

**Washington Apple Health (Medicaid)**

# Substance Use Disorder Billing Guide (Fee-for-Service)

**April 1, 2018**

Every effort has been made to ensure this guide's accuracy. If an actual or apparent conflict between this document and an agency rule arises, the agency rules apply.

## About this guide\*

This publication takes effect April 1, 2018, and supersedes earlier guides to this program.

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Washington Apple Health means the public health insurance programs for eligible Washington residents. Washington Apple Health is the name used in Washington State for Medicaid, the children's health insurance program (CHIP), and state-only funded health care programs. Washington Apple Health is administered by the Washington State Health Care Authority.

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\* This publication is a billing instruction.

## What has changed?

Subject	Change	Reason for Change
<a href="#"><u>Definitions</u></a>	Updated the definition of “Fee-for-service (FFS).”	Aligns with WAC 182-500-0135
	Updated the definition of “Residential Services.”	Clarification
<a href="#"><u>Who can receive substance use disorder (SUD) treatment services under fee-for-service?</u></a>	Added “Behavioral Health Administrator” to the designation of who authorizes SUD treatment for clients under age 10 years.	Clarification
<a href="#"><u>How do I verify a client’s eligibility?</u></a>	Added an exception for providers using this billing guide. Federally qualified health centers (FQHCs) and Indian health care providers rendering outpatient services and billing FFS will use this guide regardless of a client’s BHO, FIMC, or BHSO enrollment.	Clarification
	Updated the list of managed care organizations that clients may have for SUD services.	Updated information
<a href="#"><u>Coverage Limitations</u></a>	Added information that urinalysis (UA) drug testing is not a separately payable service. UA drug testing is bundled into the treatment, except for methadone and pregnant and parenting women (PPW) clients.	Clarification
<a href="#"><u>What if a client has Medicare coverage?</u></a>	Added information that SUD services rendered by Chemical Dependency Professionals (CDPs) or Chemical Dependency Professional Trainees (CDPTs) may be billed to the agency without the Medicare explanation of benefits.	Clarification
<a href="#"><u>How do I bill claims electronically?</u></a>	Added “Rendering provider” to the table with information about not adding individual servicing National Provider Identifiers (NPIs) to SUD claims.	Clarification

## How can I get agency provider documents?

To access provider alerts, go to the agency's [provider alerts](#) web page.

To access provider documents, go to the agency's [provider billing guides and fee schedules](#) web page.

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# Resources Available

Topic	Contact Information
Becoming a provider or submitting a change of address or ownership	<p>See the agency's <a href="#">Billers and Providers</a> web page</p>
Finding out about payments, denials, claims processing, or agency managed care organizations	
Electronic billing	
Finding agency documents (e.g., Washington Apple Health billing guides and fee schedules)	
Private insurance or third-party liability, other than agency managed care	
Questions regarding policy or payment rates	<p>The Division of Behavioral Health and Recovery            PO Box 45330            Olympia, WA 98504-5330            360-725-3700</p> <p style="text-align: center;"><b>or</b></p> <p>Washington State Health Care Authority            Medical Assistance Customer Service Center (MACSC)  <a href="#">Contact MACSC</a>            1-800-562-3022</p>

# Definitions

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This section defines terms and abbreviations, including acronyms, used in this billing guide. Refer to [Chapter 182-500 WAC](#) for a complete list of definitions for Washington Apple Health.

**Agency** - The Washington State Health Care Authority.

**Agency's designee** – Any entity expressly designated by the agency to act on its behalf.

**American Indian/Alaska Native (AI/AN)** – A person having origins in any of the original peoples of North America, or people who self-identify as AI/AN when they:

- Apply or re-certify for Medicaid
- Submit a change in Healthplanfinder or through the HCA Medicaid Customer Service Center.

**Approved treatment facility** - A treatment facility, either public or private, for profit or nonprofit, approved by the agency according to Chapter [388-877 WAC](#) and RCW [70.96A](#).

**American Society of Addiction Medicine (ASAM)** - An international organization of physicians dedicated to improving the treatment of persons with substance use disorders.

**ASAM Criteria**- A clinical tool used to systematically evaluate the severity and diagnosis of a person's need for treatment along six dimensions, and then use a fixed combination rule to determine which level of care a substance-using person will respond to with the greatest success. ASAM also includes recommended duration of substance use disorder (SUD) treatment services along the continuum.

**Assessment** - The set of activities conducted on behalf of a new patient, for the purpose of determining eligibility, evaluating treatment needs, and making necessary referrals and completing forms. The assessment includes all practices listed in applicable sections of Chapter [388-877 WAC](#) or its successor. For the purpose of determining eligibility for Chemical Dependency Disposition Alternative (CDDA), the set of activities will include completion of all of the following:

- The Adolescent Drug Abuse Diagnosis (ADAD)
- The *Kiddie* version of the Schedule of Affective Disorders and Schizophrenia (K-SADS)
- American Society of Addiction medicine (ASAM) questionnaire forms

**Case management** - Services provided by a Chemical Dependency Professional (CDP) or CDP Trainee to clients assessed as needing treatment and admitted into treatment. Services are provided to assist clients in gaining access to needed medical, social, educational, and other services. Services include case planning, case consultation and referral, and other support services for the purpose of engaging and retaining or maintaining clients in treatment.

**Chemical Dependency Professional (CDP)** - A person certified as a chemical dependency professional by the Washington State Department of Health under Chapter 18.205 RCW.

**Chemical Dependency Professional Trainee (CDPT)** - A person certified as a chemical dependency professional trainee by the Washington State Department of Health under Chapter 18.205 RCW.

**Client** - A person receiving substance use disorder treatment services from a DBHR-certified agency.

**Core provider agreement** – An agreement between the agency and eligible providers. The agency reimburses enrolled eligible providers for covered medical services, equipment, and supplies they provide to eligible clients.

**Division of Behavioral Health and Recovery (DBHR)** - The Division of Behavioral Health and Recovery (DBHR), Department of Social and Health Services, provides support for mental health, substance use disorder, and problem gambling services. The public mental health programs promote recovery and resiliency and reduces the stigma associated with mental illness. The substance abuse prevention and substance use disorder treatment programs promote strategies that support healthy lifestyles by preventing the misuse of alcohol, tobacco, and other drugs, and support recovery from the disease of substance use disorder. The problem gambling program mitigates the effects of problem gambling on the family and helps families remain economically self-sufficient without requiring assistance from other state programs. DBHR brings operational elements like medical assistance, substance use disorder and mental health into closer working relationships that serve clients more effectively and efficiently than before.

**Fee-for-service (FFS)** See WAC [182-500-0035](#).

**Group therapy** - Planned therapeutic or counseling activity conducted by one or more certified CDPs or CDPTs to a group of two or more unrelated individuals. Acupuncture may be included as a group therapy activity if all of the following are met:

- A CDP or CDPT is present during the activity
- The provision of these services is written into the master treatment plan for the client
- The services are documented in the client case file in the progress notes

**Individual therapy** - A planned therapeutic or counseling activity provided to an eligible client by a certified chemical dependency professional (CDP) or a CDP trainee under the supervision of a CDP. Individual therapy includes treatment provided to a family group consisting of a primary client and one or more significant others, or treatment provided to a couple who are partnered. Individual therapy may be provided to a family group without the primary client present or to a client without the family present.

**Institution for mental diseases (IMD)** - A hospital, nursing facility, or other institution of more than sixteen beds that is primarily engaged in providing diagnosis, treatment or care of people with mental diseases, including medical attention, nursing care and related services. An IMD may include inpatient chemical dependency facilities of more than sixteen beds which provide residential treatment for alcohol and substance abuse. See WAC [182-500-0050](#).

**Maximum allowable** - The maximum dollar amount a provider may be reimbursed

by the agency for specific services, supplies, or equipment.

**Opiate substitution treatment services (OST)** - Treatment services and medication (methadone) for individuals addicted to opiates as described in Chapters [388-877](#) and [388-877B](#) WAC.

**Residential Services** - A complete range of services and supports performed in a live-in setting as authorized by DBHR

**Note:** No additional fee will be reimbursed for different types of medication used.

**Pregnant and postpartum women (PPW) assessment** - Assessment provided to an eligible woman who is pregnant or postpartum. The postpartum period covers the 60 days after delivery and any remainder of the month in which the 60th day falls.

**Provider Entry Portal (PEP)** - The PEP allows registration and data submission by American Indian/Alaska Native (AI/AN) fee-for-service (FFS) providers as defined by the [Behavioral Health Data System Data Guide](#).

**ProviderOne** -The agency's primary provider payment processing system.

**ProviderOne Client ID** - A system-assigned number that uniquely identifies a single client within the ProviderOne system; the number consists of nine numeric characters followed by "WA".

**Substance use disorder** - A problematic pattern of substance abuse leading to clinically significant impairment or distress, ranging in severity from mild, moderate, or severe.

**Substance use disorder treatment** - Medical and rehabilitative social services provided to

an eligible client designed to mitigate or reverse the effects of substance use disorder and restore normal physical and psychological functioning. Drug addiction or drug abuse treatment is characterized by a combination of drug and alcohol education sessions, individual therapy, group therapy and related activities provided to detoxified clients and their families.

**Urinalysis** - Analysis of a client's urine sample for the presence of alcohol or controlled substances by a licensed laboratory or a provider who is exempted from licensure by the Department of Health.

**Withdrawal management** - Care and treatment of a person while the person recovers from the transitory effects of acute or chronic intoxication or withdrawal from alcohol or other drugs.

# Substance Use Disorder Treatment

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## Who should use this billing guide?

- Division of Behavioral Health and Recovery (DBHR)-certified substance use disorder (SUD) providers, including outpatient programs and non-institutional for mental disease (non-IMD) residential programs (see the [DBHR Contractors and Providers](#) webpage for information about registering through the DBHR Provider Entry Portal (PEP))
- Providers delivering Medicaid fee-for-service (FFS) substance use disorder services to clients who are not enrolled in a behavioral health organization (BHO), fully integrated managed care (FIMC), or behavioral health services only (BHSO)
- Indian health care providers rendering services for Apple Health clients and billing FFS regardless of BHO/FIMC/managed care organization (MCO) enrollment
- Federally qualified health centers (FQHCs) rendering services for encounter-eligible Apple Health clients and billing FFS regardless of BHO/FIMC/MCO enrollment

To correctly bill, providers must use this billing guide, the appropriate fee schedule(s), and either their Core Provider Agreement with the Health Care Authority or their FFS contract with the Department of Social and Health Services (DSHS), DBHR.

**If there is a discrepancy between a provider’s contract stipulations and this billing guide, the provider’s contract stipulations take precedence.**

## Who should NOT use this billing guide?

The following providers should NOT use this guide:

- Providers delivering substance use disorder (SUD) services to a client using BHO coverage (See DSHS's [list of BHO contacts](#))
- IMD residential programs with over 16 beds ([Contact DBHR](#) for information about the billing process). Psychiatric residential treatment facilities (PRTFs) are not considered IMDs according to the Centers for Medicare and Medicaid Services (CMS), and SUD claims must be billed the same as a non-IMD facility.
- Providers billing an MCO listed below and delivering services to clients who:
  - ✓ Reside in a designated FIMC region
  - ✓ Are enrolled in MCOs providing services in the FIMC regions.

An individual who is not eligible for or covered by Medicaid may receive some services through Beacon Health Options, within its available funding.

# Client Eligibility

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## Who can receive substance use disorder (SUD) treatment services under fee-for-service?

To receive fee-for-service (FFS) substance use disorder (SUD) services, a client must meet all of the following:

- Is not enrolled in a behavioral health organization (BHO), fully integrated managed care (FIMC), or behavioral health services only (BHSO)
- Has a Diagnostic and Statistical Manual of Mental Disorders, Fifth Edition (DSM-V) diagnosis of substance use disorder, mild, moderate, or severe
- Meets medical necessity criteria as stated in the American Society of Addiction Medicine (ASAM)
- Is age 10 or older (treatment for clients under age 10 must be authorized by a DBHR Behavioral Health Administrator).

**Note:** Federally Qualified Health Centers (FQHCs) and Indian health care providers rendering outpatient services and billing FFS will use this billing guide regardless of a client's BHO, FIMC, or BHSO enrollment. See [How can I verify a client's eligibility?](#) to determine BHO, FIMC, or BHSO enrollment.

## How do I verify a client's eligibility?

Check the client's Services Card or follow the four-step process below to verify that a client has Apple Health coverage for the date of service and that the client's benefit package covers the applicable service. This helps prevent delivering a service the agency will not pay for.

Is the client enrolled in an agency-contracted managed care organization (MCO), in a behavioral health organization (BHO), or is the client receiving services through fee-for-service (FFS) Apple Health?

### Verifying eligibility is a four-step process:

**Step 1. Verify the patient's eligibility for Apple Health.** For detailed instructions on verifying a patient's eligibility for Apple Health, see the *Client Eligibility, Benefit Packages, and Coverage Limits* section in the agency's [ProviderOne Billing and Resource Guide](#).

If the patient is eligible for Apple Health, proceed to **Step 2**. If the patient is **not** eligible, see the note box below.

**Step 2. Verify service coverage under the Apple Health client's benefit package.** To determine if the requested service is a covered benefit under the Apple Health client's benefit package, see the agency's [Program Benefit Packages and Scope of Services](#) web page.

**Step 3. Verify the client’s managed care information.** If the client has one of the following listed under the *Managed Care Information* section, then that client has managed care (BHO, FIMC, or BHSO) for SUD services (see exception below):

AMG Behavioral Health Services Only
AMG Fully Integrated Managed Care
CCW Behavioral Health Services Only
CCW Fully Integrated Managed Care
CHPW Behavioral Health Services Only
CHPW Fully Integrated Managed Care
Great Rivers Behavioral Health Organization
Greater Columbia Behavioral Health
King County Behavioral Health Organization
MHC Behavioral Health Services Only
MHC Fully Integrated Managed Care
North Sound Behavioral Health Org
Optum Pierce BHO
Salish Behavior Health Organization
Spokane Behavioral Health Organization
Thurston-Mason Behavioral Health Organizations

**Exception:** If a client has a BHO, FIMC, or BHSO as listed here, most providers will not use the instructions in this billing guide. However, FQHCs and Indian health care providers rendering outpatient services and who bill FFS must use the instructions in this billing guide regardless of a client’s BHO, FIMC, or BHSO enrollment.

The following example shows a client who was enrolled with North Sound Behavioral Health Organization from January 1, 2017, through August 31, 2017:

Managed Care Information							
Insurance Type Code ▲▼	PCCM Code ▲▼	Plan/PCCM Name ▲▼	Plan/PCCM ID ▲▼	Plan/PCCM Phone Number ▲▼	PCP Clinic Name ▲▼	Start Date ▲▼	End Date ▲▼
HM: Health Maintenance Organization	MC: Capitated	MHC Healthy Options	105010201	(800) 869-7165		07/01/2012	12/31/2999
HM: Health Maintenance Organization	MC: Capitated	North Sound Behavioral Health Org	105020902	(360) 416-7013		01/01/2017	08/31/2017

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- ✓ SUD services provided for dates of service from January 1, 2017, through June 30, 2017, are addressed in the SUD Billing Guide that was in effect for those dates.
- ✓ SUD services provided for dates of service from July 1, 2017 through August 31, 2017, are billed to North Sound Behavioral Health Organization.
- ✓ SUD services provided for dates of service on and after September 1, 2017, are billed to the agency.
- ✓ **NOTE:** MHC Healthy Options is not included in the list of managed care programs that cover SUD services.

**Step 4.**

**Note:** Patients who are not Washington Apple Health clients may submit an application for health care coverage in one of the following ways:

1. By visiting the Washington Healthplanfinder’s website at: [www.wahealthplanfinder.org](http://www.wahealthplanfinder.org)
2. By calling the Customer Support Center toll-free at: 855-WAFINDER (855-923-4633) or 855-627-9604 (TTY)
3. By mailing the application to:  
Washington Healthplanfinder  
PO Box 946  
Olympia, WA 98507

In-person application assistance is also available. To get information about in-person application assistance available in their area, people may visit [www.wahealthplanfinder.org](http://www.wahealthplanfinder.org) or call the Customer Support Center.

## Behavioral Health Organization (BHO)

The Department of Social and Health Services (DSHS) manages the contracts for behavioral health services (mental health and substance use disorder) for eight of the Regional Service Areas (RSAs) in the state. The remaining regions have [fully integrated managed care \(FIMC\)](#).

See the agency's [Mental Health Services Billing Guide](#) for details.

## Fully Integrated Managed Care (FIMC)

For clients who live in an FIMC region, all physical health services, mental health services, and drug and alcohol treatment are covered and coordinated by the client's agency-contracted MCO. The BHO will not provide behavioral health services in these counties.

Clients living in an FIMC region will enroll with an MCO of their choice that is available in that region. If the client does not choose an MCO, the client will be automatically enrolled into one of the available MCOs, unless the client is American Indian/Alaska Native (AI/AN). Clients currently enrolled in one of the available MCOs in their region may keep their enrollment when the behavioral health services are added.

**Effective July 1, 2017, American Indian/Alaska Native (AI/AN)** clients living in an FIMC region of Washington may choose to enroll in one of the agency-contracted MCOs available in that region or they may choose to receive all these services through Apple Health FFS. If they do not choose an MCO, they will be automatically enrolled into Apple Health FFS for all their health care services, including comprehensive behavioral health services. See the agency's [American Indian/Alaska Native webpage](#).

For more information about the services available under the FFS program, see the agency's [Mental Health Services Billing Guide](#) and the [Substance Use Disorder Billing Guide](#).

For full details on FIMC, see the agency's [Changes to Apple Health managed care webpage](#).

## FIMC Regions

Clients who reside in either of the following two FIMC regions and who are eligible for managed care enrollment must choose an available MCO in their region. Specific details, including information about mental health crisis services, can be found on the agency’s [Apple Health managed care webpage](#).

### **North Central Region – Douglas, Chelan and Grant Counties**

**Effective January 1, 2018**, the agency will implement the second FIMC region known as the North Central Region, which includes Douglas, Chelan, and Grant Counties.

### **Southwest Washington Region – Clark and Skamania Counties**

**Effective April 1, 2016**, the agency implemented the first FIMC region known as the Southwest Washington Region, which includes Clark and Skamania Counties. Clients eligible for managed care enrollment choose to enroll in one of two available MCOs in this region.

## Apple Health Foster Care (AHFC)

Coordinated Care of Washington (CCW) provides all physical health care (medical) benefits, lower-intensity outpatient mental health benefits and care coordination for all Washington State foster care enrollees through a single, statewide managed care plan known as Apple Health Core Connections (AHCC).

Clients under this program are:

- Under the age of 21 who are in foster care (out of home placement)
- Under the age of 21 who are receiving adoption support
- Age 18-21 years old in extended foster care
- Age 18 to 26 years old who aged out of foster care on or after their 18<sup>th</sup> birthday (alumni)

These clients are identified in ProviderOne as  
**“Coordinated Care Healthy Options Foster Care.”**

See the agency’s [Apple Health managed care page](#), Apple Health Foster Care for further details.

# Coverage Table

The agency covers the following substance use disorder (SUD) services with the [coverage limitations](#) listed in this guide.

Only the following combinations of procedure code, modifier, and taxonomy may be reimbursed for the SUD program.

Procedure Code	Modifier	Short Description	Service	Taxonomy
H0001	HD	Alcohol and/or drug assessment	Pregnant and Parenting Women (PPW) Assessment	261QR0405X
H0001	HF	Alcohol and/or drug assessment	Substance Use Disorder Assessment	261QR0405X
H0004	HF	Behavioral health counseling and therapy, per 15 minutes	Individual Therapy, without family present	261QR0405X
H0010	HF	Alcohol and/or drug services; sub-acute detoxification (residential addiction program inpatient)	Sub-acute withdrawal management	324500000X
H0011	HF	Alcohol and/or drug services; acute detoxification (residential addiction program inpatient)	Acute withdrawal management	324500000X
H0018	HA	Youth – Short Term Residential	Youth Recovery House	3245S0500X

Modifier	Description
HA	Child/Adolescent Program
HD	Pregnant and Parenting Women (PPW)
HF	Substance Abuse Program
HV	Funded State Addiction Agency (Non-IMD Program)

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Procedure Code	Modifier	Short Description	Service	Taxonomy
H0018	HV	Behavioral health; short-term residential (non-hospital residential treatment program), without room and board, per diem	Adult Non-hospital residential tx program, w/o room and board, per diem	324500000X
H0019	HA	Behavioral health; long-term residential (non-hospital residential treatment program), without room and board, per diem	Youth Intensive Inpatient Residential - Level of Care: 3.5 ASAM Criteria w/o room and board	3245S0500X
H0019	HB	Behavioral health; long-term residential (non-medical, non-acute care in a residential treatment program where stay is typically longer than 30 days), without room and board, per diem	Residential Pregnant and Parenting Women (PPW) w/Children	324500000X
H0019	HD	Behavioral health; long-term residential (non-medical, non-acute care in a residential treatment program where stay is typically longer than 30 days), without room and board, per diem	Residential Pregnant and Parenting Women (PPW) w/o Children	324500000X
H0020	HF	Alcohol and/or drug services; methadone administration and/or service (provision of the drug by a licensed program)	Opiate Substitution Treatment	261QM2800X

Modifier	Description
HA	Child/Adolescent Program
HD	Pregnant and Parenting Women (PPW)
HF	Substance Abuse Program
HV	Funded State Addiction Agency (Non-IMD Program)

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Procedure Code	Modifier	Short Description	Service	Taxonomy
H2036	HA	Alcohol and/or other drug treatment program, per diem	Youth Room and board*	3245S0500X
H2036	HD	Alcohol and/or other drug treatment program, per diem	PPW Room and board*	324500000X
H2036	HF	Alcohol and/or other drug treatment program, per diem	Adult Room and board*	324500000X
T1017	HF	Targeted case management, each 15 minutes	Case Management	251B00000X
96153	HF	Intervene hlth/behave group	Group Therapy	261QR0405X
96154	HF	Interv hlth/behav fam w/pt	Family Therapy With Enrollee Present	261QR0405X
96155	HF	Interv hlth/behav fam no pt	Family Therapy Without Enrollee Present	261QR0405X

\*Room and board is paid for with state-only funds.

Modifier	Description
HA	Child/Adolescent Program
HD	Pregnant and Parenting Women (PPW)
HF	Substance Abuse Program
HV	Funded State Addiction Agency (Non-IMD Program)

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# Coverage Limitations

Covered substance use disorder (SUD) treatment services are subject to the following limitations.

SERVICE	LIMITATION
<b>Acute Withdrawal Management</b>	<ul style="list-style-type: none"> <li>• Covered once per day, per client</li> </ul>
<b>Case Management</b>	<ul style="list-style-type: none"> <li>• One unit equals 15 minutes</li> <li>• Must be provided by a certified Chemical Dependency Professional (CDP) or Chemical Dependency Professional Trainee CDPT</li> <li>• Providers cannot bill for the following activities:               <ul style="list-style-type: none"> <li>✓ Outreach</li> <li>✓ Time spent reviewing a certified CDP Trainee’s file notes</li> <li>✓ Internal staffing</li> <li>✓ Writing treatment compliance notes and progress reports to the court</li> <li>✓ Interactions with probation officers</li> <li>✓ Court reporting</li> </ul> </li> </ul>
<b>Group Therapy</b>	<ul style="list-style-type: none"> <li>• Claims for group therapy may be made only for those eligible clients or their families within the group</li> <li>• One unit equals 15 minutes</li> </ul> <p><b>Note:</b> When family members attend a group therapy session either in lieu of or along with the primary client, the session may be claimed only once regardless of the number of family members present.</p> <p>Providers must bill group therapy services under the client’s ProviderOne identification number.</p>
<b>Individual Therapy</b>	<ul style="list-style-type: none"> <li>• Individual therapy is covered only when provided for a minimum of 15 minutes</li> <li>• One unit equals 15 minutes.</li> </ul> <p><b>Note:</b> When family members attend an individual session either in lieu of, or along with, the primary client, the session may be claimed only once, regardless of the number of family members present.</p>

SERVICE	LIMITATION
<b>Opiate Substitution Treatment</b>	<ul style="list-style-type: none"> <li>Covered once per day while a client is in treatment</li> </ul>
<b>Substance Use Disorder Assessment</b>	<ul style="list-style-type: none"> <li>Covered once per treatment episode for each new and returning client</li> </ul> <p><b>Note: Providers must not</b> bill updates to assessments or treatment plans as separate assessments.</p>
<b>Sub-Acute Withdrawal Management</b>	<ul style="list-style-type: none"> <li>Covered once per day, per client</li> </ul>
<b>Urinalysis (UA) Drug Testing</b>	<ul style="list-style-type: none"> <li>UA drug testing is not a separately payable service and is bundled into the treatment payment, except when provided to methadone clients and PPW clients. For these clients only, DBHR-contracted laboratories perform and are paid separately for UA drug testing.</li> </ul>

## **Billing for case management or intensive case management**

Providers must not bill for case management or intensive case management if the client is:

- Pregnant and receiving Maternity Support Services (MSS) or Infant Case Management (ICM) services under the agency's First Steps Program.
- Receiving Human Immunodeficiency Virus/Acquired Immune Deficiency Syndrome (HIV/AIDS) case management services through the Department of Health (DOH).
- A youth on parole in a non-residential setting and under Rehabilitation Administration (RA) supervision.
- A youth in foster care through the Children's Administration (CA).
- Receiving case management services through any other funding source from any other agency system (i.e., a person enrolled in Mental Health with a Primary Health Provider).

Billing for case management for the above situations is prohibited because federal financial participation is being collected by the agency or agency designee, DOH, RA, or the Division of Behavioral Health and Recovery (DBHR) for these clients.

# Billing

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## **Effective for claims billed on and after October 1, 2016**

All claims must be submitted electronically to the agency, except under limited circumstances.

For more information about this policy change, see [Paperless Billing at HCA](#).

For providers approved to bill paper claims, see the agency's [Paper Claim Billing Resource](#).

## **What are the general billing requirements?**

With the exception of Indian health care providers and federally qualified health centers (FQHCs) rendering outpatient substance use disorder (SUD) services, all providers must register through the DSHS Provider Entry Portal (PEP) on the [DBHR Contractors and Providers](#) webpage in order to render SUD services to Apple Health clients.

Providers must follow the agency's [ProviderOne Billing and Resource Guide](#). These billing requirements include:

- What time limits exist for submitting and resubmitting claims and adjustments.
- When providers may bill a client.
- How to bill for services provided to primary care case management (PCCM) clients.
- How to bill for clients eligible for both Medicare and Medicaid.
- How to handle third-party liability claims.
- What standards to use for record keeping.

## **What are the recordkeeping requirements specific to substance use disorder treatment providers?**

- A substance use disorder assessment and history of involvement with alcohol or other drugs
- Initial and updated individual treatment plans, including results of the initial assessment and periodic reviews
- Date, duration, and content of counseling and other treatment sessions
- Progress notes as events occur, and treatment plan reviews as specified under each treatment service or Chapter 388-877 WAC

- Release of information form signed by the client to share information with the agency
- A copy of the continuing care plan signed and dated by the Chemical Dependency Professional (CDP) and the client
- The discharge summary
- Fee-for-service (FFS) providers must document services provided to American Indian/Alaska Native (AI/AN) clients. Services must be documented in the Behavioral Health Data System through PEP.

## What if a client has Medicare coverage?

Medicare does not pay for substance use disorder (SUD) treatment services provided in freestanding outpatient treatment centers unless the services are actually **provided** by a physician (not just **overseen** by a physician). Do not bill Medicare prior to billing the agency or agency designee for SUD treatment services. Outpatient and residential SUD services rendered by CDPs or Chemical Dependency Professional Trainees (CDPTs) may be billed directly to the agency without attaching a Medicare explanation of benefits.

## Where can I find substance use disorder fee schedules?

See the agency's Substance Use Disorder [Fee Schedule](#).

# How do I bill claims electronically?

Instructions on how to bill Direct Data Entry (DDE) claims can be found on the agency’s [Billers and Providers](#) web page, under [Webinars](#).

For information about billing Health Insurance Portability and Accountability Act (HIPAA) Electronic Data Interchange (EDI) claims, see the ProviderOne 5010 companion guides on the [HIPAA Electronic Data Interchange \(EDI\)](#) web page.

The following claim instructions relate to the Substance Use Disorder program:

Name	Entry												
Place of Service	<p>The following is the only appropriate code(s) for Washington State Medicaid:</p> <table border="0" data-bbox="560 766 1375 1144"> <thead> <tr> <th data-bbox="560 766 690 850"><b>Code Number</b></th> <th data-bbox="690 766 1375 850"><b>To Be Used For</b></th> </tr> </thead> <tbody> <tr> <td data-bbox="560 871 690 913">05</td> <td data-bbox="690 871 1375 913">Indian Health Service free-standing facility</td> </tr> <tr> <td data-bbox="560 913 690 955">07</td> <td data-bbox="690 913 1375 955">Tribal 638 free-standing facility</td> </tr> <tr> <td data-bbox="560 955 690 997">50</td> <td data-bbox="690 955 1375 997">Federally Qualified Health Center (FQHC)</td> </tr> <tr> <td data-bbox="560 997 690 1060">55</td> <td data-bbox="690 997 1375 1060">Residential Substance Use Disorder Treatment Facility</td> </tr> <tr> <td data-bbox="560 1060 690 1144">57</td> <td data-bbox="690 1060 1375 1144">Non-residential Substance Use Disorder Treatment Facility</td> </tr> </tbody> </table> <p data-bbox="519 1165 1375 1249"><b>Note:</b> Place of Service codes have been expanded to include all places of service related to providing SUD treatment services.</p>	<b>Code Number</b>	<b>To Be Used For</b>	05	Indian Health Service free-standing facility	07	Tribal 638 free-standing facility	50	Federally Qualified Health Center (FQHC)	55	Residential Substance Use Disorder Treatment Facility	57	Non-residential Substance Use Disorder Treatment Facility
<b>Code Number</b>	<b>To Be Used For</b>												
05	Indian Health Service free-standing facility												
07	Tribal 638 free-standing facility												
50	Federally Qualified Health Center (FQHC)												
55	Residential Substance Use Disorder Treatment Facility												
57	Non-residential Substance Use Disorder Treatment Facility												
Rendering provider	Do not add individual servicing NPIs to SUD claims. SUD claims are billed at the clinic level only.												

Diagnosis Code	Substance Use Disorder Diagnosis Criteria
Limited to assessment and outpatient treatment services.	
See the table below for the appropriate ICD code. A diagnosis code is required on each line billed.	<p>Clients must have a Diagnostic and Statistical Manual of Mental Disorders, Fifth Edition (DSM-V) diagnosis of mild, moderate, or severe; and</p> <p>Meet medical necessity criteria as stated in American Society of Addiction Medicine (ASAM).</p>

## What are the ICD-10 diagnosis code requirements?

Primary diagnoses listed in the following table are the only covered diagnoses for SUD claims. Italicized descriptions are the ICD-10-CM descriptions for the ICD-10-CM code. Descriptions that are not in italics are from the Diagnostic and Statistical Manual of Mental Disorders, Fifth Edition (DSM-5).

ICD-10-CM Code	Description
F10.10	<i>Alcohol abuse, uncomplicated</i> Alcohol use disorder, Mild
F10.129	<i>Alcohol abuse with intoxication, unspecified</i> Alcohol intoxication, With mild use disorder
F10.20	<i>Alcohol dependence, uncomplicated</i> Alcohol use disorder, Moderate Alcohol use disorder, Severe
F10.229	<i>Alcohol dependence with intoxication, unspecified</i> Alcohol intoxication, With moderate or severe use disorder
F10.259	<i>Alcohol dependence with alcohol-induced psychotic disorder, unspecified</i> Alcohol-induced psychotic disorder, With moderate or severe use disorder
F11.10	<i>Opioid abuse, uncomplicated</i> Opioid use disorder, Mild
F11.129	<i>Opioid abuse with intoxication, unspecified</i> Opioid intoxication, With perceptual disturbances, With mild use disorder
F11.20	<i>Opioid dependence, uncomplicated</i> Opioid use disorder, Moderate Opioid use disorder, Severe
F11.221	<i>Opioid dependence with intoxication delirium</i> Opioid intoxication delirium, With moderate or severe use disorder
F11.222	<i>Opioid dependence with intoxication with perceptual disturbance</i> Opioid intoxication, with perceptual disturbances, With moderate or severe use disorder
F11.229	<i>Opioid dependence with intoxication, unspecified</i> Opioid intoxication, Without perceptual disturbances, With moderate or severe use disorder
F11.23	<i>Opioid dependence with withdrawal</i> Opioid withdrawal Opioid withdrawal delirium
F11.24	<i>Opioid dependence with opioid-induced mood disorder</i> Opioid-induced depressive disorder, With moderate or severe use disorder
F11.281	<i>Opioid dependence with opioid-induced sexual dysfunction</i> Opioid-induced sexual dysfunction, With moderate or severe use disorder
F11.282	<i>Opioid dependence with opioid-induced sleep disorder</i> Opioid-induced sleep disorder, With moderate or severe use disorder
F11.288	<i>Opioid dependence with other opioid-induced disorder</i> Opioid-induced anxiety disorder, With moderate or severe use disorder
F12.10	<i>Cannabis abuse, uncomplicated</i> Cannabis use disorder, Mild

ICD-10-CM Code	Description
F12.129	<i>Cannabis abuse with intoxication, unspecified</i> Cannabis intoxication, Without perceptual disturbances, With mild use disorder
F12.20	<i>Cannabis dependence, uncomplicated</i> Cannabis use disorder, Moderate Cannabis use disorder, Severe
F12.221	<i>Cannabis dependence with intoxication delirium</i> Cannabis intoxication delirium, With moderate or severe use disorder
F12.229	<i>Cannabis dependence with intoxication, unspecified</i> Cannabis intoxication, With perceptual disturbances, With moderate or severe use disorder
F12.259	<i>Cannabis dependence with psychotic disorder, unspecified</i> Cannabis-induced psychotic disorder, With moderate or severe use disorder
F12.280	<i>Cannabis dependence with cannabis-induced anxiety disorder</i> Cannabis-induced anxiety disorder, With moderate or severe use disorder
F13.10	<i>Sedative, hypnotic or anxiolytic abuse, uncomplicated</i> Sedative, hypnotic, or anxiolytic use disorder, Mild
F13.129	<i>Sedative, hypnotic or anxiolytic abuse with intoxication, unspecified</i> Sedative, hypnotic, or anxiolytic intoxication, With mild use disorder
F13.20	<i>Sedative, hypnotic or anxiolytic dependence, uncomplicated</i> Sedative, hypnotic, or anxiolytic use disorder, Moderate Sedative, hypnotic, or anxiolytic use disorder, Severe
F13.221	<i>Sedative, hypnotic or anxiolytic dependence with intoxication delirium</i> Sedative, hypnotic, or anxiolytic intoxication delirium, With moderate or severe use disorder
F13.229	<i>Sedative, hypnotic or anxiolytic dependence with intoxication, unspecified</i> Sedative, hypnotic, or anxiolytic intoxication, With moderate or severe use disorder
F13.231	<i>Sedative, hypnotic or anxiolytic dependence with withdrawal delirium</i> Sedative, hypnotic, or anxiolytic withdrawal delirium
F13.232	<i>Sedative, hypnotic or anxiolytic dependence with withdrawal with perceptual disturbance</i> Sedative, hypnotic, or anxiolytic withdrawal, With perceptual disturbances
F13.239	<i>Sedative, hypnotic or anxiolytic dependence with withdrawal, unspecified</i> Sedative, hypnotic, or anxiolytic withdrawal, Without perceptual disturbances
F13.24	<i>Sedative, hypnotic or anxiolytic dependence with sedative, hypnotic or anxiolytic-induced mood disorder</i> Sedative-, hypnotic, or anxiolytic-induced depressive disorder, With moderate or severe use disorder

ICD-10-CM Code	Description
F13.259	<i>Sedative, hypnotic or anxiolytic dependence with sedative, hypnotic or anxiolytic-induced psychotic disorder, unspecified</i> Sedative-, hypnotic-, or anxiolytic-induced psychotic disorder, With moderate or severe use disorder
F13.27	<i>Sedative, hypnotic or anxiolytic dependence with sedative, hypnotic or anxiolytic-induced persisting dementia</i> Sedative-, hypnotic-, or anxiolytic-induced major neurocognitive disorder, With moderate or severe use disorder
F13.280	<i>Sedative, hypnotic or anxiolytic dependence with sedative, hypnotic or anxiolytic-induced anxiety disorder</i> Sedative-, hypnotic-, or anxiolytic-induced anxiety disorder, With moderate or severe use disorder
F13.281	<i>Sedative, hypnotic or anxiolytic dependence with sedative, hypnotic or anxiolytic-induced sexual dysfunction</i> Sedative-, hypnotic-, or anxiolytic-induced sexual dysfunction, With moderate or severe use disorder
F13.282	<i>Sedative, hypnotic or anxiolytic dependence with sedative, hypnotic or anxiolytic-induced sleep disorder</i> Sedative-, hypnotic-, or anxiolytic-induced sleep disorder, With moderate or severe use disorder
F13.288	<i>Sedative, hypnotic or anxiolytic dependence with other sedative, hypnotic or anxiolytic-induced disorder</i> Sedative-, hypnotic-, or anxiolytic-induced mild neurocognitive disorder, With moderate or severe use disorder
F14.10	<i>Cocaine abuse, uncomplicated</i> Cocaine use disorder, Mild
F14.122	<i>Cocaine abuse with intoxication with perceptual disturbance</i> Cocaine intoxication, With perceptual disturbances, With mild use disorder
F14.129	<i>Cocaine abuse with intoxication, unspecified</i> Cocaine intoxication, Without perceptual disturbances, With mild use disorder
F14.20	<i>Cocaine dependence, uncomplicated</i> Cocaine use disorder, Moderate Cocaine use disorder, Severe
F14.221	<i>Cocaine dependence with intoxication delirium</i> Cocaine intoxication delirium, With moderate or severe use disorder
F14.222	<i>Cocaine dependence with intoxication with perceptual disturbance</i> Cocaine intoxication, With perceptual disturbances, With moderate or severe use disorder
F14.229	<i>Cocaine dependence with intoxication, unspecified</i> Cocaine intoxication, Without perceptual disturbances, With moderate or severe use disorder
F14.23	<i>Cocaine dependence with withdrawal</i> Cocaine withdrawal

ICD-10-CM Code	Description
F14.24	<i>Cocaine dependence with cocaine-induced mood disorder</i> Cocaine-induced bipolar and related disorder, With moderate or severe use disorder Cocaine-induced depressive disorder, With moderate or severe use disorder
F14.259	<i>Cocaine dependence with cocaine-induced psychotic disorder, unspecified</i> Cocaine-induced psychotic disorder, With moderate or severe use disorder
F14.280	<i>Cocaine dependence with cocaine-induced anxiety disorder</i> Cocaine-induced anxiety disorder, With moderate or severe use disorder
F14.281	<i>Cocaine dependence with cocaine-induced sexual dysfunction</i> Cocaine-induced sexual dysfunction, With moderate or severe use disorder
F14.282	<i>Cocaine dependence with cocaine-induced sleep disorder</i> Cocaine-induced sleep disorder, With moderate or severe use disorder
F14.288	<i>Cocaine dependence with other cocaine-induced disorder</i> Cocaine-induced obsessive-compulsive and related disorder, With moderate or severe use disorder
F15.10	<i>Other stimulant abuse, uncomplicated</i> Amphetamine-type substance use disorder, Mild Other or unspecified stimulant use disorder, Mild
F15.122	<i>Other stimulant abuse with intoxication with perceptual disturbance</i> Amphetamine or other stimulant intoxication, With perceptual disturbances, With mild use disorder
F15.129	<i>Other stimulant abuse with intoxication, unspecified</i> Amphetamine or other stimulant intoxication, Without perceptual disturbances, With mild use disorder
F15.159	<i>Other stimulant abuse with stimulant-induced psychotic disorder, unspecified</i> Amphetamine (or other stimulant)-induced psychotic disorder, With mild use disorder
F15.20	<i>Other stimulant dependence, uncomplicated</i> Amphetamine-type substance use disorder, Moderate Amphetamine-type substance use disorder, Severe Other or unspecified stimulant use disorder, Moderate Other or unspecified stimulant use disorder, Severe
F15.221	<i>Other stimulant dependence with intoxication delirium</i> Amphetamine (or other stimulant) intoxication delirium, With moderate or severe use disorder
F15.222	<i>Other stimulant dependence with intoxication with perceptual disturbance</i> Amphetamine or other stimulant intoxication, With perceptual disturbances, With moderate or severe use disorder
F15.229	<i>Other stimulant dependence with intoxication, unspecified</i> Amphetamine or other stimulant intoxication, Without perceptual disturbances, With moderate or severe use disorder

ICD-10-CM Code	Description
F15.23	<i>Other stimulant dependence with withdrawal</i> Amphetamine or other stimulant withdrawal
F15.24	<i>Other stimulant dependence with stimulant-induced mood disorder</i> Amphetamine (or other stimulant)-induced bipolar and related disorder, With moderate or severe use disorder Amphetamine (or other stimulant)-induced depressive disorder, With moderate or severe use disorder
F15.259	<i>Other stimulant dependence with stimulant-induced psychotic disorder, unspecified</i> Amphetamine (or other stimulant)-induced psychotic disorder, With moderate or severe use disorder
F15.280	<i>Other stimulant dependence with stimulant-induced anxiety disorder</i> Caffeine-induced anxiety disorder, With moderate or severe use disorder
F15.281	<i>Other stimulant dependence with stimulant-induced sexual dysfunction</i> Amphetamine (or other stimulant)-induced sexual dysfunction, With moderate or severe use disorder
F15.282	<i>Other stimulant dependence with stimulant-induced sleep disorder</i> Amphetamine (or other stimulant)-induced sleep disorder, With moderate or severe use disorder Caffeine-induced sleep disorder, With moderate or severe use disorder
F15.288	<i>Other stimulant dependence with other stimulant-induced disorder</i> Amphetamine (or other stimulant)-induced obsessive-compulsive and related disorder, With moderate or severe use disorder
F16.10	<i>Hallucinogen abuse, uncomplicated</i> Other hallucinogen use disorder, Mild Phencyclidine use disorder, Mild
F16.129	<i>Hallucinogen abuse with intoxication, unspecified</i> Other hallucinogen intoxication, With mild use disorder Phencyclidine intoxication, With mild use disorder
F16.20	<i>Hallucinogen dependence, uncomplicated</i> Other hallucinogen use disorder, Moderate Other hallucinogen use disorder, Severe Phencyclidine use disorder, Moderate Phencyclidine use disorder, Severe
F16.221	<i>Hallucinogen dependence with intoxication with delirium</i> Other hallucinogen intoxication delirium, With moderate or severe use disorder Phencyclidine intoxication delirium, With moderate or severe use disorder
F16.229	<i>Hallucinogen dependence with intoxication, unspecified</i> Other hallucinogen intoxication, With moderate or severe use disorder Phencyclidine intoxication, With moderate or severe use disorder

ICD-10-CM Code	Description
F16.24	<i>Hallucinogen dependence with hallucinogen-induced mood disorder</i> Other hallucinogen-induced bipolar and related disorder, With moderate or severe use disorder Other hallucinogen-induced depressive disorder, With moderate or severe use disorder Phencyclidine-induced depressive disorder, With moderate or severe use disorder
F16.259	<i>Hallucinogen dependence with hallucinogen-induced psychotic disorder, unspecified</i> Other hallucinogen-induced psychotic disorder, With moderate or severe use disorder Phencyclidine-induced psychotic disorder, With moderate or severe use disorder
F16.280	<i>Hallucinogen dependence with hallucinogen-induced anxiety disorder</i> Other hallucinogen-induced anxiety disorder, With moderate or severe use disorder Phencyclidine-induced anxiety disorder, With moderate or severe use disorder
F18.10	<i>Inhalant abuse, uncomplicated</i> Inhalant use disorder, Mild
F18.159	<i>Inhalant abuse with inhalant-induced psychotic disorder, unspecified</i> Inhalant-induced psychotic disorder, With mild use disorder
F18.180	<i>Inhalant abuse with inhalant-induced anxiety disorder</i> Inhalant-induced anxiety disorder, With mild use disorder
F18.188	<i>Inhalant abuse with other inhalant-induced disorder</i> Inhalant-induced mild neurocognitive disorder, With mild use disorder
F18.20	<i>Inhalant dependence, uncomplicated</i> Inhalant use disorder, Moderate Inhalant use disorder, Severe
F18.221	<i>Inhalant dependence with intoxication delirium</i> Inhalant intoxication delirium, With moderate or severe use disorder
F18.229	<i>Inhalant dependence with intoxication, unspecified</i> Inhalant intoxication, With moderate or severe use disorder
F18.24	<i>Inhalant dependence with inhalant-induced mood disorder</i> Inhalant-induced depressive disorder, With moderate or severe use disorder
F18.259	<i>Inhalant dependence with inhalant-induced psychotic disorder, unspecified</i> Inhalant-induced psychotic disorder, With moderate or severe use disorder
F18.280	<i>Inhalant dependence with inhalant-induced anxiety disorder</i> Inhalant-induced anxiety disorder, With moderate or severe use disorder
F18.288	<i>Inhalant dependence with other inhalant-induced disorder</i> Inhalant-induced mild neurocognitive disorder, With moderate or severe use disorder

<b>ICD-10-CM Code</b>	<b>Description</b>
F19.10	<i>Other psychoactive substance abuse, uncomplicated</i> Other (or unknown) substance use disorder, Mild
F19.20	<i>Other psychoactive substance dependence, uncomplicated</i> Other (or unknown) substance use disorder, Moderate Other (or unknown) substance use disorder, Severe