalent, each.	No	For ostomy only.
	A5122		Skin barrier, solid, 8 x 8 or equivalent, each.	No	For ostomy only.
	A5126		Adhesive or non-adhesive; disk or foam pad. Maximum of 10 allowed per client per month.	No	
#	A5131		Appliance cleaner, incontinence and ostomy appliances, per 16 oz.		

Note: Billing provision limited to a one-month supply. One month equals 30 days.

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- Not Covered

Urological Supplies

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4310		Insertion tray without drainage bag and without catheter (accessories only).	Yes	Maximum of 120 per client, per month. Included in nursing facility daily rate. Not allowed in combination with A4311, A4312, A4313, A4314, A4315, A4316, or A4354.
	A4311		Insertion tray without drainage bag with indwelling catheter, Foley type, two-way latex, with coating (Teflon, silicone, silicone elastomer, or hydrophilic, etc.).	No	Maximum of 3 allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with code A4310 or A4338.

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

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RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4312		Insertion tray without drainage bag, with indwelling catheter, Foley type, two-way all silicone.	No	Maximum of 3 allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with code A4310 or A4344.
	A4313		Insertion tray without drainage bag with indwelling catheter, Foley type, three-way for continuous irrigation.	No	Maximum of 3 allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with code A4310 or A4346.

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4314		Insertion tray with drainage bag, with indwelling catheter, Foley type, two-way latex, with coating (Teflon, silicone, silicone elastomer, or hydrophilic, etc.).	No	Maximum of 3 allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with code A4310, A4311, A4338, A4354 or A4357.
	A4315		Insertion tray with drainage bag, with indwelling catheter, Foley type, two-way all silicone.	No	Maximum of 3 allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with code A4310, A4312, A4344, A4354 or A4357.

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4316		Insertion tray with drainage bag with indwelling catheter, Foley type, three-way for continuous irrigation.	No	Maximum of 3 allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with code A4310, A4313, A4346, A4354 or A4357.
	A4320		Irrigation tray with bulb or piston syringe, any purpose.	No	Maximum of 30 allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with code A4322, A4355.
#	A4321		Therapeutic agent for urinary catheter irrigation.		

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4326		Male external catheter specialty type with integral collection chamber, each.	No	Maximum of 60 allowed per client per month. Included in nursing facility daily rate.
	A4327		Female external urinary collection device; metal cup, each.	No	Included in nursing facility daily rate.
	A4328		Female external urinary collection device; pouch, each.	No	Included in nursing facility daily rate.
	A4330		Perianal fecal collection pouch with adhesive, each.	No	Included in nursing facility daily rate.
	A4331		Extension drainage tubing, any type, any length, with connector/adapter, for use with urinary leg bag or urostomy pouch, each.	No	Not to be used with Procedure Code A4358. Included in nursing facility daily rate.
	A4332		Lubricant, individual sterile packet, for insertion of urinary catheter, each.	No	Included in nursing facility daily rate.

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4333		Urinary catheter anchoring device, adhesive skin attachment, each.	No	Included in nursing facility daily rate.
	A4334		Urinary catheter anchoring device, leg strap, each.	No	Not allowed in combination with code A4358. Included in nursing facility daily rate.
	A4335		Incontinence supply; miscellaneous. [Diaper Doublers. Each].	Yes. See EPA criteria in Section E.	Included in nursing facility daily rate. (age 3 and up)
N	A4336		Incontinence supply; urethral insert, any type, each	Yes	**New Code January 1, 2010**
	A4338		Indwelling catheter; Foley type, two-way latex, with coating (Teflon, silicone, silicone elastomer, or hydrophilic, etc.), each.	No	Maximum of 3 allowed per client per month. Included in nursing facility daily rate.

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4340		Indwelling catheter; specialty type (e.g., coude, mushroom, wing, etc.), each.	No	Maximum of 3 allowed per client per month. Included in nursing facility daily rate.
	A4344		Indwelling catheter, Foley type, two-way, all silicone, each.	No	Maximum of 3 allowed per client, per month. Included in nursing facility daily rate.
	A4346		Indwelling catheter, Foley type, three-way for continuous irrigation, each.	No	Maximum of 3 allowed per client, per month. Included in nursing facility daily rate.
	A4349		Male external catheter, with or without adhesive, disposable, each.	No	Maximum allowable of 60 per client, per month. Included in nursing facility daily rate.

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

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Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4351		Intermittent urinary catheter; straight tip, with or without coating (Teflon, silicone, silicone elastomer, or hydrophilic, etc.), each.	No	Maximum of 120 allowed per client per month. Not allowed in combination with A4352.
	A4352		Intermittent urinary catheter; coude (curved) tip with or without coating (Teflon, silicone, silicone elastomer or hydrophilic, etc.), each.	No	Maximum of 120 allowed per client per month. Not allowed in combination with A4351.
	A4353		Intermittent urinary catheter, with insertion supplies.	Yes	Maximum of 120 allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with A4310, A4351-A4352.

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4354		Insertion tray with drainage bag but without catheter.	Yes	Maximum of 120 allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with A4310, A4353, A4357-A4358, and A5112.
	A4355		Irrigation tubing set for continuous bladder irrigation through a three-way indwelling Foley catheter, each.	No	Maximum of 30 allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with A4320, A4322.
	A4356		External urethral clamp or compression device (not to be used for catheter clamp), each.	No	Maximum of two (2) allowed per client per year. Included in nursing facility daily rate.

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

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- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4357		Bedside drainage bag, day or night, with or without anti-reflux device, with or without tube, each.	No	Maximum of two (2) allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with code A4314-A4316 or A4354.
	A4358		Urinary drainage bag, leg or abdomen, vinyl, with or without tube, with straps, each.	No	Maximum of two (2) allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with code A5113 or A5114.

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent
P = Policy change
KS – NonInsulin Dependent

RR – Rental

NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
N	A4360		Disposable external urethral clamp or compression device		Maximum of two (2) allowed per client per year. **New Code January 1, 2010**
	A4402		Lubricant, per oz.	No	Included in nursing facility daily rate. (For insertion of urinary catheters.)
N	A4456		Adhesive remover, wipes, any type, each		Maximum of 50 units allowed per client per month. **New Code January 1, 2010**
	A4520		Incontinence garment, any type, (e.g. brief, diaper), each.	Yes	Included in nursing facility daily rate.
	A5102		Bedside drainage bottle, with or without tubing, rigid or expandable, each.	No	Maximum of two (2) allowed per client per 6 months. Included in nursing

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

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RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
					facility daily rate.
	A5105		Urinary suspensory; with leg bag, with or without tube.	No	Maximum of two (2) allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with code A4358, A4359, A5112, A5113 or A5114.
	A5112		Urinary leg bag; latex.	No	Maximum of one (1) allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with code A5113 or A5114.

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent
P = Policy change
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NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A5113	RA or RB	Leg strap; latex, replacement only, per set.	No	Included in nursing facility daily rate.
	A5114	RA or RB	Leg strap; foam or fabric, replacement only, per set.	No	Included in nursing facility daily rate.
	T4521		Adult sized disposable incontinence product, brief/diaper, small, each.	Medical exceptions to maximum quantity or age limitation require PA.	Age 19 and up. Maximum of 200 diapers purchased per client, per month. Included in nursing facility daily rate. *****
	T4522		Adult sized disposable incontinence product, brief/diaper, medium, each.	Medical exceptions to maximum quantity or age limitation require PA.	Age 19 and up. Maximum of 200 diapers purchased per client, per month. Included in nursing facility daily rate. *****

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent
P = Policy change
KS – NonInsulin Dependent

RR – Rental

NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	T4523		Adult sized disposable incontinence product, brief/diaper, large, each.	Medical exceptions to maximum quantity or age limitation require PA.	Age 19 and up. Maximum of 200 diapers purchased per client, per month. Included in nursing facility daily rate. *
	T4524		Adult sized disposable incontinence product, brief/diaper, extra large, each.	Medical exceptions to maximum quantity or age limitation require PA.	Age 19 and up. Maximum of 200 diapers purchased per client, per month. Included in nursing facility daily rate. *

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent
P = Policy change
KS – NonInsulin Dependent

RR – Rental
NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	T4525		Adult sized disposable incontinence product, protective underwear/pull-on, small size, each.	No	Age 6 and up. Maximum of 150 pieces allowed per adult, per month. 200 allowed for ages 6-19. Included in nursing facility daily rate. See * unless modifier 59 is used to designate daytime only usage.

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent
P = Policy change
KS – NonInsulin Dependent

RR – Rental

NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	T4526		Adult sized disposable incontinence product, protective underwear/pull-on, medium size, each.	No	Age 6 and up. Maximum of 150 pieces allowed per adult, per month. 200 allowed for ages 6-19. Included in nursing facility daily rate. See * unless modifier 59 is used to designate daytime only usage.
	T4527		Adult sized disposable incontinence product, protective underwear/pull-on, large size, each.	No	Age 6 and up. Maximum of 150 pieces allowed per adult, per month. 200 allowed for ages 6-19. Included in nursing facility daily rate. See * unless modifier 59 is used to designate daytime only usage.

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent
P = Policy change
KS – NonInsulin Dependent

RR – Rental

NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	T4528		Adult sized disposable incontinence product, protective underwear/pull-on, extra large size, each.	No	Age 6 and up. Maximum of 150 pieces allowed per adult, per month, per month. 200 allowed for ages 6-19. Included in nursing facility daily rate. See * unless modifier 59 is used to designate daytime only usage.

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent
P = Policy change
KS – NonInsulin Dependent

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RA – Replacement
RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	T4529		Pediatric sized disposable incontinence product, brief/diaper, small/medium size, each.	Medical exceptions to maximum quantity or age limitation require PA.	3-18 years of age. Maximum of 200 diapers purchased per client per month. Included in nursing facility daily rate. *
	T4530		Pediatric sized disposable incontinence product, brief/diaper, large size, each.	Medical exceptions to maximum quantity or age limitation require PA.	3-18 years of age. Maximum of 200 diapers purchased per client per month. Included in nursing facility daily rate. *

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent
P = Policy change
KS – NonInsulin Dependent

RR – Rental

NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	T4531		Pediatric sized disposable incontinence product, protective underwear/pull-on, small/medium size, each.	Medical exceptions to maximum quantity or age limitation require PA.	3-18 years of age. Maximum of 200 diapers purchased per client per month. Included in nursing facility daily rate. See * unless modifier 59 is used to designate daytime only usage.
	T4532		Pediatric sized disposable incontinence product, protective underwear/pull-on, large size, each.	No	3-18 years of age. Maximum of 200 diapers purchased per client per month. Included in nursing facility daily rate. See * unless modifier 59 is used to designate daytime only usage.

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent
P = Policy change
KS – NonInsulin Dependent

RR – Rental

NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	T4533		Youth sized disposable incontinence product, brief/diaper, each.	No	3-18 years of age. Maximum of 200 diapers purchased per client per month. Included in nursing facility daily rate. *****
	T4534		Youth sized disposable incontinence product, protective underwear/pull-on, each.	Medical exceptions to maximum quantity or age limitation require PA.	6-18 years of age. Maximum of 200allowed per client per month. Included in nursing facility daily rate. See * unless modifier 59 is used to designate daytime only usage.

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent
P = Policy change
KS – NonInsulin Dependent

RR – Rental

NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	T4535		Disposable liner/shield/guard/pad/underg arment, for incontinence, each.	No	Age 3 and up. Maximum of 200 pieces allowed per client, per month. Included in nursing facility daily rate. See * unless modifier 59 is used to designate daytime only usage.
	T4536	NU	Incontinence product, protective underwear/pull-on, reusable, any size, each.	No	Maximum of 4 per client, per year (age 3 and up). Included in nursing facility daily rate.
	T4536	RR	Incontinence product, protective underwear/pull-on, reusable, any size, each.	No	Maximum of 150 pieces allowed per client, per month (age 3 and up). Included in nursing facility daily rate. *****

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent
P = Policy change
KS – NonInsulin Dependent

RR – Rental
NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	T4537	NU	Incontinence product, protective underpad, reusable, bed size, each.	No	Limit 42 per year. Included in nursing facility daily rate. Not allowed in combination with code T4541, T4542, or T4537 (RR).
	T4537	RR	Incontinence product, protective underpad, reusable, bed size, each.	No	Limit 90 per month. Included in nursing facility daily rate. Not allowed in combination with code T4541, T4542, or T4537 (NU).
	T4538	RR	Diaper service, reusable diaper, each diaper.	Medical exceptions to maximum quantity or age limitation require PA.	Age 3 and up. Maximum of 200 diapers allowed per client per month. Included in nursing facility daily rate. *****

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent
P = Policy change
KS – NonInsulin Dependent

RR – Rental

NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	T4539	NU	Incontinence product, diaper/brief, reusable, any size, each.	Medical exceptions to maximum quantity or age limitation require PA.	Age 3 and up. Maximum of 36 diapers allowed per client per month. Included in nursing facility daily rate.
#	T4540		Incontinence product, protective underpad, reusable, chair size, each.		
	T4541		Incontinence product, disposable underpad, large, each.		For use on the client's bed only. Requires a minimum underpad size of 810 square inches. Maximum of 180 pieces allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with code T4537 (NU) or T4537 (RR).

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent
P = Policy change
KS – NonInsulin Dependent

RR – Rental

NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
#	T4542		Incontinence product, disposable underpad, small size, each.		Maximum of 180 pieces allowed per client per month. Included in nursing facility daily rate. Not allowed in combination with code T4537 (NU) or T4537 (RR).
N	T4543		Disposable incontinence product, brief/diaper, bariatric, each	Yes	3-18 years of age. Included in nursing facility daily rate. *****

* Not allowed in combination with any other disposable diaper or pant or rental reusable diaper or pant.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent
P = Policy change
KS – NonInsulin Dependent

RR – Rental

NU – Purchase

RA – Replacement
RB – Replacement as part of repair
- Not Covered

Braces, Belts, and Supportive Devices

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
#	A4490		Surgical stocking above knee length, each.	No	Included in nursing facility daily rate. Maximum of 2 pair allowed per client per 6 months. (Payment is based on each leg. If billing for a pair, enter 2 units for a maximum of 4 units for 2 pair).
#	A4495		Surgical stocking thigh length, each.	No	Included in nursing facility daily rate. Maximum of 2 pair allowed per client per 6 months. Payment is based on each leg. If billing for a pair, enter 2 units for a maximum of 4 units for 2 pair).

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent	RR – Rental	RA – Replacement	
KS – NonInsulin Dependent	N - New	RB – Replacement as part of repair NU – Purchase	# - Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
#	A4500		Surgical stocking below knee length, each.	No	Included in nursing facility daily rate. Maximum of 2 pair allowed per client per 6 months. Payment is based on each leg. If billing for a pair, enter 2 units for a maximum of 4 units for 2 pair).
#	A4510		Surgical stocking full length, each. (Pantyhose style).	No	Included in nursing facility daily rate. Maximum of 2 pair allowed per client per 6 months. Payment is based on a pair. 1 unit = 1 pair. Client is limited to 2 units, 2 pair, per 6 months.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent	RR – Rental	RA – Replacement	
KS – NonInsulin Dependent	N - New	RB – Replacement as part of repair NU – Purchase	# - Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4565		Slings.		Included in nursing facility daily rate. Maximum of two (2) allowed per client per year.
	A4570		Splint.		Included in nursing facility daily rate. Maximum of one (1) allowed per client per year.
#	A4600		Sleeve for intermittent limb compression device, replacement only, Each.		
#	A6530		Gradient compression stocking, below knee, 18-30 MMHG, Each.		Included in nursing facility daily rate. Maximum of 2 pair allowed per client per 6 months.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent	RR – Rental	RA – Replacement	
KS – NonInsulin Dependent	N - New	RB – Replacement as part of repair NU – Purchase	# - Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
#	A6531		Gradient compression stocking, below knee, 30-40 MMHG, Each.		Included in nursing facility daily rate. Maximum of 2 pair allowed per client per 6 months.
#	A6532		Gradient compression stocking, below knee, 40-50 MMHG, Each.		Included in nursing facility daily rate. Maximum of 2 pair allowed per client per 6 months.
#	A6533		Gradient compression stocking, thigh length, 18-30 MMHG, each.		Included in nursing facility daily rate. Maximum of 2 pair allowed per client per 6 months.
#	A6534		Gradient compression stocking, thigh length, 30-40 MMHG, each.		Included in nursing facility daily rate. Maximum of 2 pair allowed per client per 6 months.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent	RR – Rental	RA – Replacement	
KS – NonInsulin Dependent	N - New	RB – Replacement as part of repair NU – Purchase	# - Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
#	A6535		Gradient compression stocking, thigh length, 40-50 MMHG, each.		Included in nursing facility daily rate. Maximum of 2 pair allowed per client per 6 months.
#	A6536		Gradient compression stocking, full length/chap style, 18-30 MMHG, each.	Yes	Included in nursing facility daily rate. Requires prior authorization. Maximum of 2 pair allowed per client per 6 months.
#	A6537		Gradient compression stocking, full length/chap style, 30-40 MMHG, each.	Yes	Included in nursing facility daily rate. Requires prior authorization. Maximum of 2 pair allowed per client per 6 months.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent	RR – Rental	RA – Replacement	
KS – NonInsulin Dependent	N - New	RB – Replacement as part of repair NU – Purchase	# - Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
#	A6538		Gradient compression stocking, full length/chap style, 40-50 MMHG, each.	Yes	Included in nursing facility daily rate. Maximum of 2 pair allowed per client per 6 months.
#	A6539		Gradient compression stocking, waist length (pantyhose style), 18-30 MMHG, Each.	Yes	Included in nursing facility daily rate. Maximum of 2 pair allowed per client per 6 months.
#	A6540		Gradient compression stocking, waist length, 30-40 MMHG, each. (pantyhose style)	Yes	Included in nursing facility daily rate. Maximum of 2 pair allowed per client per 6 months.
#	A6541		Gradient compression stocking, waist length, 40-50 MMHG, each. (pantyhose style)	Yes	Included in nursing facility daily rate. Maximum of 2 pair allowed per client per 6 months.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent	RR – Rental	RA – Replacement	
KS – NonInsulin Dependent	N - New	RB – Replacement as part of repair NU – Purchase	# - Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
D	~~A6542~~		~~Gradient compression stocking, custom made. (includes fitting fee)~~	~~Yes~~	~~Included in nursing facility daily rate.~~ **Discontinued January 1, 2010**
D	~~A6543~~		~~Gradient compression stocking, lymphedema.~~	~~Yes~~	~~Included in nursing facility daily rate.~~ **Discontinued January 1, 2010**
#	A6544		Gradient compression stocking, garter belt.	Yes	Included in nursing facility daily rate.
	A6545		Gradient compression wrap, non-elastic, below knee, 30-50 mmhg, each		
#	A6549		Gradient compression stocking, not otherwise specified.	Yes	Included in nursing facility daily rate.
#	A9283		Foot pressure off loading/supportive device, any type, each.		
	E0942		Cervical head harness/halter.	No	Maximum of one (1) allowed per

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KX – Insulin Dependent	RR – Rental	RA – Replacement	
KS – NonInsulin Dependent	N - New	RB – Replacement as part of repair NU – Purchase	# - Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
					client per year. Included in nursing facility daily rate.
	E0944		Pelvic belt/harness/boot.	No	Maximum of one (1) allowed per client per year. Included in nursing facility daily rate.
	E0945		Extremity belt/harness.	No	Maximum of one (1) allowed per client per year. Included in nursing facility daily rate.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent	RR – Rental	RA – Replacement	
KS – NonInsulin Dependent	N - New	RB – Replacement as part of repair NU – Purchase	# - Not Covered

Decubitus Care Products

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	E0188		Synthetic sheepskin pad.	No	Maximum of one (1) allowed per client per year. Included in nursing facility daily rate.
	E0189		Lambswool sheepskin pad.	No	Maximum of one (1) allowed per client per year. Included in nursing facility daily rate.
	E0191		Heel or elbow protector, each.	No	Maximum of four (4) allowed per client per year. Included in nursing facility daily rate.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent	RR – Rental	RA – Replacement	
KS – NonInsulin Dependent	N - New	RB – Replacement as part of repair NU – Purchase	# - Not Covered

Transcutaneous Electrical Nerve Stimulator (TENS) Supplies

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4556		Electrodes, pair.	No	
	A4557		Lead wires, e.g., apnea monitirs, tens., pair.	No	
	A4558		Conductive paste or gel.	No	

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent	RR – Rental	RA – Replacement
KS – NonInsulin Dependent	N - New	RB – Replacement as part of repair NU – Purchase # - Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
	A4595		Electrical stimulator supplies, 2 lead, per month, (TENS, NMES).	No	Includes electrodes (any type), conductive paste or gel, tape or other adhesive, adhesive remover, skin prep materials, batteries (9 volt or AA, single use or rechargeable), and a battery charger (if using rechargeable batteries). **Maximum of two (2) per month allowed with patient-owned 4-lead TENS unit.**
	A4630		Replacement batteries, medically necessary, transcutaneous electrical nerve stimulator (TENS) owned by patient.	No	

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent	RR – Rental	RA – Replacement
KS – NonInsulin Dependent	N - New	RB – Replacement as part of repair NU – Purchase # - Not Covered

Miscellaneous Supplies

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
#	A4250		Urine test or reagent strips or tablets (100 tablets or strips).	No	
#	A4265		Paraffin, per pound.	No	
#	A4281		Tubing for breast pump, replacement.	No	
#	A4282		Adapter for breast pump, replacement.	No	
#	A4283		Cap for breast pump bottle, replacement.	No	
#	A4284		Breast shield and splash protector for use with breast pump, replacement.	No	
#	A4285		Polycarbonate bottle for use with breast pump, replacement.	No	
#	A4286		Locking ring for breast pump, replacement.	No	
#	A4290		Sacral nerve stimualtion test lead, each.		
#	A4458		Enema bag with tubing, reusable.		
#	A4559		Coupling gel/paste, for use with ultrasound device, per ounce.		
#	A4561		Pessary, rubber, any type.		

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent	RR – Rental	RA – Replacement
KS – NonInsulin Dependent	N - New	RB – Replacement as part of repair NU – Purchase # - Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
#	A4562		Pessary, non rubber, any type.		
#	A4633		Replacement bulb/lamp for ultraviolet light therapy system, each.		
#	A4634		Replacement bulb for therapeutic light box, tabletop model.		
#	A4639		Replacement pad for infrared heating pad system, each.		
	A4927		Gloves, non sterile, per box of 100.	Quanities exceeding 2 units per month require PA.	1 unit = box of 100. Included in nursing facility daily rate and in Home Health Care rate.
#	A4928		Surgical mask, per 20.		
	A4930		Gloves, sterile, per pair.	Limit 30 per month	Included in nursing facility daily rate and in Home Health Care rate.
#	A4931		Oral thermometer, reusable, any type, each.		
#	A4932		Rectal thermometer, reusable, any type, each.		

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent	RR – Rental	RA – Replacement	
KS – NonInsulin Dependent	N - New	RB – Replacement as part of repair NU – Purchase	# - Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
#	A6000		Non-contact wound warming wound cover for use with the non-contact wound warming device and warming card.		
	A6410		Eye pad, sterile, each.		Maximum of 20 allowed per client per month. Included in nursing facility daily rate.
	A6411		Eye pad, non-sterile, each.		Maximum of 1 allowed per client per month. Included in nursing facility daily rate.
#	A6412		Eye patch, occlusive, each.		
#	T5999		Supply, not otherwise specified. ("Sharps" disposal container for home use, up to one gallon size, each.)	Yes. Use EPA # 870000863 when billing this item.	Limit two per month). Included in nursing facility daily rate.

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent	RR – Rental	RA – Replacement	
KS – NonInsulin Dependent	N - New	RB – Replacement as part of repair NU – Purchase	# - Not Covered

Code Status Indicator	HCPCS Code	Modifier	Description	PA?	Policy/ Comments
P	A9180		Pediculosis (lice infestation) treatment, topical, for administration by patient/caretaker.		For use with lice combs, per 8 oz. bottle. Maximum of one (1) bottle allowed per client per year. Includes comb. Included in nursing facility daily rate.
	T5999		Supply, not otherwise specified. (DME Miscellaneous. Other medical supplies not listed.)	Yes	
	S8265		Haberman feeder for cleft lip/palate.		

Note: Billing provision limited to one a 30-day supply. One month equals 30 days.

KX – Insulin Dependent	RR – Rental	RA – Replacement	
KS – NonInsulin Dependent	N - New	RB – Replacement as part of repair NU – Purchase	# - Not Covered

Authorization

What is prior authorization?

Prior authorization (PA) is DSHS's approval for certain medical services, equipment, or supplies, before the services are provided to clients, as a precondition for provider reimbursement**.** Expedited prior authorization (EPA) and limitation extensions are forms of prior authorization.

Which items and services require prior authorization?

[Refer to WAC 388-543-1600 and 2800]

DSHS bases its determination about which MSE and related services require PA or EPA on utilization criteria. DSHS considers all of the following when establishing utilization criteria:

- High cost;
- Potential for utilization abuse;
- Narrow therapeutic indication; and
- Safety.

DSHS requires providers to obtain PA for the following:

- Certain By Report (BR) MSE as specified in these billing instructions;
- Blood glucose monitors requiring special features;
- Decubitus care products and supplies;
- Other MSE not specifically listed in these billing instructions and submitted as a miscellaneous procedure code; and
- Limitation extensions.

DSHS requires providers to obtain PA for items and services when the client fails to meet the expedited prior authorization criteria in these billing instructions.

General Policies for Prior Authorization

[Refer to WAC 388-543-1800]

- For PA requests, DSHS requires the prescribing provider to furnish patient-specific justification for base equipment and each requested line item accessory or modification as identified by the manufacturer as a separate charge. DSHS does not accept general standards of care or industry standards for generalized equipment as justification.

- When DSHS receives an initial request for PA, the prescription(s) for those items or services cannot be older than three months from the date DSHS receives the request.

- All written prior authorization requests must have a valid prescription attached.

The prescription must be written by a physician, advanced registered nurse practitioner (ARNP), or physician assistant certified (PAC). Except for dual eligible Medicare/Medicaid clients when Medicare is the primary payer and DSHS is being billed for co-pay and/or deductible only.

The prescriber must use the Health and Recovery Services Administration (DSHS) Prescription Form (DSHS 13-794) to write the prescription. The form is available for download at http://www1.dshs.wa.gov/msa/forms/eforms.html. The prescription (DSHS 13-794) must:

- ✓ Be signed and dated by the prescriber;
- ✓ Be no older than one year from the date the prescriber signs the prescription; and
- ✓ State the specific item or service requested, diagnosis, estimated length of need (weeks, months, or years), and quantity.

Note: Effective March 1, 2008, DSHS began enforcing the requirement of the prescription form for all new prescriptions in accordance with WAC 388-543-1100(1).

Also note for prescriptions:

- Prescriber's signature must have credentials and currently we do not accept stamped or electronic signatures.
- They should be legible.
- The signature date is the valid date of the prescription.
- For a new request, prescriptions can be no older than 90 days.
- For extensions – prescription must be less than 1 year old.

- DSHS requires certain information from providers in order to prior authorize the purchase or rental of equipment. This information includes, but is not limited to, the following:

  ✓ The manufacturer's name;
  ✓ The equipment model and serial number;
  ✓ A detailed description of the item; and
  ✓ Any modifications required, including the product or accessory number as shown in the manufacturer's catalog.

- DSHS authorizes BR items that require PA and are listed in the *Fee Schedule* only if medical necessity is established and the provider furnishes all of the following information to DSHS:

  ✓ A detailed description of the item or service to be provided;
  ✓ The cost or charge for the item;
  ✓ A copy of the manufacturer's invoice, price list or catalog with the product description for the item being provided; and
  ✓ A detailed explanation of how the requested item differs from an already existing code description.

- Non Required Forms (can be submitted to provide the medical evidence necessary to make a decision):
  - Medical Necessity for Catheters over allowed limit use: DSHS 13-760;
  - Other DME use: DSHS 13-831;
  - All of these forms can be found at the following link: http://www1.dshs.wa.gov/mas/forms/eforms.html;
  - All forms must be complete (no blanks) and must be signed by the clinician to include their credentials.

- If a letter of medical necessity is obtained for the services provided please remember:

  - Letter must be signed and dated by the clinician (to include credentials).

  - If using chart notes, they must be signed and dated by the clinician (to include credentials).

  - Letter should include client specific justification for the service and all related accessories/items.

  - The prescription must be dated prior to the letter of medical necessity (LMN) and/or chart notes used as a LMN.

  - There should be documentation of tried and failed less costly alternatives.

- A provider may resubmit a request for PA for an item or service that DSHS has denied. DSHS requires the provider to include new documentation that is relevant to the request.

- If a provider does not obtain prior authorization, DSHS will deny the billing, and the client must not be held financially responsible for the service.

Note: Written requests for prior authorization must be submitted to DSHS on a CMS - 1500 Claim Form with the date of service left blank and a copy of the prescription attached.

What is a limitation extension? [Refer to WAC 388-543-2800 (3)]

A limitation extension is when DSHS allows additional units of service for a client when the provider can verify that the additional units of service are medically necessary. Limitation extensions require authorization. Please see the *Fee Schedule* for a complete list of limitations. [Refer to WAC 388-543-1150]

Note: Requests for limitation extensions must be appropriate to the client's eligibility and/or program limitations. Not all eligibility groups cover all services.

How do I request a limitation extension?

In cases where the provider feels that additional services are still medically necessary for the client, the provider must request DSHS-approval in writing.

The request must state the following in writing:

1. The name and PIC number of the client;
2. The provider's name, provider number and fax number;
3. Additional service(s) requested;
4. Copy of last prescription and date dispensed;
5. The primary diagnosis code and HCPCS code; and
6. Client-specific clinical justification for additional services.

Send your written request for a limitation extension to:

Write/Call:
Durable Medical Equipment Program Management Unit (DMEPMU)
Division of Medical Benefits and Care Management
PO Box 45506
Olympia Washington 98504-5506
Fax # 1-360-586-5299

What is expedited prior authorization?

The expedited prior authorization process (EPA) is designed to eliminate the need for written and telephonic requests for prior authorization for selected MSE procedure codes. DSHS allows payment during a continuous 12-month period for this process.

To bill DSHS for MSE that meet the EPA criteria on the following pages, the vendor must create a 9-digit EPA number. The first 6 digits of the EPA number must be **870000.** The last 3 digits must be the code number of the product and documented medical condition that meets the EPA criteria. Enter the EPA number on the 1500 Claim Form in the ***Authorization Number*** field or in the ***Authorization*** or ***Comments*** field when billing electronically. With HIPAA implementation, multiple authorization (prior/expedited) numbers can be billed on a claim. If you are billing **multiple** EPA numbers, you must list the 9-digit EPA numbers in ***field 19*** of the claim form ***exactly*** as follows (*not all required fields are represented in the example*):

19. Line 1: 870000725/ Line 2: 870000726

If you are only billing one EPA or PA number on a paper 1500 Claim Form, please continue to list the 9-digit EPA number in field 23 of the claim form.

Example: The 9-digit EPA number for a breast pump kit for a client that meets all of the EPA criteria would be **870000764** (870000 = first 6 digits, 764 = product and documented medical condition).

Vendors are reminded that EPA numbers are only for those products listed *on the following pages.* EPA numbers are not valid for:

- Other MSE requiring prior authorization through the Durable Medical Equipment program;
- Products for which the documented medical condition does not meet ***all*** of the specified criteria; or
- Over-limitation requests.

The written or telephonic request for prior authorization process must be used when a situation does not meet the criteria for a selected MSE code. Providers must submit the request to the DME Program Management Unit or call the authorization toll-free number at 800.292.8064. (See *Important Contacts* section.) [WAC 388-543-1900 (3)]

Expedited Prior Authorization Guidelines:

A. **Medical Justification (criteria)** - All medical justification must come from the client's prescribing physician or physical/occupational/speech therapist with an appropriately completed prescription. DSHS does not accept information obtained from the client or from someone on behalf of the client (e.g. family).

B. **Documentation** - The billing provider **must keep** documentation of the criteria in the client's file. Upon request, a provider must provide documentation to DSHS showing how the client's condition met the criteria for EPA. Keep documentation file for six (6) years. [Refer to WAC 388-543-1900 (4)]

Note: DSHS may recoup any payment made to a provider under this section if the provider did not follow the expedited authorization process and criteria. Refer to WAC 388-502-0100. [WAC 388-543-1900 (5)]

Washington State Expedited Prior Authorization Criteria Coding List

Procedure Code	Description	EPA Code	Criteria
Miscellaneous Supplies			
Note: The following pertains to EPA numbers 764 - 863: 1) If the medical condition does not meet **all** of the specified criteria, prior authorization must be obtained by submitting a request in writing to DME Program Management Unit (see the *Important Contacts* section) or by calling the authorization toll-free number at 1-800-292-8064. 2) It is the vendor's responsibility to determine whether the client has already used the product allowed with the EPA criteria within the previous 30 days. 3) For extension of authorization beyond the EPA amount allowed, the normal prior authorization process is required. 4) Must have a valid physician prescription as described in WAC 388-543-1100(d)) 5) Length of need/life expectancy, as determined by the prescribing physician, and medical justification (including **all** of the specified criteria) must be documented in the client's file. 6) You may bill for only one procedure code, per client, per month.			
E1399	Breast pump kit for electric breast pump.	764	Purchase allowed when **all** of the following criteria are met: a) When needed for use with an authorized electric breast pump (either prior authorization or EPA); b) Client has not received a kit while in the hospital (must be documented in client's file); c) Client is not in a nursing facility; and d) When prescribed by a physician.
A4335	Incontinence supply, use for diaper doublers, each (age 3 and up).	851	Purchase of 90 per month allowed when all of the following criteria are met: a) If product is used for extra absorbency at nighttime only; and b) When prescribed by a physician.

Procedure Code	Description	EPA Code	Criteria
		852	Up to equal amount of diapers/briefs received if **one** of the following criteria for clients is met: a) Tube fed; b) On diuretics or other medication that causes frequent/large amounts of output; or c) Brittle diabetic with blood sugar problems.
A4927	Additional gloves for clients who live in an Assisted Living	1262	Will be allowed up to the quantity necessary as directed by the client's physician, not to exceed a total of 400 per month.
A4253 **A4259**	Blood glucose test strips and lancets for pregnant women with gestational diabetes	1263	Up to the quantity necessary to support testing as directed by their physician, up to 60 days post delivery.

Reimbursement

Reimbursement for MSE and Related Services

[Refer to WAC 388-543-1400 (1) (3) (5) and WAC 388-543-2900 (3) (4)]

- HRSA reimburses a qualified provider who serves fee-for-service (FFS) clients only when all of the following apply:

  - ✓ The provider meets all of the conditions in WAC 388-502-0100; and

  - ✓ HRSA does not include the item/service for which the provider is requesting reimbursement in other reimbursements. Other reimbursements include, but are not limited to, the following:

    - ➢ Hospice providers' per diem reimbursement;
    - ➢ Hospital's diagnosis related group (DRG) reimbursement;
    - ➢ Managed care plans' capitation rate; and
    - ➢ Nursing facilities' per diem rate.

- HRSA's nursing facility per diem rate includes any reusable and disposable medical supplies that may be required for a nursing facility client. HRSA may reimburse the following medical supplies separately for a client in a nursing facility:

  - ✓ Medical supplies or services that replace all or parts of the function of a permanently impaired or malfunctioning internal body organ. This includes, but is not limited, to the following:

    - ➢ Colostomy and other ostomy bags and necessary supplies; and
    - ➢ Urinary retention catheters, tubes, and bags, excluding irrigation supplies;

  - ✓ Supplies for intermittent catheterization programs, for the following purposes:

    - ➢ Long term treatment of atonic bladder with a large capacity; and
    - ➢ Short term management for temporary bladder atony; and
    - ➢ Surgical dressings required as a result of a surgical procedure, for up to six weeks after surgery.

- HRSA considers decubitus care products to be included in the nursing facility per diem rate and does not reimburse for these separately.

- HRSA may adopt policies, procedure codes, and/or rates that are inconsistent with those set by Medicare if HRSA determines that such actions are in the best interest of its clients.

- A provider must not bill HRSA for the purchase of equipment supplied to the provider at no cost by suppliers/manufacturers.

When does HRSA not reimburse under fee-for-service?
[WAC 388-543-1100 (5)]

HRSA does not reimburse for MSE and labor charges under FFS when the client is any of the following:

- An inpatient hospital client;
- Eligible for both Medicare and Medicaid, and is staying in a nursing facility in lieu of hospitalization;
- Terminally ill and receiving hospice care; or
- Enrolled in a risk-based managed care plan that includes coverage for such items and/or services.

Fee Schedule

You may view *HRSA's Medical Supplies & Equipment* Fee Schedule on-line at

http://maa.dshs.wa.gov/RBRVS/Index.html

For a paper copy of the fee schedule:

- **Go to:** http://www.prt.wa.gov/ (On-line orders filled daily.) Click on General Store. Follow prompts to Store Lobby → Search by Agency → Department of Social and Health Services → Health and Recovery Services Administration → desired issuance; **or**

- **Fax/Call:** Dept. of Printing/Attn: Fulfillment at FAX 360.586.6361/ telephone 360.586.6360. (Telephoned and faxed orders may take up to 2 weeks to fill.)

Billing

What is the time limit for billing? [Refer to WAC 388-502-0150]

HRSA requires providers to submit an initial claim, be assigned an internal control number (ICN), and adjust all claims in a timely manner. HRSA has two timeliness standards for: 1) initial claims; and 2) resubmitted claims.

- **Initial Claims**

  - ✓ HRSA requires providers to obtain an ICN for an **initial claim** within 365 days from any of the following:

    - The date the provider furnishes the service to the eligible client;
    - The date a final fair hearing decision is entered that impacts the particular claim;
    - The date a court orders HRSA to cover the services; or
    - The date DSHS certifies a client eligible under delayed[1] certification criteria.

  - ✓ HRSA may grant exceptions to the 365 day time limit for **initial claims** when billing delays are caused by either of the following:

    - DSHS certification of a client for a retroactive[2] period; or
    - The provider proves to HRSA's satisfaction that there are extenuating circumstances.

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[1] **Delayed Certification -** According to WAC 388-500-0005, delayed certification means department approval of a person's eligibility for a covered service made after the established application processing time limits. If, due to delayed certification, the client becomes eligible for a covered service that has already been provided, **the provider must not bill**, demand, collect, or accept payment from the client or anyone on the client's behalf for the service; and **must promptly refund** the total payment received from the client or anyone acting on the client's behalf and then bill HRSA for the service.

Eligibility Established After Date of Service but Within the Same Month - If the client becomes eligible for a covered service that has already been provided because the client applied to the department for medical services later in the same month the service was provided (and is made eligible from the first day of the month), **the provider must not bill**, demand, collect, or accept payment from the client or anyone acting on the client's behalf for the service; and **must promptly refund** the total payment received from the client or anyone acting on the client's behalf and then bill HRSA for the service.

[2] **Retroactive Certification -** According to WAC 388-500-0005, retroactive period means the three calendar months before the month of application (month in which client applied). If, due to retroactive certification, the client becomes eligible for a covered service that has already been provided, **the provider must not bill**, demand, collect, or accept payment from the client or anyone acting on the client's behalf for any unpaid charges for the service; **and may refund** any payment already received from the client or anyone acting on the client's behalf, and after refunding the payment, the provider may bill HRSA for the service.

- **Resubmitted Claims**

  Providers may **resubmit, modify, or adjust** any timely initial claim, ***except*** prescription drug claims, for a period of 36 months from the date of service. Prescription drug claims must be resubmitted, modified, or adjusted within 15 months from the date of service.

  Note: HRSA does not accept any claim for resubmission, modification, or adjustment after the time period listed above.

- The time periods do not apply to overpayments that the provider must refund to DSHS. After the time periods, a provider may not refund overpayments to HRSA by claim adjustment. The provider must refund overpayments to HRSA by a negotiable financial instrument such as a bank check.

- The provider, or any agent of the provider, must not bill a client or a client's estate when:

  ✓ The provider fails to meet these listed requirements; and
  ✓ HRSA does not pay the claim.

What fee should I bill HRSA for eligible clients?

Bill HRSA your usual and customary fee**.**

Exception: If billing Medicare Part B crossover claims, bill the amount submitted to Medicare.

How do I bill for services provided to Primary Care Case Management (PCCM) clients?

When billing for services provided to PCCM clients:

- Enter the referring physician or PCCM name in field 17 on the 1500 Claim Form; and
- Enter the seven-digit, HRSA-assigned identification number of the PCCM who referred the client for the service(s). If the client is enrolled with a PCCM and the PCCM referral number is not in field 17a when you bill HRSA, the claim will be denied.

How do I bill for clients who are eligible for Medicare and Medicaid?

If a client is eligible for both Medicare and Medicaid (otherwise known as "dually-eligible"), **you must *first* submit a claim to Medicare and accept assignment within Medicare's time limitations**. HRSA may make an additional payment after Medicare reimburses you.

- If Medicare pays the claim, the provider must bill HRSA within six months of the date Medicare processes the claim.
- If Medicare denies payment of the claim, HRSA requires the provider to meet HRSA's initial 365-day requirement for initial claim (see page H.1).
- Codes billed to HRSA must match codes billed to Medicare when billed as a Medicare Part B crossover claim.

Medicare Part B

Benefits covered under Part B include: **Physician, outpatient hospital services, home health, durable medical equipment, and other medical services and supplies** not covered under Part A.

When the words *"This information is being sent to either a private insurer or Medicaid fiscal agent,"* appear on your Medicare remittance notice, it means that your claim has been forwarded to HRSA or a private insurer for deductible and/or coinsurance processing.

If you have received a payment or denial from Medicare, but it does not appear on your HRSA Remittance and Status Report (RA) within 45 days from Medicare's statement date, you should bill HRSA directly.

- If Medicare has made payment, and there is a balance due from HRSA, you must submit a 1500 Claim Form (with the "XO" indicator in field 19). Bill only those lines Medicare paid. Do not submit paid lines with denied lines. This could cause a delay in payment or a denial.

- If Medicare denies services, but HRSA covers them, you must bill on a 1500 Claim Form (without the "XO" indicator in field 19). Bill only those lines Medicare denied. Do not submit denied lines with paid lines. This could cause a delay in payment or a denial.

- If Medicare denies a service that requires prior authorization by HRSA, HRSA will waive the prior authorization requirement but will still require authorization. Authorization or denial of your request will be based upon medical necessity.

Note:

- Medicare/Medicaid billing claims must be received by HRSA within six (6) months of the Medicare EOMB paid date.
- A Medicare Remittance Notice or EOMB must be attached to each claim.

Payment Methodology – Part B

- MMIS compares HRSA's allowed amount to Medicare's allowed amount and selects the lesser of the two. (If there is no HRSA allowed amount, we use Medicare's allowed amount.)

- Medicare's payment is deducted from the amount selected above.

- If there is *no* balance due, the claim is denied because Medicare's payment exceeds HRSA's allowable.

- If there *is* a balance due, payment is made towards the deductible and/or coinsurance up to HRSA's maximum allowable.

HRSA cannot make direct payments to clients to cover the deductible and/or coinsurance amount of Part B Medicare. HRSA *can* pay these costs to the provider on behalf of the client when:

1) The provider ***accepts*** assignment; and

2) The total combined reimbursement to the provider from Medicare and Medicaid does not exceed Medicare or Medicaid's allowed amount, whichever is less.

Third-Party Liability

You must bill the insurance carrier(s) indicated on the client's Medical Identification card. An insurance carrier's time limit for claim submissions may be different from HRSA's. It is your responsibility to meet the insurance carrier's requirements relating to billing time limits, as well as HRSA's, prior to any payment by HRSA.

You must meet HRSA's 365-day billing time limit even if you haven't received notification of action from the insurance carrier. If your claim is denied due to any existing third-party liability, refer to the corresponding HRSA Remittance and Status Report for insurance information appropriate for the date of service.

If you receive an insurance payment and the carrier pays you less than the maximum amount allowed by HRSA, or if you have reason to believe that HRSA may make an additional payment:

- Submit a completed claim form to HRSA;
- Attach the insurance carrier's statement or EOB;
- If rebilling, also attach a copy of the HRSA Remittance and Status Report showing the previous denial; or
- If you are rebilling electronically, list the claim number (ICN) of the previous denial in the *Comments* field of the Electronic Media Claim (EMC).

Third-party carrier codes are available on HRSA's website at http://maa.dshs.wa.gov, downloadable files link, or by calling the Coordination of Benefits Section at 1-800-562-6136.

What records must be kept? [Refer to WAC 388-502-0020]

Enrolled providers must:

- Keep legible, accurate, and complete charts and records to justify the services provided to each client, including, but not limited to:

  - ✓ Patient's name and date of birth;
  - ✓ Dates of service(s);
  - ✓ Name and title of person performing the service, if other than the billing practitioner;
  - ✓ Chief complaint or reason for each visit;
  - ✓ Pertinent medical history;
  - ✓ Pertinent findings on examination;
  - ✓ Medications, equipment, and/or supplies prescribed or provided;
  - ✓ Description of treatment (when applicable);
  - ✓ Recommendations for additional treatments, procedures, or consultations;
  - ✓ X-rays, tests, and results;
  - ✓ Plan of treatment and/or care, and outcome; and
  - ✓ Specific claims and payments received for services.

  Note: In addition to the above list, keep any specifically required forms for the provision of DME.

- Assure charts are authenticated by the person who gave the order, provided the care, or performed the observation, examination, assessment, treatment or other service to which the entry pertains.

- Make charts and records available to DSHS, its contractors, and the US Department of Health and Human Services, upon their request, ***for at least six years from the date of service*** or more if required by federal or state law or regulation.

A provider may contact HRSA with questions regarding its programs. However, HRSA's response is based solely on the information provided to HRSA's representative at the time of inquiry, and in no way exempts a provider from following the laws and rules that govern HRSA's programs.
[Refer to WAC 388-502-0020 (2)]

Completing the 1500 Claim Form

Attention! HRSA now accepts the new 1500 Claim Form.

- **On November 1, 2006,** HRSA began accepting the new 1500 Claim Form (version 08/05).
- **As of April 1, 2007**, HRSA will no longer accept the old HCFA-1500 Claim Form.

Note: HRSA encourages providers to make use of electronic billing options. For information about electronic billing, refer to the *Important Contacts* section.

Refer to HRSA's current *General Information Booklet* for instructions on completing the 1500 Claim Form. You may download this booklet from HRSA's web site at: DSHS/HRSA provider numbered memoranda and billing instruction, go to the DSHS/HRSA website at http://hrsa.dshs.wa.gov (click ***the Billing Instructions and Numbered Memorandum*** link). These may be downloaded and printed.

Instructions Specific to MSE Providers

The following 1500 Claim Form instructions relate to the Nondurable MSE program:

Field No.	Name	Field Required	Entry
24B	Place of Service	Yes	These are the only appropriate code(s) for this billing instruction: **Code** — **To Be Used For** 12 — Client's residence 13 — Assisted living facility 32 — Nursing facility 31 — Skilled nursing facility 99 — Other

Common Questions Regarding Medicare Part B/ Medicaid Crossover Claims

Q: Why do I have to mark "XO," in box 19 on crossover claim?

A: The "XO" allows our mailroom staff to identify crossover claims easily, ensuring accurate processing for payment.

Q: What fields do I use for HCFA-1500 Medicare information?

A:

In Field:	**Please Enter:**
19	an "XO"
24K	Medicare's allowed charges
29	Medicare's total deductible
30	Medicare's total payment
32	Medicare's EOMB process date, and the third-party liability amount

Q: When I bill Medicare denied lines to HRSA, why is the claim denied?

A: Your bill is not a crossover when Medicare denies your claim or if you are billing for Medicare-denied lines. The Medicare EOMB must be attached to the claim. Do not indicate "XO."

Q: How do my claims reach Medicaid after I've sent them to Medicare?

A: After Medicare has processed your claim, and if Medicare has allowed the services, in most cases Medicare will forward the claim to HRSA for any supplemental Medicaid payment. When the remarks code is, "*MA07-The claim information has also been forwarded to Medicaid for review*," it means that your claim has been forwarded to HRSA.

Q: What if my claim(s) does not appear on the Remittance Advice and Status Report?

A: If **Medicare has paid** and the Medicare crossover claim does not appear on the HRSA Remittance Advice and Status Report (RA) within 45 days of the Medicare statement date, you should bill HRSA the *paid lines* on the 1500 Claim Form **with** an "XO" in box 19.

If **Medicare denies** a service, bill HRSA the *denied lines*, using the 1500 Claim Form **without** an "XO" on the claim.

REMEMBER! Attach a copy of Medicare's EOMB. You must submit your claim to HRSA within six months of the Medicare statement date if Medicare has **paid** or 365 days from date of service if Medicare has **denied**.

Note: Claims billed to HRSA with payment by Medicare must be submitted with the same procedure code used to bill Medicare.

Completing the 1500 Claim Form for Medicare Crossovers

The HCFA-1500 (U2) (12-90) (Health Insurance Claim Form) is a universal claim form used by many agencies nationwide; a number of the fields on the form do not apply when billing the Health and Recovery Services Administration (HRSA). Some field titles may not reflect their usage for this claim type. The numbered boxes on the claim form are referred to as fields.

Important!

General Guidelines:

- **Use only the original preprinted red and white 1500 Claim Forms** (version 12/90 or later, preferably on 20# paper). This form is designed specifically for optical character recognition (OCR) systems. The scanner **cannot read** black and white (copied, carbon, or laser-printer generated) 1500 Claim Forms.

  If you need preprinted red and white 1500 Claim Forms, **call 800.562.6188.**

- **Do not use red ink pens, highlighters, "post-it notes," stickers**, **or correction tape or fluid** anywhere on the claim form or backup documentation. The red ink and/or highlighter will not be picked up in the scanning process. Vital data will not be recognized. Do not write or use stamps or stickers that say, "REBILL," "TRACER," or "SECOND SUBMISSION" on claim form.

- **Use standard typewritten fonts** that are 10 c.p.i (characters per inch).
  Do not mix character fonts on the same claim form. Do not use italics or script.

- **Use upper case** (capital letters) for all alpha characters.

- **Use black** printer ribbon, ink-jet, or laser printer cartridges. Make sure ink is not too light or faded.

- **Ensure all the claim information is entirely contained within the proper field** on the claim form and on the same horizontal plane. Misaligned data will delay processing and may even be missed.

- **Place only six detail lines on each claim form**. HRSA does not accept "continued" claim forms. If more than six detail lines are needed, use additional claim forms.

- **Show the total amount for each claim form separately**. Do not indicate the entire total (for all claims) on the last claim form; **total each claim form**.

The 1500 Claim Form, used for Medicare/Medicaid Benefits Coordination, cannot be billed electronically.

FIELD DESCRIPTION

1a. **Insured's I.D. No.**: Required. Enter the HRSA Patient Identification Code (PIC), not the insured's Medicare number. This information is obtained from the client's current monthly Medical Identification card and consists of the client's:

- First and middle initials (a dash [-] *must* be used if the middle initial is not available).
- Six-digit birthdate, consisting of *numerals only* (MMDDYY).
- First five letters of the last name. If there are fewer than five letters in the last name, leave spaces for the remainder before adding the tiebreaker.
- An alpha or numeric character (tiebreaker).

For example:

- ✓ Mary C. Johnson's PIC looks like this: MC010633JOHNSB.
- ✓ John Lee's PIC needs two spaces to make up the last name, does not have a middle initial and looks like this: J-100226LEE B.

2. **Patient's Name**: Required. Enter the last name, first name, and middle initial of the HRSA client (the receiver of the services for which you are billing).

3. **Patient's Birthdate**: Required. Enter the birthdate of the HRSA client.

4. **Insured's Name (Last Name, First Name, Middle Initial)**: When applicable. If the client has health insurance through employment or another source (e.g., private insurance, Federal Health Insurance Benefits, CHAMPUS, or CHAMPVA), list the name of the insured here. Enter the name of the insured except when the insured and the client are the same - then the word *Same* may be entered.

5. **Patient's Address**: Required. Enter the address of the HRSA client who has received the services you are billing for (the person whose name is in *field 2*).

9. **Other Insured's Name**: Secondary insurance. When applicable, enter the last name, first name, and middle initial of the insured. If the client has insurance secondary to the insurance listed in *field 11*, enter it here.

9a. Enter the other insured's policy or group number *and* his/her Social Security Number.

9b. Enter the other insured's date of birth.

9c. Enter the other insured's employer's name or school name.

9d. Enter the insurance plan name or the program name (e.g., the insured's health maintenance organization, or private supplementary insurance).

Please note: DSHS, Welfare, Provider Services, Healthy Kids, First Steps, Medicare, Indian Health, PCCM, Healthy Options, PCOP, etc., are inappropriate entries for this field.

10. **Is Patient's Condition Related To**: Required. Check *yes* or *no* to indicate whether employment, auto accident or other accident involvement applies to one or more of the services described in *field 24*. ***Indicate the name of the coverage source in field 10d*** (L&I, name of insurance company, etc.).

11. **Insured's Policy Group or FECA (Federal Employees Compensation Act) Number**: Primary insurance. When applicable. This information applies to the insured person listed in *field 4*. Enter the insured's policy and/or group number and his/her social security number. The data in this field will indicate that the client has other insurance coverage and HRSA pays as payor of last resort.

11a. **Insured's Date of Birth**: Primary insurance. When applicable, enter the insured's birthdate, if different from *field 3*.

11b. **Employer's Name or School Name**: Primary insurance. When applicable, enter the insured's employer's name or school name.

11c. **Insurance Plan Name or Program Name**: Primary insurance. When applicable, show the insurance plan or program name to identify the primary insurance involved. *(Note: This may or may not be associated with a group plan.)*

11d. **Is There Another Health Benefit Plan?:** Required if the client has secondary insurance. Indicate *yes* or *no*. If yes, you should have completed *fields 9a.-d*. If the client has insurance, and even if you know the insurance will not cover the service you are billing, you must check *yes*. **If 11d. is left blank, the claim may be processed and denied in error.**

19. **Reserved For Local Use - Required. When Medicare allows services, enter *XO* to indicate this is a crossover claim.**

22. **Medicaid Resubmission**: When applicable. If this billing is being resubmitted more than six (6) months from Medicare's paid date, enter the Internal Control Number (ICN) that verifies that your claim was originally submitted within the time limit. (The ICN number is the *claim number* listed on the Remittance and Status Report.) Also enter the three-digit denial Explanation of Benefits (EOB).

24. **Enter only one (1) procedure code per detail line (fields 24A - 24K). If you need to bill more than six (6) lines per claim, please use an additional 1500 Claim Form**.

24A. Date(s) of Service: Required. Enter the "from" and "to" dates using all six digits for each date. Enter the month, day, and year of service numerically (e.g., October 4, 2003 = 100403). **Do not use slashes, dashes, or hyphens to separate month, day, or year (MMDDYY).**

24B. Place of Service: Required. These are the only appropriate code(s) for this billing instruction:

Code	To Be Used For
12	Client's residence
13	Assisted living facility
32	Nursing facility
31	Skilled nursing facility
99	Other

24C. Type of Service: Not required.

24D. Procedures, Services or Supplies HCPCS: Required. Enter the appropriate Centers for Medicare and Medicaid (CMS) (formerly known as HCFA) Common Procedure Coding System (HCPCS) procedure code for the services being billed.
MODIFIER: When appropriate enter a modifier.

24E. Diagnosis Code: Enter appropriate diagnosis code for condition.

24F. $ Charges: Required**. Enter the amount you billed Medicare for the service performed.** If more than one unit is being billed, the charge shown must be for the total of the units billed. Do not include dollar signs or decimals in this field. Do not add sales tax.

24G. Days or Units: Required. Enter the number of units billed and paid for by Medicare.

24K. Reserved for Local Use: Required. Use this field to show Medicare allowed charges. Enter the Medicare allowed charge on each detail line of the claim (see sample).

26. Your Patient's Account No.: Not required. Enter an alphanumeric ID number, for example, a medical record number or patient account number. This number will be printed on your Remittance and Status Report under the heading *Patient Account Number*.

27. Accept Assignment: ***Required***. Check **yes.**

28. Total Charge: Required. Enter the sum of your charges. Do not use dollar signs or decimals in this field.

29. Amount Paid: Required. Enter the Medicare Deductible here. Enter the amount as shown on Medicare's Remittance Notice and Explanation of Benefits. If you have more than six (6) detail lines to submit, please use multiple 1500 Claim Forms (see field 24) and calculate the deductible based on the lines on each form. **Do not include coinsurance here.**

30. **Balance Due**: Required. Enter the Medicare Total Payment. Enter the amount as shown on Medicare's Remittance Notice or Explanation of Benefits. If you have more than six (6) detail lines to submit, please use multiple HCFA claim forms (see field 24) and calculate the Medicare payment based on the lines on each form. **Do not include coinsurance here.**

32. **Name and Address of Facility Where Services Are Rendered**: Required. Enter Medicare Statement Date ***and*** any Third-Party Liability Dollar Amount (e.g., auto, employee-sponsored, supplemental insurance) here, if any. If there is insurance payment on the claim, you must also attach the insurance Explanation of Benefits (EOB). **Do not include coinsurance here.**

33. **Physician's, Supplier's Billing Name, Address, Zip Code and Phone #**: Required.

P.I.N. #: Required. Enter the individual provider number assigned to you by HRSA, not your Medicare number.

Appendix [Refer to WAC 388-543-1400 (4) and WAC 388-543-2900 (1) (2)]

Reimbursement Methodology for MSE

- HRSA determines rates for each category of MSE using either the:

  - ✓ Medicare fee schedule; or
  - ✓ Manufacturer's catalogs and commercial databases for price comparisons.

- HRSA evaluates and updates the maximum allowable fees for MSE as follows:

  - ✓ HRSA sets the maximum allowable fees for new MSE using one of the following:

    - ➢ Medicare's fee schedule; or
    - ➢ For those items without a Medicare fee, commercial databases to identify brands to make up HRSA's pricing cluster. HRSA establishes the fee for products in the pricing cluster by using the lesser of either:

      - ⇨ 85% of the average manufacturer's list price; or
      - ⇨ 125% percent of the average dealer cost.

  - ✓ All the brands for which HRSA obtains pricing information make up HRSA's pricing cluster. However, HRSA may limit the number of brands included in the pricing cluster if doing so is in the best interests of its clients. HRSA considers all of the following:

    - ➢ A client's medical needs;
    - ➢ Product quality;
    - ➢ Cost; and
    - ➢ Available alternatives.

- HRSA updates the maximum allowable fees for MSE no more than once per year, unless otherwise directed by the legislature. HRSA may update the rates for different categories of medical equipment at different times during the year.