

# HCA/LHJ Statewide MAC Coordinator Call

Webinar August 21, 2017 3:30pm-4:00pm

	Attendees:						
$\boxtimes$	Jon Brogger		Jennifer Inman	$\boxtimes$	Annie Goodwin		
	Kathy Spoor		Leslie Hopkins	$\boxtimes$	Cathy Mortell		
$\boxtimes$	April Fisk		Carrie Riemann		Hansine Fisher		
$\boxtimes$	John Abplanalp		Lynda Thomas		Patty Proctor		
$\boxtimes$	Benton Franklin		Clark County	$\boxtimes$	Tacoma-Pierce County		
$\boxtimes$	Adams County		Asotin County		Grant County		
Chelan-Douglas			Clallam County	$\boxtimes$	Jefferson County		
$\boxtimes$	Columbia County		Cowlitz County	$\boxtimes$	Kittitas County		
	King County		Island County		Mason County		
$\boxtimes$	Klickitat County		Kitsap Public Health	$\boxtimes$	Pacific County		
$\boxtimes$	NE Tri County		Lewis County	$\boxtimes$	Skamania County		
San Juan County			Okanogan County		Walla Walla County		
Snohomish Health District			Skagit County	$\boxtimes$	Yakima Health District		
$\boxtimes$	Thurston County		Spokane Reg Health District				
$\boxtimes$	Whatcom County						
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for t	•	Call-in: 1-888-407-5039/Participant PIN: 95523097					
web	pinar:						
Desi Out	ired  ✓ Program updates, question	✓ Program updates, question and answers.					

Agenda Items	Lead	Comments	Summary Meeting Notes
Welcome	Jon	Attendance is tracked via webinar registration.	
Medicaid Suspension Eligibility Update	Jon	Reminder to update processes in response to new "modifier" for institutionalized clients.	See Handout: Briefer – Medicaid Suspension.  Starting July 1, if an existing Apple Health client is incarcerated or committed to a state hospital, their coverage will be suspended in ProviderOne.  HCA is working internally to update the eligibility file sent to HFA in order to reflect this change.  Any LHJs checking eligibility at a local level should be aware of this change and the associated modifier code as outlined in the briefer.  Question: How is the suspension modifier relevant to LHJs who don't

			provide services to institutionalized clients?
			Answer: LHJs should be aware of the modifier since clients will still show as "covered" for suspended periods during ProviderOne eligibility checks.
Quarterly Invoice Review Status	Jon	HCA is in process of reviewing quarterly invoices for 2016-2017.	HCA has nearly completed Q216 and moving towards Q316. LHJs who have received invoice approval should send a19s for approved quarters.
Reminder: Invoice Supporting Documentation	Jon	Invoice supporting documentation must be accurate and complete.	Reminder that supporting documentation should be complete and clear enough to illustrate how invoice expense totals were reached.
Q417 Open for Participant Updates on 8/22.	Carrie	Q4 17 opens for participant updates on <b>August 22</b> <sup>nd</sup> .	Q4 17 opens for participant updates on August 22 <sup>nd</sup> .
Reminder: Q4 2017 Participant List is due 9/18.	Carrie	Q4 17 Participant List certification is due <b>September 18</b> <sup>th</sup> .	Q4 17 Participant List certification is due <b>September 18</b> <sup>th</sup> . New participant training must be certified by COB September 25 <sup>th</sup> .
Comments/Questions	All	Open for any comments/questions.	
Next Meeting: 09/18/17 3:30pm-4:00	)pm	1	
Adjourn			

Adjourn



## Medicaid Administrative Claiming Medicaid Suspension – RAC Eligibility

#### **Overview**

For participants in the Health Care Authority's (HCA) Medicaid Administrative Claiming (MAC) or Interpreter Services (IS) program, contractors are required to determine Medicaid eligibility for services provided to clients, during the quarter. This notification is to provide an update to the Recipient Aid Category (RAC) process, effective immediately.

#### What has changed?:

Starting July 1, 2017, if an existing Apple Health client is incarcerated or committed to a state hospital, their coverage with Apple Health will be suspended and no longer terminated in ProviderOne.

### **Current Eligibility Inquiry Process:**

There are various methods to check client eligibility. Most of these methods involve using the ProviderOne system. Access ProviderOne to submit an enrollment inquiry using one of these methods:

- Search for eligibility information using ProviderOne at https://www.providerone.wa.gov/
- Submit an electronic or individual batch.
- Swipe the client services card using a magnetic card reader (<u>Click here</u>).
- Call the Interactive ProviderOne Voice Response (IVR) (Click here).

Other methods to verify client Medicaid enrollment:

- Use a Medical Eligibility Vendor to access information on your behalf (<u>Click here</u>).
- Submit a request through the <u>Contact Us</u> email link.
- If the client's appointment is within 48 hours, call a customer service representative at 1-800-562-3022.

#### New Modifier Code "Screen Shot"

If an existing Apple Health client is incarcerated or committed to a state hospital you should see the term "suspended" when doing an eligibility check. (Click here)



Note: Apple Health covers hospital inpatient services for the time frame during the suspension. All other services during the suspended timeframe would be covered by the jail or state hospital.

#### **Next Steps**

Please let us know <u>immediately</u> if you are using a client eligibility inquiry process that does not indicate "Suspension Eligibility". Contact your HCA representative for your program if you have additional questions.

### **ProviderOne Billing Guide**

The ProviderOne Billing and Resource Guide can be found utilizing the link below.

https://www.hca.wa.gov/billersproviders/providerone/providerone-billing-and-resourceguide#provider-billing-guides-and-fee-schedules

# New Modifier Code "Screen Shot" <a href="Example">Example</a>

Insurance Type Code Recipient Aid Category (RAC)  Benefit Service Package  Eligibility Start Date Eligibility End Date ACES Coverage Grou								
Insurance Type Code	Recipient Aid Category (RAC)	Benefit Service Package	Eligibility Start Date	Eligibility End Date	ACES Coverage Grou			
MC: Medicaid	1201	ABP	06/15/2017	12/31/2999	N05			
MC: Medicaid	8500	SBP - Institutionalized Dates	01/01/2017	06/15/2017				
MC: Medicaid	1201	Suspended - Inpatient Hospital Services Only	01/02/2017	06/14/2017	N05			
MC: Medicaid	1201	ABP	01/01/2014	01/01/2017	N05			