HEALTH SERVICES CONTRACTS, CLAIMS & BENEFITS UNIT | ON-BOARDING

Logistics
□ Restrooms, Workrooms, Breakroom, Conference Rooms
□ Emergency Exits
□ Introductions – Health Services and Non-Health Services (i.e. Budget, IT, etc.)
□ Organizational Chart (HQ HS)
□ Parking Permit (Security desk – 1 st Floor)
□ Purchase Request – Nameplate from CI via TRACKS (Beth can order) (standard size, black with white letters FIRST LAST
NAME) \$9.00 each
Documents and Training
□ Payroll/Safety Orientation (HR will schedule)
□ New Hire Paperwork (Schedule with HR within 3 days of hire)
☐ Fingerprinting and Badge (Schedule with Management Services via email dochqmanagementservi@DOC1.wa.gov)
☐ Give Name of new employee, status (perms vs non-perm), type of badge (staff, volunteer, or contractor), what
day they officially start, and what type of access they need for the building
□ New Employee Orientation (via email DOC LMS Help Desk)
☐ Review the Corrections Training & Development Policy to ensure employee is enrolled in any other required
training such as Supervision and Leadership if in a supervisory role
□ DOC Policy and General Information Vs 2016 Training (LMS) – complete within first 30 days of hire
□ Position Description (sign and submit to HR – preferably first day)
□ Performance & Development Plan Expectations (sign and submit to HR – preferably first day)
□ HSCCBU Expectations (sign and file in supervisory file – preferably first day)
Resources and Tools
□ Data Sources – OMNI, ProviderOne
□ iDOC (intranet site) – IT Helpdesk, Forms, Policies, Announcements, Alerts, etc.
□ doc.wa.gov – External Website – Provider Portal
□ Access DB's (Contracts and Violator)
□ Fee Schedules
□ iECMS
□IMRS's
Access
□ SharePoint – Health Services; Health Services Finance; MDU
□ Complete/submit P1 access forms
□ HPF Test − request once email is established - HCA Volunteer Assister Program <u>hcavolunteerassister@hca.wa.gov</u>
□ WA CONN Account
□ Complete iECMS Training for access (contracts contact − Carrie Bell)
□ Request HPF training access from HBE
□ Submit help ticket to get YouTube access if needed
☐ Submit Help Ticket to include: phone number, effective date, update name on phone and voicemail password if not
completed by HR
□ W:\Health Care Services
□ W:\Health Care Services\Healthcare Finance Unit (create folder 'First Name Last Name')
□ W:\Health Care Services\Healthcare Finance Unit\Medical Disbursement Unit
□ H:\ - Personal Drive
□ OMNI/OMNI-HS (LID Ticket Chelsey Smith)
□ CIPS Access (LID Ticket)
□Report Builder
*Requires DataCube access: Help ticket for AD Groups G-S-DOC1-APPS-DOCReport-BrowseDemographic and G-S-

Modified: 3/21/2017

DOC1-APPS-DOCReport-BrowseEncounters

□ AFRS toolbox access (request to Dianne Doonan?)
□ Add to email distro lists:
□ MDU all staff
□ HBCU all staff
☐ HSF all staff (Chelsey Smith request)
☐ HS HQ all staff (Soknara Buth request)
□ Meetings as determined by Manager/Supervisor
HEALTH SERVICES CONTRACTS, CLAIMS & BENEFITS UNIT ON-BOARDING-CONTD
□ Submit Help Ticket: add employee to printer if scanning access is required
□ Submit Help Ticket to get SCAN number for long distance calls
□ Submit Help Ticket to access group emails
□ dochqmedicalpay
□ dochqmedicalrab
□ docmedicaidapplications
□ Access to Data Cube – submit email to Andrea Slemp