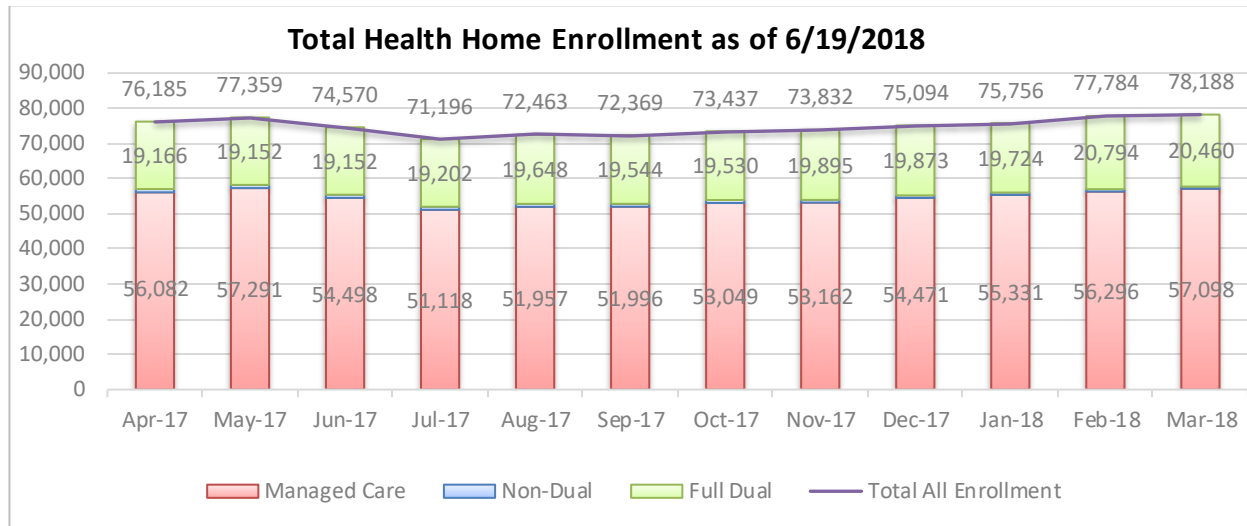
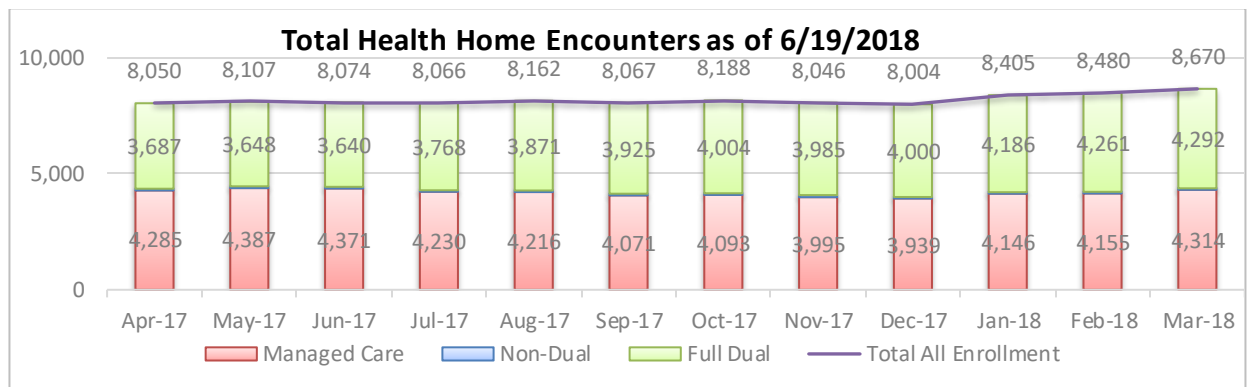


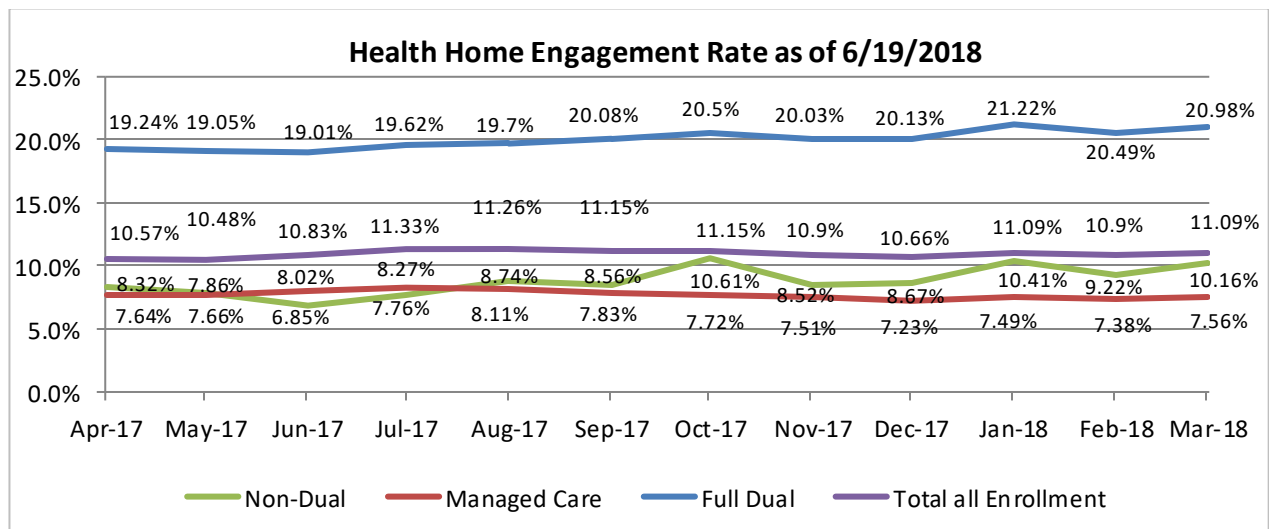
**Enrollment** – Enrolled with a MFFS Lead or is a MCO with an open Health Home segment.



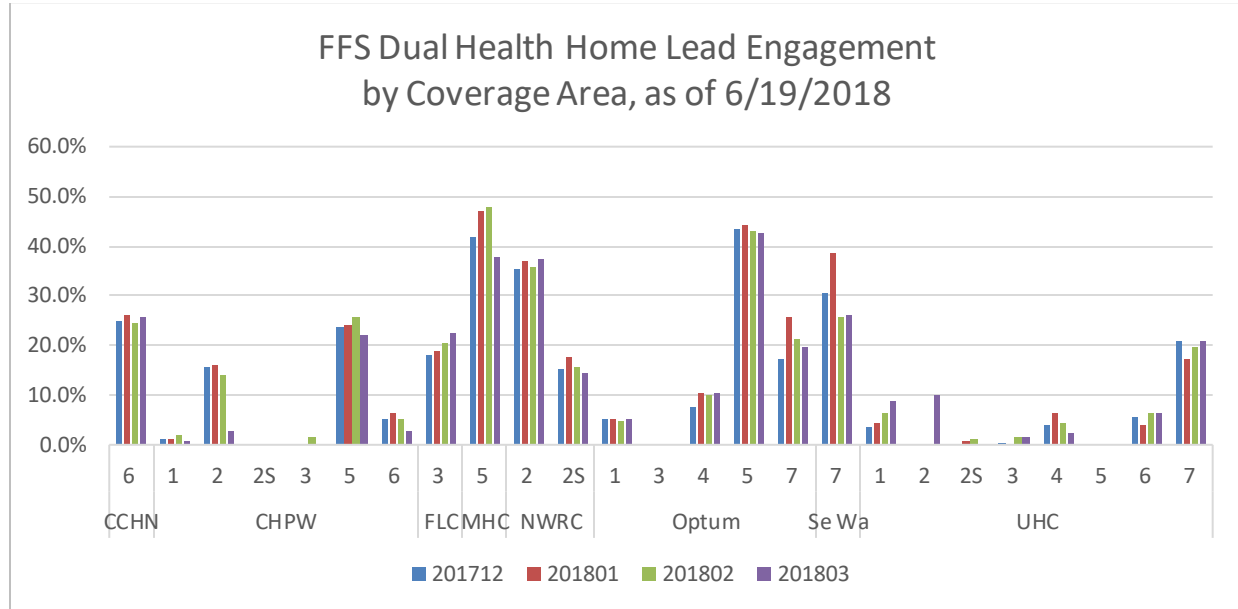
**Encounters** - Only accepted encounters, by date of service, are included in this report.



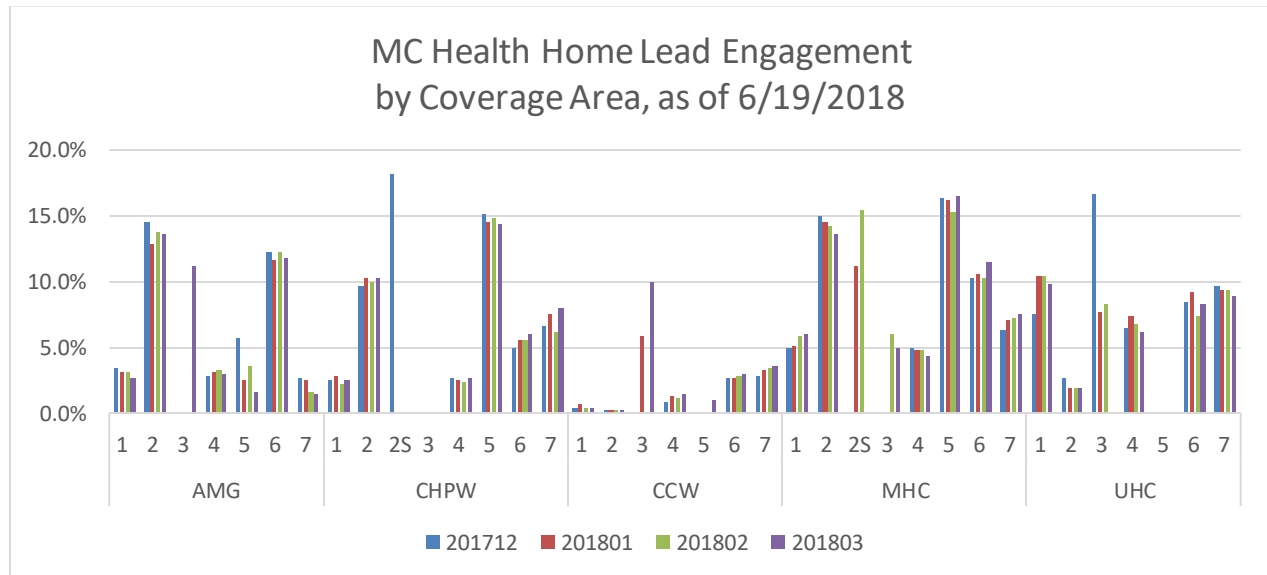
**Engagement Rate** – The engagement rate (# of accepted encounters/# of clients enrolled).



**FFS Engagement Rate by Lead and Coverage area – Only accepted encounters are included. Only coverage areas where the Lead has a contact are included.**



**Managed Care Engagement Rate by Lead and Coverage area – Only accepted encounters are included. Only coverage areas with 10 or more assigned clients during one or more quarters, are included.**



**Data Sources:** A breakdown by billing entity, can be seen in the Report Solution 500017.3 Health Home Enrolled and Encounter as of 6/19/2018 (from OMSD/HCA). A breakdown by billing entity, Lead type and coverage area, can be seen in the Report Solution 500017.4 as of 6/19/2018 (from OMSD/HCA).