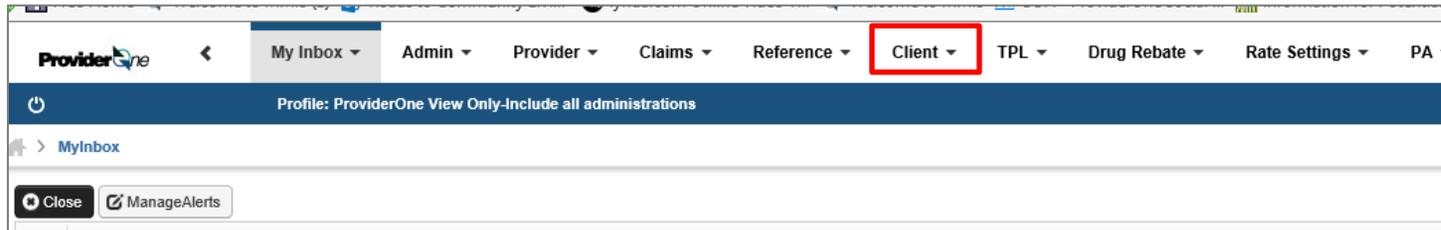


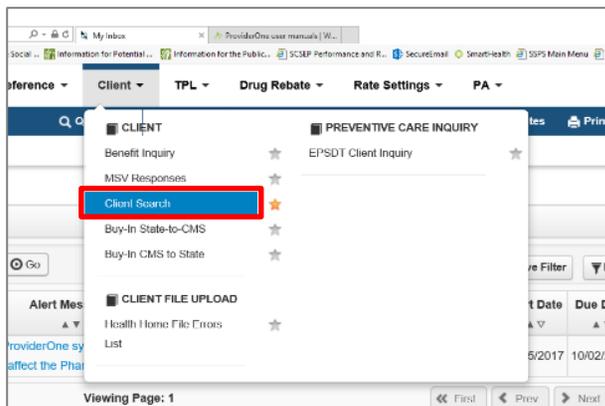
Determining Medical Coverage

To determine Medical Coverage:

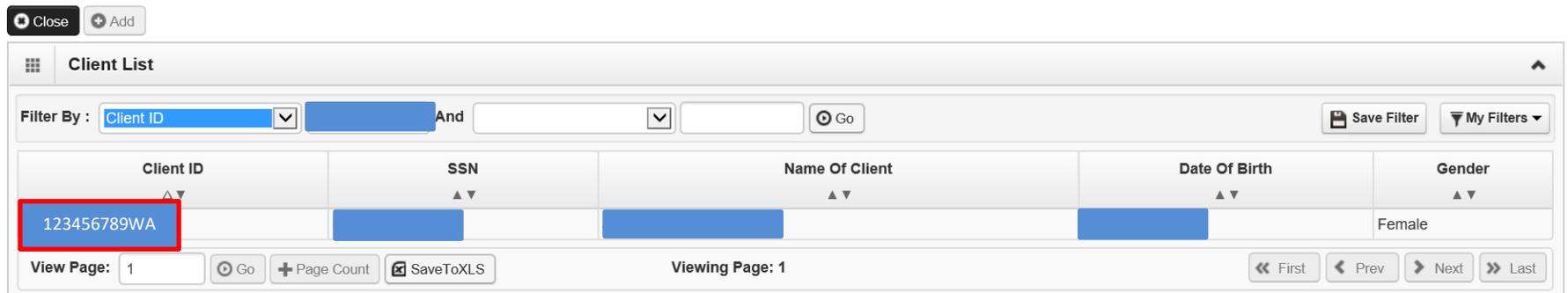
Step 1: After logging into ProviderOne, click on the Client Tab



Step 2: To view Medicare or Managed Care enrollment, choose Client Search and search by Client ID using the client's P1 ID:



Step 3: Click on the Client ID Link. This takes you to the Client's Demographic Detail screen:



Determining Medical Coverage

You can see if a client is enrolled in Medicare and or Managed Care from the Demographic screen.

On the Client Demographic screen in ProviderOne (see above), look for a Y (yes) or N (no) next to Medicare Status and/or Managed Care Enrolled. When Managed Care Enrolled is marked "Yes", clicking on the hyperlink "Managed Care Enrolled" will show you what plan the client is enrolled in.

Enrollment Status	Program	Organization	Start Date	End Date	Start Reason	End Reason	RAC	Medicare Status	Source	Enrollment Mode	Program Type	Modified By	Last Modified
Enrolled	BHO-Behavioral Health Organization	105020102-North Central	02/01/2017	12/31/2999	PR-Previous Provider Re-connect		1201-Alternative Benefit Plan MAGI adult medicaid; income <=133%	0-Not Dual, Not a Medicare Beneficiary	8 -Program Change Impact on Enrollment	Auto	5-Behavioral Health	MCProcessing	01/04/2017 19:43:36
Enrolled	AHAC-Apple Health Adult Coverage	201599906-Coordinated Care of Washington	06/01/2016	07/31/2032	CC-Client Choice		1201-Alternative Benefit Plan MAGI adult medicaid; income <=133%	0-Not Dual, Not a Medicare Beneficiary	22 -MPS	Manual	1-Medical	MCProcessing	05/11/2016 22:48:13

How do I know if a client is enrolled in Medicaid?

Go to 1) the Benefit Inquiry page from the Client tab; 2) type in the client's P1 ID and eligibility as of the date in question; 3) Choose "30-Health Benefit Plan Coverage" from the Service Type Code drop down at the bottom of the screen; 4) click Submit (cont'd on next page).

ProviderOne Client ID: _____ SSN: _____
Last Name: _____ First Name: _____
Date of Birth: _____
Inquiry Start Date: 01/01/2017 X
Inquiry End Date: 09/28/2017
Service Type Code: 30-Health Benefit Plan Coverage

Determining Medical Coverage

5) Scroll down to “Client Eligibility Spans” and verify coverage in the Insurance Type Code field and the ACES Category Group.

Client Eligibility Spans								
Insurance Type Code	Recipient Aid Category (RAC)	Benefit Service Package	Eligibility Start Date	Eligibility End Date	ACES Coverage Group	ACES Case Number	Retro Eligibility	Delayed Certification
MC: Medicaid	1201	ABP	04/01/2016	12/31/2999	N05			

How do I know if a client is a dually eligible client (enrolled in both Medicare and Medicaid)?

If eligible for Medicare **and** either CN or MN Medicaid (see information above), the person is a dual eligible. **Note** – a Medicare Savings Program only (S03, S04, S05, or S06) means a person does not have CN or MN Medicaid.

How do I know if a client has private insurance (third party liability or TPL)?

From the Client Demographic page, check for both Medicaid/Medicare and TPL. The client below has both Medicare and private insurance:

Close Save Generate Correspondence Retrieve Correspondence Show

Has Duplicate Client: N Has DUIC Case: N Has Copay Exemption: N Has Restricted Provider: N Managed Care Enrolled: N Protected Population: N Nursing Home/IMR: N Has Managed Care Lockin Provider: N Hospice: N
EPSDT: N Medicare Status: Y

Demographic Detail

Name (Last, First, MI): [Redacted] L Race: [Redacted] Date of Birth: [Redacted]
SSN/Verification: [Redacted] FV-VERIFIED Age: 92
Spoken Language: ENG-English Gender: F-Female
Written Language: ENG-English
Equal Access: [Redacted] Alien Indicator: N
Phone/Extension: [Redacted]
Email/Preferred Communication: [Redacted]
HIC: 539188421A Federally Qualified: Y Source: ACES
Hispanic: N-NOT HISPANIC Tribe: [Redacted] Address Confidentiality Program: [Redacted]

Other Detail

CSD/ICS: 066-TACOMA HCS TPL Mortality Date: [Redacted] Medicare: Y
CSO of Residence: 048-PIERCE SOUTH CSO Source Mortality Date: [Redacted] Other Insurance: Y
County of Residence: 027-PIERCE SDX Mortality Date: [Redacted] Manual Add: N
Vital Stats Mortality Date: [Redacted] Forced Add: Y