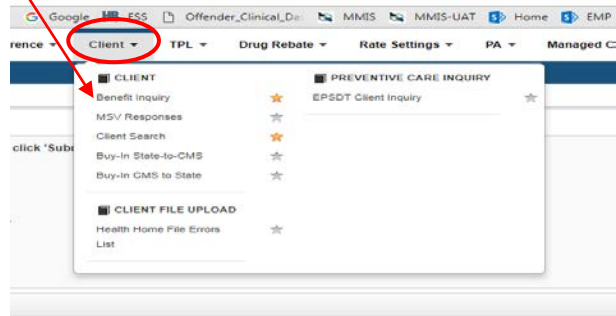# Benefit Suspension Viewing in ProviderOne

To view suspension date spans, you need to use the "Benefit Inquiry" option from the "Client" tab in P1

On the "Client Eligibility Inquiry" screen, you will need to enter the offender's P1# and change the "Inquiry Start Date" which will default to today's date to a date in the past. The easiest way to do this is to simply change the last digit of the year to go back one year – i.e. 2017 to 2016 You must then click the "Submit" button to initiate the search, hitting enter will do nothing on this screen!

On the next screen, you will be referring to the "Client Eligibility Spans" section of the page to find the information:

<u>Incarceration in a jail or prison</u> will be indicated by date spans for the following RACs:

- <u>RAC 8000</u>: indicating incarceration in a prison facility and labeled under the "Benefit Service Package" (BSP) header as "OHP" (referring to the Offender Health Plan) or
- <u>RAC 8500</u>: indicating incarceration in a participating jail facility and labeled as a "Benefit Service Package" labeled as "SBP – Institutionalized Dates" (SBP=Suspended Benefit Package)

Insurance Type Code	Recipient Aid Category (RAC)	Benefit Service Package	Eligibility Start Date	Eligibility End Date	ACES Coverage Group	ACES Case Number
MC: Medicaid	1105	Suspended - Inpatient Hospital Services Only	07/28/2017	12/31/2999	S01	013174741
MC: Medicaid	8000	OHP	07/27/2017	12/31/2999		
MC: Medicaid	1105	CNP	06/27/2017	07/27/2017	S01	013174741
MC: Medicaid	8500	SBP - Institutionalized Dates	06/13/2017	06/27/2017		
MC: Medicaid	1105	Suspended - Inpatient Hospital Services Only	06/14/2017	06/26/2017	S01	013174741

View Page: 2   ⊘ Go   + Page Count   ☑ SaveToXLS   Viewing Page: 1

Message(s): Suspended Medical, Inpatient Hospital Service Only

For these RACs, the <u>eligibility start and end dates</u> are essentially like movement in OMNI:

- The date that they entered the prison or jail facility will be noted in the "Eligibility Start Date" column, and the day that they released will be noted in the "Eligibility End Date" column.

Recipient Aid Category (RAC)	Benefit Service Package	Eligibility Start Date	Eligibility End Date
8500	SBP - Institutionalized Dates	06/13/2017	06/27/2017

- If they are still residing in the facility as of the date you view this screen, the "Eligibility End Date" will show as open ended with a date of 12/31/2999

Recipient Aid Category (RAC)	Benefit Service Package	Eligibility Start Date	Eligibility End Date
8000	OHP	07/27/2017	12/31/2999

<u>Suspended community benefits</u> will be indicated by Medicaid RACs (a list of medical coverage RACs is forthcoming) with <u>date spans that run concurrent (+1/-1 day) with a prison or jail RAC</u> and are labeled as "Suspended – Inpatient Hospital Services Only" under the "Benefit Service Package" header.

Insurance Type Code	Recipient Aid Category (RAC)	Benefit Service Package	Eligibility Start Date	Eligibility End Date	ACES Coverage Group	ACES Case Number
MC: Medicaid	1105	Suspended - Inpatient Hospital Services Only	07/28/2017	12/31/2999	S01	013174741
MC: Medicaid	8000	OHP	07/27/2017	12/31/2999		
MC: Medicaid	1105	CNP	06/27/2017	07/27/2017	S01	013174741

In this example, you see the following:

- community benefits segment open prior to entry into prison, now has an eligibility end date that coincides with entry into prison

Insurance Type Code	Recipient Aid Category (RAC)	Benefit Service Package	Eligibility Start Date	Eligibility End Date	ACES Coverage Group	ACES Case Number
MC: Medicaid	1105	Suspended - Inpatient Hospital Services Only	07/28/2017	12/31/2999	S01	013174741
MC: Medicaid	8000	OHP	07/27/2017	12/31/2999		
MC: Medicaid	1105	CNP	06/27/2017	07/27/2017	S01	013174741

- Next, you see a new Medicaid benefits segment open for IP only benefits using the same Medicaid RAC as the community RAC that is dated one day AFTER entry into prison – this is done to allow for any non-IP community services performed prior to entering prison on the same date as entry to pay without denying!

  - **NOTE** in this example, the <u>open ended</u> "Eligibility End Date" on both RACs…this will remain that way until the individual is released from the prison/jail facility – once they release, their Medicaid community benefits will reinstate to full benefits automatically with the release from prison but will be back dated one day, again, to cover any non-inpatient services that may occur in the community on the same date as the release but after they have left the prison/jail facility

Insurance Type Code	Recipient Aid Category (RAC)	Benefit Service Package	Eligibility Start Date	Eligibility End Date	ACES Coverage Group	ACES Case Number
MC: Medicaid	1105	Suspended - Inpatient Hospital Services Only	07/28/2017	12/31/2999	S01	013174741
MC: Medicaid	8000	OHP	07/27/2017	12/31/2999		
MC: Medicaid	1105	CNP	06/27/2017	07/27/2017	S01	013174741

Scenario Examples:

<u>Violators in prison:</u>

DOC#899770 note in OMNI, this individual is showing in the header under "Category" as "Sanctioned" which indicates he has been brought back to prison on a violation

Following the directions above, review this individual's benefit status in P1 under the "Client Eligibility Spans" section of the "Benefit Inquiry"

In this example (also used above), the offender did have community benefits prior to entry into prison and they have been suspended

- RAC 1105 CNP benefits ended effective 7/27/2017
- RAC 8000 OHP "benefits opened" with entry into prison effective 7/27/2017
- RAC 1105 Suspended-Inpatient Hospital Services Only opened effective 7/28/2017

Inpatient Hospitalization – (Benefits opened during incarceration):

Insurance Type Code	Recipient Aid Category (RAC)	Benefit Service Package	Eligibility Start Date	Eligibility End Date	ACES Coverage Group	ACES Case Number
MC: Medicaid	1201	Suspended - Inpatient Hospital Services Only	07/01/2017	12/31/2999	N05	026469400
MC: Medicaid	8000	OHP	09/01/2012	12/31/2999		
MC: Medicaid	1201	Suspended - Inpatient Hospital Services Only	06/01/2017	06/30/2017	N05	026469400
MC: Medicaid	1201	Suspended - Inpatient Hospital Services Only	09/01/2016	09/30/2016	N05	026469400
MC: Medicaid	1201	Suspended - Inpatient Hospital Services Only	08/01/2016	08/31/2016	N05	026469400

In this example, you can see by the dates of the OHP RAC, this is an offender who has been in prison for some time, you can see where we have applied for Medicaid benefits in the past (2016) where segments were only open for a month at a time.

This individual had an IP event in June which remained open into July so benefits were suspended indefinitely when implementation occurred…in this case, we would not have to reapply to cover any subsequent IP events (although we should always confirm that benefits are still suspended each time an event occurs), nor would we need to apply for release benefits.

Client Eligibility Spans

Insurance Type Code	Recipient Aid Category (RAC)	Benefit Service Package	Eligibility Start Date	Eligibility End Date	ACES Coverage Group	ACES Case Number
C: Medicaid	8000	OHP	09/01/2012	12/31/2999		
C: Medicaid	1201	Suspended - Inpatient Hospital Services Only	06/01/2017	07/31/2017	N05	028277998

View Page: 1 ⊙ Go + Page Count SaveToXLS   Viewing Page: 1

ssage(s): Suspended Medical, Inpatient Hospital Service Only

In this example, benefits that we applied for were not suspended. This will likely be seen for cases that we request retro benefits for (applying outside the actual month of service) as we do this manually through a designated HCA staff who continues to close benefits for any month in which the services are not used. We are working with HCA to determine if this protocol is correct, but for now, it means that in this case, we would have to reapply for benefits for subsequent inpatient events.

Work Release Terminations:

Client Eligibility Spans

Insurance Type Code	Recipient Aid Category (RAC)	Benefit Service Package	Eligibility Start Date	Eligibility End Date	ACES Coverage Group	ACES Case Number
MC: Medicaid	1201	Suspended - Inpatient Hospital Services Only	07/25/2017	12/31/2999	N05	027683280
MC: Medicaid	8000	OHP	07/24/2017	12/31/2999		
MC: Medicaid	1201	ABP	07/13/2017	07/24/2017	N05	027683280
MC: Medicaid	8000	OHP	04/14/2017	07/13/2017		
MC: Medicaid	1201	Suspended - Inpatient Hospital Services Only	07/01/2017	07/12/2017	N05	027683280

View Page: 2 ⊙ Go + Page Count SaveToXLS   Viewing Page: 1

Message(s): Suspended Medical, Inpatient Hospital Service Only

The first thing to note in this example, is that the DOC RAC (OHP "benefit") ended as this individual left prison to go to WR which is not covered by DOC so movement to a WR will "end" the DOC RAC in the P1 system. As we now apply for benefits for WR – you see the community benefits activate the day of release

This individual had their WR privileges revoked and was returned to prison. In this case you now see:

- The open community benefits end (the same day as entry into prison) and
- The DOC RAC re-open (indicating entry date into prison) and
- The suspended IP only benefits become effective the day after re-entry to prison

Client Eligibility Spans

Insurance Type Code ▲▼	Recipient Aid Category (RAC) ▲▼	Benefit Service Package ▲▼	Eligibility Start Date ▲▼	Eligibility End Date ▲▼	ACES Coverage Group ▲▼	ACES Case Number ▲▼
MC: Medicaid	1201	Suspended - Inpatient Hospital Services Only	07/25/2017	12/31/2999	N05	027683280
MC: Medicaid	8000	OHP	07/24/2017	12/31/2999		
MC: Medicaid	1201	ABP	07/13/2017	07/24/2017	N05	027683280
MC: Medicaid	8000	OHP	04/14/2017	07/13/2017		
MC: Medicaid	1201	Suspended - Inpatient Hospital Services Only	07/01/2017	07/12/2017	N05	027683280

View Page: 2 ⊙ Go ➕ Page Count SaveToXLS   Viewing Page: 1

Message(s): Suspended Medical, Inpatient Hospital Service Only

DOC Violators in County/City Jails:

Client Eligibility Spans

Insurance Type Code ▲▼	Recipient Aid Category (RAC) ▲▼	Benefit Service Package ▲▼	Eligibility Start Date ▲▼	Eligibility End Date ▲▼	ACES Coverage Group ▲▼	ACES Case Number ▲▼
MC: Medicaid	1201	ABP	07/14/2017	12/31/2999	N05	028244515
MC: Medicaid	8500	SBP Institutionalized Dates	06/16/2017	07/14/2017		
MC: Medicaid	1201	Suspended - Inpatient Hospital Services Only	06/16/2017	07/13/2017	N05	028244515
MC: Medicaid	1201	ABP	05/01/2017	06/15/2017	N05	028244515

View Page: 1 ⊙ Go ➕ Page Count SaveToXLS   Viewing Page: 1

Message(s): Suspended Medical, Inpatient Hospital Service Only

In this example, a DOC offender has been taken to a local jail facility. Note the following indicators:

- Community benefit eligibility "ends" effective 6/15/17 (the same date the individual was incarcerated)
- Suspended benefits (IP only) begin the day AFTER (6/16/17) incarceration occurs – again, allowing for non-IP events that occur prior to incarceration to pay without denying.
- RAC 8500 present showing span of dates the individual was incarcerated in the jail facility and finally
- The reestablishment of community benefits upon release from the jail facility – ended the suspended benefits the day BEFORE, once again, to allow for non-IP events that may occur that same day after leaving the jail to pay without denying.

There may be other scenarios, so if you are not sure, please ask. There are also certain Medicaid RACs that do not cover medical (i.e. cash and food, housing only) which we will be getting the list of in the near future, but for now, you can generally see this in the description in the BSP column. If you are unsure – ask. This will be important as those that don't have medical coverage as a part of their BSP will need to be applied for, for IP purposes and/or releasing benefits if they desire.