



Provider Notice 14-43

Dear Provider,

Effective for claims with dates of service on and after July 1, 2014, Washington Apple Health (Medicaid), administered by the Health Care Authority (agency), is publishing a revised [Ambulance and Involuntary Treatment Act \(ITA\) Transportation Provider Guide](#).

Updates to the provider guide:

- Added a reminder to providers to complete the appropriate form(s) when requesting prior authorization for nonemergency ambulance transportation and **fax** the form (s) to the appropriate number listed on the agency form
- Added reminder to providers to include the agency's *General Information for Authorization*, HCA 13-835 form, as the cover sheet when faxing the *Non-Emergency Transfer Request*, HCA 13-950 form, to the agency
- Added *patients on a ventilator* and *patients who have a quadriplegic condition* to the list of those whom a request for transportation home typically involve when unable to go by wheelchair van
- A Physician Certification Statement (PCS) is required for requests for transportation home (not to a nursing facility) and requests for transportation of clients in the Children's Long-Term Inpatient Program (CLIP). This is a change in policy.

For details, see the *What Has Changed* table in the *Ambulance and Involuntary Treatment Act (ITA) Transportation Provider Guide*.

WB/AL
Provider Publications Team
Medicaid Program
Health Care Authority

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