Washington State
Health Care Authority

Washington State
Department of Social
& Health Services

Transforming lives

**Encounter Data Reporting
And
Non-Emergency Medical Transportation (NEMT) for Health Home Clients**

Health Home lead entities and Managed Care Organizations (MCOs) report encounter data for Health Home services provided to eligible clients. Three encounter service codes are used:

1. G9148 – To report an initial completion of the Health Action Plan and related assessments. This code is reported only once per client.
2. G9149 – To report intensive health home care coordination services provided to client in a month. This code is reported once per client per month (see example below).
3. G9150 – To report services provided that help maintain a client's level of activation in self-management.   This code is reported once per client per month. A face-to-face visit is not required to provide this level of care coordination service.

When a Health Home client uses NEMT to receive health home services and the encounter reported is one of the codes listed above, the **date of service** for the encounter must be the same day as the date the NEMT service was used.

EXAMPLE: On 03/10/15, Client meets with Care Coordinator at the local health department. During this meeting the Care Coordinator completes the required health assessments (i.e. PHQ-9; BMI;) and updates the score, goals and action steps in Health Action Plan. This work supports the Health Home Comprehensive Care Coordination service on 3/10/2015.

On 3/16/15, the Care Coordinator follows-up with client and mails health promotion information to the client.

On 3/20/15, the Care Coordinator meets client at a provider's office to provide support for the visit.

In April 2015, the Qualified Health Home Lead or MCO submits the encounter data for health home services provided in March 2015 to HCA as follows:

- Client ID; Date of Service: **03/10/2015;** Procedure code: G9149

It is important to report the encounter data with the Date of Service being the same date as the Date the client used NEMT to meet face-to-face with the care coordinator.