

Apple Health (Medicaid) community health worker benefit

Purpose

This fact sheet is intended to provide guidance for Apple Health community health worker (CHW) services covered by Apple Health (Medicaid) in 2025.

Background

In the 2024 Legislative session, the [pediatric CHW grant](#) was extended for an additional six months, concluding on June 30, 2025. The proviso provided authority for HCA to implement a CHW Medicaid benefit to pay for community health worker services.

Apple Health community health worker services

Apple Health will cover services provided by CHWs under the direction of a physician or other practitioner, which may include:

- Person-centered planning;
- Care coordination and health system navigation;
- Facilitating behavior change; and
- Health education and promotion.

CHW services will be carved into managed care contracts. Providers must contract with managed care organizations (MCO) to be paid for CHW services provided to Apple Health clients enrolled in managed care.

Apple Health community health worker billing guidance

Apple Health will use new HCPCS codes established by the [Centers for Medicare and Medicaid \(CMS\)](#):

- Community Health Integration (CHI);
- Principal Illness Navigation (PIN) codes; and
- Non-physician provided patient education codes.

Billing guidance for CHW services will be published on [HCA's billing guides and fee schedules page](#). The guide will include information on qualified providers, billing codes, and additional information related to Apple Health coverage for CHW services.

How is Apple Health reimbursement for CHW services determined?

Apple Health establishes reimbursement following standard methodology described in WAC [182-531-1850](#) and [Washington's Medicaid State Plan](#).

Reimbursement rates for CHI and PIN HCPCS codes follow the resource-based relative value scale (RBRVS) methodology using CMS relative value units (RVU). Reimbursement rates for patient education codes were determined using market research and comparable services.

Apple Health CHW fee schedule

Apple Health fee schedules are regularly updated and are subject to change. Review fee schedules on [HCA's billing guides and fee schedules page](#) for current rate information. Providers must with MCOs to update their contracts and determine rates for CHW services. Email [HCA Professional Rates](#) with rate questions.

Apple Health claims will not be accepted before the CHW billing guide is published.

The following table shows examples of current estimated reimbursement rates.

HCPCS Code	Description	Modifier	Reimbursement rate ¹
G0019	CHI services performed by certified or trained auxiliary personnel, under the direction of a physician or other practitioner; 60 minutes per calendar month.	No modifier	\$47.83
G0022	CHI services, each additional 30 minutes per calendar month (List separately in addition to G0019).	No modifier	\$29.80
G0023	PIN services by certified or trained auxiliary personnel under the direction of a physician or other practitioner; 60 minutes per calendar month.	No modifier	\$47.83
G0024	PIN services, additional 30 minutes per calendar month (List separately in addition to G0023)	No modifier	\$29.80
S9446	Patient education, not otherwise classified, non-physician provider, group, per session.	HQ	\$5.26

Additional Apple Health programs with CHW services

CHWs who provide services through First Steps Maternity Support Services (MSS), Federally Qualified Health Centers (FQHCs), and Medicaid Transformation Project 2.0 (MTP) are paid through those Apple Health pathways. These programs have their own service definitions, policies, procedure codes, and payment structures.

If a CHW is already providing a service paid through one of these programs, those services will continue to be paid under the established process. This new benefit does not alter or replace those payment pathways.

Additional Apple Health programs contact

- [First Steps MSS](#)
- [Federally Qualified Health Centers](#)
- [Medicaid Transformation Project 2.0](#)

Preparing for implementation

Sign up for [community health worker bulletins](#) from HCA.

Apple Health providers

- Consider adding CHW services to your existing services.
 - If interested, providers will need to explore how these services may benefit their clients and consider either hiring or subcontracting with CHWs.
- [Verify your enrollment](#) as a fee-for-service provider and determine whether changes are needed to your enrollment type.
 - CHWs do not need to enroll as servicing providers.
 - Email questions to [HCA provider enrollment](#).
- Amend current contracts or develop new contracts with MCOs to cover CHW services.

Managed care organizations

- Review the [community health worker services billing guide](#) when released.
- Work with your provider network to determine which providers and agencies are interested in adding CHW services.
- Email [HCA managed care programs](#) with questions.

¹ Reimbursement rate for non-facility reimbursement (NFS); see community health worker fee schedule for facility reimbursement rates.