

**Washington Apple Health (Medicaid)**

# **Substance Use Disorder Billing Guide**

**(Fee-for-Service)**

**August 1, 2020**

## Disclaimer

Every effort has been made to ensure this guide's accuracy. If an actual or apparent conflict between this document and an HCA rule arises, the HCA rules apply.

Billing guides are updated on a regular basis. Due to the nature of content change on the internet, we do not fix broken links in past guides. If you find a broken link, please check the most recent version of the guide. If this is the most recent guide, please notify us at [askmedicaid@hca.wa.gov](mailto:askmedicaid@hca.wa.gov).

## About this guide\*

This publication takes effect **August 1, 2020**, and supersedes earlier billing guides to this program.

The Health Care Authority is committed to providing equal access to our services. If you need an accommodation or require documents in another format, please call 1-800-562-3022. People who have hearing or speech disabilities, please call 711 for relay services.

Washington Apple Health means the public health insurance programs for eligible Washington residents. Washington Apple Health is the name used in Washington State for Medicaid, the children's health insurance program (CHIP), and state-only funded health care programs. Washington Apple Health is administered by the Washington State Health Care Authority.

Refer also to HCA's [ProviderOne billing and resource guide](#) for valuable information to help you conduct business with the Health Care Authority.

## How can I get HCA Apple Health provider documents?

To access provider alerts, go to HCA's [provider alerts webpage](#).

To access provider documents, go to HCA's [provider billing guides and fee schedules webpage](#).

## Where can I download HCA forms?

To download an HCA form, see HCA's [Forms & Publications](#) webpage. Type only the form number into the Search box (Example: 13-835).

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## What has changed?

Subject	Change	Reason for Change
<b>Entire Guide</b>	General housekeeping fixes and complete format revision throughout guide	To improve usability and comply with accessibility standards
<b>Who should NOT use this billing guide?</b>	Replaced Beacon Health Options with Behavioral Health Administrative Services Organization (BH-ASO)	To correct guide
<b>Who can receive substance use disorder (SUD) treatment services under fee-for-service?</b>	Added criteria for fee-for-service substance use disorder services	To clarify billing instructions
<b>Coverage Limitations</b>	<p>Replaced "3 hours" with "11 units" per client, per day for Group Therapy</p> <p>Replaced "4 hours" with "16 units" per client, per day for Peer Support services</p> <p>Added limitations for Family Therapy services</p>	To clarify billing instructions

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## Table of Contents

Resources Available .....	6
Definitions .....	7
Substance Use Disorder Treatment .....	11
Who should use this billing guide? .....	11
Institution for Mental Diseases (IMD) .....	11
Who should NOT use this billing guide? .....	11
Client Eligibility .....	12
Who can receive substance use disorder (SUD) treatment services under fee-for-service? .....	12
How do I verify a client’s eligibility? .....	13
Are clients enrolled in an HCA-contracted managed care organization (MCO) eligible? .....	14
Managed care enrollment .....	15
Apple Health – Changes for January 1, 2020 .....	16
Clients who are not enrolled in an HCA-contracted managed care plan for physical health services .....	17
Integrated managed care (IMC) .....	17
Integrated managed care regions .....	18
Integrated Apple Health Foster Care (AHFC) .....	19
Fee-for-service Apple Health Foster Care .....	19
Coverage Table .....	20
Telemedicine and Coronavirus (COVID-19) .....	24
Coverage Limitations .....	25
Billing for case management or intensive case management .....	30
Peer Support Services .....	30
What certification is required for peer support providers? .....	31
Inpatient and withdrawal management SUD facilities: Medication for Opioid Use Disorder .....	32
Withdrawal management and stabilization .....	33
What is secure withdrawal management and stabilization? .....	34
Who is eligible for secure withdrawal management and stabilization? .....	34
Who is eligible to provide and bill for secure withdrawal management and stabilization services? .....	35
What authorization is required? .....	35
How do I bill for secure withdrawal management and stabilization services? .....	35

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<b>Billing</b> .....	39
<b>What are the general billing requirements?</b> .....	39
<b>What are the recordkeeping requirements specific to substance use disorder (SUD) treatment providers?</b> .....	40
<b>What if a client has Medicare coverage?</b> .....	40
<b>Where can I find substance use disorder fee schedules?</b> .....	41
<b>How do I bill claims electronically?</b> .....	41
<b>Place of service</b> .....	41
<b>Outpatient service codes</b> .....	41

## Resources Available

Topic	Contact Information
<b>Becoming a provider or submitting a change of address or ownership</b>	See the HCA's <a href="#">Billers and Providers</a> webpage
<b>Finding out about payments, denials, claims processing, or HCA managed care organizations</b>	See the HCA's <a href="#">Billers and Providers</a> webpage
<b>Electronic billing</b>	See the HCA's <a href="#">Billers and Providers</a> webpage
<b>Finding HCA documents (e.g., Washington Apple Health billing guides and fee schedules)</b>	See the HCA's <a href="#">Billers and Providers</a> webpage
<b>Transfer board or devices</b>	See the HCA's <a href="#">Billers and Providers</a> webpage
<b>Private insurance or third-party liability, other than HCA managed care</b>	See the HCA's <a href="#">Billers and Providers</a> webpage
<b>Questions regarding policy or payment rates</b>	<p>The Division of Behavioral Health and Recovery</p> <p>PO Box 45330</p> <p>Olympia, WA 98504-5330</p> <p>360-725-1500</p> <p><b>or</b></p> <p>Washington State Health Care Authority</p> <p>Medical Assistance Customer Service Center (MACSC)</p> <p><a href="#">Contact MACSC</a></p> <p>1-800-562-3022</p>

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## Definitions

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This section defines terms and abbreviations, including acronyms, used in this billing guide. Refer to [Chapter 182-500 WAC](#) for a complete list of definitions for Washington Apple Health.

**HCA-designee** – Any entity expressly designated by the HCA to act on its behalf.

**American Indian/Alaska Native (AI/AN)** – A person having origins in any of the original peoples of North America, or people who self-identify as AI/AN when they:

- Apply or re-certify for Medicaid
- Submit a change in Healthplanfinder or through the HCA Medicaid Customer Service Center.

**Approved treatment facility** - A treatment facility, either public or private, for profit or nonprofit, approved by the HCA according to 246-341 WAC\* and [RCW 71.05](#).

**American Society of Addiction Medicine (ASAM)** - A professional medical society dedicated to increasing access and improving the quality of addiction treatment.

**ASAM Criteria** - A clinical tool used to systematically evaluate the severity and diagnosis of a person's need for treatment along six dimensions, and then use a fixed combination rule to determine which level of care a substance-using person will respond to with the greatest success. ASAM also includes recommendations regarding substance use disorder (SUD) treatment services.

**Assessment** - The set of activities conducted on behalf of a new patient, for the purpose of determining eligibility, evaluating treatment needs, and making necessary referrals and completing forms. The assessment includes all practices listed in applicable sections of Chapter 246-341 WAC\* or its successor. For the purpose of determining eligibility for Chemical Dependency Disposition Alternative (CDDA), the set of activities will include completion of all of the following:

- The Adolescent Drug Abuse Diagnosis (ADAD)
- The *Kiddie* version of the Schedule of Affective Disorders and Schizophrenia (K-SADS)
- American Society of Addiction Medicine (ASAM) questionnaire forms

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\* The Department of Health (DOH) is currently creating Chapter 246-341 WAC. This change resulted from Second Engrossed Substitute House Bill 1388 (effective July 1, 2018), which transferred authority for behavioral health agency licensing and certification from the Department of Social and Health Services to DOH. The emergency (temporary) rules for this chapter can be found on the [DOH website](#). CPT® codes and descriptions only are copyright 2019 American Medical Association.

**Case management services** – Services provided by a certified Substance Use Disorder Professional (SUDP), a Substance Use Disorder Trainee (SUDPT), or a person under the clinical supervision of a SUDP to assist individuals in gaining access to needed medical, social, educational, and other services.

**Client** - A person receiving substance use disorder treatment services from a DOH-certified agency.

**Core provider agreement** – An agreement between the HCA and eligible providers. The HCA reimburses enrolled eligible providers for covered medical services, equipment, and supplies they provide to eligible clients.

**Fee-for-service (FFS)** - See [WAC 182-500-0035](#).

**Group therapy** - Planned therapeutic or counseling activity conducted by one or more certified SUDPs or SUDPTs to a group of two to 16 people. Acupuncture may be included as a group therapy activity if all of the following are met:

- A SUDP or SUDPT is present during the activity
- The provision of these services is written into the master treatment plan for the client
- The services are documented in the client case file in the progress notes

**Individual therapy** - A planned therapeutic or counseling activity provided to an eligible client by a certified Substance Use Disorder Professional (SUDP) or a Substance Use Disorder Trainee (SUDPT) under the supervision of a SUDP. Individual therapy includes treatment provided to a family group consisting of a primary client and one or more significant others, or treatment provided to a couple who are partnered. Individual therapy may be provided to a family group without the primary client present or to a client without the family present.

**Institution for mental diseases (IMD)** - A hospital, nursing facility, or other institution of more than sixteen beds that is primarily engaged in providing diagnosis, treatment or care of people with mental diseases, including medical attention, nursing care and related services. An IMD may include inpatient chemical dependency facilities of more than sixteen beds which provide residential treatment for alcohol and substance abuse. See [WAC 182-500-0050](#).

**Maximum allowable** - The maximum dollar amount a provider may be reimbursed by the HCA for specific services, supplies, or equipment.

**Opioid treatment programs (OTP)** - Opioid treatment program services include dispensing opioid treatment medication, along with a comprehensive range of medical and rehabilitative services, when clinically necessary, to an individual to alleviate the adverse medical, psychological, or physical effects incident to opioid use disorder as described in Chapter 246-341 WAC.\*

OTPs provide bundled services. Services are consistent with all state and federal requirements and good treatment practices. Bundled services must include, as a minimum, all of the following services:

- Physical evaluation upon admission
- Urinalysis testing\*\*
- Medical examination within 14 days of admission and annually thereafter
- Initial treatment plan and treatment plan review quarterly, and semi-annually after the first two years of continuous treatment
- Vocational rehabilitation services as needed (may be by referral)
- Dose preparation and dose dispensing (Methadone, buprenorphine, and other treatment drugs)
- Detoxification if and when needed
- Patient case management
- Individual and/or group counseling
- One session of family planning; 30 minutes of counseling and education per month for pregnant enrollees
- HIV screening, counseling, and testing referral
- Courtesy dosing

**Note:** No additional fee is reimbursed for different types of medication used.

**Residential services** - A complete range of services and supports performed in a live-in setting as authorized by HCA.

**Pregnant and postpartum women (PPW) assessment** - Assessment provided to an eligible woman who is pregnant or postpartum. The postpartum period covers the 60 days after delivery and any remainder of the month in which the 60th day falls.

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\* Urinalysis tests (UAs) are part of the bundled service daily rate. For more information, see the *Drug Testing for Substance Use Disorder* section of the HCA's [Physician-Related Services/Health Care Professional Services Billing Guide](#).  
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**Provider Entry Portal (PEP)** - The PEP allows registration and data submission, as defined by the [Behavioral Health Data System Data Guide](#), by non-tribal providers for American Indian/Alaska Native (AI/AN) Medicaid clients not enrolled in managed care.

**ProviderOne** -The HCA's primary provider payment processing system.

**ProviderOne Client ID** - A system-assigned number that uniquely identifies a single client within the ProviderOne system; the number consists of nine numeric characters followed by "WA."

**Secure withdrawal management and stabilization** - Care and treatment of a person while the person recovers from the transitory effects of acute or chronic intoxication or withdrawal from alcohol or other drugs. The designated crisis responder (DCR) will determine if a person is "gravely disabled or presenting a likelihood of serious harm to self or others due to a substance use disorder." Treatment provided is for people who meet Involuntary Treatment Act (ITA) criteria due to a substance use disorder ([Chapter 71.05 RCW](#)).

**Substance use disorder** - A problematic pattern of substance abuse leading to clinically significant impairment or distress, ranging in severity from mild, moderate, or severe.

**Substance Use Disorder Professional (SUDP)** – An individual who has met the requirements of WAC 246-811-030 and is certified to provide SUD services according to RCW 18.205.030.

**Substance Use Disorder Professional Trainee (SUDPT)** – An individual working toward the education and experience requirements for certification as a substance use disorder professional, and who has been credentialed as a SUDPT.

**Substance use disorder treatment** – Behavioral health services provided to an eligible client designed to mitigate or reverse the effects of substance use disorder and restore normal physical and psychological functioning. Substance use disorder treatment is characterized by a combination of drug and alcohol education sessions, individual therapy, group therapy, and related activities provided to clients and their families.

**Urinalysis** - Analysis of a client's urine sample for the presence of alcohol or controlled substances by a licensed laboratory or a provider who is exempted from licensure by the Department of Health.

**Withdrawal management** - Care and treatment of a person while the person recovers from the transitory effects of acute or chronic intoxication or withdrawal from alcohol or other drugs.

- Acute – Inpatient program that is medically monitored by nurses with on-call physicians available 24/7 for consultation. They have "standing orders" and available medications to help with withdrawal symptoms.
- Sub-Acute – Residential program that is clinically managed with limited medical coverage by staff and counselors who monitor patients. Generally, any treatment medications are self-administered.

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## Substance Use Disorder Treatment

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### Who should use this billing guide?

- Department of Health (DOH)-certified substance use disorder (SUD) providers registered in the Provider Entry Portal (PEP) (see the [Contractor and provider resources webpage](#) for information about registering through PEP)
- Providers who have registered through the PEP and are delivering Medicaid fee-for-service (FFS) substance use disorder services to clients who are not enrolled in integrated managed care, or behavioral health services only (BHSO)
- Indian health care providers rendering services for Apple Health clients and billing FFS regardless of integrated managed care /managed care organization (MCO) enrollment
- Federally qualified health centers (FQHCs) rendering services for encounter eligible Apple Health clients who are enrolled in FFS and not in an integrated managed care plan

To correctly bill, providers must use this billing guide, the appropriate fee schedule(s), and their Core Provider Agreement with the Health Care Authority.

See the [Coverage Table](#) for appropriate procedure codes, modifiers, and taxonomies. Room and board charges will also be billed through ProviderOne.

### Institution for Mental Diseases (IMD)

Effective for dates of service on and after August 1, 2018, institutions for mental diseases (IMDs) with approval from the Centers for Medicare and Medicaid Services (CMS) for a Section 1115 SUD IMD waiver must bill for services provided to American Indian/Alaska Native (AI/AN) Medicaid clients not enrolled in an integrated managed care plan directly through ProviderOne.

### Who should NOT use this billing guide?

Providers billing for a client who has coverage through one of the managed care organizations (MCOs) listed in [Step 3. Verify the client's managed care information](#)

Note: A person who is not eligible for or covered by Medicaid may receive some services through the [Behavioral Health Administrative Services Organization \(BH-ASO\)](#), within its available funding.

## Client Eligibility

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Most Apple Health clients are enrolled in an HCA-contracted managed care organization (MCO). This means that Apple Health pays a monthly premium to an MCO for providing preventative, primary, specialty, and other health services to Apple Health clients. Clients in managed care must see only providers who are in their MCO's provider network, unless prior authorized or to treat urgent or emergent care. See the HCA's [Apple Health managed care web page](#) for further details.

It is important to always check a client's eligibility prior to providing any services because it affects who will pay for the services.

### Who can receive substance use disorder (SUD) treatment services under fee-for-service?

To receive fee-for-service (FFS) substance use disorder (SUD) treatment services, a client must meet all of the following:

- The client must not be enrolled in a managed care organization when the services begin.
  - SUD-eligible clients may receive FFS outpatient SUD clinic services when not enrolled in a managed care program for claim date of service.
  - SUD-eligible clients may receive FFS SUD overnight treatment services when not enrolled in a managed care program on the date of admittance.
- Have Diagnostic and Statistical Manual of Mental Disorders, Fifth Edition (DSM-V) diagnosis of substance use disorder, mild, moderate, or severe
- Meet medical necessity criteria as stated in the American Society of Addiction Medicine (ASAM)
- Be age 10 or older (treatment for clients under age 10 must be authorized)

## How do I verify a client's eligibility?

Check the client's Services Card or follow the two-step process below to verify that a client has Apple Health coverage for the date of service and that the client's benefit package covers the applicable service. This helps prevent delivering a service the HCA will not pay for.

### Verifying eligibility is a two-step process:

Step 1. **Verify the patient's eligibility for Apple Health.** For detailed instructions on verifying a patient's eligibility for Apple Health, see the Client Eligibility, Benefit Packages, and Coverage Limits section in the HCA's [ProviderOne Billing and Resource Guide](#).

If the patient is eligible for Apple Health, proceed to Step 2. If the patient is not eligible, see the note box below.

Step 2. **Verify service coverage under the Apple Health client's benefit package.** To determine if the requested service is a covered benefit under the Apple Health client's benefit package, see the HCA's [Program Benefit Packages and Scope of Services webpage](#).

**Note:** Patients who are not Apple Health clients may submit an application for health care coverage in one of the following ways:

- By visiting the Washington Healthplanfinder's website at: [www.wahealthplanfinder.org](http://www.wahealthplanfinder.org)
- By calling the Customer Support Center toll-free at: 855-WAFINDER (855-923-4633) or 855-627-9604 (TTY)
- By mailing the application to:  
Washington Healthplanfinder  
PO Box 946  
Olympia, WA 98507

In-person application assistance is also available. To get information about in-person application assistance available in their area, people may visit [www.wahealthplanfinder.org](http://www.wahealthplanfinder.org) or call the Customer Support Center.

## Are clients enrolled in an HCA-contracted managed care organization (MCO) eligible?

**Yes.** Most Medicaid-eligible clients are enrolled in one of the HCA's contracted managed care organizations (MCOs). For these clients, managed care enrollment will be displayed on the client benefit inquiry screen in ProviderOne.

All medical services covered under an HCA-contracted MCO must be obtained by the client through designated facilities or providers. The MCO is responsible for:

- Payment of covered services
- Payment of services referred by a provider participating with the plan to an outside provider

**Note:** A client's enrollment can change monthly. Providers who are not contracted with the MCO must receive approval from both the MCO and the client's primary care provider (PCP) prior to serving a managed care client.

**Send claims to the client's MCO for payment.** Call the client's MCO to discuss payment prior to providing the service. Providers may bill clients only in very limited situations as described in [WAC 182-502-0160](#).

**Note:** To prevent billing denials, check the client's eligibility prior to scheduling services and at the time of the service, and make sure proper authorization or referral is obtained from the HCA-contracted MCO, if appropriate. See the HCA's [ProviderOne Billing and Resource Guide](#) for instructions on how to verify a client's eligibility.

## Managed care enrollment

Apple Health (Medicaid) places clients into an HCA-contracted MCO the same month they are determined eligible for managed care as a new or renewing client. This eliminates a person being placed temporarily in FFS while they are waiting to be enrolled in an MCO or reconnected with a prior MCO. This enrollment policy also applies to clients in FFS who have a change in the program they are eligible for. However, some clients may still start their first month of eligibility in the FFS program because their qualification for MC enrollment is not established until the month following their Medicaid eligibility determination.

New clients are those initially applying for benefits or those with changes in their existing eligibility program that consequently make them eligible for Apple Health managed care. Renewing clients are those who have been enrolled with an MCO but have had a break in enrollment and have subsequently renewed their eligibility.

### Checking eligibility

- Providers must check eligibility and know when a client is enrolled and with which MCO. For help with enrolling, clients can refer to the Washington Healthplanfinder's [Get Help Enrolling webpage](#).
- MCOs have retroactive authorization and notification policies in place. The provider must know the MCO's requirements and be compliant with the MCO's policies.

## Apple Health – Changes for January 1, 2020

**Effective January 1, 2020**, the Health Care Authority (HCA) completed the move to whole-person care to allow better coordination of care for both body (physical health) and mind (mental health and substance use disorder treatment, together known as “behavioral health”). This delivery model is called Integrated Managed Care (formerly Fully Integrated Managed Care, or FIMC, which still displays in ProviderOne and Siebel).

### **IMC is implemented in the last three regions of the state:**

- Great Rivers (Cowlitz, Grays Harbor, Lewis, Pacific, and Wahkiakum counties)
- Salish (Clallam, Jefferson, and Kitsap counties)
- Thurston-Mason (Mason and Thurston counties)

There are changes to the plans available in these last three regions. The only plans that will be in these regions are Amerigroup, Molina and United Healthcare. If a client is currently enrolled in one of these three health plans, their health plan will not change.

Clients have a variety of options to change their plan:

- **Available to clients with a Washington Healthplanfinder account:** Go to [Washington HealthPlanFinder website](#).
- **Available to all Apple Health clients:**
  - Visit the [ProviderOne Client Portal website](#):
  - Call Apple Health Customer Service at 1-800-562-3022. The automated system is available 24/7.
  - Request a change online at [ProviderOne Contact Us](#) (this will generate an email to Apple Health Customer Service). Select the topic “Enroll/Change Health Plans.”

For online information, direct clients to HCA’s [Apple Health Managed Care webpage](#).

## Clients who are not enrolled in an HCA-contracted managed care plan for physical health services

Some Medicaid clients do not meet the qualifications for managed care enrollment. These clients are eligible for services under the FFS Medicaid program. In this situation, each Integrated Managed Care (IMC) plan will have Behavioral Health Services Only (BHSO) plans available for Apple Health clients who are not in managed care. The BHSO covers only behavioral health treatment for those clients. Clients who are not enrolled in an HCA-contracted managed care plan are automatically enrolled in a BHSO, with the exception of American Indian/Alaska Native clients. Some examples of populations that may be exempt from enrolling into a managed care plan are Medicare dual-eligible, American Indian/Alaska Native, Adoption support, and Foster Care alumni.

## Integrated managed care (IMC)

Clients qualified for managed care enrollment and living in integrated managed care regions will receive all physical health services, mental health services, and substance use disorder treatment through their HCA-contracted managed care organization (MCO).

**American Indian/Alaska Native (AI/AN)** clients have two options for Apple Health coverage:

- Apple Health Managed Care; or
- Apple Health coverage without a managed care plan (also referred to as fee-for-service [FFS]).

If a client does not choose an MCO, they will be automatically enrolled into Apple Health FFS for all their health care services, including comprehensive behavioral health services. See the HCA's [American Indian/Alaska Native webpage](#).

For more information about the services available under the FFS program, see the HCA's [Mental Health Services Billing Guide](#).

For full details on integrated managed care, see the HCA's [Apple Health managed care webpage](#) and scroll down to "Changes to Apple Health managed care."

## Integrated managed care regions

Clients who are eligible for managed care enrollment must choose an available MCO in their region. Details, including information about mental health crisis services, are located on the HCA's [Apple Health managed care webpage](#).

Region	Counties	Effective Date
<b>Great Rivers</b>	Cowlitz, Grays Harbor, Lewis, Pacific, and Wahkiakum	January 1, 2020
<b>Salish</b>	Clallam, Jefferson, Kitsap	January 1, 2020
<b>Thurston-Mason</b>	Thurston, Mason	January 1, 2020
<b>North Sound</b>	Island, San Juan, Skagit, Snohomish, and Whatcom	July 1, 2019
<b>Greater Columbia</b>	Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Walla Walla, Yakima, and Whitman	January 1, 2019
<b>King</b>	King	January 1, 2019
<b>Pierce</b>	Pierce	January 1, 2019
<b>Spokane</b>	Adams, Ferry, Lincoln, Pend Oreille, Spokane, and Stevens counties	January 1, 2019
<b>North Central</b>	Grant, Chelan, Douglas, and Okanogan	January 1, 2018 January 1, 2019 (Okanogan)
<b>Southwest</b>	Clark, Skamania, and Klickitat	April 2016 January 1, 2019 (Klickitat)

## Integrated Apple Health Foster Care (AHFC)

Children and young adults in the Foster Care, Adoption Support and Alumni programs who are enrolled in Coordinated Care of Washington's (CCW) Apple Health Foster Care program receive both medical and behavioral health services from CCW.

Clients under this program are:

- Under the age of 21 who are in foster care (out of home placement)
- Under the age of 21 who are receiving adoption support
- Age 18-21 years old in extended foster care
- Age 18 to 26 years old who aged out of foster care on or after their 18th birthday (alumni)

These clients are identified in ProviderOne as  
**"Coordinated Care Healthy Options Foster Care."**

The Apple Health Customer Services staff can answer general questions about this program. For specific questions about Adoption Support, Foster Care or Alumni clients, contact the HCA's Foster Care Medical Team at 1-800-562-3022, Ext. 15480.

## Fee-for-service Apple Health Foster Care

Children and young adults in the fee-for-service Apple Health Foster Care, Adoption Support and Alumni programs receive behavioral health services through the regional Behavioral Health Services Organization (BHSO). For details, see the HCA's [Mental Health Services Billing Guide](#), under *How do providers identify the correct payer?*

## Coverage Table

The HCA covers the following substance use disorder (SUD) services with the [coverage limitations](#) listed in this guide.

Only the following combinations of procedure code, modifier\*, and taxonomy may be reimbursed for the SUD program. Claims must be billed in 837P/Professional claim format.

Procedure Code	Modifier	Short Description	Service	Taxonomy
<b>Outpatient SUD Services</b>				
<b>H0001</b>	HD	Alcohol and/or drug assess	Substance use disorder assessment, Pregnant and Parenting Women (PPW)	261QR0405X
<b>H0001</b>	HF	Alcohol and/or drug assess	Substance use disorder assessment	261QR0405X

\*

Modifier	Description
<b>HA</b>	Child/Adolescent Program
<b>HB</b>	Adult Program, non-geriatric
<b>HD</b>	Pregnant and Parenting Women (PPW) Program
<b>HF</b>	Substance Abuse Program
<b>HV</b>	Funded State Addiction Agency
<b>TG</b>	Complex/High tech level of care

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Procedure Code	Modifier	Short Description	Service	Taxonomy
<b>H0004</b>	HF	Alcohol and/or drug services	Individual therapy, without family present, per 15 minutes	261QR0405X
<b>H0038</b>	HF	Self-help/peer svc	SUD Peer Services	261QR0405X
<b>H0020</b>	HF	Alcohol and/or drug services	Opiate Substitution Treatment, methadone administration	261QM2800X
<b>T1017</b>	HF	Targeted case management	Case management, each 15 minutes	251B00000X
<b>96164</b>	HF	Health behavior intervention, group, face-to-face; initial 30 minutes	Group/ Face to face	261QR0405X
<b>96165</b>	HF	Health behavior intervention, group, face-to-face; each additional 15 minutes	Group/ Face to face	261QR0405X
<b>96167</b>	HF	Health behavior intervention, family (with the patient present), face-to-face; initial 30 minutes	Family w/ patient present/ face to face	261QR0405X

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Procedure Code	Modifier	Short Description	Service	Taxonomy
<b>96168</b>	HF	Health behavior intervention, family (with the patient present), face-to-face; each additional 15 minutes	Family w patient present/ face to face	261QR0405X
<b>96170</b>	HF	Health behavior intervention, family (without the patient present), face-to-face; initial 30 minutes	Family without patient present, face to face	261QR0405X
<b>96171</b>	HF	Health behavior intervention, family (without the patient present), face-to-face; additional 15 minutes	Family without patient present, face to face	261QR0405X

**Residential SUD Services**

<b>H0010</b>	HA	Alcohol and/or drug services	Youth sub-acute withdrawal management	3245S0500X
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Procedure Code	Modifier	Short Description	Service	Taxonomy
<b>H0010</b>	HF	Alcohol and/or drug services	Adult sub-acute withdrawal management	324500000X
<b>H0011</b>	HA	Alcohol and/or drug services	Youth acute withdrawal management	3245S0500X
<b>H0011</b>	HF	Alcohol and/or drug services	Adult acute withdrawal management	324500000X
<b>H0018</b>	HA	Alcohol and/or drug services	Youth recovery house	3245S0500X
<b>H0018</b>	HF	Alcohol and/or drug services	Adult recovery house	324500000X
<b>H0018</b>	HV	Alcohol and/or drug services	Adult intensive inpatient residential, w/o room and board, per diem	324500000X
<b>H0019</b>	HA	Alcohol and/or drug services	Youth intensive inpatient residential, w/o room and board, per diem	3245S0500X

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Procedure Code	Modifier	Short Description	Service	Taxonomy
<b>H0019</b>	HB	Alcohol and/or drug services	Residential treatment, Pregnant and Parenting Women (PPW) w/Children, w/o room and board, per diem	324500000X
<b>H0019</b>	HD	Alcohol and/or drug services	Residential treatment, Pregnant and Parenting Women (PPW) w/o Children, w/o room and board, per diem	324500000X
<b>H0019</b>	TG	Alcohol and/or drug services	Residential treatment, long term recovery	324500000X
<b>H2036</b>	HA	A/D Tx program, per diem	Youth room and board*	3245S0500X
<b>H2036</b>	HD	A/D Tx program, per diem	PPW room and board*	324500000X

\*Room and board is paid with state-only funds.

## Telemedicine and Coronavirus (COVID-19)

Refer to the current Physician-related/professional services billing guide for telemedicine policy. See the Health Care Authority's information about novel coronavirus (COVID-19) [webpage](#) for updated information regarding COVID-19.

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## Coverage Limitations

Covered substance use disorder (SUD) treatment services are subject to the following limitations.

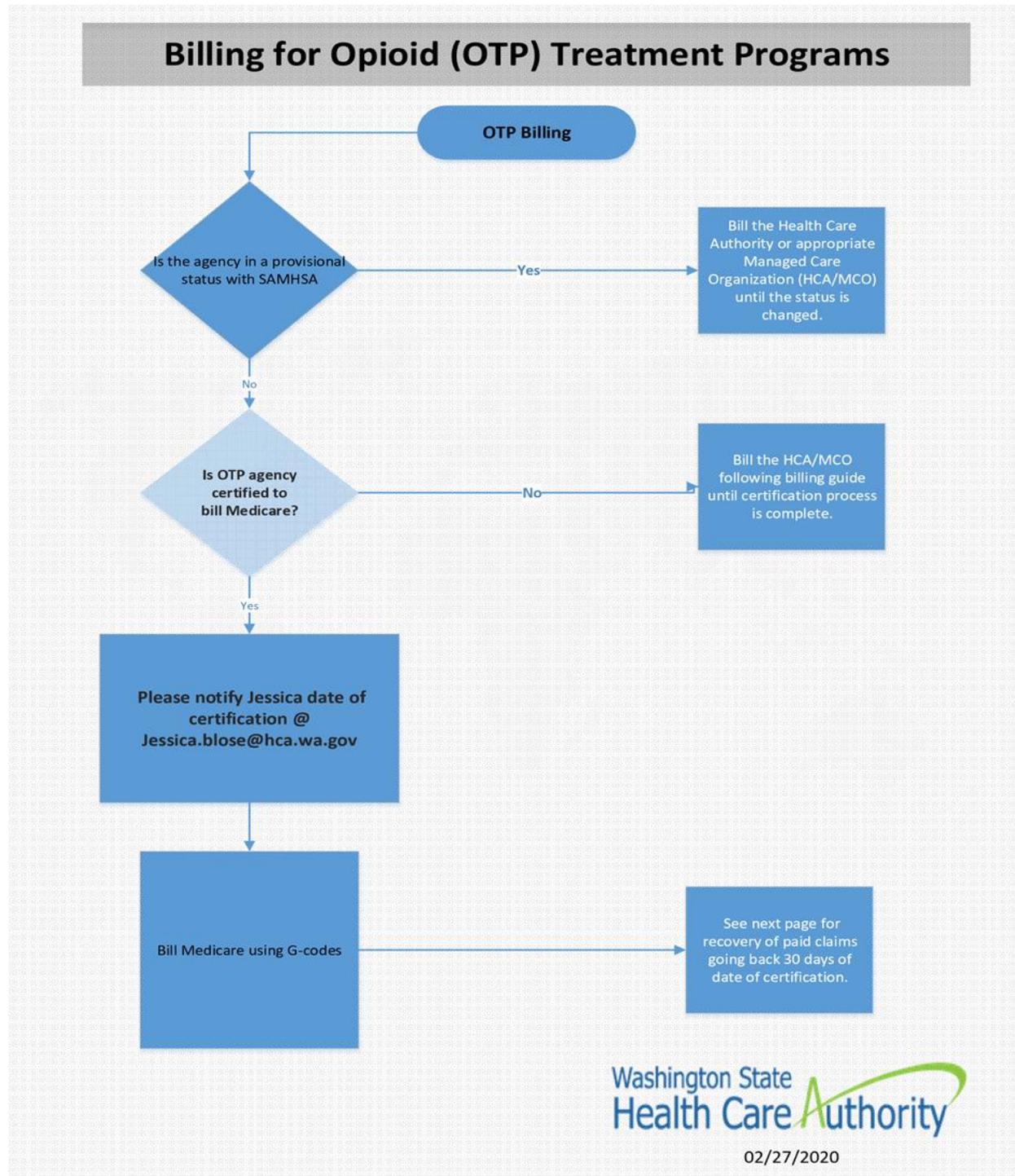
Service	Limitation
<b>Acute Withdrawal Management</b>	Covered once per day, per client
<b>Case Management T1017</b>	<p>One unit equals 15 minutes</p> <p>Must be provided by a certified substance use disorder professional (SUDP) or substance use disorder professional trainee (SUDPT). Providers cannot bill for the following activities:</p> <ul style="list-style-type: none"> <li>• Outreach</li> <li>• Time spent reviewing a certified SUDPT's file notes</li> <li>• Internal staffing</li> <li>• Writing treatment compliance notes and progress reports to the court</li> <li>• Interactions with probation officers</li> <li>• Court reporting</li> </ul>
<b>Individual Therapy H0004 - Individual therapy, without family present, per 15 minutes</b>	Individual therapy sessions are payable up to 3 hours per day.
<b>Group Therapy</b>	<p>Health behavior intervention, Group, face-to-face</p> <ul style="list-style-type: none"> <li>• 96164 HF – first 30 minutes</li> <li>• 96165 HF – each additional 15 minutes, must be on the same claim as 96164</li> </ul> <p>A Group Therapy session is payable up to 11 units per client, per day (1 unit of 'first 30 minutes' and 10 units of 'each additional 15 minutes')</p> <p>Retroactive to January 1, 2020</p>

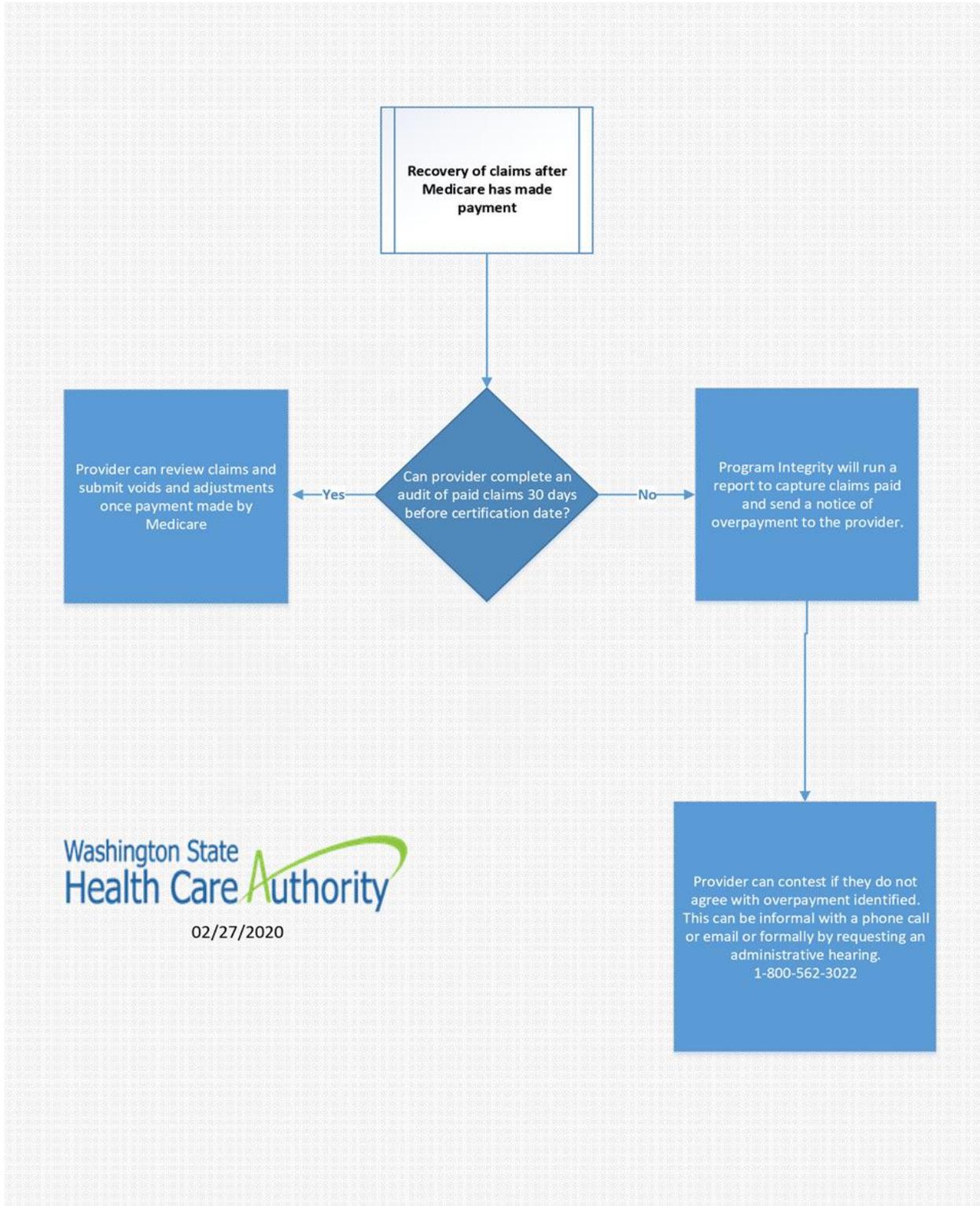
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Service	Limitation
<p><b>Family Therapy</b></p>	<p>Health behavior interventions (with the patient present), face-to-face</p> <ul style="list-style-type: none"> <li>• 96167 HF-First 30 minutes</li> <li>• 96168-HF- each additional 15 minutes, must be on the same claim as 96167</li> </ul> <p>Health behavior interventions (without the patient present)</p> <ul style="list-style-type: none"> <li>• 96170- HF first 30 minutes</li> <li>• 96171- HF each additional 15 minutes be on the same claim as 96170</li> </ul> <p>Family therapy sessions are payable up to a maximum of 11 units per client, per day.</p> <p><b>Note:</b> When family members attend an individual session whether in lieu of or along with, the primary client, the session may be claimed only once regardless of the number of family members present.</p> <p>Retroactive to January 1, 2020</p>
<p><b>Peer Support</b> <b>H0038 HF- Self-help/ peer svc per individual</b></p>	<p>Service is billable up to 16 units per client, per day</p> <p>One unit equals 15 minutes</p>
<p><b>Opiate Substitution Treatment</b></p>	<p>Covered once per day while a client is in treatment</p>
<p><b>Substance Use Disorder Assessment</b></p>	<p>Covered once per treatment episode for each new and returning client</p> <p><b>Note:</b> Providers must not bill updates to assessments or treatment plans as separate assessments.</p>
<p><b>Sub-Acute Withdrawal Management</b></p>	<p>Covered once per day, per client</p>

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Service	Limitation
<b>Urinalysis (UA) Drug Testing</b>	UA drug testing is not a separately payable service and is bundled into the treatment payment, except when provided to methadone clients and PPW clients. For these clients only, HCA-contracted laboratories perform and are paid separately for UA drug testing.





## Billing for case management or intensive case management

Providers must not bill for case management or intensive case management if the client is:

- Pregnant and receiving Maternity Support Services (MSS) or Infant Case Management (ICM) services under the HCA's First Steps Program.
- Receiving Human Immunodeficiency Virus/Acquired Immune Deficiency Syndrome (HIV/AIDS) case management services through the Department of Health (DOH).
- A youth on parole in a non-residential setting and under Department of Children, Youth and Families (DCYF) supervision.
- A youth in foster care through DCYF.
- Receiving case management services through any other funding source from any other agency system (e.g., a person enrolled in Mental Health with a Primary Health Provider).

Billing for case management for the above situations is prohibited because federal financial participation is being collected by the HCA or HCA designee, DOH, or DCYF for these clients.

## Peer Support Services

The purpose of the Peer Support Services Program is to promote behavioral health recovery to Medicaid clients.

Peer Support Services pairs people in recovery with trained counselors who share their life experiences. Certified peer counselors provide recovery support in a variety of behavioral health settings, including but not limited to community behavioral health agencies, peer-run agencies, homeless outreach programs, evaluation and treatment programs and hospitals.

To be paid for by HCA, peer support services must:

- Be medically necessary.
- Be ordered in a service plan that must specify the frequency, duration, and expected recovery goals.
- Be provided at locations that are both:
  - Convenient to the client.
  - Within the client's community regional service area.

See [Coverage Limitations Table](#) for information on Peer Support Services.

## What certification is required for peer support providers?

Peer counselors who provide services must:

- Be in recovery for behavioral health for more than one year before serving as a peer counselor, and maintain recovery throughout their duration as a peer services counselor.
- Be willing to share their recovery story with peer support clients.
- Pass a test for reading comprehension and writing composition.
- Receive HCA-approved certified peer counselor training and pass subsequent testing.
- Obtain and maintain a peer counselor certification through the Department of Health.

A provider can only bill when providing therapeutic treatment services as indicated in the client's treatment plan under the clinical supervision of a supervisor experienced in recovery and rehabilitation who is either:

- A mental health professional if the peer counselor is providing mental health services.

OR

- A certified substance use disorder professional if the peer counselor is providing substance use disorder treatment.

**Note:** See the [Coverage Table](#) and [Billing](#) sections of this guide for information on billing for peer support services.

## Inpatient and withdrawal management SUD facilities: Medication for Opioid Use Disorder

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Residential and inpatient licensed SUD behavioral health treatment agencies must:

- Develop policies and procedures to offer Medication for Opioid Use Disorder on-site or facilitate off-site access.
- Ensure services are not denied to clients prescribed any FDA-approved medications to treat all substance use disorders.
- Assure there is enough network capacity that SUD clients receiving or desiring SUD medication can have it prescribed while engaged in any level of American Society of Addiction and Medicine (ASAM) SUD treatment.
- May not mandate titration or limit the total acceptable daily dose or length of time on any prescribed FDA-approved SUD medications. Decisions concerning medication adjustment are based on medical necessity and in coordination with the prescribing provider.
- Allow clients to seek FDA-approved medication for any SUD at any point in their course of treatment. The SUD agency must provide or facilitate the use of any prescribed FDA-approved medications for any SUD.

## Withdrawal management and stabilization

Withdrawal management (previously referred to as detox) services are provided to help people safely withdraw from the physical effects of psychoactive substances. The need for withdrawal management (WM) services is determined by patient assessment and using the American Society of Addiction Medicine (ASAM) criteria to determine level of care.

There are three levels of withdrawal management facilities recognized in Washington. Assessment of severity, medical complications, and specific drug or alcohol withdrawal risk determines placement within each level of service. All programs are licensed by the Department of Health (DOH) under chapters [246-322](#), [-324](#) or [-337](#) WAC.

**ASAM 3.2-WM** – Sub-acute withdrawal management: Clinically managed residential facilities are considered sub-acute detox.

- Limited medical coverage by staff and counselors who monitor patients.
- Generally, any treatment medications are self-administered. DOH regulates both the facility and the program.

**ASAM 3.7-WM** – Acute withdrawal management: Medically monitored inpatient programs are considered acute detox.

- Medical coverage by nurses with physician’s on-call 24/7 for consultation. They have “standing orders” and available medications to help with withdrawal symptoms.
- Licensed as Residential Treatment Facilities (RTF), not hospitals.
- Required to have formal referral relationships with higher levels of care. DOH regulates both the facility and the program.

**ASAM 4.0-WM** – Acute hospital withdrawal management: Medically managed Intensive Inpatient services are considered acute hospital detox.

- Have medical services provided 24/7 by registered nurses (RNs) and doctors. There is full access to medical acute care including ICU, if needed. Doctors, nurses, and counselors work as a part of an interdisciplinary team who medically manage the care of the patient.
- Facilities are regulated by DOH and hospital license. This level of care is considered hospital care and not part of the behavioral health benefits provided through BH-ASOs/MCOs. (Fact Sheet: Adult Withdrawal Management (previously detox) Services. Authority: RCW 71.24.520 WAC 246-341-1100 through WAC 246-341-1104).

See the HCA’s [Inpatient Hospital services billing guide](#) for more information on withdrawal management services.

## What is secure withdrawal management and stabilization?

Secure withdrawal management is provided for people who meet Involuntary Treatment Act (ITA) criteria due to a substance use disorder (RCW 71.05). An adult or minor may be committed for involuntary substance use disorder treatment upon petition of a designated crisis responder (DCR) if the person is “gravely disabled or presenting the likelihood of serious harm to self or others due to a substance use disorder.”

Secure withdrawal management and stabilization (SWMS) facilities are specifically certified by DOH to provide this ASAM 3.7-WM service (adults under WAC 246-341-1104; youth under WAC 246-341-1106). Facilities without this specific license certification are unable to provide and/or bill for this service.

## Who is eligible for secure withdrawal management and stabilization?

Secure withdrawal management and stabilization services are available for eligible Apple Health clients who are not enrolled in an integrated managed care or behavioral health services only (BHSO) and have one of the following recipient aid categories (RACs):

Recipient aid categories (RACs)		
1014-1023	1039	1046-1049
1052-1055	1059	1061
1065-1074	1083-1084	1086
1088-1089	1091	1101-1111
1121-1122	1124	1126
1134	1146-1153	1162-1169
1174-1175	1196-1207	1209
1217-1225	1236-1269	

**Note:** For authorization requirements and information regarding secure withdrawal management and stabilization for clients enrolled in an integrated managed care plan or behavioral health services only (BHSO), contact the corresponding entity.

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## Who is eligible to provide and bill for secure withdrawal management and stabilization services?

To be eligible to provide and bill the HCA for secure withdrawal management and stabilization services described above, the provider must:

- Be licensed and certified by the Department of Health (DOH) to provide the services;
- Be in good standing without restriction;
- Have a current core provider agreement (CPA) with the HCA and national provider identifier (NPI). For more information about completing the CPA, see the Provider Enrollment webpage for new providers; and
- Be registered with the provider entry portal (PEP). See the [Contractor and provider resources](#) webpage.

## What authorization is required?

Authorization is not required for Apple Health-eligible clients with the recipient aid categories (RACs) referenced in the [Who is eligible for secure withdrawal management and stabilization?](#) section.

## How do I bill for secure withdrawal management and stabilization services?

For dates of service on and after July 1, 2018, submit claims for secure withdrawal management and stabilization services on an electronic institutional claim form (837i) using the following information:

Description	DOH Description	ASAM Level	HCPCS Code	Taxonomy	Rev Code	Authorization	POS	Modifiers	Average Length of Stay	Eligible
<b>837p Billing Professional</b>										
<b>Subacute withdrawal management- clinically managed residential facility</b>	246-341-1100	3.2	H0010	324500000X-Adult	N/A	No prior authorization for FFS AI/AN  Length of stay is based on medical necessity	55	HF-Adult	2-4 days	
	246-341-1102			3245S0500X-Youth				HF-Youth		
<b>Acute Withdrawal Management – Medically Monitored (non-ITA)</b>	246-341-1100	3.7	H0011	324500000X-Adult 3245S0500X-Youth	N/A	No prior authorization for FFS AI/AN  Length of stay is based on medical necessity	55, 56	HF-Adult HF-Youth		

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Description	DOH Description	ASAM Level	HCPCS Code	Taxonomy	Rev Code	Authorization	POS	Modifiers	Average Length of Stay	Eligible
<b>837i Billing Institutional</b>										
<b>Secure Withdrawal Management Medically Monitored (ITA)</b>	246-341-1104	3.7	N/A	324500000X	1002	No prior authorization for FFS AI/AN  Length of stay is based on medical necessity.			3-17 days	All people 18 years of age or older in Washington State
<b>Non-secure Withdrawal Management Medically Monitored</b>		3.7	N/A	276400000X	0126	Length of stay is based on medical necessity				Non AI/AN clients only

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Description	DOH Description	ASAM Level	HCPCS Code	Taxonomy	Rev Code	Authorization	POS	Modifiers	Average Length of Stay	Eligible
<b>Acute withdrawal management – Medically Managed (Provided in an acute care Hospital)</b>		4.0	N/A	282N00000X *Any acute care hospital taxonomy	0120	EPA #870000433* *See the HCA’s Inpatient Hospital Services Billing Guide for EPA information				3 days - any more should be billed as non-covered days

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## Billing

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- All claims must be submitted electronically to the HCA, except under limited circumstances.
- For more information about this policy change, see [Paperless Billing at HCA](#).
- For providers approved to bill paper claims, see the HCA's [Paper Claim Billing Resource](#).

### What are the general billing requirements?

With the exception of Indian health care providers and Federally Qualified Health Centers (FQHCs) rendering outpatient SUD services, all providers must register through the Provider Entry Portal (PEP) on the [Contractor and provider resources](#) webpage in order to render SUD services to Apple Health clients.

Providers must follow the HCA's [ProviderOne Billing and Resource Guide](#). These billing requirements include:

- What time limits exist for submitting and resubmitting claims and adjustments
- When providers may bill a client.
- How to bill for services provided to primary care case management (PCCM) clients.
- How to bill for clients eligible for both Medicare and Medicaid.
- How to handle third-party liability claims.
- What standards to use for record keeping.

## What are the recordkeeping requirements specific to substance use disorder (SUD) treatment providers?

- An SUD assessment and history of involvement with alcohol or other drugs
- Initial and updated individual treatment plans, including results of the initial assessment and periodic reviews
- Date, duration, and content of counseling and other treatment sessions
- The HCA covers medically necessary SUD services rendered at Department of Health (DOH)-licensed and certified inpatient and residential treatment facilities. These services must be billed for using CPT and HCPS codes on a professional claim for or 837P. For secure withdrawal management and stabilization treatment facilities, services must be billed for using revenue codes on an institutional claim or 837i. For more information about coverage, services, and codes, see the HCA's [Contractor and provider resources webpage](#). All providers must comply with the documentation requirements in Chapters 246-341 and 246-337 WAC.
- Release of information form signed by the client to share information with the HCA
- A copy of the continuing care plan signed and dated by the certified substance use disorder professional (SUDP) and the client
- The discharge summary
- Fee-for-service (FFS) providers must document services provided to American Indian/Alaska Native (AI/AN) clients. Services must be documented in the Behavioral Health Data System through PEP.
- A residential facility must have an independent assessment\*\*

\*\*In accordance with Washington State's approved 1115 waiver with the Centers for Medicare & Medicaid Services (CMS), fee-for-service residential providers must ensure Medicaid clients have an independent assessment from an outpatient provider. The independent provider will determine whether the client meets the American Society of Addiction Medicine (ASAM) residential level of care.

## What if a client has Medicare coverage?

Medicare does not pay for substance use disorder (SUD) treatment services provided in freestanding outpatient treatment centers unless the services are actually provided by a physician (not just overseen by a physician). Do not bill Medicare prior to billing the HCA or HCA designee for SUD treatment services. Outpatient and residential SUD services rendered by certified substance use disorder professionals (SUDPs) or substance use disorder professional trainees (SUDPTs) may be billed directly to the HCA without attaching a Medicare explanation of benefits.

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## Where can I find substance use disorder fee schedules?

See the HCA's [Substance Use Disorder Fee Schedule](#).

## How do I bill claims electronically?

Instructions on how to bill Direct Data Entry (DDE) claims can be found on the HCA's [Billers and Providers](#) webpage, under [Webinars](#).

For information about billing Health Insurance Portability and Accountability Act (HIPAA) [Electronic Data Interchange \(EDI\)](#) claims, see the ProviderOne 5010 companion guides on the HIPAA Electronic Data Interchange (EDI) webpage.

The following claim instructions relate to billing Substance Use Disorder program services on a professional claim form:

### Place of service

**Place of Service:** the following is the only appropriate code(s) entered for Washington State Medicaid for residential services:

Code number	To be used for
05	Indian Health Service free-standing facility
07	Tribal 638 free-standing facility
50	Federally Qualified Health Center (FQHC)
55	Residential Substance Abuse Disorder Treatment Facility

**Rendering Provider:** Do not add individual servicing NPIs to SUD claims. SUD claims are billed at the clinic level only. This includes both inpatient and outpatient billing.

### Outpatient service codes

Place of service codes have been expanded to include all places or service (i.e. clinic, school, home) related to SUDPs providing SUD treatment for outpatient services. Outpatient services must be billed at the licensed and certified behavioral health agency level only. Do not add individual servicing NPIs to SUD claims.