

Washington Apple Health (Medicaid)

Home Infusion Therapy and Parenteral Nutrition Program Billing Guide

October 1, 2016

Every effort has been made to ensure this guide's accuracy. If an actual or apparent conflict between this document and an agency rule arises, the agency rules apply.

About this guide*

This publication takes effect October 1, 2016, and supersedes earlier guides to this program.

The Health Care Authority is committed to providing equal access to our services. If you need an accommodation or require documents in another format, please call 1-800-562-3022. People who have hearing or speech disabilities, please call 711 for relay services.

Washington Apple Health means the public health insurance programs for eligible Washington residents. Washington Apple Health is the name used in Washington State for Medicaid, the children's health insurance program (CHIP), and state-only funded health care programs. Washington Apple Health is administered by the Washington State Health Care Authority.

What has changed?

Subject	Change	Reason for Change
Billing and Claim Forms	Effective October 1, 2016, all claims must be filed electronically. See blue box notification.	Policy change to improve efficiency in processing claims

How can I get agency provider documents?

To access provider alerts, go to the agency's provider alerts web page.

To access provider documents, go to the agency's <u>provider billing guides and fee schedules</u> web page.

Copyright disclosure

Current Procedural Terminology (CPT) copyright 2015 American Medical Association (AMA). All rights reserved. CPT is a registered trademark of the AMA.

Fee schedules, relative value units, conversion factors and/or related components are not assigned by the AMA, are not part of CPT, and the AMA is not recommending their use. The AMA does not directly or indirectly practice medicine or dispense medical services. The AMA assumes no liability for data contained or not contained herein.

_

^{*} This publication is a billing instruction.

Table of Contents

Important Changes to Apple Health Effective April 1, 2016	5
New MCO enrollment policy – earlier enrollment	5
How does this policy affect providers?	
Behavioral Health Organization (BHO)	
Fully Integrated Managed Care (FIMC)	
Apple Health Core Connections (AHCC)	
AHCC complex mental health and substance use disorder services	
Contact Information for Southwest Washington	8
Resources Available	9
Definitions	10
About this Program	11
What is the purpose of the home infusion therapy and parenteral nutrition program?	11
Who is eligible to provide home infusion supplies and equipment and parenteral nutrition solutions?	
What are the requirements for reimbursement?	
Where may services be provided and how are they reimbursed?	
Client Eligibility	14
How can I verify a patient's eligibility?	
Are clients enrolled in managed care eligible?	
Are Primary Care Case Management (PCCM) clients covered?	
Coverage	16
Is medical necessity required for home infusion therapy?	16
When is infusion therapy covered in the home?	16
Is medical necessity required for parenteral nutrition?	
When is parenteral nutrition covered?	
When is parenteral nutrition not covered?	
What if a client has a condition expected to last less than three months?	
When are intradialytic parenteral nutrition (IDPN) solutions covered?	18
What documentation is required?	19
What equipment and supplies are covered?	19
Coverage Table	21
Infusion therapy equipment and supplies	21
Infusion therapy equipment and supplies (cont.)	
Antiseptics and germicides	
Infusion pumps	23

Home Infusion Therapy and Parenteral Nutrition Program

Parenteral nutrition infusion pumps	23
Parenteral nutrition solutions	
Parenteral nutrition solutions (cont.)	25
Parenteral nutrition solutions (cont.)	26
Parenteral nutrition solutions (cont.)	27
Parenteral nutrition supplies	28
Insulin infusion pumps	28
Insulin infusion supplies	
Miscellaneous infusion supplies	30
Continuous Glucose Monitoring (CGM)	31
Authorization	32
What is written/fax authorization?	32
How do I obtain written/fax authorization?	32
What is a limitation extension (LE)?	33
How is an LE request submitted for approval?	33
Does miscellaneous parenteral supply HCPCS code B9999 require prior	
authorization?	33
Billing and Claim Forms	34
What are the general billing requirements?	34
What records must be kept in the client's file?	
How is the CMS-1500 claim form completed?	



Important Changes to Apple Health Effective April 1, 2016

These changes are important to all providers because they may affect who will pay for services.

Providers serving any Apple Health client should always check eligibility and confirm plan enrollment by asking to see the client's Services Card and/or using the ProviderOne Managed Care Benefit Information Inquiry functionality (HIPAA transaction 270). The response (HIPAA transaction 271) will provide the current managed care organization (MCO), fee-for-service, and Behavioral Health Organization (BHO) information. See the Southwest Washington Provider Fact Sheet on the agency's <u>Early Adopter Region Resources</u> web page.

New MCO enrollment policy – earlier enrollment

Beginning April 1, 2016, Washington Apple Health (Medicaid) implemented a new managed care enrollment policy placing clients into an agency-contracted MCO **the same month** they are determined eligible for managed care as a new or renewing client. This policy eliminates a person being placed temporarily in fee-for-service while they are waiting to be enrolled in an MCO or reconnected with a prior MCO.

- New clients are those initially applying for benefits or those with changes in their
 existing eligibility program that consequently make them eligible for Apple Health
 Managed Care.
- **Renewing clients** are those who have been enrolled with an MCO but have had a break in enrollment and have subsequently renewed their eligibility.

Clients currently in fee-for-service or currently enrolled in an MCO are not affected by this change. Clients in fee-for-service who have a change in the program they are eligible for may be enrolled into Apple Health Managed Care depending on the program. In those cases, this enrollment policy will apply.

How does this policy affect providers?

- Providers must check eligibility and know when a client is enrolled and with which MCO. For help with enrolling, clients can refer to the Washington Healthplanfinder's <u>Get</u> <u>Help Enrolling</u> page.
- MCOs have retroactive authorization and notification policies in place. The provider must know the MCO's requirements and be compliant with the MCO's new policies.

Behavioral Health Organization (BHO)

The Department of Social and Health Services (DSHS) manages the contracts for behavioral health (mental health and substance use disorder (SUD)) services for nine of the Regional Service Areas (RSA) in the state, excluding Clark and Skamania counties in the Southwest Washington (SW WA) Region. BHOs will replace the Regional Support Networks (RSNs). Inpatient mental health services continue to be provided as described in the inpatient section of the Mental Health Billing Guide. BHOs use the Access to Care Standards (ACS) for mental health conditions and American Society of Addiction Medicine (ASAM) criteria for SUD conditions to determine client's appropriateness for this level of care.

Fully Integrated Managed Care (FIMC)

Clark and Skamania Counties, also known as SW WA region, is the first region in Washington State to implement the FIMC system. This means that physical health services, all levels of mental health services, and drug and alcohol treatment are coordinated through one managed care plan. Neither the RSN nor the BHO will provide behavioral health services in these counties.

Clients must choose to enroll in either Community Health Plan of Washington (CHPW) or Molina Healthcare of Washington (MHW). If they do not choose, they are auto-enrolled into one of the two plans. Each plan is responsible for providing integrated services that include inpatient and outpatient behavioral health services, including all SUD services, inpatient mental health and all levels of outpatient mental health services, as well as providing its own provider credentialing, prior authorization requirements and billing requirements.

Beacon Health Options provides mental health crisis services to the entire population in Southwest Washington. This includes inpatient mental health services that fall under the Involuntary Treatment Act for individuals who are not eligible for or enrolled in Medicaid, and short-term substance use disorder (SUD) crisis services in the SW WA region. Within their available funding, Beacon has the discretion to provide outpatient or voluntary inpatient mental health services for individuals who are not eligible for Medicaid. Beacon Health Options is also

Home Infusion Therapy and Parenteral Nutrition Program

responsible for managing voluntary psychiatric inpatient hospital admissions for non-Medicaid clients.

In the SW WA region some clients are not enrolled in CHPW or Molina for FIMC, but will remain in Apple Health fee-for-service managed by the agency. These clients include:

- Dual eligible Medicare/Medicaid
- American Indian/Alaska Native (AI/AN)
- Medically needy
- Clients who have met their spenddown
- Noncitizen pregnant women
- Individuals in Institutions for Mental Diseases (IMD)
- Long-term care residents who are currently in fee-for-service
- Clients who have coverage with another carrier

Since there is no BHO (RSN) in these counties, Medicaid fee-for-service clients receive complex behavioral health services through the Behavioral Health Services Only (BHSO) program managed by MHW and CHPW in SW WA region. These clients choose from CHPW or MHW for behavioral health services offered with the BHSO or will be auto-enrolled into one of the two plans. A BHSO fact sheet is available online.

Apple Health Core Connections (AHCC)

Coordinated Care of Washington (CCW) will provide all physical health care (medical) benefits, lower-intensity outpatient mental health benefits, and care coordination for all Washington State foster care enrollees. These clients include:

- Children and youth under the age of 21 who are in foster care
- Children and youth under the age of 21 who are receiving adoption support
- Young adults age 18 to 26 years old who age out of foster care on or after their 18th birthday

American Indian/Alaska Native (AI/AN) children will **not** be auto-enrolled, but may opt into CCW. All other eligible clients will be auto-enrolled.

AHCC complex mental health and substance use disorder services

AHCC clients who **live in** Skamania or Clark County receive complex behavioral health benefits through the Behavioral Health Services Only (BHSO) program in the SW WA region. These clients will choose between CHPW or MHW for behavioral health services, or they will be autoenrolled into one of the two plans. CHPW and MHW will use the BHO Access to Care Standards

Home Infusion Therapy and Parenteral Nutrition Program

to support determining appropriate level of care, and whether the services should be provided by the BHSO program or CCW.

AHCC clients who **live outside** Skamania or Clark County will receive complex mental health and substance use disorder services from the BHO and managed by DSHS.

Contact Information for Southwest Washington

Beginning on April 1, 2016, there will not be an RSN/BHO in Clark and Skamania counties. Providers and clients must call the agency-contracted MCO for questions, or call Beacon Health Options for questions related to an individual who is not eligible for or enrolled in Medicaid.

If a provider does not know which MCO a client is enrolled in, this information can located by looking up the patient assignment in ProviderOne.

To contact Molina, Community Health Plan of Washington, or Beacon Health Options, please call:





Beacon Health Options	Beacon Health Options
·	1-855-228-6502

Resources Available

Topic	Resource Information
Becoming a provider or submitting a change of address or ownership Finding out about payments, denials, claims processing, or agency managed care organizations Electronic or paper billing Finding agency documents (e.g., billing guides, fee schedules) Private insurance or third-party liability, other than agency managed care	See the <u>Billers and Providers</u> web page.
How do I obtain prior authorization or a limitation extension?	 For all requests for prior authorization or limitation extensions, the following documentation is required: A completed, TYPED General Information for Authorization Request form, HCA 13-835.
The agency's maximum allowable fees	See the agency's <u>Home Infusion Therapy and Parental</u> <u>Nutrition Program Fee Schedule</u>

Definitions

This list defines terms and abbreviations, including acronyms, used in this guide.

Refer to Chapter 182-500 WAC for a complete list of definitions for Washington Apple Health.

Continuous glucose monitor – A device that continuously monitors and records interstitial fluid glucose levels and has three components: (1) a disposable subcutaneous sensor; (2) transmitter; and (3) monitor (or receiver). Some CGM systems are designed for short-term diagnostic or professional use. Other CGM systems are designed for long-term client use.

Disposable Supplies – Supplies that may be used once or more than once but cannot be used for an extended period of time.

Hyperalimentation – See Parenteral Nutrition. (WAC <u>182-553-200</u>)

Intradialytic Parenteral Nutrition (IDPN) – Intravenous nutrition administered during hemodialysis. IDPN is a form of parenteral nutrition. (WAC 182-553-200)

Prior Authorization Number – An identification number issued to providers who have a signed contract with the agency.

About this Program

What is the purpose of the home infusion therapy and parenteral nutrition program?

 $(WAC \, \underline{182-553-100})$

The purpose of the Home Infusion Therapy and Parenteral Nutrition program is to reimburse eligible providers for the supplies and equipment necessary for parenteral infusion of therapeutic agents to medical assistance clients. An eligible client receives this service in a qualified setting to improve or sustain the client's health.

The agency's Home Infusion Therapy and Parenteral Nutrition program covers:

- Parenteral nutrition, also known as total parenteral nutrition (TPN).
- Home infusion supplies and equipment.

Who is eligible to provide home infusion supplies and equipment and parenteral nutrition solutions?

(WAC <u>182-553-400</u>(1))

Eligible providers of home infusion supplies and equipment and parenteral nutrition solutions must:

- Have a signed <u>Core Provider Agreement</u> with the agency
- Be one of the following provider types:
 - ✓ Pharmacy provider
 - ✓ Durable medical equipment (DME) provider
 - ✓ Infusion therapy provider

What are the requirements for reimbursement? (WAC 182-553-400(2))

The agency pays eligible providers for home infusion supplies and equipment and parenteral nutrition solutions only when the providers:

- Are able to provide home infusion therapy within their scope of practice.
- Have evaluated each client in collaboration with the client's physician, pharmacist, or nurse to determine whether home infusion therapy and parenteral nutrition is an appropriate course of action.
- Have determined that the therapies prescribed and the client's needs for care can be safely met.
- Have assessed the client and obtained a written physician order for all solutions and medications administered to the client in the client's residence or in a dialysis center through intravenous, epidural, subcutaneous, or intrathecal routes.
- Meet the requirements in WAC <u>182-502-0020</u> (Health care record requirements), including keeping legible, accurate, and complete client charts, and providing the documentation in the client's medical file.

Where may services be provided and how are they reimbursed?

- Federally-Qualified Health Centers (FQHCs), physicians, and physician clinics may provide home infusion therapy and parenteral nutrition services in a physician's office or physician clinic, unless the client resides in a nursing facility. Bill using the appropriate procedure codes from the agency's https://physician-Related Services/Health Care Professional Services Medicaid Billing Guide.
- **Nursing facilities:** Some services and supplies necessary for the administration of infusion are included in the facility's per diem rate for each client. See the <u>Coverage Table</u> to identify procedure codes that are included in the nursing facility per diem rate. A client's infusion pump, parenteral nutrition pump, insulin pump, solutions, and insulin infusion supplies are not included in the nursing facility per diem rate and are paid separately (see WAC 182-553-500(6)).
- Outpatient hospital providers may provide infusion therapy and parenteral nutrition.
 Bill using the appropriate revenue codes in the agency's <u>Outpatient Hospital Services</u> <u>Medicaid Billing Guide</u>.

Home Infusion Therapy and Parenteral Nutrition Program

- Clients in a state-owned facility: Home infusion therapy and parenteral nutrition for agency clients in state-owned facilities (state school, developmental disabilities (DD) facilities, mental health facilities, Western State Hospital, and Eastern State Hospital) are purchased by the facility through a contract with manufacturers. The agency does not pay separately for home infusion supplies and equipment or parenteral nutrition solutions for these clients (see WAC 182-553-500(5)).
- Clients who have elected the agency's hospice benefit: The agency pays for home infusion/parenteral nutrition separate from the hospice per diem rate only when both of the following apply:
 - ✓ The client has a pre-existing diagnosis that requires parenteral support.
 - ✓ That pre-existing diagnosis is unrelated to the diagnosis that qualifies the client for hospice.

Note: When billing using a paper copy CMS-1500 claim form, you must enter a "K" indicator in "field 19" to identify that the infusion therapy services were unrelated to the terminal diagnosis. When billing electronically, you must enter a "K" indicator in the "comments" section. (WAC 182-553-500(5))

Client Eligibility

(WAC 182-553-300(1))

How can I verify a patient's eligibility?

Providers must verify that a patient has Washington Apple Health coverage for the date of service, and that the client's benefit package covers the applicable service. This helps prevent delivering a service the agency will not pay for.

Verifying eligibility is a two-step process:

Step 1. Verify the patient's eligibility for Washington Apple Health. For detailed instructions on verifying a patient's eligibility for Washington Apple Health, see the *Client Eligibility, Benefit Packages, and Coverage Limits* section in the agency's current ProviderOne Billing and Resource Guide.

If the patient is eligible for Washington Apple Health, proceed to **Step 2**. If the patient is **not** eligible, see the note box below.

Step 2. Verify service coverage under the Washington Apple Health client's benefit package. To determine if the requested service is a covered benefit under the Washington Apple Health client's benefit package, see the agency's <u>Health Care</u> Coverage—Program Benefit Packages and Scope of Service Categories web page.

Note: Patients who are not Washington Apple Health clients may submit an application for health care coverage in one of the following ways:

- 1. By visiting the Washington Healthplanfinder's website at: www.wahealthplanfinder.org.
- 2. By calling the Customer Support Center toll-free at: 855-WAFINDER (855-923-4633) or 855-627-9604 (TTY).
- 3. By mailing the application to: Washington Healthplanfinder PO Box 946 Olympia, WA 98507

In-person application assistance is also available. To get information about inperson application assistance available in their area, people may visit www.wahealthplanfinder.org or call the Customer Support Center.

Are clients enrolled in managed care eligible?

(WAC <u>182-553-300</u>(2))

Yes. Home infusion therapy and parenteral nutrition are covered under the agency-contracted managed care organizations (MCOs) when the services are medically necessary. All services must be requested directly through the client's MCO.

Providers can verify a client's managed care enrollment through the ProviderOne client benefit inquiry screen.

Clients may contact their MCO by calling the telephone number provided to them.

The MCO is responsible for:

- Payment of covered services
- Payment of services referred by a provider participating with the plan to an outside provider

Note: To prevent billing denials, check the client's eligibility both **prior** to scheduling services and at the **time of the service.** Also make sure proper authorization or referral is obtained from the plan. See the agency's <u>ProviderOne Billing and Resource Guide</u> for instructions on how to verify a client's eligibility.

Newborns of clients enrolled in managed care plans are the responsibility of the plan in which the mother is enrolled for the first 21 days of life. If the mother changes plans, the baby follows the mother.

Are Primary Care Case Management (PCCM) clients covered?

Yes. For the client who has chosen to obtain care with a PCCM provider, this information is displayed on the client benefit inquiry screen in ProviderOne. These clients must obtain or be referred for services via a PCCM provider. The PCCM provider is responsible for coordination of care just like the PCP would be in a plan setting.

Note: To prevent billing denials, check the client's eligibility both **prior** to scheduling services and at the **time of the service.** Also make sure proper authorization or referral is obtained from the PCCM provider. See the agency's ProviderOne Billing and Resource Guide for instructions on how to verify a client's eligibility.

Coverage

Is medical necessity required for home infusion therapy?

Yes. All infusion therapy must be medically necessary. The medical necessity for the infusion must be evident in the diagnosis code on the claim. If the diagnosis code does not indicate the medical need for the infusion, the agency may recoup the payment.

When is infusion therapy covered in the home?

(WAC <u>182-553-300</u>(3) and (4))

The agency will cover infusion therapy in the home when the client:

- Has a written physician order for all solutions and medications to be administered.
- Is able to manage their infusion in one of the following ways:
 - ✓ Independently
 - ✓ With a volunteer caregiver who can manage the infusion
 - Y By choosing to self-direct the infusion with a paid caregiver (see WAC $\underline{388-71-05640}$)
- Is clinically stable and has a condition that does not warrant hospitalization.
- Agrees to comply with the protocol established by the infusion therapy provider for home infusions. If the client is not able to comply, the client's caregiver may comply.
- Consents, if necessary, to receive solutions and medications administered in the home through intravenous, enteral, epidural, subcutaneous, or intrathecal routes. If the client is not able to consent, the client's legal representative may consent.
- Lives in a residence that has adequate accommodations for administering infusion therapy, including:
 - ✓ Running water
 - ✓ Electricity
 - ✓ Telephone access
 - ✓ Receptacles for proper storage and disposal of drugs and drug products

Note: The agency evaluates a request for home infusion therapy supplies and equipment or parenteral nutrition solutions that are not covered or are in excess of the home infusion therapy and parenteral nutrition program's limitations or restrictions, according to WAC <u>182-501-0165</u>. See <u>Authorization</u> and WAC <u>182-503-500</u>.

Is medical necessity required for parenteral nutrition?

Yes. All parenteral nutrition must be medically necessary. The medical necessity for the product being supplied must be evident in the diagnosis code on the claim. If the diagnosis code does not indicate the medical need for parenteral nutrition, the agency may recoup the payment.

When is parenteral nutrition covered?

(WAC <u>182-553-300</u>(5))

To receive parenteral nutrition, a client must:

- Have a written physician order for all solutions and medications to be administered.
- Be able to manage their infusion in one of the following ways:
 - ✓ Independently
 - ✓ With a volunteer caregiver who can manage the infusion
 - ✓ By choosing to self-direct the infusion with a paid caregiver (WAC 388-71-05640)

-And-

To receive parenteral nutrition, a client must meet one of the following conditions that prevents oral or enteral intake to meet the client's nutritional needs:

- Have hyperemesis gravidarum or an impairment involving the gastrointestinal tract that lasts three months or longer, where either of these conditions prevents oral or enteral intake to meet the client's nutritional needs
- Be unresponsive to medical interventions other than parenteral nutrition
- Be unable to maintain weight or strength

When is parenteral nutrition not covered?

(WAC 182-553-300(6))

The agency does not cover parenteral nutrition services for a client who has a functioning gastrointestinal tract when the need for parenteral nutrition is only due to:

- A swallowing disorder
- A gastrointestinal defect that is not permanent unless the client meets the criteria below
- A psychological disorder (such as depression) that impairs food intake
- A cognitive disorder (such as dementia) that impairs food intake
- A physical disorder (such as cardiac or respiratory disease) that impairs food intake
- A side effect of medication
- Renal failure or dialysis, or both

What if a client has a condition expected to last less than three months?

(WAC <u>182-553-300</u>(7))

The agency covers parenteral nutrition for a client whose gastrointestinal impairment is expected to last less than three months when:

- The eligibility criteria are met.
- The client has a written physician order that documents the client is unable to receive oral or tube feedings.
- It is medically necessary for the gastrointestinal tract to be totally nonfunctional for a period of time.

When are intradialytic parenteral nutrition (IDPN) solutions covered?

(WAC 182-553-300(8))

The agency covers IDPN solutions when:

- The parenteral nutrition is not solely supplemental to deficiencies caused by dialysis.
- The client meets the eligibility criteria.
- The client is able to manage their infusion in one of the following ways:

- ✓ Independently
- ✓ With a volunteer caregiver who can manage the infusion
- ✓ By choosing to self-direct the infusion with a paid caregiver

What documentation is required?

See <u>Billing and Claim Forms</u> for CMS-1500 claim form instructions specific to the Home Infusion Therapy and Parenteral Nutrition program.

Note: The agency evaluates a request for home infusion therapy supplies and equipment or parenteral nutrition solutions that are not covered or are in excess of the home infusion therapy and parenteral nutrition program's limitations or restrictions, according to WAC 182-501-0165 and WAC 182-501-0169. See Authorization and WAC 182-553-500.

What equipment and supplies are covered?

(WAC 182-553-500(1) through (6))

The agency covers the following equipment and supplies under the Home Infusion Therapy and Parenteral Nutrition program for eligible clients, subject to the limitations and restrictions listed below:

- Home infusion supplies are limited to one month's supply per client, per calendar month.
- Parenteral nutrition solutions are limited to one month's supply per client, per calendar month.
- Covered rental of pumps is limited to one type of infusion pump, one type of parenteral pump, and one type of insulin pump per client, per calendar month as follows:
 - ✓ The agency covers the rental payment for each type of infusion, parenteral, or insulin pump for up to 12 months. (The agency considers a pump purchased after 12 months of rental payment).
 - ✓ All rent-to-purchase infusion parenteral and insulin pumps must be new equipment at the beginning of the rental period.
 - ✓ The agency covers only one purchased infusion or parenteral pump, per client in a five-year period.
 - ✓ The agency covers only one purchased insulin pump, per client in a four-year period.

Home Infusion Therapy and Parenteral Nutrition Program

Note: Covered supplies and equipment that are within the described limitations listed above do not require prior authorization (PA) for payment. Requests for supplies or equipment that exceed the limitations or restrictions listed in this guide require PA and are evaluated on an individual basis.

The agency's payment for equipment rentals or purchases includes:

- Delivery and pick-up.
- Full service warranty.
- Instructions to a client or a caregiver, or both, on the safe and proper use of equipment provided.
- Set-up, fitting, and adjustments.

Coverage Table

Infusion therapy equipment and supplies

HCPCS	3.5 34.04	-	NH Per	D. W. (G
Code	Modifier		Diem?	Policy/Comments
A4220		Refill kit for implantable infusion pump	Y	Limited to one kit, per client, per month
A4221		Supplies for maintenance of drug infusion catheter, per week	Y	List drug(s) separately. (Includes dressings for the catheter site and flush solutions not directly related to drug infusion). The catheter site may be a peripheral intravenous line, a peripherally inserted central catheter (PICC), a centrally inserted intravenous line with either an external or subcutaneous port, or an epidural catheter. HCPCS code A4221 also includes all cannulas, needles, dressings, and infusion supplies (excluding the insulin reservoir) related to continuous subcutaneous insulin infusion via external insulin infusion pump (E0784). One unit = one week
A4222		Supplies for external drug infusion pump, per cassette or bag (List drug(s) separately)	Y	HCPCS code A4222 includes the cassette or bag, diluting solutions, tubing, and other administration supplies, port cap changes, compounding charges and preparation charges.

Infusion therapy equipment and supplies (cont.)

	_	NH Per	
Modifier	Description		Policy/Comments
	Infusion supplies not	Y	Includes the following:
	used with external		
	infusion pump, per		1. Disposable elastomeric infusion
	cassette or bag (list		pumps
	drug(s) separately)		2. Gravity flow with a standard roller
			clamp or another flow rate
			regulator
			3. Related supplies
			Invoice required. Submit a summary
			document of the therapy provided and
			the specific items used.
			Allowed in combination with HCPCS
			code A4222 when the client is
			infusing multiple therapies.
			Supporting documentation must be in
			the client's medical records.
	Modifier	used with external infusion pump, per cassette or bag (list	Modifier Description Diem? Infusion supplies not used with external infusion pump, per cassette or bag (list

Antiseptics and germicides

HCPCS			NH Per	
Code	Modifier	Description	Diem?	Policy/Comments
A4246		Betadine or Phisohex	Y	One pint per client, per month. Not
		solution, per pint		allowed in combination with HCPCS
				codes A4247
A4247		Betadine or iodine	Y	One box per client, per month. Not
		swabs/wipes, per box		allowed in combination with HCPCS
		of 100		codes A4246
E0776	NU	IV pole	Y	Purchase
E0776	RR	IV pole	Y	Rental per month
				One unit = one month

Infusion pumps

HCPCS	Madician	Description	NH Per	Dali av/Comments
Code	Modifier	L.	Diem?	Policy/Comments
E0779	RR	Ambulatory infusion	N	Rental per month
		pump, mechanical,		
		reusable, for infusion		
		8 hours or greater		
E0780	NU	Ambulatory infusion	N	Purchase
		pump, mechanical,		
		reusable, for infusion		
		less than 8 hours		
E0781	RR	Ambulatory infusion	N	Rental per month
		pump, single or		
		multiple channel,		
		electric or battery		
		operated, with		
		administrative		
		equipment, worn by		
		patient		
E0791	RR	Parenteral infusion	N	Rental per month
		pump, stationary,		*
		single or multi-		
		channel		

Parenteral nutrition infusion pumps

HCPCS			NH Per	
Code	Modifier	Description	Diem?	Policy/Comments
B9004	NU	Parenteral nutrition infusion pump, portable	N	Purchase
B9004	RR	Parenteral nutrition infusion pump, portable	N	Rental per month One unit = one month
B9006	NU	Parenteral nutrition infusion pump, stationary	N	Purchase
B9006	RR	Parenteral nutrition infusion pump, stationary	N	Rental per month One unit = one month

Parenteral nutrition solutions

Note: When using half units of parenteral solutions, the agency will reimburse for 1 unit every other day, otherwise allowed once per day. In the event an odd number of days of therapy are delivered, you may round the last day of therapy to the closest unit. (**Example: If delivering 250 ml of 50% dextrose for 21 consecutive days, bill for 11 units of parenteral solution.)**

HCPCS			NH Per	
Code	Modifier	Description	Diem?	Policy/Comments
B4164		Parenteral nutrition	N	Not allowed in combination with
		solution;		HCPCS codes B4189, B4193, B4197,
		carbohydrates		B4199, B5000, B5100, and B5200
		(dextrose), 50% or		
		less $(500 \text{ ml} = 1 \text{ unit})$		
		home mix		
B4168		Parenteral nutrition	N	Not allowed in combination with
		solution; amino acid,		HCPCS codes B4189, B4193, B4197,
		3.5% (500 ml = 1)		B4199, B5000, B5100, and B5200
		unit) home mix		
B4172		Parenteral nutrition	N	Not allowed in combination with
		solution; amino acid,		HCPCS codes B4189, B4193, B4197,
		5.5% through 7%		B4199, B5000, B5100, and B5200
		(500 ml = 1 unit) -		
		home mix		
B4176		Parenteral nutrition	N	Not allowed in combination with
		solution; amino acid,		HCPCS codes B4189, B4193, B4197,
		7% through 8.5%		B4199, B5000, B5100, and B5200
		(500 ml = 1 unit) -		
		home mix		
B4178		Parenteral nutrition	N	Not allowed in combination with
		solution; amino acid		HCPCS codes B4189, B4193, B4197,
		greater than 8.5%		B4199, B5000, B5100, and B5200
		(500 ml = 1 unit) -		
		home mix		

Parenteral nutrition solutions (cont.)

HCPCS			NH Per	
Code	Modifier	Description	Diem?	Policy/Comments
B4180		Parenteral nutrition solution; carbohydrates (dextrose) greater than 50% (500 ml = 1 unit) = home mix	N	Not allowed in combination with HCPCS codes B4189, B4193, B4197, B4199, B5000, B5100, and B5200
B4185		Parenteral nutrition solution, per 10 grams, lipids	N	
B4189		Parenteral nutrition solution; compounded amino acid and carbohydrates with electrolytes, trace elements, and vitamins, including preparation, any strength, 10 to 51 grams of protein – premix	N	
B4193		Parenteral nutrition solution; compounded amino acid and carbohydrates with electrolytes, trace elements, and vitamins, including preparation, any strength, 52 to 73 grams of protein – premix	N	

Parenteral nutrition solutions (cont.)

HCPCS			NH Per	
Code	Modifier	Description	Diem?	Policy/Comments
B4197		Parenteral nutrition solution; compounded amino acid and carbohydrates with electrolytes, trace elements, and vitamins, including preparation, any strength, 74 to 100 grams of protein –	N	
		premix		
B4199		Parenteral nutrition solution; compounded amino acid and carbohydrates with electrolytes, trace elements, and vitamins, including preparation, any strength, over 100 grams of protein – premix	N	
B4216		Parenteral nutrition; additives (vitamins, trace elements, heparin, electrolytes) – home mix, per day	N	Not allowed in combination with HCPCS codes B4189, B4193, B4197, B4199, B5000, B5100, and B5200

Parenteral nutrition solutions (cont.)

HCPCS			NH Per	
Code	Modifier	Description	Diem?	Policy/Comments
B5000	Woulder	Parenteral nutrition solution; compounded amino acid and carbohydrates with electrolytes, trace elements, and vitamins, including preparation, any strength, renal – amirosyn RF, nephramine,	N	Toney, comments
B5100		renamine – premix Parenteral nutrition solution; compounded amino acid and carbohydrates with electrolytes, trace elements, and vitamins, including preparation, any strength, hepatic – freamine HBC, hepatmine - premix	N	

Parenteral nutrition supplies

Note:

- Parenteral Nutrition Kits are considered **all-inclusive** for the items necessary to administer therapy.
- Number of units billed cannot exceed number of days.

HCPCS			NH Per	
Code	Modifier	Description	Diem?	Policy/Comments
B4220		Parenteral nutrition	N	Per day
		supply kit; premix		One unit = one day
				Not allowed in combination with
				HCPCS code B4222
B4222		Parenteral nutrition	N	Per day
		supply kit; home mix		One unit = one day
				Not allowed in combination with
				HCPCS code B4220
B4224		Parenteral nutrition	N	Per day
		administration kit,		One unit = one day
		per day		

Insulin infusion pumps

HCPCS			NH Per	
Code	Modifier	Description	Diem?	Policy/Comments
E0784	RR	External ambulatory	N	Covered without prior
		infusion pump,		authorization for Type I
		insulin		Diabetes
				Prior authorization required for Type II Diabetes
				Includes case
				Rental per month
				One unit = one month
				Maximum of 12 months' rental Pump is considered purchased after 12 months' rental
				Limited to one pump per client in a four year period

Insulin infusion supplies

HCPCS	3.5.34.04		NH Per	7.10 (G
Code	Modifier	Description	Diem?	Policy/Comments
A4230		Infusion set for	N	Two boxes per client, per month
		external insulin		One unit = one box of ten
		pump, non-needle		
		cannula type		
A4231		Infusion set for	N	Two boxes per client, per month
		external insulin		One unit = one box
		pump, needle type		
A4232		Syringe with needle	N	Two boxes per client, per one month
		for external insulin		One unit = one box of ten
		pump, sterile, 3cc		
A4602		Replacement battery	N	Ten per client per six months
		for external infusion		
		pump owned by		
		patient, lithium, 1.5		
		volt		
K0601		Replacement battery	N	Ten per client per six months
		for external infusion		
		pump owned by		
		patient, silver oxide,		
		1.5 volt		
K0602		Replacement battery	N	Ten per client per six months
		for external infusion		
		pump owned by		
		patient, silver oxide,		
		3 volt		
K0603		Replacement battery	N	Nine per client per three months
		for external infusion		
		pump owned by		
		patient, alkaline, 1.5		
		volt		
K0604		Replacement battery	N	
		for external infusion		
		pump owned by		
		patient, lithium, 3.6		
		volt		
K0605		Replacement battery	N	
		for external infusion		
		pump owned by		
		patient, lithium, 4.5		
		volt		
	İ	, 0.20	l	<u> </u>

Miscellaneous infusion supplies

HCPCS			NH Per	
Code	Modifier	Description	Diem?	Policy/Comments
A4927		Gloves, nonsterile,	Y	One unit = One box of 100 gloves
		per box of 100 gloves		
				Units exceeding two per month
				require prior authorization.
A4930		Gloves, sterile, per	Y	
		pair		
E1399		Equipment repair,	N	Requires prior authorization
		parts		See instructions in <u>Authorization</u> .
E1399		10 quart	Y	Requires prior authorization
		chemotherapy waste		See instructions in <u>Authorization</u> .
		container		Invoice required
B9999		No other code for	N/A	Requires prior authorization
		parenteral supplies		See instructions in <u>Authorization</u> .
				Invoice required
K0739		Repair or nonroutine	N	Prior authorization is required
		service for durable		
		medical equipment		Must submit invoice with claim that
		other than oxygen		separates labor costs from other costs
		equipment requiring		
		the skill of a		
		technician, labor		
		component, per 15		
		minutes		

Continuous Glucose Monitoring (CGM)

HCPCS			NH Per	
Code	Modifier	Description	Diem?	Policy/Comments
A9276		Sensor; Invasive	N/A	Allowed only for clients age 18 and
		(subcutaneous),		younger with an FDA-approved
		disposable for use		CGM device.
		with interstitial		
		continuous glucose		Prior authorization and invoice
		monitoring system		required.
		One unit = One day		_
		supply		When requesting PA, the client must:
A9277		Transmitter;	N/A	
		External, for use with		Be diagnosed with insulin
		interstitial continuous		dependent diabetes mellitus.
		glucose monitoring		Be followed by an endocrinologist.
		system		Either have had one or more
A9278		Receiver (monitor);	N/A	severe episodes of hypoglycemia
		external, for use with		or be enrolled in an Institutional
		interstitial continuous		Review Board-approved trial.
		glucose monitoring		
		system		

Closed loop systems are not covered. Verification with self-monitoring of blood glucose (SMBG) is needed prior to adjusting insulin. Do not use the CGM results to adjust insulin.

To submit a claim for the physician interpretation and report of CGM results, see CPT code 95251 (PA **not** required) in the agency's current Physician-Related Services/Healthcare Professional Services Medicaid Billing Guide.

Authorization

Written/fax authorization does not override the client's eligibility or program limitations. Not all categories of eligibility receive all services. For example: Infusion pumps are not covered under the Family Planning Only program.

What is written/fax authorization?

Written or fax authorization is a paper authorization process available to providers. It is used for <u>Limitation Extension</u> (LE) requests and for services noted in Washington Administrative Code (WAC) and billing guides as needing prior authorization.

For the Home Infusion Therapy and Parenteral Nutrition program, you must obtain written/fax authorization for:

- Miscellaneous parenteral therapy supplies (HCPCS code B9999). See the <u>Coverage Table</u> in this guide for further details. To request prior authorization, fax a completed *Justification for Use of Miscellaneous Parenteral Supply Procedure Code (B9999)* form, HCA <u>13-721</u>, to the fax number listed on the form.
- Equipment repairs, parts, and 10 quart chemotherapy waste containers require prior authorization (**HCPCS code E1399**). To request prior authorization, fax a completed *Fax/Written Request Basic Information* form, HCA <u>13-756</u>, to the fax number listed on the form.
- Limitation Extensions.

How do I obtain written/fax authorization?

You may obtain authorization by sending a request, along with any required forms, to the fax number listed on the form.

Note: See the agency's <u>ProviderOne Billing and Resource Guide</u> for more information on requesting authorization.

What is a limitation extension (LE)?

An LE is authorization for cases when the agency determines that it is medically necessary to provide more units of service than allowed in the agency's WAC and billing guides.

How is an LE request submitted for approval?

Submit the request for LE authorization by using the written/fax authorization process. **Requests** for LE authorization must include all of the following:

- Name of the agency and NPI
- Client's name and ProviderOne client ID
- Procedure code and description of supply needed
- Copy of the original prescription
- Explanation of client-specific medical necessity to exceed limitation

Fax the completed *Fax/Written Request Basic Information* form, HCA <u>13-756</u>, to the fax number listed on the form.

Does miscellaneous parenteral supply HCPCS code B9999 require prior authorization?

Yes. Miscellaneous HCPCS code B9999 requires prior authorization. In order to be reimbursed for B9999, you must **first** complete the *Justification for use of Miscellaneous Parenteral Supply Procedure Code* (B9999) form, HCA <u>13-721</u>, and fax it to the fax number listed on the form for review and approval. Keep a copy of the request in the client's file.

Do not submit claims using HCPCS code B9999 until you have received an authorization number from the agency indicating that your bill has been reviewed and approved.

When submitting a request for authorization, attach supporting documentation. This documentation must consist of all of the following:

- Name of the agency and NPI
- Client's name and ProviderOne client ID
- Date of service
- Explanation of client-specific medical necessity
- Invoice
- Name of primary piece of equipment and whether the equipment is rented or owned
- Copy of original prescription

Billing and Claim Forms

Effective for claims billed on and after October 1, 2016

All claims must be submitted electronically to the agency, except under limited circumstances. For more information about this policy change, see Paperless Billing at HCA. This billing guide still contains information about billing paper claims. This information will be updated effective January 1, 2017.

What are the general billing requirements?

Providers must follow the agency's <u>ProviderOne Billing and Resource Guide</u>. These billing requirements include:

- What time limits exist for submitting and resubmitting claims and adjustments
- When providers may bill a client
- How to bill for services provided to primary care case management (PCCM) clients
- How to bill for clients eligible for both Medicare and Medicaid
- How to handle third-party liability claims
- What standards to use for record keeping

What records must be kept in the client's file?

(WAC 182-553-400)

In addition to the documentation required under WAC <u>182-502-0020</u> (Health care record requirements), the following records specific to the Home Infusion Therapy and Parenteral Nutrition Program must be kept in the client's file:

- For a client receiving infusion therapy, the file must contain:
 - ✓ A copy of the written prescription for the therapy.
 - ✓ The client's age, height, and weight.
 - ✓ The medical necessity for the specific home infusion service.
- For a client receiving parenteral nutrition, the file must contain:
 - ✓ All the information listed above.
 - ✓ Any oral or enteral feeding trials and outcomes, if applicable.
 - ✓ The duration of gastrointestinal impairment.
 - ✓ The monitoring and reviewing of the client's lab values:

Home Infusion Therapy and Parenteral Nutrition Program

- At the initiation of therapy.
- At least once per month.
- When the client or the client's lab results are unstable.

How is the CMS-1500 claim form completed?

Note: See the agency's <u>ProviderOne Billing and Resource Guide</u> for general instructions on completing the CMS-1500 claim form.

The following CMS-1500 claim form instructions relate to the Home Infusion Therapy and Parenteral Nutrition program:

Field No.	Name	Entry		
24.B	Place of Service	Enter the following code:		
		Code To Be Used For		
		12 Client's residence		
		Nursing facility (formerly SNF)		
		Nursing facility (formerly ICF)		
		Custodial care facility		
		End Stage Renal Disease Treatment Facility		