

School-based health care services (SBHS)

COVID-19 notification

The school-based health care services (SBHS) program has received questions from some school districts regarding how to bill for early intervention and health care related services that are included in a student's individualized family service plan (IFSP) or individualized education program (IEP) during a COVID-19 related school closure.

The SBHS program is temporarily allowing contracted school districts to provide IEP and IFSP services through telemedicine when the student is in the home, or alternate setting, during school closures affected by the COVID-19 outbreak. In addition, IEP and IFSP services provided in-person in the home, or alternate setting, is also allowable. Please see below for billing instructions on how to bill for SBHS services provided through telemedicine or in the home setting during a COVID-19 related school closure.

Billing for SBHS provided through telemedicine

School districts who have closed schools due to the COVID-19 outbreak may bill for SBHS provided through telemedicine if all of the following conditions are met:

- The school district must be contracted with the SBHS program and be enrolled as a billing provider in ProviderOne
- Individual providers must be enrolled as servicing providers under the school district's ProviderOne account
- Providers may only bill for covered services as outlined in the [SBHS Billing Guide](#) and services must be included in a student's IEP or IFSP
- School districts must ensure providers use HIPAA-compliant, interactive, real-time audio and video telecommunications (including web-based applications) to deliver covered services (SBHS Billing Guide, page 30)
- Providers must follow SBHS documentation requirements (SBHS Billing Guide pages 43-44). In addition, providers must document that services were provided via telemedicine and must document the location of the provider and the location of student (SBHS Billing Guide, page 31)
- Claims must contain a corresponding CPT code, modifier 95, and POS 02 (SBHS Billing Guide, page 32)
- Providers do not bill for the Q3014 code (telemedicine fee). School districts do not receive the telemedicine fee when the school is not the originating site (SBHS Billing Guide, page 32).



Billing for SBHS provided in-person in the home or alternate setting

School districts who have closed schools due to the COVID-19 outbreak may have providers traveling to a student's home, or alternate setting, to provide IEP or IFSP services. These services are allowable through SBHS as long as the following conditions are met:

- The school district must be contracted with the SBHS program and be enrolled as a billing provider in ProviderOne
- Individual providers must be enrolled as servicing providers under the school district's ProviderOne account
- Providers may only bill for covered services as outlined in the [SBHS Billing Guide](#) and services must be included in a student's IEP or IFSP
- Providers may only bill for direct time spent providing services to students. Providers cannot bill for travel time.
- Providers must follow SBHS documentation requirements (SBHS Billing Guide, pages 43-44). In addition, providers must document that services were provided in the home setting.
- Claims must contain a corresponding CPT code and POS 03

There are additional resources and guidance available to SBHS-contracted school districts and partners on the Washington State Department of Health (DOH) website. The following links may also be helpful for school districts:

- [Novel Coronavirus \(COVID-19\) Guidance & Resources](#) from the Office of Superintendent of Public Instruction (OSPI)
- [Parent and Caretaker Resources and Recommendations](#) (DOH)
- [School Resources and Recommendations](#) (DOH)
- [Child Care Resources and Recommendations](#) (DOH)
- [COVID-19 Prevention Tips](#) (CDC)

Questions?

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