

Vendor: LIFT CHAIR

Process Start here

You have the documentation necessary. Provide the quote with the motor/lift and furniture parts itemized separately. NOTE: if the furniture portion of the chair exceeds the rate maximum, the case worker will need an approved rate exception from HQ prior to creating the authorizations*.

Following all required procedures, the case worker creates two separate authorizations in "Reviewing" status: blanket code SA879 for the lift and SA419 for the furniture portion.

Verify the authorization is in ProviderOne and is error free. ASK: does client have Medicare coverage AND meets Medicare eligibility criteria?

YES

Deliver the lift chair. Submit the claim for the lift portion to Medicare.

Did Medicare cover the lift?

YES

Provide the final invoice to the case worker. Indicate the Medicare coinsurance for the lift/motor (the crossover). After confirming delivery, the case worker adjusts the authorization to the actual delivery date, finalizes the rate for the furniture portion and adjusts the rate for the lift/motor to the coinsurance amount. **The authorization is changed to "Approved" status.**

NO

- 1) For SA419: P1 Payment will be issued in the payment cycle after the end date on the service line if the authorization is in "Approved" status with no errors. You do not need to submit a claim for this service code.
- 2) Claim the HCPCS code for the lift in the SOCIAL SERVICE MEDICAL PORTAL in ProviderOne.
- 3) Collect participation from client if it is owed.

NO

Deliver the lift chair.

Provide the final invoice to the case worker. After confirmation of delivery, the worker adjusts the authorization to the actual delivery date and rates on the final invoice for the entire cost of the lift/motor and furniture portion of the lift chair. **The authorization is changed to "Approved" status.**

*See notes below:

- 1) Prescription if Medicare may pay for lift. Prescription or recommendation from medical professional if DSHS is paying.
- 2) Rate exceptions are only granted in exceptional situations (e.g. client exceeds the weight limit for a standard chair. Needs can only be met with a double or triple width.)
- 3) With the exception of New Freedom, DSHS will not pay for upgrades in fabric, heat or massage. A client can pay privately for these upgrades if they choose.
- 4) Client participation may be applied.