Notice: We launched a new web site. As a result, past versions of the billing guide, such as this one, have broken hyperlinks. Please review the current guide for the correct hyperlinks.



APPLIED BEHAVIOR ANALYSIS PROGRAM FOR CLIENTS AGE 20 AND YOUNGER Provider Guide

January 1, 2016



About this guide*

This publication takes effect January 1, 2016, and supersedes earlier guides to this program.

Washington Apple Health means the public health insurance programs for eligible Washington residents. Washington Apple Health is the name used in Washington State for Medicaid, the children's health insurance program (CHIP), and state-only funded health care programs. Washington Apple Health is administered by the Washington State Health Care Authority.

What has changed?

Subject	Change	Reason for Change
All	Fixed broken links, clarified language, etc.	Housekeeping
Day Treatment Program	Added information about program under What is the early intensive behavioral intervention day treatment program (day treatment program)?	Program clarification
	Added information about providers under Enrolling with the agency as a day treatment provider	
	Added information to <u>Becoming licensed as a facility-based day treatment Program</u>	
	Added information specific to day treatment programs to the <u>ABA assessment and treatment plan</u> section about the <u>maintenance</u> , generalization and discharge plan	
What are the qualifications for a COE?	Revised section to align with WAC 185-531A-0800	Policy change and clarification
The ABA assessment and treatment plan	Combined two sections and revised overall information regarding assessment and treatment plan	Clarification
Client files and records	Added requirement for daily documentation and blue note box about electronic medical records	New policy and clarification

^{*} This publication is a billing instruction.

How can I get agency provider documents?

To download and print agency provider notices and provider guides, go to the agency's <u>Provider Publications</u> website.

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Resources Available

Topic	Resource	
Prior Authorization (PA) or Limitation Extension (LE)	For all requests for PA or LE, the following documentation is required:	
	A completed, TYPED General Information for Authorization form, HCA 13-835. This request form MUST be the initial page when you submit your request	
	A completed, <u>Applied Behavior Analysis Services</u> <u>request form, HCA 12-411</u> for initial PA requests and recertification	
	Fax your request to: 866-668-1214	
Becoming a provider or submitting a change of address or ownership		
Contacting Provider Enrollment		
Finding out about payments, denials, claims processing, or agency managed care organizations	See the agency's Resources Available web page	
Electronic or paper billing		
Finding agency documents (e.g., provider guides, fee schedules)		
Private insurance or third-party liability, other than agency-contracted managed care		
Access E-learning tools	See the agency's <u>Training web page</u>	
More information	See the agency's Applied Behavior Analysis therapy benefit web page	

Definitions

This list defines terms and abbreviations, including acronyms, used in this provider guide. See the agency's Washington Apple Health Glossary for a more complete list of definitions.

Autism diagnostic tool - A tool used to establish the presence (or absence) of autism and to make a definitive diagnosis, which will be the basis for treatment decisions and the development of a treatment plan.

Examples of autism diagnostic tools include:

- Autism diagnosis interview (ADI).
- Autism diagnostic observation schedule (ADOS).

Autism screening tool - A tool used by a primary care provider to detect indicators or risk factors for autism and may indicate a suspicion of the condition, which would then require confirmation, which would then require a referral to a center of excellence for confirmation.

Examples of screening tools include:

- Ages and stages questionnaire (ASQ).
- Communication and symbolic behavior scales (CSBS).
- Parent's evaluation and developmental status (PEDS).
- Modified checklist for autism in toddlers (MCHAT).
- Screening tools for autism in toddlers and young children (STAT).

Comprehensive treatment model – A model that meets a child's individual needs in addressing core symptom areas of autism and related disorders, disrupts challenging

and related disorders, disrupts challenging behaviors, and builds a foundation for learning-readiness across multiple domains of functioning.

Diagnostic and Statistical Manual of Mental Disorders (DSM-5) - The manual published under this title by the American Psychiatric Association that provides a common language and standard criteria for the classification of mental disorders.

Division of Behavioral Health and Recovery (DBHR) – The division within the Washington State Department of Social and Health Services that assesses and treats clients with co-occurring mental health and substance use disorders.

Managed care organization (MCO) – See WAC <u>182-538-050</u>.

National Provider Identifier (NPI) – See WAC <u>182-500-0075</u>.

Regional support network (RSN) – See WAC 182-500-0095.

Program Overview

Who should read this guide?

This guide contains instructions for centers of excellence (COEs) who conduct the clinical diagnostic evaluation and applied behavior analysis (ABA) service for providers. This guide may also be helpful to primary care providers who want to assist children and their families in accessing ABA services and navigating the pathway to care.

What is ABA?

ABA is an empirically validated approach to improve behavior and skills related to core impairments associated with autism and a number of other developmental disabilities. ABA involves the systematic application of scientifically validated principles of human behavior to change inappropriate behaviors. ABA uses scientific methods to reliably demonstrate that behavioral improvements are caused by the prescribed interventions. ABA is presently considered the gold standard of autism interventions.

ABA's focus on social significance promotes a family-centered and whole-life approach to intervention. Common methods used include: assessment of behavior, caregiver interviews, direct observation, and collection of data on targeted behaviors.

A single-case design is used to demonstrate the relationship between the environment and behavior as a means to implement client-specific ABA therapy treatment plans with specific goals and promote lasting change. ABA also includes the implementation of a functional behavior assessment to identify environmental variables that maintain challenging behaviors and allow for more effective interventions to be developed that reduce challenging behaviors and teach appropriate replacement behaviors.

What is the purpose of the ABA program?

WAC 182-531A-0100

ABA helps children age 20 and younger, and their families improve the core symptoms associated with autism spectrum disorders or other developmental disabilities. ABA services support learning and assist with the development of social, behavioral, adaptive, motor, vocational, and cognitive skills.

Client Eligibility

WAC 182-531A-0400

Who is eligible?

To be eligible for applied behavior analysis (ABA) services, a client must meet both of the following:

- Be age twenty or younger (the day treatment program is restricted to age two through five)
- Be covered under Washington Apple Health

AND one of the following:

- Have a diagnosis of an autism spectrum disorder, as defined by the most current version of the *Diagnostic and Statistical Manual (DSM-5)*
- Have a developmental disability for which there is evidence ABA services are effective
- Have a clinical recommendation that the client is likely to benefit from participation

Are agency-contracted managed care clients eligible?

Yes. Agency-contracted managed care organization (MCO) clients are eligible for ABA services. ABA services are managed and provided through a client's agency-contracted MCO.

When verifying eligibility for ABA services using ProviderOne, if the client is enrolled in an agency-contracted MCO, managed care enrollment will be displayed on the client benefit inquiry screen.

Clients who are receiving mental health services through a regional support network (RSN) are also eligible for ABA services.

How can I verify a client's eligibility?

Providers must verify that a client has Washington Apple Health coverage for the date of service, and that the client's benefit package covers the applicable service. This helps prevent delivering a service the agency will not pay for.

Verifying eligibility is a two-step process:

Step 1. Verify the client's eligibility for Washington Apple Health. For detailed instructions on verifying a client's eligibility for Washington Apple Health, see the *Client Eligibility, Benefit Packages, and Coverage Limits* section in the agency's current ProviderOne Billing and Resource Guide.

If the client is eligible for Washington Apple Health, proceed to **Step 2**. If the client is **not** eligible, see the note box below.

Step 2. Verify service coverage under the Washington Apple Health client's benefit package. To determine if the requested service is a covered benefit under the Washington Apple Health client's benefit package, see the agency's Health Care Coverage—Program Benefit Packages and Scope of Service Categories web page.

Note: Clients who wish to apply for Washington Apple Health may do so in one of the following ways:

- 1. By visiting the Washington Healthplanfinder's website at: www.wahealthplanfinder.org
- 2. By calling the Customer Support Center toll-free at: 855-WAFINDER (855-923-4633) or 855-627-9604 (TTY)
- 3. By mailing the application to: Washington Healthplanfinder PO Box 946 Olympia, WA 98507

In-person application assistance is also available. To get information about inperson application assistance available in their area, people may visit www.wahealthplanfinder.org or call the Customer Support Center.

Provider Eligibility

WAC 182-531A-0800

Who may provide services under the applied behavior analysis (ABA) program?

Two types of providers deliver services under the ABE program:

- Centers of Excellence (COE)
- Applied behavior analysis (ABA) therapy service providers

What is a center of excellence (COE)?

A COE is a hospital, medical center, or other health care provider that meets or exceeds standards set by the agency for specific treatments or specialty care. In this program, a COE performs the clinical diagnostic evaluation to determine whether ABA services are appropriate for an individual child. The COE also provides the required diagnostic documentation to the agency.

What are the qualifications for a COE?

All ABA providers must meet the following qualifications and comply with applicable state laws.

- A COE may be an individual or an organization.
- The COE must be enrolled with the agency or the client's managed care organization (MCO), unless the client has third-party insurance.
- The COE's evaluating and prescribing providers must function as a multidisciplinary team whether facility-based or practitioner-based.

The COE must either be or employ a person licensed by the Department of Health (DOH) as one of the following:

- A person licensed under <u>Title 18 RCW</u> who is experienced in the diagnosis and treatment of autism spectrum disorders and is one of the following:
 - ✓ An advanced registered nurse practitioner (ARNP)
 - ✓ A developmental pediatrician

- ✓ A neurologist
- ✓ A pediatric neurologist
- ✓ A pediatric psychiatrist
- ✓ A psychiatrist
- ✓ A psychologist

or

• A qualified medical provider who has been designated by the agency as a COE.

The COE must be prequalified by the agency as meeting or employing people who meet all of the following criteria:

- ARNPs, physicians, and psychologists must have demonstrated expertise in diagnosing an autism spectrum disorder by doing one of the following:
 - ✓ Using a validated diagnostic tool
 - ✓ Confirming the diagnosis by observing the client's behavior and interviewing family members
 - ✓ Reviewing the documentation available from the client's primary care provider, individualized education plan, or individualized family service plan
- ARNPs, physicians, and psychologists must understand the medically necessary use of ABA services
- ARNPs, physicians, and psychologists must be sufficiently qualified to conduct and document a comprehensive diagnostic evaluation, and develop a multidisciplinary clinical treatment plan under WAC <u>182-531A-0500(2)</u>.

Examples of providers who can qualify as a COE include:

- Multidisciplinary clinics
- Individual qualified provider offices
- Neurodevelopmental centers.

Will the agency accept an evaluation that was not completed by a COE?

In limited circumstances the agency will, at its discretion, accept an evaluation from a qualified medical provider who is not a recognized COE. For the agency to consider accepting an evaluation from such a provider, the provider must have performed a clinical diagnostic evaluation and agree to provide the <u>required documentation</u> to the agency.

Example: The agency will consider accepting a recent autism evaluation from a pediatric psychiatrist who evaluated a Medicaid-covered child if the child's primary insurance paid for the autism evaluation but will not pay for ABA therapy services.

What is the application process for becoming a COE?

To apply to become a COE, contact the ABA program manager at ABA@hca.wa.gov.

Who can apply to provide ABA services?

Two types of providers may apply to provide ABA services: Lead behavior analysis therapists (LBATs) and therapy assistants (TAs).

There are two models for enrolling with the agency to provide ABA services for Medicaideligible clients – Independent Practitioners and Agencies. Washington Apple Health pays for ABA services only when the billing and servicing providers are licensed or certified as follows:

	Independent Practitioner	Agency
Billing	Have a signed core provider agreement (CPA) with the Health Care Authority	Division of Behavioral Health and Recovery (DBHR)-licensed as a community mental health agency and certified by DBHR to provide ABA therapy services, under WAC 388-877A-0370 or Department of Health (DOH)-licensed under WAC 246-810-015, 016, 017 and 018 and certified by DOH to provide ABA therapy services
	DOH-licensed	DOH-licensed
Servicing	or	or
	DOH-certified	DOH-certified

For enrollment information, tools, and a list of required qualifications, see <u>Enrolling ABA Providers</u>.

Note: In order to be considered an "agency" for purposes of employing agency-affiliated counselors under the agency's benefit structure, an organization must be operated, licensed, or certified to provide counseling services by the state of Washington, a Washington county, or a federally recognized Indian tribe within Washington. More information can be found in WAC <u>246-810-015</u>, <u>016</u>, <u>017</u> and <u>018</u>, or under RCW chapters <u>71.05</u> or <u>71.24</u>.

How do providers enroll with the agency as a lead behavior analysis therapist (LBAT)?

WAC <u>182-531A-0800</u>

To enroll with the agency as an LBAT, an applicant must be free of license restrictions, in good standing with DOH, and:

A		В		C
Be able to practice independently and Be a DOH-licensed: Physician Psychologist Mental Health Practitioner or A DOH-credentialed: Certified counselor Certified counselor adviser	or	Be employed by, or contracted with, a DBHR-licensed community mental health agency that is enrolled as a participating provider and certified to provide ABA services and Be credentialed as a DOH-certified agency-affiliated counselor	or	Be employed by, or contracted with, an agency that is a DOH-licensed hospital, residential treatment facility, or in-home services agency with a home health service category, that is enrolled as a participating provider and certified to provide ABA services and Be a DOH-licensed: Physician Psychologist Mental Health Practitioner or A DOH-credentialed: Certified counselor Counselor adviser Certified agency-affiliated counselor

Additional requirements for LBAT enrollment

All LBATs listed in the chart above must meet both of the following:

- Have a signed CPA with the agency
- Be authorized to supervise ancillary providers

AND one of the following:

- Be a board-certified behavior analyst (BCBA) with proof of board certification through the Behavior Analysis Certification Board (BACB)
- Have proof that the candidate is qualified to sit for a board certification exam under <u>BACB standards</u>

Board certified assistant behavior analysts (BCaBA)WAC 182-531A-0800

A BCaBA may also serve as an LBAT as long as all of the following are met:

- The person is recognized as a BCaBA under <u>BACB standards</u>.
- The role and responsibilities are consistent with those defined by the BACB.
- The person is supervised by a BCBA as defined by the BACB.

How do providers enroll with the agency as a therapy assistant (TA)?

WAC <u>182-531A-0800</u>

To enroll with the agency as TA, an applicant must be free of license restrictions, in good standing with DOH, and:

A		В		С
A Be able to practice independently and Be a DOH-licensed: • Mental Health Practitioner or A DOH-credentialed: • Certified counselor • Certified counselor adviser	or	B Be employed by, or contracted with, a DBHR-licensed community mental health agency that is enrolled as a participating provider and certified to provide ABA services and Be credentialed as a DOH-certified agency-affiliated counselor	or	Be employed by, or contracted with, an agency that is a DOH-licensed hospital, residential treatment facility, or in-home services agency with a home health service category, that is enrolled as a participating provider and certified to provide ABA services and Be a DOH-licensed: • Mental Health Practitioner or
				 A DOH-credentialed: Certified counselor Certified counselor adviser Certified agency-affiliated counselor

Additional requirements for TA enrollment

All TAs listed in the chart above must:

- Have a signed CPA with the agency.
- Have sixty hours of ABA training that includes applicable ABA principles and techniques, services, and caring for a child with core symptoms of autism.

Before providing unsupervised services to covered clients, the TA or TA's employer must submit to the agency a written letter of attestation signed by the supervising BCBA that the TA has demonstrated competency in implementing ABA therapy treatment plans and delivering ABA services.

Becoming licensed as a facility-based day treatment program

WAC 182-531A-0600(3)(a)

Outpatient hospital facilities providing ABA services must meet the applicable DOH licensure requirements.

Clinics and nonhospital-based facilities providing ABA services must be licensed as a community mental health agency by the Division of Behavioral Health and Recovery (DBHR), as described in chapter 388-877A WAC.

To apply to become an agency-approved day treatment program, complete and submit the *ABA Day Program Capacity Attestation* form, <u>HCA 13-401</u>. This form is required to evaluate whether applicants meet program guidelines. This form must be completed by a provider in collaboration with the agency upon the initiation and any expansion of day treatment capacity.

Accessing ABA Services

What is the applied behavior analysis (ABA) pathway to care?

The agency uses a case management approach, creating a pathway of care to deliver ABA services for eligible children. This approach has three main stages. The stages of the pathway of care are:

Stage one: Referral to and evaluation from a Center of Excellence (COE) **Stage two**: Select and receive an assessment from an ABA provider

Stage three: Delivery of ABA therapy services

Stage one of the pathway to care

WAC 182-531A-0500

Referral

The first stage of the ABA program starts with a referral to a COE for an evaluation. Anyone can refer a child to a COE, including:

- The child's primary care provider
- Another licensed health care practitioner
- A school-based health care professional
- An early intervention health care professional
- The child's family
- The child's managed care organization, if the child has one

Note: Many COEs require a referral from the child's primary care provider (PCP).

Note: COE evaluations for children who are enrolled in a managed care organization (MCO) may require prior authorization from the MCO.

What does the COE do?

Following the referral, the COE provides a comprehensive diagnostic evaluation and develops multidisciplinary clinical treatment recommendations that may include an order for ABA. If the COE concludes ABA is appropriate treatment which will likely benefit the child, the COE will write an order for ABA services. The COE or the child's family sends a copy of this order and the supporting documentation to the agency and, eventually, to the selected ABA provider.

Required documentation

The agency requires that the COE provider complete and submit all of the following:

- The report of the comprehensive diagnostic evaluation, including treatment recommendations
- The COE order
- The DSM-5 checklist

The comprehensive diagnostic evaluation

WAC <u>182-531A-0500</u> (2) and (3)

The comprehensive diagnostic evaluation must include:

- Results of routine developmental screening performed by the child's primary care provider at well child visits, if available.
- Audiology and vision assessment results, if available, or documentation that vision and hearing were determined to be within normal limits during assessment and not a barrier to completing a valid evaluation.
- The name of the completed autism screening questionnaire, including date completed and significant results, if available.

- Documentation of how the diagnosis was made or confirmed by a COE physician or psychologist that includes one of the following:
 - ✓ Results of formal diagnostic procedures performed by a clinician, including name of measure, dates, and results, as available
 - ✓ Clinical findings and observations used to confirm the diagnosis. The child's health care record may incorporate family member observations establishing the presence of any of the core symptoms of an autism spectrum disorder: Functional impairment; delay in communication, behavior, or social interaction; or repetitive or stereotyped behavior.
- If available, documentation of a formal cognitive or developmental assessment performed by the COE or another qualified clinician that includes the name of the measure, dates, results, and standardized scores providing verbal, nonverbal, and full-scale scores. This may include school or early childhood education records. Examples of these assessment tools include the current version of the:
 - ✓ Mullen Scales of Early Learning
 - ✓ Wechsler Individual Achievement Test
 - ✓ Bayley Scales of Infant and Toddler Development
- If available, documentation of a formal adaptive behavior assessment performed by the COE or another qualified clinician, including name of the measure, dates, results, and standardized scores providing scores of each domain. Examples of these assessment tools include the current version of the:
 - ✓ Vineland Adaptive Behavior Scales
 - ✓ Adaptive Behavior Assessment System (ABAS)
- Expanded laboratory evaluation, if indicated
- Documentation that the client's behaviors or skill deficits are having an adverse impact on development or communication, or demonstrating injurious behavior, so that one of the following applies:
 - ✓ The client cannot adequately participate in home, school, or community activities because behavior or skill deficit interferes with these activities.
 - ✓ The client presents a safety risk to self or others. Examples include self-injury, aggression towards others, and destruction of property, stereotyped or repetitive behaviors, or elopement.

- Documentation that all of the following are met, if ABA services are ordered as part of the multidisciplinary treatment recommendations:
 - ✓ Less intrusive or less intensive behavioral interventions have been tried and were not successful.
 - ✓ There is no equally effective alternative available for reducing interfering behaviors, increasing prosocial behaviors, or maintaining desired behaviors.
 - ✓ The full range of autism treatments was considered, with ABA services as a treatment component, if clinically indicated.
 - ✓ The evaluating and prescribing provider believes there is a reasonable calculation that the requested ABA services will result in measurable improvement in the client's behavior or skills.

Submitting required documentation

Send required documentation to the secure fax line at 360-725-1328.

If you prefer to email required documentation, send a message to <u>ABA@hca.wa.gov</u>. The agency will reply with a secure email to which you can respond and attach the documentation.

Stage two of the pathway to care

WAC <u>182-531A-0700</u>

Selecting an ABA provider

In Stage Two of the ABA pathway to care, the agency authorizes the child's parent or guardian to select an ABA provider. The agency sends a letter to the child's parent or guardian informing them that they have completed stage one and approve them to contact enrolled ABA therapy providers for potential services. The letter includes a link to the agency's <u>ABA website</u>, which hosts a list of enrolled <u>ABA providers</u>.

The parent or guardian should contact as many of these providers as possible because many providers have waitlists. The agency does not choose the child's ABA provider.

Note: For a list of resources that may assist families with a child on a waitlist, see the agency's ABA therapy benefit.

The ABA assessment and treatment plan

After a parent or guardian and an ABA provider agree to work together, the BCBA completes a behavioral assessment using the *Intake Assessment and Initial Behavior Change Plan* form, HCA 13-400.

Rationale for the treatment plan should be reflected in the body of the assessment and should include:

- Background and history, which must include all of the following:
 - ✓ The client's age, gender, language, race and ethnicity
 - ✓ Past psychiatric history
 - ✓ Chief complaint and History of Present Illness (HPI)
 - ✓ Family history
 - ✓ Social history
 - ✓ Medical history
 - ✓ Educational history
 - ✓ Past and current services
- Assessments completed for evaluation, which must include all of the following:
 - ✓ Measures used
 - ✓ Evaluation findings
 - ✓ Functional behavior assessment and analysis findings
 - ✓ Goal domains derived from assessment
- A brief overview of the treatment plan, which must include all of the following:
 - ✓ How ABA will be applied to the client (e.g., will include home and community based 1:1 intervention for twenty hours per week to target social, communication, and adaptive goals)
 - ✓ Whether a positive behavior support plan is required to address challenging behaviors
 - ✓ Specific and measureable goals for the parent or caregiver to achieve
 - ✓ How the treatment plan will be coordinated with other providers
- A maintenance, generalization, and discharge plan. This plan must include a statement about how maintenance and generalization will be addressed, how services will be faded, or how the client will be transitioned into other less intensive services (such as school, outpatient). At intake, this statement may be broad, but should become more specific as the client progresses in therapy. The fading plan should be specific, data-driven, and include criterion for discharge.

Note: During the discharge planning process, programs should make every effort to involve service providers receiving the child into their care following discharge. When possible, this should be done through face-to-face case conferences.

- ✓ For day treatment program clients, the maintenance, generalization, and discharge plan should address all of the following:
 - Except in certain circumstances, children will be discharged from the program after 48 service days normally provided within a 12 week period.
 - ➤ Programs should begin discharge planning upon a child's admission in order to minimize the gap in services between programs due to waiting lists.
 - ➤ If there will be a gap in services (e.g., due to waiting lists) day treatment programs should attempt to provide follow-up consultation to the family on an outpatient basis, as needed, until community-based services are implemented.
- Goals and objectives for skill acquisition, which must include baseline or progress for each goal.

Note: Before starting the ABA therapy treatment plan, the ABA provider must obtain prior authorization (PA) from the agency. The PA request, including the assessment and ABA therapy treatment plan, must be received by the agency within 60 days of the family scheduling the functional assessment. For more information, see Authorization.

Stage three of the pathway to care

WAC <u>182-531A-0700</u>

In Stage Three of the ABA pathway to care, ABA services begin. Once the provider receives prior authorization from the agency, the ABA therapy treatment plan is implemented by the lead behavior analysis therapist (LBAT) or a therapy assistant (TA), or both, in conjunction with other care team members. The LBAT and the TA each have a distinct role in providing ABA services.

LBAT responsibilities

WAC <u>182-531A-0800</u> (2) (a) (ii)

The LBAT must do all of the following:

- Develop and maintain a comprehensive ABA therapy treatment plan that incorporates treatment being provided by other health care professionals, and states how treatment will be coordinated. The LBAT must sign the treatment plan.
- Share the treatment plan with the client's family and obtain their signed approval.
- Communicate and collaborate with other care team members to assure consistency in approaches to achieve treatment goals.
- Supervise a minimum of five percent of the total direct care per week provided by the TA (e.g., one hour of supervision per twenty hours of care).

Note: If indicated, the LBAT may also complete all of the responsibilities of the TA. See TA responsibilities.

TA responsibilities

WAC <u>182-531A-0800</u> (2) (b) (ii)

If a TA is involved in delivering ABA therapy services, the TA must do all of the following:

- Be supervised by an LBAT
- Deliver services according to the ABA therapy treatment plan, whether in an individual or group setting
- Directly train family members to support generalization and maintenance of achieved behaviors
- Ensure family involvement through modeling and coaching
- Review the client's progress with the LBAT at least every two weeks to confirm that the ABA therapy treatment plan still meets the child's needs. If changes are clinically indicated, they must be made by the LBAT
- Consult with the LBAT when considering modification to technique, when barriers and challenges occur that prohibit implementation of plan, and as otherwise clinically indicated
- Keep documentation of each visit with the client and family to include targeted behavior, interventions, response, modifications in techniques, and a plan for the next visit, along with behavior tracking sheets that record and graph data collected for each visit
- Maintain signed and dated documentation of family's confirmation that a visit occurred

ABA delivery methods and settings

Although ABA is principally provided one-to-one, the provider may choose to provide treatment in a group setting to accomplish specific goals for each child. ABA services can also be delivered in a variety of settings, depending on the program, the provider, and the child's needs. ABA services may be home-based, center-based, occur in a community setting, such as a school, a daycare, or a playground, or be delivered in an authorized day treatment program. A provider may even choose to deliver therapy in a combination of these settings to accomplish the treatment goals.

Community-based program services

Community-based program services are provided in homes, offices, clinics, and natural settings such as schools or other safe public places where children naturally spend time. Examples of community settings are:

- Parks
- Restaurants
- Child care centers
- Early childhood education venues
- Schools

Home and community services:

- May be used after discharge from a day services program.
- Provide a developmentally appropriate ABA therapy treatment plan for each child.
- Require recertification of medical necessity through continued authorization.
- Include family or guardian education, support, and training.
- Includes interventions designed to promote the child's generalization and maintenance of new skills and behaviors in a variety of settings through training of the circle of support (e.g. teachers, daycare attendants, other service providers, neighbors, friends).

Note: Provision of services in community settings (e.g. a school or restaurant) must be included in the ABA therapy treatment plan.

What is the early intensive behavioral intervention day treatment program (day treatment program)?

The early intensive behavioral intervention day treatment program (day treatment program) is a short-term day program, that provides comprehensive and intensive services to young children with autism spectrum disorder and related conditions that are amenable to behavioral interventions (empirical support required for related conditions).

The program uses empirically-supported behavioral intervention strategies as the primary mode of treatment. A comprehensive multidisciplinary approach is used, so that additional expertise (e.g., speech therapy) is incorporated into the programming as needed. The philosophy of the program is rooted in principles of ABA.

- The program takes a strengths-based approach to individualizing treatment for each child in order to build skills and reduce challenging behaviors.
- The program incorporates a focus on family support and parent and caregiver education.
- The program uses a positive behavior support framework to address disruptive behavior problems.
- The program serves children ages two through five years who also have a clinical recommendation that they are likely to benefit from a day treatment program.

Purpose of the day treatment program

The purpose of the program is to build an initial foundation for supporting continuity of ongoing care through the assessment of a child's needs and targeting treatment goals that will promote the child's participation in other environments.

The program focuses on detailed assessment of learning needs, building learning readiness skills and independence, and providing family and caregiver support and education.

Individualized treatment addresses basic skill areas that support participation in other long-term settings, such as:

- Reduction of challenging behaviors;
- Functional communication skills;
- Adaptive skills, such as toilet training;
- Learning readiness skills, such as attending, understanding of contingency, learning appropriate interactions with play and school materials.

Providers in the day treatment program

WAC 182-531A-0600(3)(a)

Providers rendering direct ABA services must meet the qualifications and applicable licensure or certification requirements as described in the <u>day treatment program model</u> below. Other health care professionals serving as members of the multidisciplinary care team in the day treatment program must be licensed or certified under the chapter of <u>Title 246</u> WAC that applies to their profession.

Requirements for the day treatment program

Coordination of care. The day treatment program must:

- Coordinate care with additional service providers (such as medication managers and providers conducting medical workup related to the diagnosis of autism and related disorders), if the services are not available within the program.
- Coordinate care with any outside service providers, assuming a release of information has been obtained (e.g., speech language pathology or occupational therapy providers).
- Coordinate care with schools or birth to three (B-3) programs when children are simultaneously receiving behavioral therapy services in these settings. A release of information is required.
- Coordinate advance discharge planning with providers outside the program who will be receiving the child for future services. Coordination with community-based ABA providers, schools, and B-3 programs is particularly important, as children are likely to be returning to care in these settings.

Staffing ratios and planning as follows (see table below):

- <u>Staffing ratio:</u> A 1:1 staffing ratio required. This does not mean every child must have its own TA, but that the overall adult-to-child ratio is 1:1. Programs may have a TA-to-child ratio of 1:1, but this will depend on what responsibilities other adults (e.g., lead therapist, lead teacher) in the room have.
- <u>Staffing plan:</u> The program must be staffed by at least one LBAT and enough TAs who meet requirements under WAC <u>182-531A-0800</u> to meet the 1:1 staffing ratio.
- <u>Use of trainees as program staff:</u> Students and trainees (e.g., interns, post-doctoral fellows) can be integrated as paid program staff only if they meet the TA requirements under WAC 182-531A-0800. Otherwise, students and trainees may provide direct care to

children in the program as part of a supervised training experience; however, their time must not be billed to the agency.

Program hours, teaching format, supervision, and specialty programs:

- <u>Program hours:</u> Consistent with Washington state B-3 guidelines, children must attend the day treatment program a minimum of three hours per day, for enough days to total a minimum of twelve hours per week, for a total of 48 days. The minimum of three hours per day must be met to bill for that day.
 - ✓ If a program wishes to serve children five days per week, the Medicaid agency covers a maximum of 15 hours per week (three hours per day, five days per week).
 - ✓ The day treatment program typically lasts 12 treatment weeks, or 48 service days.
 - ✓ The Medicaid agency may approve a child to remain in a day treatment program beyond 48 service days in circumstances that may compromise discharge planning (e.g., unresolved serious self-injury or aggression, family crisis, significant safety concerns, etc.).
- <u>Teaching format:</u> The day treatment program must have the capacity to individualize the need for 1:1 versus dyadic or group instruction as needed.
- <u>Supervision:</u> As required under WAC <u>182-531A-0800</u>, an LBAT must supervise TAs at a minimum of 5% of all therapy hours provided per week, per child. The LBAT must supervise all aspects of the clinic and remain on-site during all hours the day treatment program is in session.

• Specialty services:

- ✓ Speech therapy: Speech therapy services must be available to support progress toward meaningful communication goals, as needed.
- ✓ Parent and caregiver education and training: Parent and caregiver training must occur a minimum of once per week. Goals, format, and number of recommended hours per week should facilitate achievement of treatment goals and be included with the specific, measurable parent goals in the child's individual treatment plan.

	Day Treatment Program Model
Therapy Assistants	Ratio of TA to child must be 1:1 for all hours the day treatment program is in session (3 hours per day, 4 days per week). TAs will also need planning, data analysis and supervision time.
Lead Behavior Analysis Therapist	The LBAT must supervise all aspects of the clinic and remain on-site during all hours the day treatment program is in session. LBAT responsibilities include but are not limited to direct supervision of TAs for a minimum of 5% of therapy hours being provided per week to an individual child.
Speech Therapy	Each child must receive direct, individualized speech therapy with a speech language pathologist (SLP) weekly at a minimum as indicated in the initial assessment.
Parent Training	Parent training must consist of direct individualized training with an LBAT weekly at a minimum. The clinic BCBA will provide parent training. Guest 'parent trainers' may be engaged by the BCBA or LBAT based on parent's needs (e.g., RN, MD, dentist, social worker, community agency resource person, etc.), including the clinic SLP.
Functional Activities for Daily Living	Common issues seen in children with autism include: sleep disturbances, bed time rituals, elopement, and feeding and meal time challenges. These will all be addressed by the LBAT in development and implementation of the treatment plan.
Coordination of Care	The LBAT will help families access and integrate outside services with clinical services as needed, coordinate discharge and transition services, attend individualized education program (IEP) or individual family service plan (IFSP) meetings, and coordinate with providers in other therapy settings (e.g. school, B-3 programs).

What client files and records does the agency require?

In addition to the documentation required under WAC <u>182-502-0020</u>, the ABA therapy services provider must keep the following records for each client:

- The prescription for ABA Services
- Any COE evaluations
- ABA assessments, functional behavior assessments or analysis, and treatment plans
- Family member observation
- All collected client data and graphs
- Supervision notes
- Service log documenting that services were provided, dates and times of service, type of service, services provided, and location of where the services were provided
- Notes supporting parenting training, including but not limited to, sign-in sheets if service was provided in a group setting and description of content
- Notes supporting child's participation in group activities and interventions consistent with the treatment plan
- Documentation of coordination of services with other health care providers rendering services to the child or the child's family
- Daily documentation of the child's participation in the program, which must include all the following:
 - ✓ The child's name
 - ✓ The date of service
 - ✓ The amount of time the child spent in the program for the day
 - ✓ Names of clinicians who worked directly with the child
 - ✓ The goals targeted for the day and strategies used to pursue goals
 - ✓ The intervention format (for example, individual or group therapy)
 - ✓ Graphed or numeric data that track the child's progress and participation for the day
 - ✓ The signature, title and credentials of the person completing the daily documentation

At a minimum, the client's file must contain progress notes that summarize the daily clinical notes. Ideally, the client's file will also include daily clinical notes reporting services provided, including but not limited to, dates and times of service, type of service, services provided, and location of where the services were provided.

Note: Providers who use electronic medical records (EMRs) may summarize hard data to create daily documentation as shown in the example below. Hard data must be maintained in a shadow chart and be available to the agency upon request.

Providers who maintain paper records can set up their daily data sheets to reflect the required information, which will suffice as the day's note.

Example

Name: Susie Smith

Date: 12/12/13

Time statement: 180 minutes

Clinicians: Sally BCBA and Donald BCaBA

Goals targeted/intervention format/treatment strategies and progress:

- Expressive labels targeted during 1-1 DTT instruction (progress: 80% correct response across 3 sets of 10 trials)
- Social initiations targeted during dyadic PRT instruction (progress: 60% correct across 10 prompted trials; 3 spontaneous initiations)
- Imitating symbolic play actions targeted during dyadic PRT instruction (progress: 70% correct across 10 prompted trials; no spontaneous)

Signed: Sally, BCBA, Lead Behavioral Therapist.

Telemedicine

What is telemedicine?

Telemedicine is when a health care practitioner uses HIPAA-compliant interactive real-time audio and video telecommunications (including web-based applications) to deliver covered services within the practitioner's scope of practice to a client at a site other than the site where the provider is located.

Using telemedicine enables the health care practitioner and the client to interact in real-time communication as if they were having a face-to-face session. Telemedicine allows clients, particularly those in medically underserved areas of the state, improved access to essential health care services that may not otherwise be available without traveling long distances.

Originating site

As it applies to ABA, the originating site is the location of the TA with the client (for supervision) or the location of the parent (for parent training).

Distant site

A distant site is the physical location where the LBAT is located during the telemedicine session.

Note: If a separately identifiable service for the client is performed on the same day as the telemedicine service, documentation for both services must be clearly and separately identified in the client's medical record.

Which services may be provided via telemedicine?

WAC <u>182-531A-1200</u>

Telemedicine may be used to provide the following services:

- Program supervision when the child is present
- Family training, which does not require the child's presence

The LBAT may use telemedicine to supervise the TA's delivery of ABA services to the client, the family, or both. LBATs who use telemedicine are responsible for determining if telemedicine can be performed without compromising the quality of the parent training, or the outcome of the ABA therapy treatment plan.

Note: While supervision is not a billable service, when telemedicine is used for supervision, providers may bill HCPCs code Q3014 with the TA's direct service encounter. Providers must have a supervision note written by the supervising BCBA in the client's file.

What services are not paid for under telemedicine?

The following services are **not** paid for as telemedicine:

- Email, telephone, and facsimile transmissions
- Installation or maintenance of any telecommunication devices or systems
- Purchase, rental, or repair of telemedicine equipment
- Home health monitoring

Note: For information on how to bill for telemedicine, see the <u>ABA Treatment fee</u> schedule.

Authorization

WAC <u>182-531A-1100</u>

What is prior authorization (PA)?

Prior authorization (PA) is the agency's approval for certain medical services, equipment, or supplies, before the services are provided to clients, as a precondition for provider reimbursement.

The <u>ProviderOne Billing and Resource Guide</u> explains how to check the status of a PA request in ProviderOne. Other resources for PA are available as a training webinar.

When is PA required?

PA is required when:

- The client is a Washington Apple Health client (either fee-for-service or managed care).
- The client has a private insurance policy that provides a benefit for ABA services, and that benefit has been exhausted.
- The client has private insurance that does not provide a benefit for ABA services.
- The private insurance policy covers only a portion of the ABA therapy services, e.g., BCBA only.
- The client has Medicare.

Note: If the client has a private insurance policy that provides a benefit for ABA services and the benefit has not been exhausted, PA is not required. If Washington Apple Health becomes the primary payer (for example, if the private policy's maximum benefit is reached or the parent loses private insurance), the child must go through the agency's case management process, and prior authorization must be obtained for ABA therapy. Parents with private insurance should consider choosing an ABA provider that is enrolled with both the private insurer and Washington Apple Health.

What forms and documents are required for PA?

The ABA provider request for PA must include all of the following forms and documents:

 □ A General Information for Authorization form HCA 13-835 that is: • Typed 			
The coversheet for the PA request			
☐ An ABA Level of Support Requirement form HCA 12-411			
☐ An assessment summary, prepared by the board certified behavior analyst (BCBA), which must include:			
• The BCBA's assessment			
The BCBA's treatment plan, which must include:			
✓ The place of service where ABA will be delivered			
✓ Anticipated hours of service			
✓ Training and specific, measurable goals for the family, the caregiver, or			
both			
✓ The BCBA's signature			
✓ Signature line for the parent's signature			
 The BCBA's functional analysis, if one was completed. 			
☐ A copy of a signed prescription for ABA therapy services, if available			

Does PA for ABA services expire?

WAC 182-531A-1100

Yes. The agency grants authorization in three to six-month increments, or longer at the agency's discretion. Three weeks before the expiration date of the current authorization, the LBAT must recertify authorization to continue services.

For information on how to request continuation of ABA services, see What are the requirements for recertification of ABA services?

What if additional units of service are needed to continue providing ABA services?

WAC 182-531A-1100

If during a particular PA period, the child's condition changes and additional units of service are needed to continue providing ABA services, the LBAT must request PA for additional units.

To request authorization for additional units, follow these steps:

- 1. Open the agency's document submission cover sheet *PA Pend Form*.
- 2. Enter the 9-digit authorization reference number from the agency's authorization letter; hit return to generate a barcode.
- 3. Click "Print Cover Sheet"
- 4. Fax the *PA Pend Form* and supporting documents to 1-866-668-1214. Use the *PA Pend Form* with its unique bar code as the first page of your fax.

Note: Do not submit requests for authorization of additional units as a new request.

What are the requirements for recertification of ABA services?

WAC 182-531A-1100

Continued ABA services require the agency's PA. The following are requirements for recertification of ABA services:

- The LBAT must request authorization to continue services at least three weeks before the current authorization expires.
- The LBAT must submit a reevaluation and revised ABA treatment plan that documents the client's progress, showing measurable changes in the frequency, intensity, and duration of the targeted behavior or symptoms addressed in the previously authorized ABA treatment plan. Documentation must include all of the following:
 - ✓ Projection of eventual outcome
 - ✓ Assessment instruments
 - ✓ Developmental markers of readiness
 - ✓ Evidence of coordination with providers

Additional requirements for recertification of ABA services

When deciding whether to authorize continued ABA services, the agency may request a review and recommendation by the evaluating and prescribing COE provider.

In these cases, the COE provider must review the ABA treatment data, conduct a face-to-face visit, facilitate a multidisciplinary record review of the client's progress, hold a parent conference, or request a second opinion before recommending continued ABA services. Providers must continue services pending recertification.

Why might the agency deny recertification of ABA services?

WAC 182-531A-1100 (5)

The basis for denial of services includes but is not limited to the following:

- Lack of medical necessity. For example:
 - ✓ The child fails to respond to ABA services, even after encountering different ABA techniques and approaches, if applicable.
 - There are no meaningful, measurable, functional improvement changes, or progress has plateaued, without documentation of significant interfering events (e.g., serious physical illness, major family disruption, change of residence), if applicable. For changes to be meaningful, they must be all of the following:
 - Confirmed through data
 - Documented in charts and graphs
 - Durable over time beyond the end of the actual treatment session.
 - Generalizable outside of the treatment setting to the client's residence and the larger community within which the client resides
- Noncompliance (e.g., failure to keep appointments, parent fails to attend all treatment sessions, parent fails to attend scheduled parent training sessions), if applicable

What is a limitation extension (LE)?

WAC 182-501-0169

A limitation extension (LE) is the agency's authorization for a provider to furnish more units of service than are allowed in Washington Administrative Code (WAC) and this guide. The provider must provide justification that the additional units of service are medically necessary.

Examples of additional services for which a provider might request an LE include:

Behavior identification assessment, treatment plan development (0359T) Exposure behavioral follow-up assessment (0362T/0363T)

Note: LEs do not override the client's eligibility or program limitations.

How do I obtain an LE?

For all LE requests, the following documentation is required:

☐ A General Information for Authorization form <u>HCA 13-835</u> that includes:			
Additional units of service needed			
Supporting justification of medical necessity			
$\ \square$ Description of services provided and outcomes obtained in treatment to date			
☐ Expected outcome of extended services			

Coverage

WAC <u>182-531A-0900</u>

What is covered?

The agency covers the following services only in the settings indicated for eligible clients.

ABA treatment – home and community-based settings

Code	Short Description	PA	Comments	
Functional Assessment and Analysis / Treatment Plan Development				
0359T	Behavior identification assessment		Limit 3 per year, per provider.	
			BCBA only.	
			Includes 0360T and 0361T	
0362T	Exposure behavioral assessment		First 30 min; limit 3 per year,	
			per provider. BCBA only.	
0363T	Exposure behavioral assessment - additional		Limit 1 additional segment	
			per assessment; limited to 3	
			per year, per provider. BCBA	
			only.	
	Program Modification	n		
0368T	Adaptive behavior treatment with		First 30 min; BCBA/BCaBA	
	modification		only	
0369T	Behavior treatment with modification –		Per 30 min; BCBA/BCaBA	
	additional		only	
	Team Conference			
99366	Team conference with client		30 min or more	
99368	Team conference without client		30 min or more	
	Telemedicine			
Q3014	Telehealth originating site facility fee		Per completed transmission	
	Parent or Group Train	ing		
0370T	Family adaptive behavior treatment with		Per visit, 60-75 min sessions.	
	modification		BCBA/BCaBA, per day	
0371T	Multi-family group adaptive behavior		Per visit, 90-105 min sessions.	
	guidance		BCBA/BCaBA, per day	
ABA Treatment in Home and Community-Based Settings				
0364T	Adaptive behavior treatment	PA	First 30 min	
0365T	Adaptive behavior - additional	PA	Per 30 min	
0366T	Group adaptive behavior treatment	PA	First 30 min	
0367T	Group behavior treatment - additional	PA	Per 30 min	
ABA Treatment – Day Program, Agency-Approved Clinic Setting*				
H2020	Therapy behavior services, per diem	PA	Per diem	

ABA Treatment – Day Program, Agency-Approved Outpatient Hospital Setting*					
H2020 /	Therapy behavior services, per diem	PA	Per diem		
0509					

ABA treatment – group settings

Code	Modifier	Short Description	PA	Comments
Parent Training in a Group Setting*				
0371T	UN	Parent training – 2 families		Per visit
	UP	Parent training – 3 families		Per visit
	UQ	Parent training – 4 families		Per visit
	UR	Parent training – 5 families		Per visit
	US	Parent training – 6+ families		Per visit
ABA Group Treatment in Home and Community-Based Settings*				
0366T/0367T	UN	Skills train and devel – 2 clients	PA	Per 30 min
	UP	Skills train and devel – 3 clients	PA	Per 30 min
	UQ	Skills train and devel – 4 clients	PA	Per 30 min
	UR	Skills train and devel – 5 clients	PA	Per 30 min
	US	Skills train and devel – 6+ clients	PA	Per 30 min

^{*}Group fees are included to illustrate the use of modifiers. Providers must bill per client.

What modifiers do providers bill with?

When services are provided in a group setting, providers must add the following modifiers to codes 0366T/0367T and 0370T/0371T:

UN: Two clients or families

UP: Three clients or families

UQ: Four clients or families

UR: Five clients or families

US: Six or more clients or families

What about services covered under other agency programs?

The agency covers many other services that may be provided in conjunction with ABA services. Examples of these programs include:

- Mental Health Services
- Dental Services
- Early Periodic Screening, Diagnosis and Treatment (EPSDT)
- School-Based Health Care Services
- Neurodevelopmental Centers
- Nondurable Medical Supplies & Equipment (MSE)
- Outpatient Rehabilitation
- Prosthetic & Orthotic Devices
- Wheelchairs, Durable Medical Equipment (DME), and Supplies

Note: The agency does not authorize ABA services if the services are duplicative of services being provided in another setting, or paid for by another state agency. See WAC 182-531A-0900(3).

Which services are not covered?

WAC 182-531A-1000

The agency does not cover the following services (this list is not exhaustive):

- Autism camps
- Dolphin therapy
- Equine or Hippo therapy
- Primarily educational services
- Recreational therapy
- Respite care
- Safety monitoring services
- School-based services
- Social skills training
- Vocational rehabilitation
- Life coaching
- Treatment that is unproven or investigational, (e.g., holding therapy, Higashi, auditory integration therapy, etc.)

Billing and Claim Forms

What are the general billing requirements?

Providers must follow the billing requirements listed in the agency's <u>ProviderOne Billing and Resource Guide</u>. The guide explains how to complete the CMS-1500 Claim Form.

- Providers must provide the authorization number on both the UB-04 and the CMS-1500 claim form.
- The dates of service, procedure codes, modifiers, and units of service must match those authorized on the authorization record to be paid.
- The taxonomy used on the claim submitted to the agency must be loaded on the ProviderOne provider's file.

What procedure codes do I use to bill for home and community-based services?

Refer to the agency's <u>Fee Schedule</u> for the procedure codes and modifiers assigned to this program.

What codes do day treatment programs use to bill the agency?

Day treatment programs operating in a clinic setting use the CMS-1500 claim form using HCPCS code H2020.

Day treatment programs that bill as an outpatient hospital are able to use the UB-04 form. When preparing the UB-04, the revenue code assigned to this program is 0509 and the procedure code assigned to this program is H2020. Refer to the agency's <u>Fee Schedule</u>.

Detailed instructions on how to complete and bill according to the official UB-04 Data Specifications Manual is available from the National Uniform Billing Committee.

Hospital Outpatient providers may access instructions on completing and submitting claims using the ProviderOne Billing and Resource Guide.

How do I complete the CMS-1500 claim form?

The agency's online Webinars are available to providers with instructions on how to bill professional claims and crossover claims electronically:

- DDE Professional claim
- <u>DDE Professional with Primary Insurance</u>
- DDE Medicare Crossover Claim

Also, see Appendix I of the agency's <u>ProviderOne Billing and Resource Guide</u> for general instructions on completing the CMS-1500 claim form.

Rendering and individual provider taxonomy numbers

The only applicable taxonomy number for ABA therapy services is 103K00000X. All rendering and individual providers must use this taxonomy for enrolling and billing. This taxonomy code must be entered into both the billing and the servicing taxonomy fields on the CMS-1500 claim form.

Note: The rendering provider is the servicing or performing provider.