Frequently asked questions



Lynx Healthcare pain management clinic in Spokane Valley and Kennewick is closing

Lynx Healthcare, a pain management clinic operating in Spokane Valley and Kennewick, has announced its impending closure on Friday, September 8.

Which locations are closing?

Lynx Healthcare Spokane Valley 12709 E. Mirabeau Parkway Building A, Suite 300 Spokane Valley, WA 99216

Lynx Healthcare Kennewick 7401 W. Hood Place, Suite 200 Kennewick, WA 99336

Do I need to find a new pain clinic?

Yes, you will need to find a new pain clinic. For help connecting to treatment, contact your primary care provider or the customer service phone line of your enrolled managed care plan or fee-for-service program.

Amerigroup (AMG)	1-800-600-4441
Community Health Plan of Washington (CHPW)	1-800-440-1561
Coordinated Care of Washington (CCW)	1-877-644-4613
Molina Healthcare of Washington, Inc. (MHW)	1-800-869-7165
United Healthcare Community Plan (UHC)	1-877-542-8997
Apple Health (Medicaid) fee-for-service	1-800-562-3022

The Washington State Recovery Helpline has a Medication for Opioid Use Disorder (MOUD) locator to help addiction medicine-specific patients find access to a new buprenorphine provider for their opioid use disorder. This can be found at https://search.warecoveryhelpline.org.

Can I get a copy of my medical records?

To get a copy of your medical records, call Lynx Healthcare at 509-591-0070. You may also use their patient portal at https://lynx.healthcare/patient-portal/ to obtain your medical records.

Will my current prescriptions be accepted by my pharmacy?

Yes. If you have prescriptions with refills, pharmacies may continue to fill and accept those prescriptions.