

**RMTS for Washington State Tribes
Updates during Public Health Emergency: COVID-19**

Eff. April 1, 2020

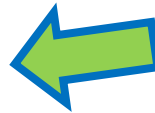
Answering Random Moments: What's New?

The Tribal MAC RMTS has been updated to include COVID-19 public health related activities including surveillance, health education, data reporting, and infection control.

When answering a moment, if your work activity is related to the COVID-19 public health crisis, look for the new responses added to the first question: ***“What type of activity were you doing?”*** intended to capture the COVID-19 related work.

What type of activity were you doing?

- Time Off/Not at Work (including vacation, breaks, sick leave, lunch, not scheduled, flexible schedule)
- Direct Medical Services Activities
- Financial Counseling and Claims Processing
- Case Management or Social Work (including documentation activities)
- Social Work and Non-Medical Case Management and Family Intervention
- Outreach or Application Assistance (including documentation activities)
- Coordinating or Referring for Services (including documentation activities)
- Transportation
- Training/professional development
- Operational/Administrative/Other General Work Duties (Including paperwork/documentation/meetings/ follow-up and etc.)
- PUBLIC HEALTH EMERGENCY Direct Medical Services Activities
- PUBLIC HEALTH EMERGENCY Financial Counseling and Claims Processing
- PUBLIC HEALTH EMERGENCY Case Management or Social Work
- PUBLIC HEALTH EMERGENCY Outreach or Application Assistance
- PUBLIC HEALTH EMERGENCY Coordinating or Referring for Services
- PUBLIC HEALTH EMERGENCY Transportation
- PUBLIC HEALTH EMERGENCY Training
- PUBLIC HEALTH EMERGENCY Program Planning and Policy Development
- PUBLIC HEALTH EMERGENCY Required Surveillance and/or Reporting to State or CDC
- PUBLIC HEALTH EMERGENCY Infection Control Activities
- General administrative activities not listed above
- Write-in Option



COVID-19 related work activities should be documented by selecting the appropriate category that begins with “PUBLIC HEALTH EMERGENCY:” to the first question.

Important Note about your Narrative:

When completing your moment, your narrative to support your work activity in your own words should provide a brief description of what you were doing that provides context without revealing any confidential patient information. When documenting COVID-19 related work, it is important to include an explanation of how your work is related to the public health emergency.

Examples:

- Assisting client who is homebound due to quarantine with access to _____.
- Working on outreach plan to educate clients about COVID-19 and how to stay safe.



Moments can be Answered from Mobile Devices

RMTS Participants can answer their assigned moments from any mobile device (including web-enabled cell phones, iPads and tablets) where the participant has access to their work email account by simply tapping on the hyperlink included in all email notifications and reminders.

OR by accessing the RMTS website directly: <https://cbe-rmts.chcf-umms.org/>

The screenshot shows a mobile browser interface for the Washington Random Moment Time Study. At the top, the address bar displays "Washington Random Moment ..." and "cbe-uat.chcf-umms.org". Below the address bar, there is a "Login" section. It includes a heading "Login", a paragraph: "Please enter your User ID and Password. If you don't have an account, contact your System Administrator.", and two input fields: "User ID:" with the value "TrainiT6" and "Password:" with masked characters. A "Forgot Password" link is below the password field. A "Log In" button is centered below the fields. At the bottom, there is a link "Click [here](#) to read Non-UMMS User Data Access Agreement." and another link "[Contact Us](#)". The footer shows "Version: 1.1.1.27 - 2/12/2020 9:04:18 AM".

The screenshot shows the dashboard for the Washington Random Moment Time Study. The header is "WASHINGTON RANDOM MOMENT TIME STUDY". Below the header, there is a navigation menu with a hamburger icon, a graduation cap icon, and a question mark icon. The user's name "Teresa Training" and role "WA-TRIBES: Shoalwater Bay Indian Tribe Referral Specialist" are displayed, along with a "Logout" link. The main section is titled "Random Moment Time Study" and contains three expandable sections: "Answer a moment (1)", "Prior Moments (0)", and "Messages (0)". The "Answer a moment (1)" section is expanded, showing a clock icon, the date and time "Sun, Mar 29 2020 6:44 AM", and the expiration date "Expires Mon, Apr 13 2020 6:44 AM". Below the sections, there is a welcome message: "Welcome Teresa Training, You have been chosen to participate in the Washington State Random Moment Time Study. Your active moments are listed below. They will remain active for 5 business days. Please click the moment you wish to complete and answer the displayed questions. Thank you for your participation!". At the bottom, there is a contact information section: "For further assistance logging on or accessing the site, please e-mail MedicaidAdmMatch@umassmed.edu or call 1-800-535-6741."

The UMass RMTS Help Desk is available for assistance to tribal participants:

MedicaidAdmMatch@umassmed.edu

Or

RMTSHelp@umassmed.edu

