

# ProviderOne Provider System User Manual



Managing Individual Billing Provider Information

### **Disclaimer:**

A contract, known as the Core Provider Agreement, governs the relationship between DSHS and Medical Assistance providers. The Core Provider Agreement's terms and conditions incorporate federal laws, rules and regulations, state law, DSHS rules and regulations, and DSHS program policies, numbered memoranda, and billing instructions, including this Guide.

Providers must submit a claim in accordance with the DSHS rules, policies, numbered memoranda, and billing instructions in effect at the time they provided the service. Every effort has been made to ensure this Guide's accuracy. However, in the unlikely event of an actual or apparent conflict between this document and a department rule, the department rule controls."





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## Managing Individual Billing Provider Information

The following ProviderOne topics and tasks are covered in this section:

- Accessing the Provider Business Process Wizard
- Modifying Provider Information
- Submitting the Modification Application to DSHS





## Accessing the File Maintenance Business Process Wizard



From the Provider Portal, select the Manage Provider Information link.

Provider Provider Inquiry Manage Provider Information Initiate New Enrollment



ProviderOne displays the View/Update Business Process Wizard.

View/Update Provider Data - Individual:

Business Process Wizard - Provider Data Modification (Individual). In order to finalize submission

Step	Required	Last Modification Date	Last Review Date	Status	Modification Status	Step Remark
Step 1: Basic Information	Required	07/02/2008	07/02/2008	Complete		
Step 2: Locations	Required	07/02/2008	07/02/2008	Complete		
Step 3: Specializations	Required	07/02/2008	07/02/2008	Complete		
Step 4: Ownership Details	Required	07/02/2008	07/02/2008	Complete		
Step 5: Licenses and Certifications	Required	07/02/2008	07/02/2008	Complete		
Step 6: Training and Education	Optional	07/02/2008	07/02/2008	Complete		
Step 7: Identifiers	Optional	07/02/2008	07/02/2008	Complete		
Step 8: Contract Details	Optional	07/02/2008	07/02/2008	Complete		
Step 9: Federal Tax Details	Required	07/02/2008	07/02/2008	Complete		
Step 10: Invoice Details	Optional	07/02/2008	07/02/2008	Complete		
Step 11: EDI Submission Method	Optional	07/02/2008	07/02/2008	Complete		
Step 12: EDI Billing Software Details	Optional	07/02/2008	07/02/2008	Complete		
Step 13: EDI Submitter Details	Optional	07/02/2008	07/02/2008	Complete		
Step 14: EDI Contact Information	Optional	07/02/2008	07/02/2008	Complete		
Step 15: Billing Provider Details	Optional	07/02/2008	07/02/2008	Complete		
Step 16: Payment Details	Required	07/02/2008	07/02/2008	Complete		
Step 17: View Union Information	Required	07/02/2008	07/02/2008	Complete		
Step 18: Submit Modification for Review	Required	07/02/2008	07/02/2008	Complete		

#### Figure 1 - View/Update Business Process Wizard



Click the Step hyperlink to access the Provider Information

ProviderOne displays the appropriate information pages.





## View/Update Basic Information

#### Accessing the Provider Details Page

From the Business Process Wizard, click the Basic Information link.

Step # : Basic Information



ProviderOne displays the Provider Details page.

First Name: Ric Last Name: Pro Suffix: SSN: 555 Date of Birth:		(as shown on Social Security Card) (as shown on Social Security Card)	Middle Name or Middle Initial: Gender: Title: Servicing Type:	Regular Individual Provider 💌
₩-9 E Other Organizational In Enrollment Effe Receive Invoice for Medical	ective Date:	Jal/Sole Proprietor	l * W-9 Entity Type (If C Email Ad	

Figure 2 - Provider Details



After completing your modifications, click the OK button to save.





## View/Update Locations

#### Accessing the Locations List



From the Business Process Wizard, click the Locations link.

Ster	p #	:	Locations

ProviderOne displays the Locations List.

Welcome	Sharp, Bob . You have logg	ed-in with EXT Provider File Maintenance profil	e.	Links:	Select	•	
Path: Provider Portal/ Group Practice Modification         ProviderOne Id/NPI : 2857403 / 5522336671         Name: Mario Health Center							
Close Add							
Provider Locations:							
Filter By :	•	And				Go	
Location Code U V	on Name Location Type	Location Address	Start Date	End Date	Status ▲ ▼	Business Status ▲ ▼	
🔲 🛛 Mario Health	n Center NPI Base Location	2008 N Division St, Spokane, Washington 99207	02/01/2002	12/31/2999	Approved	Active/Open	
Viewing Page 1	Next >> 1 Go	Page Count SaveToXLS					

**Figure 3 - Provider Locations** 

#### About the Locations List

• The Locations List displays all locations associated with the Provider.





## Adding a Location



To add a new record, click the Add button.

ProviderOne displays the Add Provider Location form.

Add Provider Location	addresses for Location, an Location. O	ember to enter both Pay or NPI Base Location and nd Mailing address only n Approval of the Applic I be set to approval date	d Social Services for NPI Servicing ation, start date of
Location Type:	× *	End Date:	
Business Name at thisLocation:		Contact Last Name:	
Contact First Name:	8	Line 2:	
Address Line 1:		City/Town:	*
Line 3:		County:	
State/Province:		Zip:	- Address
Country:		Phone Number:	*
Fax Number:		Cell Phone Number:	
Email Address:		WA Tax Revenue	~
Communication Preference:	~	Code:	
Web Page:			
			OK Cancel

**Figure 4 - Add Provider Location** 

#### About the Add Provider Location Form

- Every Provider enrolling with an NPI must have an NPI Base Location. The NPI Base Location is used to anchor all of the Provider's NPI-related specializations and related details.
- For NPI Base Location, Managed Care Location, and for Social Services Locations, three addresses are required:
  - o A "Location" address
  - o A "Pay-To" address
  - o A "Mailing" address
- For an NPI Servicing Location, two addresses are required:



- o A "Location" address
- A "Mailing" address
- Mailing and pay-to addresses are subordinate to the location address.



Click the OK button to save the information and close the window, or Cancel to close the window without saving.



## **Modifying a Location Record**

P	1		
2		1	
	-	-	

From the Locations List, click the link in the Location Code column.

Location Code
00 🛑



ProviderOne displays the Location Details screen.

Close Save					
Location Detail	s:				
Location Business : Mario He Name	ealth * Co	ode : 00	Location: Type	NPI Bas	e Location
Contact First : John Name	* Ĺ	ontact ast : Jones ame	Accep New Client		
Phone Number : (509) 5	55-1212 * F	ax umber <sup>:</sup>	Email Addre	ss :	
Cell Phone . Number :		A Tax	Comm	unication	
Web Page :		de	Prefer	ence	
Business Status: Ac	tive/Open Sta	rt Date: 07/02/2008	End	Date: 12/	31/2999
System Status: Ap	proved Sta	ort Date: 07/02/2008	B End	Date: 12	/31/2999
Add Address					
Address List:					
Filter By:	*				Go
Address Type		dress ▲ ▼	Start Date ▲ ▼	End Date	Status ▲ ▼
Location	2008 N Division St,	Spokane, Washington	07/02/2008	12/31/2999	APPROVED
Mailing	2008 N Division St	, Spokane, Washington	07/02/2008	12/31/2999	APPROVED
Рау-То	2008 N Division St	, Spokane, Washington	07/02/2008	12/31/2999	APPROVED
Kiewing Pa	ge 1Next>>> 11	Go Page C	ount Sa	aveToXLS	

**Figure 5 - Location Details** 

Every effort has been made to ensure this Guide's accuracy. However, in the unlikely event of an actual or apparent conflict between this document and a department rule, the department rule controls.



#### About the Location Details Screen

• Use the Address List to add and edit location addresses.



After making your changes, click the OK button to save, or the Cancel button to close the window without saving.



## Add an Address to a Location



From the Location Details screen, click the Add Address button.

ProviderOne displays the Add Provider Location Address form.

Type of Addres	SS:	*	*		Status:		
Location Address:	Manua	lly Input OC	ору	from Location A	ddress Oco	py from N	PI Base Locat
Start Date:				End Date:		]	
Address Line 1:		-	*	Line 2:			
Line 3:				City/Town:			
State/Province:		-	*	County:			
Country:			*	Zip:	-		Address

Figure 6 – Add Provider Location Address

#### About the Add Provider Location Address Form

 Selecting Same As Location Address or Same As NPI Base Location, copies the details of those locations to this form.



After completing the form, click the OK button to Save and return to the Location Details Screen or Click the Cancel button to close without saving.



#### Edit a Location Address



From the Location Details screen, click the link in the Address Type column.

	Address Type
	∆ ▼
ion	



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ProviderOne displays the Manage Provider Location Address form.

ation Address				
Mailing				
12/31/2999				
100 Main Street		Line 2:		
		City/Town:	DOCKTON	
Washington		County:	KING	
United States		Zip:	98070 .	1
	Mailing 12/31/2999 100 Main Street Washington	Mailing 12/31/2999 100 Main Street = Washington =	Mailing 12/31/2999 100 Main Street = Line 2: City/Town: Washington = County:	Mailing 12/31/2999 100 Main Street = Line 2: City/Town: DOCKTON Washington = County: KING

Figure 7 - Manage Provider Location Address

After completing the form, click the Save button to save and return to the Location Details screen or click the Close button to close without saving.



## View/Add Specializations

## Accessing the Specialty/Subspecialty List



From the Business Process Wizard, click the Specializations link.

Step # : Specializations



ProviderOne displays the Specialty/Subspecialty List.

Filte	r By :	٠				And	2			
			And Operational Status: Active	• 60		1001010		2.5		
г	Provider Type		Specialty/Subspecialty A D	Administration	Start Date	End Date	Operational Status	Status A T	Inactivation Date	End Reason
	20 Allopathic & Osteopathic Physicians		7Q-Family Practice/50010-Sports Medicine	HRSA	06/05/2000	12/01/2999	Adlive	Approved		
	20 Allopathic & Osteopathic Physicians		7G-Family Practice/00300 Geriatric Medicine	HR\$A	06/05/2000	12/01/2999	Allive	Approved		
	20.Altopathic & Osteopathic Physiciana	1	70-Family Practice/A0505-Adult Medicine	HRSA	06/65/2000	12/01/2999	Addive	Approved		
	20 Allopathic & Osteopathic Physiciana	2	7G-Pamily Practice/A0401-Addiction Medicine	HRSA	06/65/2000	12/01/2009	Adlive	Approved		
	20-Allopathio & Osteopathio Physiciana		70-Family Practice/A0000-Adolescent Medicine	HRSA	06/05/2000	12/01/2009	Adive	Approved		
	20-Allopathic & Osteopathic Physiciana		7Q-Family Practice/00000-Family Practice	HRSA	06/65/2000	12/01/2999	Active	Approved		

Figure 8 - Specialty/Subspecialty List

#### About the Specialty/Subspecialty List for Enrollment

• This list displays all specializations by location.





## Adding a Specialization



To add a new record, click the Add button.

ProviderOne displays the Add Specialty/Subspecialty form.

Add Specialty/Subspecialty:		
-		
Location:		*
Administration:		*
Provider Type:	*	
Specialty:	*	
Start Date:	*	
End Date:		
L		
Add Taxonomy Code:		
Available Taxo	nomy Codes	Associated Taxonomy Codes *
	>>	
	<<	]
<u> </u>		
		OK Cancel

Figure 9 - Add Specialty/Subspecialty

#### About the Add Specialty/Subspecialty Form

• To add a Specialty to all Provider Locations, select All from the Location drop-down.



Click the OK button to save the information and close the window, or Cancel to close the window without saving.



ProviderOne displays the Specialty/Subspecialty List.



## Modifying a Specialty/Subspecialty Record

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3	

From the Specialty/Subspecialty List, check the box next to the Specialty you wish to modify and click the Update button.

Close Note		pecialty/Subspecialty are your Tax
	ialty/Subspecialty List r By :	
	Provider Type ▲ ▼	Specialty/Subspecialty
•	22-Respiratory, Developmen Rehabilitative and	ntal, 78-Respiratory Therapist- Certified/C020 Care



ProviderOne displays the Manage Specialty/Subspecialty list.

Provider Type	Specially/Subspecially	Location Code	Location Name	Administration	Start Date	End Date	Status	End Reason
20-Allopathic & Osteopathic Physicians	7Q-Family Practice/S0010-Sports Medicine	S0010-Sports 00 Cesey Critical HRSA Date		56/05/2000	12/31/2999	Approved	•	
CE PUTY Viewing Pu	age 1 Next >> 1 0a	Page Count	SaveToXLS					

Figure 10 - Manage Specialty/Subspecialty

#### About the Manage Specialty/Subspecialty List

• The Start Date, End Date, and End Reason fields can be edited.



After making your changes, click the OK button to save, or the Cancel button to close the window without saving.



## View Required Credentials for Specializations

#### Accessing the Required Credentials For Specialization List

(		C	)
C	4	V	۵

From the Business Process Wizard, click the Required Credentials button.

Close Required Credentials

	r			1	L
	V.				۱
5	۶.	1	đ	ſ	1
1	6	- 1		y	,

ProviderOne displays the Required Credentials For Specializations list.

Specialty/Subspecialty	Provider Type	Adminis tration ▲ ▼	License ▲ ▼
84-Psychiatry & Neurology/N0400-Neurology	20-Allopathic & Ostepathic Physicians	мно	Graduation of Residency of Psychiatric Program Certificatio
84-Psychiatry & Neurology/N0400-Neurology	20-Allopathic & Ostepathic Physicians	мно	Professional License
84-Psychiatry & Neurology/ N0401-Addiction Medicine	20-Allopathic & Ostepathic Physicians	MHD	Graduation of Residency of Psychiatric Program Certificatio
84-Psychiatry & Neurology/ N0401-Addiction Medicine	20-Allopathic & Ostepathic Physicians	MHD	Professional License

#### Figure 11 - Required Credentials For Specialization



To view License, Identifier and Training requirements, use the Filter By dropdown.

Required	Credentials For	Specialization:
Filter By :	01-License 💌	Go
	01-License 02-Identifier 03-Training	



When finished, click the Cancel button to close the window.





## View/Update Ownership Details

#### Accessing the Owners List

1	2	e	)
2	۲	V	5

From the Business Process Wizard, click the Ownership Details link.

Step # : Ownership Details



ProviderOne displays the Owners list.

Close	Add					
Owne	ers List:					
Filter	r By :	~			And	~
					Go	
	Owner Id	Owner Name	Owner Type	Start Date	End Date	Status
	99-3877755	Mario Health Center	Organization	07/02/2008	12/31/2999	Approved
	Prev Viewin	ng Page 1Next>>	1 Go	Page Cour	nt SaveT	ToXLS

Figure 12 - Owners List





## Adding an Owner



To add a new record, click the Add button.

ProviderOne displays the Add Provider Owner form.

Add Provider Owner:	
Owner Type: 💽 🔹 *	SSN/FEIN: *
Doing Business As:	Minority/Women Owned Business Enterprise(MWOBE):
Organization Name:	
First Name:	Last Name:
Suffix:	
Ownership Start Date: *	Ownership End Date:
Address Line 1: *	Address Line 2:
Address Line 3:	City/Town: 🗾 *
State/Province: Washington 💌 *	County:
Country: United States 💌 *	Zip Code: Address
	Copy Name and Tax OK Cancel

Figure 13 - Add Provider Owner

#### About the Add Provider Owner Form

- If Owner Type is Organization, use FEIN.
- If Owner Type is Individual, use SSN (do not use dashes).
- The Start Date is the first day of ownership.
- To copy the First Name, Last Name, and SSN/FEIN fields from the Provider Details page to this page, click the Copy Name and Tax button.

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Click the OK button to save the information and close the window, or Cancel to close the window without saving.



### Modifying an Owner Record

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(	1	М	٥

From the ProviderOne Owners list, click the link in the Owner Id column.

Owner Id	Owner Name ▲ ▼
99-3877755	Mario Health Center
 1	



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ProviderOne displays the Provider Owner Details form.

Close Save View History	/ Copy Name and Tax			
Provider Owner Detai	ls:			
0	wner Type: Individual	SSN/F	EIN: 655-55-55	55 *
Doing B	usiness As:	Minority/Women Owned Business Enterprise(MWO	BE): 🗖	
	First Name: Daniel	Last Na	me: Providerm	ian
	Suffix: Dr	Ownership End D	ate: 12/31/299	99
Ownership	Start Date: 07/01/2008 *			
Address Line 1: 200	8 N Division St 🛛 🔹	Address Line 2:		
Address Line 3:		City/Town: SPOKANE	*	
State/Province: Wa	shington 💌 *	County: SPOKANE	<b>V</b>	
Country: Unit	red States 💌 *	<b>Zip Code:</b> 99207 -	Add	ress
	Status: Approved			
Associated Providers:				
Provider Id		er Name	Start Date	End Date
	No Reco	ords Found !		

**Figure 14 - Provider Owner Details** 

#### About the Provider Owner Details Form

- To change the address, click the Address button.
- To copy the First Name, Last Name, and SSN/FEIN fields from the Provider Details page to this page, click the Copy Name and Tax button.

After making your changes, click the Save button to save, or the Close button to close the window without saving.



## View/Update Licenses and Certifications

#### Accessing the License/Certification List



From the Business Process Wizard, click the Licenses and Certifications link.

Step # : Licenses and Certifications



ProviderOne displays the License/Certification List.

Activ	r By:				And
Г	License/Certification Type	License/Certification #	Effective Date	End Date	Status
	NURSING HOME LICENSE	44778866	06/06/2006	12/31/2999	APPROVED
	MEDICARE CERTIFICATION	4455555888877	02/12/2001	12/31/2999	APPROVED
	BUSINESS LICENSE	7788223333333	12/10/2000	12/31/2999	APPROVED

Figure 15 - License/Certification List

#### About the License/Certification List for Enrollment

• This list displays all Licenses/Certifications by location.





## Adding a License/Certification



To add a new record, click the Add button.

ProviderOne displays the Add License/Certification form.

Add License/Certification:		
Location:	*	
License/Certification Type:	*	
License/Certification #:	*	
Effective Date:	* End Date:	*
		OK Cancel

Figure 16 - Add License/Certification

#### About the Add License/Certification Form

 To add a License/Certification to all Provider Locations, select All from the Location drop-down.

<u>.</u>

Click the OK button to save the information and close the window, or Cancel to close the window without saving.



## Modifying a License/Certification Record

4		0	
Q			1
C	A	V	

From the License/Certification List, click the hyperlink in the License/Certification# column.

License/Certification #	License/Certification Type
258930413 🛑	Professional License



09

ProviderOne displays the Manage License/Certification form.

Manage License/Certification :	- 1		
Location:	Casey Critical Care	~	*
License/Certification Type:	Professional License	~	×
License/Certification #:	258930413	*	
Effective Date:	12/31/1972 *	End Da	ate: 12/31/2999 *
			OK Cancel

Figure 17 - Manage License/Certification

After making your changes, click the OK button to save, or the Cancel button to close the window without saving.



## View/Update Training and Education

#### Accessing the Training/Education List



From the Business Process Wizard, click the Training and Education link.

Step # : Training and Education



ProviderOne displays the Training/Education List.

Close	Add					
Traini	ng/Education List:					
Filter	By :	~				Go
	Training/Education Type	Location Number	Location Name	Name of Institution	Date Completed	End Date
No Re	cords Found !					

Figure 18 - Training/Education List





## Adding a Training/Education Record



To add a new record, click the Add button.

ProviderOne displays the Add Training/Education form.

Add Training/Education:				
Location: Training/Education Type: Name of Institution:	*	* Place Completed:	[	*
Date Completed: Unit Type:	*	End Date: Unit Value:	*	
				OK Cancel

**Figure 19 - Add Training/Education** 

#### About the Add Training/Education Form

 To add a Training/Education to all Provider Locations, select All from the Location drop-down.



Click the OK button to save the information and close the window, or Cancel to close the window without saving.



## Modifying a Training/Education Record

6		9	5
2	1	V	5

From the Training/Education List, click the hyperlink in the Training/Education Type column.

Training/Education Type	Location Number
SSPS Training	00001



ProviderOne displays the Manage Training/Education form.

Close Save	
Manage Training/Education:	
Location:	× *
Training/Education Type: 💽 *	
Name of Institution:	* Place Completed: *
Date Completed: *	End Date: *
Unit Type: 📃 💌	Unit Value:

**Figure 20 - Manage Training/Education** 



After making your changes, click the Save button to save, or the Close button to close the window without saving.



# View/Update Provider Identifiers

#### Accessing the Provider Identifiers List

í		P	3
5		17	٤
ç	N.	1	-

From the Business Process Wizard, click the Identifiers link.

Step # : Identifiers



ProviderOne displays the Provider Identifiers List.

Close Add Provider Id	entifiers:					
Filter By :	*				Go	
	Identifier Type	Identifier Value	Location Number	Location Name	Start Date	End Date
Provid	ler Medicare Number	7021561	00001	Casey Critical Care	02/01/2004	12/31/2999

Figure 21 - Provider Identifiers List

#### About the Provider Identifiers List

- Each row displays a specific identifier for a location.
- Locations may have more than one identifier.





# Adding an Identifier



To add a new record, click the Add button.

ProviderOne displays the Add New Identifier form.

Location:	· ·	
lentifier Type:	Identifier Value:	•
Start Date:	End Date:	

Figure 22 - Add New Identifier

#### About the Add New Identifier Form

- The Location drop-down will display all current Provider locations.
- To apply the Identifier to All locations, click the All option from the Location dropdown list.



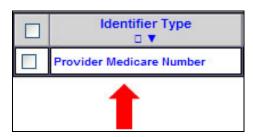
Click the OK button to save the information and close the window, or Cancel to close the window without saving.



### Modifying a Provider Identifier Record

-	
20	

From the ProviderOne Provider Identifiers list, click the link in the Identifier Type column.





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ProviderOne displays the Manage Identifier page.

Close Save					
Manage Identifier :					
Location :	00001-NPI Base 💉 *				
Identifier Type :	Adult Family Home Number	× •	Identifier Value :	asd	•
Start Date :	04/02/2007 *		End Date :	12/31/2999	

Figure 23 - Manage Identifier

After making your changes, click the OK button to save, or the Cancel button to close the window without saving.



# View/Update Contract Details

### Accessing the Contracts List



From the Business Process Wizard, click the Contract Details link.

Step # : Contract Details



ProviderOne displays the Contracts List.

Close Add	ati				
Filter By :	*				Go
	Contract Number		Location Number	Location N	lame
4145-9	0511	00001		Casey Critical C	are
	< Prev Viewing Page 1	Next >>	1 Go P.	age Count	aveToXLS

Figure 24 - Contracts List

#### About the Contracts List

■ Provider Contracts are listed by location.





## Adding a Contract



To add a new record, click the Add button.

ProviderOne displays the Add Contract form.

Add Contract :	
Location :	*
Contract Number :	*
	OK Cancel

Figure 25 - Add Contract

#### About the Add Contract Form

- Duplicate numbers are not allowed within a location.
- To apply the contract to all locations, click the All option from the Location dropdown.



Click the OK button to save the information and close the window, or Cancel to close the window without saving.



### Modifying a Contract Record

é	2	P	2
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C	N	м	

From the Contracts List, click the link in the Contract Number column.





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ProviderOne displays the Manage Contract form.

Close Save View Histo	у
Manage Contract :	1
	Location: 00
	Contract Number : adsfab *
	Status : IN REVIEW

Figure 26 - Manage Contract

#### About the Manage Contract Form

Duplicate contract numbers are not allowed within a location.

After making your changes, click the Save button to save, or the Close button to close the window without saving.



# View/Update Federal Tax Details

W-9 information is required and is collected for all Providers.

W-4 information is collected for Providers who have the appropriate Specializations.

W-5 information is optionally collected for Providers who complete a W-4 form.

### Accessing the Federal Tax Details Page



From the Business Process Wizard, click the Federal Tax Details link.

Step # : Federal Tax Details



ProviderOne displays the Federal Tax Details page.

Close	Add W-4 Add Current Year W-5 Add Next Year W-5 Add	d Lock Letter	Provider Li	st		
Fede	ral Tax Details:					
Filter	By: 🔽		And O	perational	Status: Active 💌	Go
IRS	Form W-9 information is required for all Providers. P on the hyperlink below. Y	lease ensui ou may be	re that you eligible to	r Form W.S enter optic	) information is acc onal Form W-4 and	curate by clicking W-5 information.
	Federal Tax Form	Start Date	End Date	Status	Operational Status	Inactivation Date
			End Date		Operational Status	Inactivation Date
		A 7	End Date	A 7	Operational Status	Inactivation Date

Figure 27 - Federal Tax Details Page

#### About the Federal Tax Details Page

- The W-9 Form is required for all Providers.
- If you are eligible for W-4 or W-5, the buttons will be active.
   If you are not eligible for W-4 or W-5, the buttons will be inactive.





# Adding Form W-9 Information

Search To access	the W-9 Form, click	the W	-9 hyperlink.		
□   □   ₩-9	Form	Fede	eral Tax Form		
ProviderO	ne displays the Form	n W-9	page.		
Form W-9:				ta in the disa ic Informatio	
Legal Name:	Casey, Benjamin	]		SSN/FEIN:	555-55-5555
W-9 Entity Type:	Individual/Sole Proprie	etor		UBI:	8988773342
Business Name:					
Exempt from Bac	kup Withholding:				
Address:	Ì				
Use Pay-To a	address from the fo	llowir	ng location:	SELECT	~
Address Line 1:		*	Line 2:		
Line 3:			City/Town:		
State/Province:		*	County:		
Country:		*	Zip:	-	Address
Phone Number:		*			
					OK Cancel

Figure 28 - Form W-9

Complete the form and click the OK button to save the information.

ProviderOne displays the Federal Tax Details page.



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# Adding Form W-5 Information (if eligible)

Click the Add Current Year W-5 or Add Next Year W-5 button.
ProviderOne displays the Form W-5 page.
Form W-5 (2011): This Form is optional. If you are not eligible for, or do not wish to receive Earned Income Credit Advance Payments, click on the 'Cancel' button to return to the previous page.
W-5 Form Year: 💽 💌 *
l expect to have a qualifying child and be able to claim the earned income credit. I do not have another Form W-5 in effect with any other current employer, and I choose to get advance EIC payments:
Expected Filing Status:
If you are married, does your spouse have a Form W-5 in effect with any employer:
W-5 Effective Date: End Date:
The information entered here expires on December 31, 2011.

Figure 29 - Form W-5

<u>8</u>2 ()

Complete the form and click the OK button to save the information.

ProviderOne displays the Federal Tax Details page, a W5 Form record is added.



### Adding Form W-4 Information (if eligible)

6	00	
7	100	
1	1	

Click the Add W-4 button.

ProviderOne displays the Form W-4 page.

Form W-4:	This form is optional. If you do not w to return to the previous page.	certain services covered under Collective Bargaining Agreement. ish to have any Federal Income Tax Withheld, click on the 'Cancel' button page are on the IRS W-4 Form. you must turn in a complete, unaltered,
Home Address:		
Address Line Address Line State/Provin Coun	e 3: *	Address Line 2: City/Town: * County: Zip Code: Address
	Tax Form Year: Filing Status: umber of Allowances: on from Withholding: □	*     (If married, but legally seperated, or spouse is a nonresident alien, select "Single")     *     Additional Amount Withheld: *
Tax Forn IF Re	m Year Effective Date: RS Lock Letter Exists: quest cancellation of ithholding in Writing:	Tax Form Year End Date: * IRS Lock Letter Effective Date: Request cancellation of Withholding in Writing Date:

Figure 30 - Form W-4



Complete the form and click the OK button to save the information.

ProviderOne displays the Federal Tax Details page, a W4 Form record is added.



## Modifying a Tax Form Record



From the Federal Tax Details list, click the link in the hyperlink of the form you wish to modify.

Federal Tax Form
W-9 Form
W-4 Form
W-5 Form



ProviderOne displays the appropriate Tax Form page.

After making your changes, click the OK button to save, or the Cancel button to close the window without saving.



# View/Update Invoice Details

#### Accessing the Invoice Preferences List



From the Business Process Wizard, click the Invoice Details link.

Step # : Invoice Details



ProviderOne displays the Invoices Preferences list.

Invoice P	Preferences:								
Filter By	:	~		_			Ar	nd	
	~						And Operatio	onal Status:	
Active	💌 Go								
	Preference	Invoice Validation Preference	Start Date	End Date	Status	Operational Status	Inactivation Date	Location Code	Location Name

**Figure 31 - Invoice Preferences List** 

#### About the Invoice Preference List

- Invoice preferences apply to Provider locations.
- Each row of the Invoice Preferences list refers to a single Provider location.
- Each Provider location can have one, and only one, Invoice Preference record.





### Adding an Invoice Preference



07

To add a new record, click the Add button.

ProviderOne displays the Invoice Preferences Enrollment form.

Invoice Preferences:			
	Identify Invoi	ce Preferen	ices
Location:		•	
Invoice Receipt Preference: (Only one can be selected)	Paper ProviderOne Web		
Invoice Validation Preference: (Any number can be selected)	ProviderOne Web	Paper	Telephone
			OK Cancel

Figure 32 - Add Invoice Preferences

#### About the Add Invoice Preference Form

 To apply the invoice preferences to all locations, select All from the Location dropdown. ProviderOne will automatically create a separate record for each location.

Click the OK button to save the information and close the window, or Cancel to close the window without saving.



### Modifying an Invoice Preference Record

1		í	9	5
2	۲	1	Z	5

From the ProviderOne Invoice Preferences list, click the link in the Invoice Receipt Preference column.

Invoice Receipt Preference
Paper
1



00

ProviderOne displays the Update Invoice Preferences form.

Invoice Preferences:			
Identi	fy Invoice Preference	35	
Location: 00002-S	SL		
Invoice Receipt Preference: Or (Only one can be selected)	Paper ProviderOne Web		
Invoice Validation Preference: (Any number can be selected)	ProviderOne Web	Paper	Telephone
			OK Cancel

**Figure 33 - Update Invoice Preferences** 

#### About the Update Invoice Preference Form

• Once a record is created, the location value cannot be changed.

After making your changes, click the OK button to save, or the Cancel button to close the window without saving.



# View/Update EDI Submission Method

### Accessing the EDI Submission Details Page

í	2	e	3
5		17	4
s	2		-

From the Business Process Wizard, click the EDI Submission Method link.

Step # : EDI Submission Method



ProviderOne displays the EDI Submission Method list.

EDI Submissio	n Method:							
and a second								
Filter By :	~					And	~	
			An	d Operation	al Status:	Active	✓ Go	]
E0	I Submission Method	Start Date	End Date	Status		onal Status	Inac	tivation Date
1000		200-11-11-11-11-11-11-11-11-11-11-11-11-1	No Records Fo	ound (			1.1	

Figure 34 - EDI Submission Method

### Adding a Submission Method



From the EDI Submission Method list, click the Add button.

ProviderOne displays the EDI Submission Details page.



# ProviderOne Provider System User Manual

EDI Submission Details:	You may check multiple Modes of Submission. NPI is required for all selections.				
	If Web Batch and/or FTP Secured Batch are selected, you must complete and mail a new ProviderOne Trading Partner Agreement.				
Mode of Submission:	🗌 Web Batch	Billing Agent/Clearinghouse	FTP Secured Batch	Web Interactive	
Status:	In Review				
Method		When to Use			
Web Batch Billing Agent/Clearni FTP Batch Web Interactive	nghouse	For upload/download For providers who us For submitting files v For entering (keying)	e a 3rd party to bill ia an SFTP site		
method is often used by pr - Your EDI submission meth	oviders who submit f od is "FTP Secured	you currently upload and dow their own HIPAA batch transac Batch" if you submit and retrie ith clearinghouses and billing a	ctions. It allows a maxin we batches at a secure	num file size of 50MB. web folder assigned	
				OK Cancel	

Figure 35 - EDI Submission Details



Place a check in the box next to the EDI Submission Method(s) you will use and click the OK button.



### Modifying an EDI Submission Method

1		4-1	C
(	201	10	
1			

02

From the EDI Submission Method list, click the hyperlink in the EDI Submission Method column.

3

ProviderOne displays the EDI Submission Details page.

EDI Submission Details:	You may check multiple Modes of Submission. NPI is required for all selections.					
	If Web Batch and/or FTP Secured Batch are selected, you must complete and mail a new ProviderOne Trading Partner Agreement.					
Mode of Submission:	🗌 Web Batch	Billing Agent/Clearinghouse	FTP Secured Batch	Web Interactive		
Status:	In Review					
Method		When to Use				
Web Batch Billing Agent/Clearnir FTP Batch Web Interactive	nghouse	For upload/download of files in ProviderOne For providers who use a 3rd party to bill For submitting files via an SFTP site For entering (keying) claims directly into ProviderOne				
method is often used by pro	oviders who submit f od is "FTP Secured	you currently upload and dow their own HIPAA batch transac Batch" if you submit and retrie ith clearinghouses and billing a	ctions. It allows a maxim we batches at a secure	num file size of 50MB. web folder assigned		
				OK Cancel		

#### Figure 36 - EDI Submission Details

After completing your modifications, click the OK button to save the changes and close the window.





# View/Update EDI Billing Software Details

### Accessing the EDI Billing Software Information List



From the Business Process Wizard, click the EDI Billing Software Details link.

Step # : EDI Billing Software Details



ProviderOne displays the EDI Billing Software Information list.

Close EDI B		ftware Info	ormation:				
Filter	By :		~			Go	
	Software Name	Software Version	Software Vendor Name	Vendor Contact Title	Vendor Contact Name	Vendor Contact Phone Number	End Date
					No Records Found	d 1	

Figure 37 - EDI Billing Software Information





## Adding an EDI Billing Software Record



To add a new record, click the Add button.

ProviderOne displays the Add EDI Billing Software Information page.

Add EDI Billing Software Information:	
Software Vendor Company Name:	*
Software Product Name:	* Software Version: *
Software Protocol:	* <see at="" bottom="" note="" of="" page.<="" th="" the=""></see>
Element Delimiter: Asterisk-* 💌	Default Delimiter * (asterisk)
Segment Delimiter: Tilde-~ 💌 Def	ault Delimiter ~ (tilde)
Sub-Element Delimiter: 🔽 Def	ault Delimiter : (colon)
Start Date:	* End Date:
Status:	
Software Vendor Contact Information:	
Contact Title: *	
Contact First Name: *	Contact Last Name:*
Phone Number: *	Fax Number:
Email Address:	
Address Line 1:	Address Line 2:
Address Line 3:	City/Town:
State/Province: 🔽	County: 🔽
Country: 🗾	Zip Code: Address
	OK Cancel

Figure 38 - Add EDI Billing Software Information



After completing the form, click the OK button to save the information and close the window, or Cancel to close the window without saving.



### Modifying an EDI Billing Software Record

0	0
7	Z

From the EDI Billing Software Information List, click the hyperlink in the Software Name column.

	Add Softw	are Informatior	1:
Filter	By :		
	Software Name	Software Version	5 4 4 1
	EZClaim 🔶	7.0	1



07

ProviderOne displays the Manage EDI Billing Software Information page.

Close Save	
Manage EDI Billing Software Information:	
Software Vendor Company Name: EZClaim M	Medical Billion Software
Software Product Name: EZClaim A	
Software Protocol: SFTP	* <see at="" bottom="" note="" of="" p="" page.<="" the=""></see>
Element Delimiter: Asterisk-*	
Segment Delimiter: Tilde-~ 💌	Default Delimiter ~ (tilde)
Sub-Element Delimiter: 🔽 colon-: 💌	Default Delimiter : (colon)
Start Date: 05/01/20	09 * End Date: 12/31/2999
Status: In Review	
Software Vendor Contact Information:	
Contact Title: Mr.	*
Contact First Name: Jonathan	* Contact Last Name: Sharp *
Phone Number: (877) 650-0001	* Fax Number:
Email Address:	
Address Line 1:	Address Line 2:
Address Line 3:	City/Town:
State/Province: 🔽	County: 🗾
Country: 🔽	Zip Code: Address
<ul> <li>If "FTP Secured Batch" was chosen</li> </ul>	l , indicate "Web Batch" in the Software Protocol field. in step 11, indicate "FTP Secured Batch" in the Software Protocol field. Batch, FTP" in the software protocol field.

Figure 39 - Manage EDI Billing Software Information

After making your changes, click the Save button to save and the Close button to exit the screen.



# View/Update EDI Submitter Details

### Accessing the Billing Agent/Clearinghouse/Submitter List



From the Business Process Wizard, click the EDI Submitter Details link.

Step # : EDI Submitter Details



ProviderOne displays the Billing Agent/Clearinghouse/Submitter List.

Close	d have been a second	nghouse/Submitter List:						
Filter	By :	~			And		~	
				And Operational Status:	Active	~	Go	
	ProviderOne ID D V	Billing Agent/Clearinghouse	Operational Status	Auth Transaction Responses	Start Date	End Date	Status	Inactivation Date

Figure 40 - Billing Agent/Clearinghouse/Submitter List





### Associate a Billing Agent/Clearinghouse



To add a new record, click the Add button.

ProviderOne displays the Associate Billing Agent/Clearinghouse page.

Associate Billing Agent/Clearinghouse:			
Billing Agent/Clearinghouse ProviderOne Id: Start Date:	*	End Date:	
Status:			
Note: In the "Authorized Transaction Responses" se HIPAA transactions that your clearinghouse a			iny outbound
Authorized Transaction Responses:			
Transaction Response	Authorized	Start Date	End Date
271-Eligibility Response	No 💌		
277-Claim Status Response	No 💌		
277U-Unsolicited Claims Status Response	No 💌		
278-Prior Authorization Response	No 💌		
820-Premium Payment	No 💌		
834-Benefit Enrollment	No 💌		
835-Healthcare Claim Payment Advice	No 💌		
<< Prev Viewing Page 1 Next >> 1 Go Page Coun	t SaveToXL	s	
			OK Cancel

Figure 41 - Associate Billing Agent/Clearinghouse

#### About the Associate Billing Agent/Clearinghouse Page

• A Transaction Response type can be assigned to only one Submitter.

After entering a Billing Agent/Clearinghouse ProviderOne Id, change the Authorized column to Yes for each transaction you wish to assign to the Submitter. Enter a Start Date and an End Date. When you are finished, click the OK button to save.



### Modifying an EDI Billing Agent/Clearinghouse Submitter Record

-	-
	$\sim$
27	T

From the EDI Billing Agent/Clearinghouse/Submitter List, click the hyperlink in the ProviderOne ID column.

Billin	g Agent/Clear	inghouse/Submitter List
Filter	By:	¥
	ProviderOne ID	Billing Agent/Clearinghouse ▲ ▼
	794089WA0	EZBilling Agent



ProviderOne displays the Manage Billing Agent/Clearinghouse page.

#### Close Save

Manage Billing Agent/Clearinghouse Association:

Billing Agent/Clearinghouse ProviderOne Id: 7940894WAO Start Date: 05/01/2009 \*

End Date: 12/31/2999

Status: In Review

Note: In the "Authorized Transaction Responses" section, please select 'yes' for any outbound HIPAA transactions that your clearinghouse acquires on your behalf.

Authorized Transaction Responses:

Transaction Responses	Authorized	Start Date	End Date			
271-Eligibility Response	Yes 💌	05/01/2999	12/31/2999			
277-Claim Status Response	Yes 💌	05/01/2999	12/31/2999			
277U-Unsolicited Claims Status Response						
278-Prior Authorization Response						
820-Premium Payment						
834-Benefit Enrollment						
835-Healthcare Claim Payment Advice						
<< Prev Viewing Page 1 Next >> 1 Go Page Count Save ToXLS						

#### Figure 42 - Manage Billing Agent/Clearinghouse Association



After making your changes, click the Save button to save and the Close button to exit the screen.



# View/Update EDI Contact Information

#### Accessing the EDI Contact List



From the Business Process Wizard, click the EDI Contact Information link.

Step #: EDI Contact Information



ProviderOne displays the EDI Contact Information List.

Close Add EDI Contact Information List							
Filter By :	- -			A	nd		~
			And Operational	Status: Active	~	Go	
Electronic Transaction	Contact Title	Contact Name	Contact Phone Number	Contact Email	Start Date	End Date	Status
200		No F	Records Found !		10		-

Figure 43 - EDI Contact Information List





### Add an EDI Contact

2	÷	1	t	1	l	
1		-	-		1	
6	7	R	2	7	١	l
s		J			J	l

09

To add a new record, click the Add button.

ProviderOne displays the Add EDI Contact Information page.

Add EDI Contact Information:	
Contact Title : 🗾 * <	Please enter your organizational contact information here.
Contact First Name : *	Contact Last Name : *
Phone Number : *	Fax Number :
Email Address :	Start Date : * End Date :
Address Line 1:	* Address Line 2:
Address Line 3:	City/Town: 📃 *
State/Province: 📃 *	County: 📃
Country: 📃 *	Zip Code: Address
Electronic Transactions:	
Note: Please select all appropr	iate HIPAA transactions you will be using.
Available Transactions	Associated Transactions *
270-Eligibility Enquiry 271-Eligibility Response 276-Claim Status Inquiry 277-Claim Status Response 277U-Unsolicited Claims Status R 278-Prior Authorization Request 278-Prior Authorization Response 820-Premium Payment 834-Benefit Enrollment 835-Healthcare Claim Payment A	dvice
	OK Cancel

Figure 44 - Add EDI Contact Information

After creating the Contact and assigning transactions, click the OK button to save.





### **Modifying an EDI Contact**

-	0
	17
C 34	1.0

From the EDI Contact Information List, click the hyperlink in the Contact Name column.

EDI Contact Information List:							
Filter	By :	~					
	Electronic Transaction	Contact Title □ ▼	Contact Name				
	270,271,278	Mr. 🗪	Card, Kent				



07

ProviderOne displays the Manage EDI Contact Information page.

Close Save						
Manage EDI Contact Info	rmation:					
Contact Title :	Mr.	* < F	<sup>o</sup> lease enter y	our organizational co	ontact infor	mation here.
Contact First Name :	Kent	*		Contact Last Name :	Card	*
Phone Number :	(360) 887-2244	*		Fax Number :		
Email Address :				End Date :		
Start Date :	05/01/2009 *					
Status :	In Review					
Address Line 1:	215 West Street		*	Address Line 2:		
Address Line 3:			]	City/Town:	Spokane 💌	*
State/Province:	Washington 🔽 \star			County:	Spokane 💌	
Country:	United States 💌 ∗			Zip Code:	99207	- Address
Electronic Transactions:						
	Note: P	lease se	elect all appropria	ate HIPAA transactions	you will be u	sing.
	Available Tran	saction	s	Associated Transactio	ons *	
277-Claim 277U-Unso 820-Premi 834-Benef 835-Healt 837D-Den 837D-Den 837I-Instit	Status Inquiry Status Response olicited Claims Status Re um Payment fit Enrollment ncare Claim Payment Ar tal Claim utional Claim essional Claim		>>	270-Eligibility Inquiry 271-Eligibility Response 278-Prior Authorization F 278-Prior Authorization F		

Figure 45 - Manage EDI Contact Information

After making your changes, click the Save button to save and the Close button to exit the screen.

Every effort has been made to ensure this Guide's accuracy. However, in the unlikely event of an actual or apparent conflict between this document and a department rule, the department rule controls.



# View/Update Billing Provider Details

#### Accessing the Billing Provider List



From the Business Process Wizard, click the Billing Provider Details link.

Step # : Billing Provider Details



ProviderOne displays Billing Provider List.

ilter	By :	~					And	×
			A	nd Operati	onal State	us: Active	Go	
	Billing Provider NPI	ProviderOne ID	Billing Provider Name	Start Date	End Date	Status	Operational Status	Inactivation Date
	1112223334	9999999	CHEST CLINIC PC	04/03/1985	12/31/2999	Approved	Active	
	9998887777	9999999	CENTRAL WASHINGTON CLINIC	04/03/1985	12/31/2999	Approved	Active	

Figure 46 - Billing Provider List





## Adding a Billing Provider



To add a new record, click the Add button.

ProviderOne displays the Add Billing Provider form.

Add Billing Provider:	
Provide Billing	Provider ID Details.
ProviderOne ID	) / NPI : 🚺 👘 *
Provider	Name :
	Confirm Provider OK Cancel

Figure 47 - Add Billing Provider

#### About the Payment Details Form

• You must know the ProviderOne Id, or NPI of the Billing Provider.



Enter the ProviderOne Id, or NPI number of the Billing Provider and click the Confirm Provider button.



If ProviderOne confirms the Billing Provider and displays the Provider Name. If a valid Provider is not found, ProviderOne displays an error message.



Click the OK button to save the information and close the window, or Cancel to close the window without saving.



## Modifying a Billing Provider Record

1	P	0	>
5	-	17	5
5	24		-

From the Billing Provider List, click the link in the Billing Provider NPI column.

Billing Provider NPI ▲ □
1112223334
9998887777



ProviderOne displays the Manage Billing Provider form.

Close Save	
Manage Billing Provider:	
ProviderOne ID / NPI : 1112221 / 123456789	Provider Name : GENERAL HOSPITAL
Start Date : 06/05/2000 *	End Date : 12/31/2999
Status : Approved	

#### Figure 48 - Manage Billing Provider

After making your changes, click the Save button to save, or the Close button to close the window without saving.



# View/Update Payment Details

#### Accessing the Payment Details List



From the Business Process Wizard, click the Payment Details link.

Step # : Payment Details



ProviderOne displays the Payment Details list.

Filter By :	×				An	id	*
			And	Operational Sta	atus: Active	Go	
Location Code	Location Name	Payment Method	Start Date	End Date	Status	Operational Status	Inactivation Date
00	GREG	Paper Check	04/03/1985	12/31/2999 00:00:00	APPROVED	Active	

Figure 49 - Payment Details

#### About the Payment Details List

• Only one payment method is allowed per location.





## Viewing and Editing a Payment Method

2	2	0
5		1
6	ΩV.	1

To view and/or edit a Payment Method, click the hyperlink in the Location Code column.

	Location Code
00	+



ProviderOne displays the Payment Details form.

🥖 Windows Internet Explorer	<u>- 8 ×</u>
?	
Payment Details:	
Identify Payment Details	
Location: 00001-ACERS HEALTH OPTION	
Payment Method: ⓒ Electronic Funds Transfer(Direct Deposit) 〇 Paper Check	
Electronic Funds Transfer Details:	
Electronic Funds Transfer Details	
Bank Name: * Routing Transfer Number:	*
Account Number: * Account Type: Checking 💌 *	
Payment Notification Preference: Email Notification 💌 *	
	Cancel

Figure 50 - Payment Details

#### About the Payment Details Form

- This page allows the payment method to be edited for the location listed.
- The Electronic Funds Transfer Details section will only be viewable if the Payment Method is set to Electronic Funds Transfer.
- When changing from EFT to Paper all information pertaining to the EFT for this location will be lost.



After making your changes, click the OK button to save, or the Cancel button to close the window without saving.





# View Union Information

#### Accessing the Provider Union Details Page



From the Business Process Wizard, click the View Union Information link.

Step #: View Union Information



02

ProviderOne displays the Provider Union Details page.

Provider Union Details:	Provider's Date of Birth is collected in Basic Information Step.
Union Membership: N/A	PAC Status: No
Union Medical Plan: Null	Date of Birth:
Cumulative Career Hours:	Union Vacation Hours:
Status: Approved	
	OK

#### **Figure 51 - Provider Union Details**

When finished viewing, click the OK button to close the window.





# Submit Modification for Review

#### Accessing the Final Submission Page



From the Business Process Wizard, click the Submit Modification for Review link.

Step #: Submit Modification for Review



ProviderOne displays the Final Submission page.

	Provider Modification		
Final Submission			
The requested of Do During I Please Instructions f 1. Please click 2. Print the co 3. Write the A 4. Include the	modifications submitted shall be veri uring this time, you may not make ac this time, any changes to the inform agree that the information submitte application is correct (Privacy and C use the Application # in all the docu or submitting documentation: to n this link to display the document over sheet. pplication number in the 'Application cover sheet, with the Application nu tion to the DSHS.	dditional changes. nation shall not be accepted as a part of the onfidentiality). mentation sent to the DSF ration cover sheet.	DSHS. ed. HS. t.
Forms/Documents		Source	Required
Contract of the second s	Special Instructions	Part Control C	
Training and	Special Instructions	Part Control C	<b>A V</b>
Training and Education	Special Instructions	•	NO
Training and Education Tax Documents Licenses and	Special Instructions   Please provide a copy of all required Training and Documentation.  Please provide a copy of all required Tax Documents.  Please provide a copy of all required	http://www.irs.gov	NO YES
Training and Education Tax Documents Licenses and Certifications EDI Required	Special Instructions  Please provide a copy of all required Training and Documentation.  Please provide a copy of all required Tax Documents.  Please provide a copy of all required Licenses and Certifications.  Please provide a copy of all require	http://www.irs.gov	NO YES NO

Figure 52 - Final Submission

Every effort has been made to ensure this Guide's accuracy. However, in the unlikely event of an actual or apparent conflict between this document and a department rule, the department rule controls.

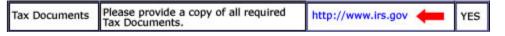




## **Obtaining Documentation Source Documents**



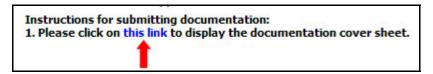
To download source documents, click the hyperlink in the Source column.



## Printing the Documentation Cover Sheet



Click the this link hyperlink to display the documentation cover sheet.





ProviderOne displays a PDF version of the cover sheet.

	ProviderOne
	Provider Modification Document Submission Cover Sheet
Provider ID	
	Print Cover Sheet Clear Fields

Figure 53 - Provider Modification Cover Sheet

Enter the Provider ID and print the cover sheet. Include this cover sheet with the documentation listed in the Application Document Checklist.



#### **Re-printing the Documentation Cover Sheet**

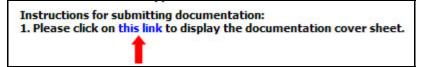
	Ŀ+	-	Ľ
6	1	Δ	
-		-	

From the Business Process Wizard, click the Submit Modification for Review link.



07

Click the this link hyperlink to display the documentation cover sheet. Follow the steps on the previous page.



#### Submitting the Provider Modifications to DSHS



From the Final Submission page, click the Submit Provider Modification button.

ProviderOne displays the following Internet Explorer message.

Wine	dows Internet Explorer	×
1	The modification request has been submitted for State review. Please check this Web site to verify the status of your request. OK	
	Click OK to close the message and then click the Close button.	

Click OK to close the message and then click the Close button.

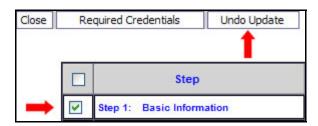


# Undoing Provider Information Updates

The Undo Update option is only available prior to clicking the Submit Modification button.



To Undo a modification, check the Step and click the Undo Update button.





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