

**Washington Apple Health (Medicaid)**

# Home Infusion Therapy and Parenteral Nutrition Program Billing Guide

**January 1, 2019**

Every effort has been made to ensure this guide's accuracy. If an actual or apparent conflict between this document and an agency rule arises, the agency rules apply.

## About this guide\*

This publication takes effect January 1, 2019, and supersedes earlier guides to this program.

The Health Care Authority is committed to providing equal access to our services. If you need an accommodation or require documents in another format, please call 1-800-562-3022. People who have hearing or speech disabilities, please call 711 for relay services.

Washington Apple Health means the public health insurance programs for eligible Washington residents. Washington Apple Health is the name used in Washington State for Medicaid, the children's health insurance program (CHIP), and state-only funded health care programs. Washington Apple Health is administered by the Washington State Health Care Authority.

## What has changed?

Subject	Change	Reason for Change
<a href="#"><u>Behavioral Health Organizations</u></a>	Language changed to reflect that the Health Care Authority is managing the contracts for the BHOs. There is no change in billing with this transfer.	Complies with <a href="#"><u>House Bill 1388</u></a> , which transfers the Behavioral Health Authority from the Department of Social and Health Services to the Health Care Authority.
<a href="#"><u>Client Eligibility: BHO, Changes for January 1, 2019, IMC, and Integrated Apple Health Foster Care</u></a>	<b>Effective January 1, 2019</b> , some existing integrated managed care regions have new counties and many new regions and counties will be implemented.	Apple Health managed care organizations (MCOs) in certain RSAs will expand their coverage of behavioral health services (mental health and substance use disorder treatment), along with continuing to cover physical health services.
<a href="#"><u>Insulin infusion pumps</u></a>	Added Omnipods	Now included under pharmacy benefit

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\* This publication is a billing instruction.

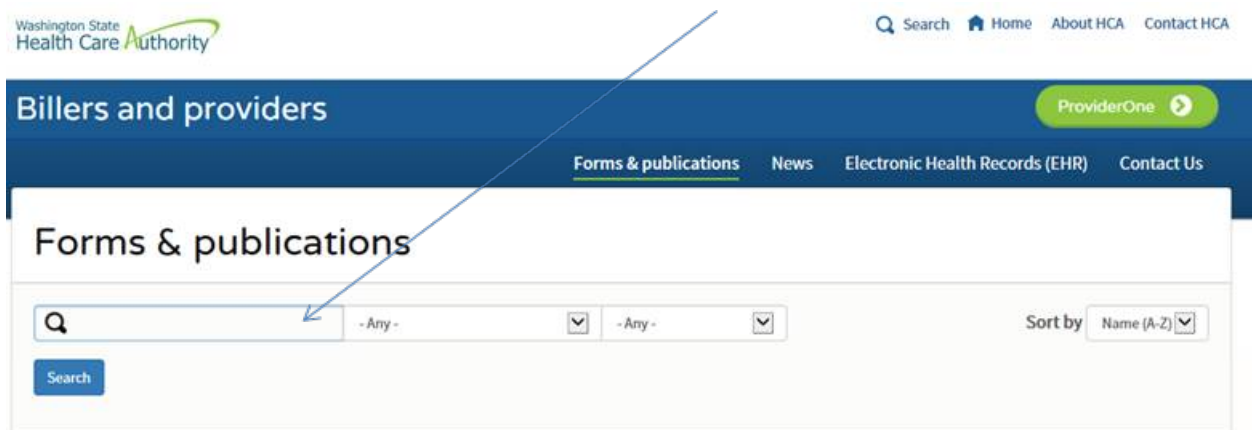
## How can I get agency provider documents?

To access provider alerts, go to the agency's [provider alerts](#) webpage.

To access provider documents, go to the agency's [provider billing guides and fee schedules](#) webpage.

## Where can I download agency forms?

To download an agency provider form, go to HCA's Billers and provider's webpage, select [Forms & publications](#). Type the HCA form number into the **Search box** as shown below (Example: 13-835).



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# Resources Available

Topic	Resource Information
Becoming a provider or submitting a change of address or ownership	<p>See the <a href="#">Billers and Providers</a> webpage.</p>
Finding out about payments, denials, claims processing, or agency managed care organizations	
Electronic billing	
Finding agency documents (e.g., billing guides, fee schedules)	
Private insurance or third-party liability, other than agency managed care	
How do I obtain prior authorization or a limitation extension?	<p>For all requests for prior authorization or limitation extensions, the following documentation is required:</p> <ul style="list-style-type: none"> <li>• A completed, TYPED <i>General Information for Authorization Request</i> form, HCA 13-835. This request form MUST be the initial page when the request is submitted by fax.</li> <li>• A completed, <i>Fax/Written Request Basic Information</i> form, HCA 13-756, or the <i>Justification for Use of Miscellaneous Parenteral Supply Procedure Code (B9999)</i> form, HCA 13-721, and all the documentation listed on this form.</li> </ul> <p>Fax your request to: 866-668-1214.</p> <p>For information about downloading agency forms, see <a href="#">Where can I download agency forms?</a></p>
The agency's maximum allowable fees	<p>See the agency's <a href="#">Home Infusion Therapy and Parental Nutrition Program Fee Schedule</a></p>

# Definitions

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This list defines terms and abbreviations, including acronyms, used in this guide. Refer to [Chapter 182-500 WAC](#) for a complete list of definitions for Washington Apple Health.

**Continuous glucose monitor** – A device that continuously monitors and records interstitial fluid glucose levels and has three components: (1) a disposable subcutaneous sensor; (2) transmitter; and (3) monitor (or receiver). Some CGM systems are designed for short-term diagnostic or professional use. Other CGM systems are designed for long-term client use.

**Disposable Supplies** – Supplies that may be used once or more than once but cannot be used for an extended period of time.

**Hyperalimentation** – See Parenteral Nutrition. (WAC [182-553-200](#))

**Intradialytic Parenteral Nutrition (IDPN)** – Intravenous nutrition administered during hemodialysis. IDPN is a form of parenteral nutrition. (WAC [182-553-200](#))

# About this Program

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## What is the purpose of the Home Infusion Therapy and Parenteral Nutrition Program?

(WAC [182-553-100](#))

The purpose of the Home Infusion Therapy and Parenteral Nutrition program is to reimburse eligible providers for the supplies and equipment necessary for parenteral infusion of therapeutic agents to medical assistance clients. An eligible client receives this service in a qualified setting to improve or sustain the client's health.

The agency's Home Infusion Therapy and Parenteral Nutrition program covers:

- Parenteral nutrition, also known as total parenteral nutrition (TPN).
- Home infusion supplies and equipment.

## Who is eligible to provide home infusion supplies and equipment and parenteral nutrition solutions?

(WAC [182-553-400](#)(1))

Eligible providers of home infusion supplies and equipment and parenteral nutrition solutions must:

- Have a signed [Core Provider Agreement](#) with the agency
- Be one of the following provider types:
  - ✓ Pharmacy provider
  - ✓ Durable medical equipment (DME) provider
  - ✓ Infusion therapy provider



## What are the requirements for reimbursement?

(WAC [182-553-400\(2\)](#))

The agency pays eligible providers for home infusion supplies and equipment and parenteral nutrition solutions only when the providers:

- Are able to provide home infusion therapy within their scope of practice.
- Have evaluated each client in collaboration with the client's physician, pharmacist, or nurse to determine whether home infusion therapy and parenteral nutrition is an appropriate course of action.
- Have determined that the therapies prescribed and the client's needs for care can be safely met.
- Have assessed the client and obtained a written physician order for all solutions and medications administered to the client in the client's residence or in a dialysis center through intravenous, epidural, subcutaneous, or intrathecal routes.
- Meet the requirements in WAC [182-502-0020](#) (Health care record requirements), including keeping legible, accurate, and complete client charts, and providing the documentation in the client's medical file.

## Where may services be provided and how are they reimbursed?

- **Federally-Qualified Health Centers (FQHCs), physicians, and physician clinics** may provide home infusion therapy and parenteral nutrition services in a physician's office or physician clinic, unless the client resides in a nursing facility. Bill using the appropriate procedure codes from the agency's [Physician-Related Services/Health Care Professional Services Billing Guide](#).
- **Nursing facilities:** Some services and supplies necessary for the administration of infusion are included in the facility's per diem rate for each client. See the [Coverage Table](#) to identify procedure codes that are included in the nursing facility per diem rate. A client's infusion pump, parenteral nutrition pump, insulin pump, solutions, and insulin infusion supplies are not included in the nursing facility per diem rate and are paid separately (see WAC [182-553-500\(6\)](#)).
- **Outpatient hospital providers** may provide infusion therapy and parenteral nutrition. Bill using the appropriate revenue codes in the agency's [Outpatient Hospital Services Billing Guide](#).

## Home Infusion Therapy and Parenteral Nutrition Program

- **Clients in a state-owned facility:** Home infusion therapy and parenteral nutrition for agency clients in state-owned facilities (state school, developmental disabilities (DD) facilities, mental health facilities, Western State Hospital, and Eastern State Hospital) are purchased by the facility through a contract with manufacturers. The agency does not pay separately for home infusion supplies and equipment or parenteral nutrition solutions for these clients (see WAC [182-553-500\(5\)](#)).
- **Clients who have elected the agency's hospice benefit:** The agency pays for home infusion/parenteral nutrition separate from the hospice per diem rate only when both of the following apply:
  - ✓ The client has a pre-existing diagnosis that requires parenteral support.
  - ✓ That pre-existing diagnosis is unrelated to the diagnosis that qualifies the client for hospice.

**Note:** You must enter a "SCI=K" indicator in the *Claim Note* section of the electronic professional claim. (WAC 182-553-500(5)) This indicator means the claim is not associated with a terminal illness.

# Client Eligibility

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(WAC [182-553-300\(1\)](#))

Most Apple Health clients are enrolled in an agency-contracted managed care organization (MCO). This means that Apple Health pays a monthly premium to an MCO for providing preventative, primary, specialty, and other health services to Apple Health clients. Clients in managed care must see only providers who are in their MCO's provider network, unless prior authorized or to treat urgent or emergent care. See the agency's [Apple Health managed care page](#) for further details.

**It is important to always check a client's eligibility prior to providing any services because it affects who will pay for the services.**

## How do I verify a client's eligibility?

Check the client's Services Card or follow the two-step process below to verify that a client has Apple Health coverage for the date of service and that the client's benefit package covers the applicable service. This helps prevent delivering a service the agency will not pay for.

Is the client enrolled in an agency-contracted managed care organization (MCO), in a behavioral health organization (BHO), or is the client receiving services through fee-for-service (FFS) Apple Health?

### Verifying eligibility is a two-step process:

**Step 1. Verify the patient's eligibility for Apple Health.** For detailed instructions on verifying a patient's eligibility for Apple Health, see the *Client Eligibility, Benefit Packages, and Coverage Limits* section in the agency's [ProviderOne Billing and Resource Guide](#).

If the patient is eligible for Apple Health, proceed to **Step 2**. If the patient is **not** eligible, see the note box below.

**Step 2. Verify service coverage under the Apple Health client's benefit package.** To determine if the requested service is a covered benefit under the Apple Health client's benefit package, see the agency's [Program Benefit Packages and Scope of Services](#) web page.

**Note:** Patients who are not Apple Health clients may submit an application for health care coverage in one of the following ways:

1. By visiting the Washington Healthplanfinder's website at:  
[www.wahealthplanfinder.org](http://www.wahealthplanfinder.org)
2. By calling the Customer Support Center toll-free at: 855-WAFINDER (855-923-4633) or 855-627-9604 (TTY)
3. By mailing the application to:  
Washington Healthplanfinder  
PO Box 946  
Olympia, WA 98507

In-person application assistance is also available. To get information about in-person application assistance available in their area, people may visit [www.wahealthplanfinder.org](http://www.wahealthplanfinder.org) or call the Customer Support Center.

## Are clients enrolled in an agency-contracted managed care organization (MCO) eligible?

(WAC [182-553-300\(2\)](#))

**Yes.** Home infusion therapy and parenteral nutrition are covered under the agency-contracted managed care organizations (MCOs) when the services are medically necessary. All services must be requested directly through the client's MCO.

Providers can verify a client's managed care enrollment through the ProviderOne client benefit inquiry screen.

Clients may contact their MCO by calling the telephone number provided to them.

The MCO is responsible for:

- Payment of covered services
- Payment of services referred by a provider participating with the plan to an outside provider

**Note:** To prevent billing denials, check the client's eligibility both **prior** to scheduling services and at the **time of the service**. Also make sure proper authorization or referral is obtained from the plan. See the agency's [ProviderOne Billing and Resource Guide](#) for instructions on how to verify a client's eligibility.

## Home Infusion Therapy and Parenteral Nutrition Program

Newborns of clients enrolled in managed care plans are the responsibility of the plan in which the mother is enrolled for the first 21 days of life. If the mother changes plans, the baby follows the mother.

### Managed care enrollment

Apple Health (Medicaid) places clients into an agency-contracted MCO the same month they are determined eligible for managed care as a new or renewing client. This eliminates a person being placed temporarily in FFS while they are waiting to be enrolled in an MCO or reconnected with a prior MCO. This enrollment policy also applies to clients in FFS who have a change in the program they are eligible for.

New clients are those initially applying for benefits or those with changes in their existing eligibility program that consequently make them eligible for Apple Health managed care. Renewing clients are those who have been enrolled with an MCO but have had a break in enrollment and have subsequently renewed their eligibility.

### Checking eligibility

- Providers must check eligibility and know when a client is enrolled and with which MCO. For help with enrolling, clients can refer to the Washington Healthplanfinder's [Get Help Enrolling](#) page.
- MCOs have retroactive authorization and notification policies in place. The provider must know the MCO's requirements and be compliant with the MCO's policies.

### Behavioral Health Organization (BHO)

The Health Care Authority manages the contracts for behavioral health services (mental health and substance use disorder) for ~~eight~~ the following four Regional Service Areas (RSAs):

- **Great Rivers:** Includes Cowlitz, Grays Harbor, Lewis, Pacific, and Wahkiakum counties
- **North Sound:** Includes Island, San Juan, Skagit, Snohomish, and Whatcom counties
- **Salish:** Includes Clallam, Jefferson, and Kitsap counties
- **Thurston-Mason:** Includes Thurston and Mason counties

To view a map and table of the integrated managed care plans available within each region, please see [Changes coming to Washington Apple Health](#). You may also refer to the agency's [Apple Health managed care webpage](#).

See the agency's [Mental Health Services Billing Guide](#) for details.

## Apple Health – Changes for January 1, 2019

**Effective January 1, 2019**, agency-contracted managed care organizations (MCOs) in certain Region Service Areas (RSAs) will expand their coverage of behavioral health services (mental health and substance use disorder treatment), along with continuing to cover physical health services. The RSAs are outlined in the [Integrated Managed Care Regions](#) section.

Apple Health clients who are not enrolled in an agency-contracted MCO for their physical health services (e.g., dual-eligible Medicare-Medicaid clients) will still receive their behavioral health services through one of the agency-contracted MCOs. The MCO will provide only behavioral health services for the client.

Most clients will remain with the same health plan, except in regions where client's plan will no longer be available. HCA will auto-enroll these clients to one of the offered plans.

Clients can change their plan at any time by:

- Visiting the [ProviderOne Client Portal](#).
- Calling Apple Health Customer Service toll-free at 1-800-562-3022. This automated system is available 24 hours a day, 7 days a week.
- Requesting a change online through our secure [Contact us – Apple Health \(Medicaid\) client web form](#). Select the topic “Enroll/Change Health Plans.”

Visiting the [Washington Healthplanfinder](#) (only for clients with a Washington Healthplanfinder account).

## Integrated managed care

For clients who live in an integrated managed care region, all physical health services, mental health services, and drug and alcohol treatment are covered and coordinated by the client's agency-contracted MCO. The BHO will not provide behavioral health services in these regions.

Clients living in an integrated managed care region will enroll with an MCO of their choice that is available in that region. If the client does not choose an MCO, the client will be automatically enrolled into one of the available MCOs, unless the client is American Indian/Alaska Native (AI/AN). Clients currently enrolled in one of the available MCOs in their region may keep their enrollment when the behavioral health services are added.

## Home Infusion Therapy and Parenteral Nutrition Program

**American Indian/Alaska Native (AI/AN)** clients living in an integrated managed care region of Washington may choose to enroll in one of the agency-contracted MCOs available in that region or they may choose to receive all these services through Apple Health FFS. If they do not choose an MCO, they will be automatically enrolled into Apple Health FFS for all their health care services, including comprehensive behavioral health services. See the agency's [American Indian/Alaska Native webpage](#).

For more information about the services available under the FFS program, see the agency's [Mental Health Services Billing Guide](#) and the [Substance Use Disorder Billing Guide](#).

For full details on integrated managed care, see the agency's [Changes to Apple Health managed care webpage](#).

### Integrated managed care regions

Clients who reside in the following integrated managed care regions and who are eligible for managed care enrollment must choose an available MCO in their region. Details, including information about mental health crisis services, are located on the agency's [Apple Health managed care webpage](#).

#### Existing integrated managed care regions – Expanding January 1, 2019

- **North Central** (Chelan, Douglas, Grant, and Okanogan counties)  
The agency expanded this region to include Okanogan County
- **Southwest Washington** (Clark, Klickitat, and Skamania counties)  
The agency expanded this region to include Klickitat County

#### New integrated managed care regions – Effective January 1, 2019

The following new regions are implemented for integrated managed care:

- **Greater Columbia** (Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Walla Walla, Yakima, and Whitman counties)
- **King** (King County)
- **Pierce** (Pierce County)
- **Spokane** (Adams, Ferry, Lincoln, Pend Oreille, Spokane, and Stevens counties)

## Integrated Apple Health Foster Care (AHFC)

Effective January 1, 2019, children and young adults in the Foster Care, Adoption Support and Alumni programs who are enrolled in Coordinated Care of Washington's (CCW) Apple Health Foster Care program will receive both medical and behavioral health services from CCW.

Clients under this program are:

- Under the age of 21 who are in foster care (out of home placement)
- Under the age of 21 who are receiving adoption support
- Age 18-21 years old in extended foster care
- Age 18 to 26 years old who aged out of foster care on or after their 18<sup>th</sup> birthday (alumni)

These clients are identified in ProviderOne as  
"Coordinated Care Healthy Options Foster Care."

## Fee-for-service Apple Health Foster Care

Children and young adults in the fee-for-service Apple Health Foster Care, Adoption Support and Alumni programs receive behavioral health services through the regional Behavioral Health Administrative Services Organization (BH-ASO). For details, see the agency's [Mental Health Services Billing Guide](#), under *How do providers identify the correct payer?*

## Are Primary Care Case Management (PCCM) clients covered?

**Yes.** For the client who has chosen to obtain care with a PCCM provider, this information is displayed on the client benefit inquiry screen in ProviderOne. These clients must obtain or be referred for services via a PCCM provider. The PCCM provider is responsible for coordination of care just like the PCP would be in a plan setting.

**Note:** To prevent billing denials, check the client's eligibility both **prior** to scheduling services and at the **time of the service**. Also make sure proper authorization or referral is obtained from the PCCM provider. See the agency's [ProviderOne Billing and Resource Guide](#) for instructions on how to verify a client's eligibility.



# Coverage

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## Is medical necessity required for home infusion therapy?

**Yes.** All infusion therapy must be medically necessary. The medical necessity for the infusion must be evident in the diagnosis code on the claim. If the diagnosis code does not indicate the medical need for the infusion, the agency may recoup the payment.

## When is infusion therapy covered in the home?

(WAC [182-553-300](#)(3) and (4))

The agency will cover infusion therapy in the home when the client:

- Has a written physician order for all solutions and medications to be administered.
- Is able to manage their infusion in one of the following ways:
  - ✓ Independently
  - ✓ With a volunteer caregiver who can manage the infusion
  - ✓ By choosing to self-direct the infusion with a paid caregiver (see WAC [388-71-05640](#))
- Is clinically stable and has a condition that does not warrant hospitalization.
- Agrees to comply with the protocol established by the infusion therapy provider for home infusions. If the client is not able to comply, the client's caregiver may comply.
- Consents, if necessary, to receive solutions and medications administered in the home through intravenous, enteral, epidural, subcutaneous, or intrathecal routes. If the client is not able to consent, the client's legal representative may consent.
- Lives in a residence that has adequate accommodations for administering infusion therapy, including:
  - ✓ Running water
  - ✓ Electricity
  - ✓ Telephone access
  - ✓ Receptacles for proper storage and disposal of drugs and drug products

**Note:** The agency evaluates a request for home infusion therapy supplies and equipment or parenteral nutrition solutions that are not covered or are in excess of the home infusion therapy and parenteral nutrition program's limitations or restrictions, according to WAC [182-501-0165](#). See [Authorization](#) and WAC [182-553-500](#).

## Is medical necessity required for parenteral nutrition?

**Yes.** All parenteral nutrition must be medically necessary. The medical necessity for the product being supplied must be evident in the diagnosis code on the claim. If the diagnosis code does not indicate the medical need for parenteral nutrition, the agency may recoup the payment.

## When is parenteral nutrition covered?

(WAC [182-553-300\(5\)](#))

To receive parenteral nutrition, a client must:

- Have a written physician order for all solutions and medications to be administered.
- Be able to manage their infusion in one of the following ways:
  - ✓ Independently
  - ✓ With a volunteer caregiver who can manage the infusion
  - ✓ By choosing to self-direct the infusion with a paid caregiver  
(WAC [388-71-05640](#))

**-And-**

To receive parenteral nutrition, a client must meet one of the following conditions that prevents oral or enteral intake to meet the client's nutritional needs:

- Have hyperemesis gravidarum or an impairment involving the gastrointestinal tract that lasts three months or longer, where either of these conditions prevents oral or enteral intake to meet the client's nutritional needs
- Be unresponsive to medical interventions other than parenteral nutrition
- Be unable to maintain weight or strength

## **When is parenteral nutrition not covered?**

(WAC [182-553-300\(6\)](#))

The agency does not cover parenteral nutrition services for a client who has a functioning gastrointestinal tract when the need for parenteral nutrition is only due to:

- A swallowing disorder
- A gastrointestinal defect that is not permanent unless the client meets the criteria below
- A psychological disorder (such as depression) that impairs food intake
- A cognitive disorder (such as dementia) that impairs food intake
- A physical disorder (such as cardiac or respiratory disease) that impairs food intake
- A side effect of medication
- Renal failure or dialysis, or both

## **What if a client has a condition expected to last less than three months?**

(WAC [182-553-300\(7\)](#))

The agency covers parenteral nutrition for a client whose gastrointestinal impairment is expected to last less than three months when:

- The eligibility criteria are met.
- The client has a written physician order that documents the client is unable to receive oral or tube feedings.
- It is medically necessary for the gastrointestinal tract to be totally nonfunctional for a period of time.

## **When are intradialytic parenteral nutrition (IDPN) solutions covered?**

(WAC [182-553-300\(8\)](#))

The agency covers IDPN solutions when:

- The parenteral nutrition is not solely supplemental to deficiencies caused by dialysis.
- The client meets the eligibility criteria.

## Home Infusion Therapy and Parenteral Nutrition Program

- The client is able to manage their infusion in one of the following ways:
  - ✓ Independently
  - ✓ With a volunteer caregiver who can manage the infusion
  - ✓ By choosing to self-direct the infusion with a paid caregiver

## What documentation is required?

See [Billing](#) for claim instructions specific to the Home Infusion Therapy and Parenteral Nutrition program.

**Note:** The agency evaluates a request for home infusion therapy supplies and equipment or parenteral nutrition solutions that are not covered or are in excess of the home infusion therapy and parenteral nutrition program's limitations or restrictions, according to WAC [182-501-0165](#) and WAC [182-501-0169](#). See [Authorization](#) and WAC [182-553-500](#).

## What equipment and supplies are covered?

(WAC [182-553-500](#)(1) through (6))

The agency covers the following equipment and supplies under the Home Infusion Therapy and Parenteral Nutrition program for eligible clients, subject to the limitations and restrictions listed below:

- Home infusion supplies are limited to one month's supply per client, per calendar month.
- Parenteral nutrition solutions are limited to one month's supply per client, per calendar month.
- Covered rental of pumps is limited to one type of infusion pump, one type of parenteral pump, and one type of insulin pump per client, per calendar month as follows:
  - ✓ The agency covers the rental payment for each type of infusion, parenteral, or insulin pump for up to 12 months. (The agency considers a pump purchased after 12 months of rental payment).
  - ✓ All rent-to-purchase infusion parenteral and insulin pumps must be new equipment at the beginning of the rental period.
  - ✓ The agency covers only one purchased infusion or parenteral pump, per client in a five-year period.
  - ✓ The agency covers only one purchased insulin pump, per client in a four-year period.

## Home Infusion Therapy and Parenteral Nutrition Program

**Note:** Covered supplies and equipment that are within the described limitations listed above do not require prior authorization (PA) for payment. Requests for supplies or equipment that exceed the limitations or restrictions listed in this guide require [PA](#) and are evaluated on an individual basis.

The agency's payment for equipment rentals or purchases includes:

- Delivery and pick-up.
- Full service warranty.
- Instructions to a client or a caregiver, or both, on the safe and proper use of equipment provided.
- Set-up, fitting, and adjustments.

# Coverage Table

## Infusion therapy equipment and supplies

HCPCS Code	Modifier	Short Description	NH Per Diem?	Policy/Comments
A4220		Infusion pump refill kit	Y	Limited to one kit, per client, per month
A4221		Supp non-insulin inf cath/wk	Y	List drug(s) separately. (Includes dressings for the catheter site and flush solutions not directly related to drug infusion). The catheter site may be a peripheral intravenous line, a peripherally inserted central catheter (PICC), a centrally inserted intravenous line with either an external or subcutaneous port, or an epidural catheter.  HCPCS code A4221 also includes all cannulas, needles, dressings, and infusion supplies (excluding the insulin reservoir) related to continuous subcutaneous insulin infusion via external insulin infusion pump (E0784). One unit = one week
A4222		Infusion supplies with pump	Y	HCPCS code A4222 includes the cassette or bag, diluting solutions, tubing, and other administration supplies, port cap changes, compounding charges and preparation charges.

## Infusion therapy equipment and supplies (cont.)

HCPCS Code	Modifier	Short Description	NH Per Diem?	Policy/Comments
A4223		Infusion supplies w/o pump	Y	<p>Includes the following:</p> <ol style="list-style-type: none"> <li>1. Disposable elastomeric infusion pumps</li> <li>2. Gravity flow with a standard roller clamp or another flow rate regulator</li> <li>3. Related supplies</li> </ol> <p>Invoice required. Submit a summary document of the therapy provided and the specific items used.</p> <p>Allowed in combination with HCPCS code A4222 when the client is infusing multiple therapies. Supporting documentation must be in the client's medical records.</p>

## Antiseptics and germicides

HCPCS Code	Modifier	Short Description	NH Per Diem?	Policy/Comments
A4246		Betadine/phisohex solution	Y	One pint per client, per month. Not allowed in combination with HCPCS codes A4247
A4247		Betadine/iodine swabs/wipes	Y	One box per client, per month. Not allowed in combination with HCPCS codes A4246
E0776	NU	Iv pole	Y	Purchase
E0776	RR	Iv pole	Y	Rental per month One unit = one month

## Infusion pumps

HCPCS Code	Modifier	Short Description	NH Per Diem?	Policy/Comments
E0779	RR	Amb infusion pump mechanical	N	Rental per month
E0780	NU	Mech amb infusion pump <8hrs	N	Purchase
E0781	RR	External ambulatory infus pu	N	Rental per month
E0791	RR	Parenteral infusion pump sta	N	Rental per month

## Parenteral nutrition infusion pumps

HCPCS Code	Modifier	Short Description	NH Per Diem?	Policy/Comments
B9004	NU	Parenteral infus pump portab	N	Purchase
B9004	RR	Parenteral infus pump portab	N	Rental per month One unit = one month
B9006	NU	Parenteral infus pump statio	N	Purchase
B9006	RR	Parenteral infus pump statio	N	Rental per month One unit = one month



## Parenteral nutrition solutions

**Note:** When using half units of parenteral solutions, the agency will reimburse for 1 unit every other day, otherwise allowed once per day. In the event an odd number of days of therapy are delivered, you may round the last day of therapy to the closest unit. (Example: If delivering 250 ml of 50% dextrose for 21 consecutive days, bill for 11 units of parenteral solution.)

HCPCS Code	Modifier	Short Description	NH Per Diem?	Policy/Comments
B4164		Parenteral 50% dextrose solu	N	Not allowed in combination with HCPCS codes B4189, B4193, B4197, B4199, B5000, B5100, and B5200
B4168		Parenteral sol amino acid 3.	N	Not allowed in combination with HCPCS codes B4189, B4193, B4197, B4199, B5000, B5100, and B5200
B4172		Parenteral sol amino acid 5.	N	Not allowed in combination with HCPCS codes B4189, B4193, B4197, B4199, B5000, B5100, and B5200
B4176		Parenteral sol amino acid 7-	N	Not allowed in combination with HCPCS codes B4189, B4193, B4197, B4199, B5000, B5100, and B5200
B4178		Parenteral sol amino acid >	N	Not allowed in combination with HCPCS codes B4189, B4193, B4197, B4199, B5000, B5100, and B5200
B4180		Parenteral sol carb > 50%	N	Not allowed in combination with HCPCS codes B4189, B4193, B4197, B4199, B5000, B5100, and B5200
B4185		Parenteral sol 10 gm lipids	N	
B4189		Parenteral sol amino acid &	N	
B4193		Parenteral sol 52-73 gm prot	N	

## Parenteral nutrition solutions (cont.)

HCPCS Code	Modifier	Short Description	NH Per Diem?	Policy/Comments
B4197		Parenteral sol 74-100 gm pro	N	
B4199		Parenteral sol > 100gm prote	N	
B4216		Parenteral nutrition additiv	N	Not allowed in combination with HCPCS codes B4189, B4193, B4197, B4199, B5000, B5100, and B5200
B5000		Parenteral sol renal-amirosoy	N	
B5100		Parenteral solution hepatic	N	

## Parenteral nutrition supplies

**Note:**

- Parenteral Nutrition Kits are considered **all-inclusive** for the items necessary to administer therapy.
- Number of units billed cannot exceed number of days.

HCPCS Code	Modifier	Short Description	NH Per Diem?	Policy/Comments
B4220		Parenteral supply kit premix	N	Per day One unit = one day Not allowed in combination with HCPCS code B4222
B4222		Parenteral supply kit homemi	N	Per day One unit = one day Not allowed in combination with HCPCS code B4220
B4224		Parenteral administration ki	N	Per day One unit = one day

## Insulin infusion pumps

HCPCS Code	Modifier	Short Description	NH Per Diem?	Policy/Comments
E0784	RR	Ext amb infusn pump insulin          Omnipod	N	Covered without prior authorization for Type I Diabetes  Prior authorization required for Type II Diabetes  Includes case  Rental per month One unit = one month  Maximum of 12 months' rental Pump is considered purchased after 12 months' rental  Limited to one pump per client in a four year period  Under pharmacy benefit.

## **Insulin infusion supplies**

<b>HCPCS Code</b>	<b>Modifier</b>	<b>Short Description</b>	<b>NH Per Diem?</b>	<b>Policy/Comments</b>
A4224		Supply insulin inf cath/wk		One unit = one week
A4225		Sup/ext insulin inf pump syr		
A4230		Infus insulin pump non needl	N	Two boxes per client, per month One unit = one box of ten
A4231		Infusion insulin pump needle	N	Two boxes per client, per month One unit = one box
A4232		Syringe w/needle insulin 3cc	N	Two boxes per client, per one month One unit = one box of ten
A4602		Replace lithium battery 1.5v	N	Ten per client per six months
K0601		Repl batt silver oxide 1.5 v	N	Ten per client per six months
K0602		Repl batt silver oxide 3 v	N	Ten per client per six months
K0603		Repl batt alkaline 1.5 v	N	Nine per client per three months
K0604		Repl batt lithium 3.6 v	N	
K0605		Repl batt lithium 4.5 v	N	

## Miscellaneous infusion supplies

HCPCS Code	Modifier	Short Description	NH Per Diem?	Policy/Comments
A4927		Non-sterile gloves	Y	One unit = One box of 100 gloves  Units exceeding two per month require prior authorization.
A4930		Sterile, gloves per pair	Y	
E1399		Durable medical equipment mi	N	Equipment repair, parts Requires prior authorization See instructions in <a href="#">Authorization</a> . Invoice required
E1399		Durable medical equipment mi	Y	10 quart chemotherapy waste container Requires prior authorization See instructions in <a href="#">Authorization</a> . Invoice required
B9999		Parenteral supp not othrws c	N/A	Requires prior authorization See instructions in <a href="#">Authorization</a> . Invoice required
K0739		Repair/svc dme non-oxygen eq	N	Prior authorization is required  Must submit invoice with claim that separates labor costs from other costs

## Continuous Glucose Monitoring (CGM)

HCPCS Code	Modifier	Short Description	NH Per Diem?	Policy/Comments
A9276		Disposable sensor, cgm sys	N/A	<p><b>Allowed only for clients age 18 and younger with an FDA-approved CGM device.</b></p> <p>Prior authorization and invoice required.</p> <p>When requesting PA, the client must:</p> <ul style="list-style-type: none"> <li>• Be diagnosed with insulin dependent diabetes mellitus.</li> <li>• Be followed by an endocrinologist.                             <ul style="list-style-type: none"> <li>• Either have had one or more severe episodes of hypoglycemia or be enrolled in an Institutional Review Board-approved trial.</li> </ul> </li> </ul>
A9277		External transmitter, cgm	N/A	
A9278		External receiver, cgm sys	N/A	
K0553		Supply allowance for therapeutic continuous glucose monitor (CGM), includes all supplies and accessories, 1 month supply	N/A	
K0554		Receiver (Monitor), dedicated, for use with therapeutic continuous glucose monitor system	N/A	

Closed loop systems are not covered. Verification with self-monitoring of blood glucose (SMBG) is needed prior to adjusting insulin. Do not use the CGM results to adjust insulin.

To submit a claim for the physician interpretation and report of CGM results, see CPT code 95251 (PA **not** required) in the agency's current [Physician-Related Services/Healthcare Professional Services Medicaid Billing Guide](#).

# Authorization

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**Written/fax authorization does not override the client's eligibility or program limitations. Not all categories of eligibility receive all services.** For example: Infusion pumps are not covered under the Family Planning Only program.

## What is written/fax authorization?

Written or fax authorization is a paper authorization process available to providers. It is used for [Limitation Extension](#) (LE) requests and for services noted in Washington Administrative Code (WAC) and billing guides as needing prior authorization.

For the Home Infusion Therapy and Parenteral Nutrition program, you must obtain written/fax authorization for:

- Miscellaneous parenteral therapy supplies (**HCPCS code B9999**). See the [Coverage Table](#) in this guide for further details. To request prior authorization, fax a completed *General Information for Authorization* form (HCA 13-835) as your cover sheet and a *Justification for Use of Miscellaneous Parenteral Supply Procedure Code (B9999)* form (HCA 13-721) to the fax number listed on the form. See [Where can I download agency forms?](#)
- Equipment repairs, parts, and 10 quart chemotherapy waste containers require prior authorization (**HCPCS code E1399**). To request prior authorization, fax a completed *General Information for Authorization* form (HCA 13-835) as your cover sheet and a *Fax/Written Request Basic Information* form (HCA 13-756) to the fax number listed on the form.
- Limitation Extensions.

## How do I obtain written/fax authorization?

You may obtain authorization by sending a request, along with any required forms, to the fax number listed on the form.

**Note:** See the agency's [ProviderOne Billing and Resource Guide](#) for more information on requesting authorization.

## What is a limitation extension (LE)?

An LE is authorization for cases when the agency determines that it is medically necessary to provide more units of service than allowed in the agency's WAC and billing guides.

## How is an LE request submitted for approval?

Submit the request for LE authorization by using the written/fax authorization process. **Requests for LE authorization must include all of the following:**

- Name of the agency and NPI
- Client's name and ProviderOne client ID
- Procedure code and description of supply needed
- Copy of the original prescription
- Explanation of client-specific medical necessity to exceed limitation

Fax the completed *Fax/Written Request Basic Information* form, HCA 13-756, to the fax number listed on the form. See [Where can I download agency forms?](#)

## Does miscellaneous parenteral supply HCPCS code B9999 require prior authorization?

**Yes.** Miscellaneous HCPCS code B9999 requires prior authorization. In order to be reimbursed for B9999, you must **first** complete the *General Information for Authorization* form (HCA 13-835) as your cover sheet and a *Justification for use of Miscellaneous Parenteral Supply Procedure Code (B9999)* form, HCA 13-721, and fax it to the fax number listed on the form for review and approval. Keep a copy of the request in the client's file. See [Where can I download agency forms?](#)

**Do not submit claims using HCPCS code B9999 until you have received an authorization number from the agency indicating that your bill has been reviewed and approved.**

When submitting a request for authorization, attach supporting documentation. This documentation must consist of all of the following:

- Name of the agency and NPI
- Client's name and ProviderOne client ID
- Date of service
- Explanation of client-specific medical necessity
- Invoice
- Name of primary piece of equipment and whether the equipment is rented or owned
- Copy of original prescription



# Billing

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All claims must be submitted electronically to the agency, except under limited circumstances.

For more information about this policy change, see [Paperless Billing at HCA](#).

For providers approved to bill paper claims, see the agency's [Paper Claim Billing Resource](#).

## What are the general billing requirements?

Providers must follow the agency's [ProviderOne Billing and Resource Guide](#). These billing requirements include:

- What time limits exist for submitting and resubmitting claims and adjustments
- When providers may bill a client
- How to bill for services provided to primary care case management (PCCM) clients
- How to bill for clients eligible for both Medicare and Medicaid
- How to handle third-party liability claims
- What standards to use for record keeping

## What records must be kept in the client's file?

(WAC [182-553-400](#))

In addition to the documentation required under WAC [182-502-0020](#) (Health care record requirements), the following records specific to the Home Infusion Therapy and Parenteral Nutrition Program must be kept in the client's file:

- For a client receiving infusion therapy, the file must contain:
  - ✓ A copy of the written prescription for the therapy.
  - ✓ The client's age, height, and weight.
  - ✓ The medical necessity for the specific home infusion service.

## Home Infusion Therapy and Parenteral Nutrition Program

- For a client receiving parenteral nutrition, the file must contain:
  - ✓ All the information listed above.
  - ✓ Any oral or enteral feeding trials and outcomes, if applicable.
  - ✓ The duration of gastrointestinal impairment.
  - ✓ The monitoring and reviewing of the client's lab values:
    - At the initiation of therapy.
    - At least once per month.
    - When the client or the client's lab results are unstable.

## How do I bill claims electronically?

Instructions on how to bill Direct Data Entry (DDE) claims can be found on the agency's [Billers and Providers](#) webpage, under [Webinars](#).

For information about billing Health Insurance Portability and Accountability Act (HIPAA) Electronic Data Interchange (EDI) claims, see the ProviderOne 5010 companion guides on the [HIPAA Electronic Data Interchange \(EDI\)](#) webpage.

The following claim instructions relate to the Home Infusion Therapy and Parenteral Nutrition program:

Name	Entry												
Place of Service	<p data-bbox="521 1100 850 1129">Enter the following code:</p> <table data-bbox="618 1167 1305 1417"><thead><tr><th data-bbox="618 1167 711 1203"><u>Code</u></th><th data-bbox="711 1167 1305 1203"><u>To Be Used For</u></th></tr></thead><tbody><tr><td data-bbox="618 1241 656 1268">12</td><td data-bbox="737 1241 971 1268">Client's residence</td></tr><tr><td data-bbox="618 1276 656 1304">31</td><td data-bbox="737 1276 1149 1304">Nursing facility (formerly SNF)</td></tr><tr><td data-bbox="618 1312 656 1339">32</td><td data-bbox="737 1312 1141 1339">Nursing facility (formerly ICF)</td></tr><tr><td data-bbox="618 1348 656 1375">33</td><td data-bbox="737 1348 1024 1375">Custodial care facility</td></tr><tr><td data-bbox="618 1383 656 1411">65</td><td data-bbox="737 1383 1305 1411">End Stage Renal Disease Treatment Facility</td></tr></tbody></table>	<u>Code</u>	<u>To Be Used For</u>	12	Client's residence	31	Nursing facility (formerly SNF)	32	Nursing facility (formerly ICF)	33	Custodial care facility	65	End Stage Renal Disease Treatment Facility
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