Washington State
Health Care Authority

Data Analytics Workflow

Leads and Referrals

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Referral ← Intake/Triage → Input data into case tracking

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SURS staff ← Yes — SURS case? ←

No

Algo staff ← Yes — Algo case? ←

No

SURS staff determine if it is one of the following cases

QMT staff ← Yes — QMT referral? ←

No

Audit staff ← Yes — Audit case? ←

No

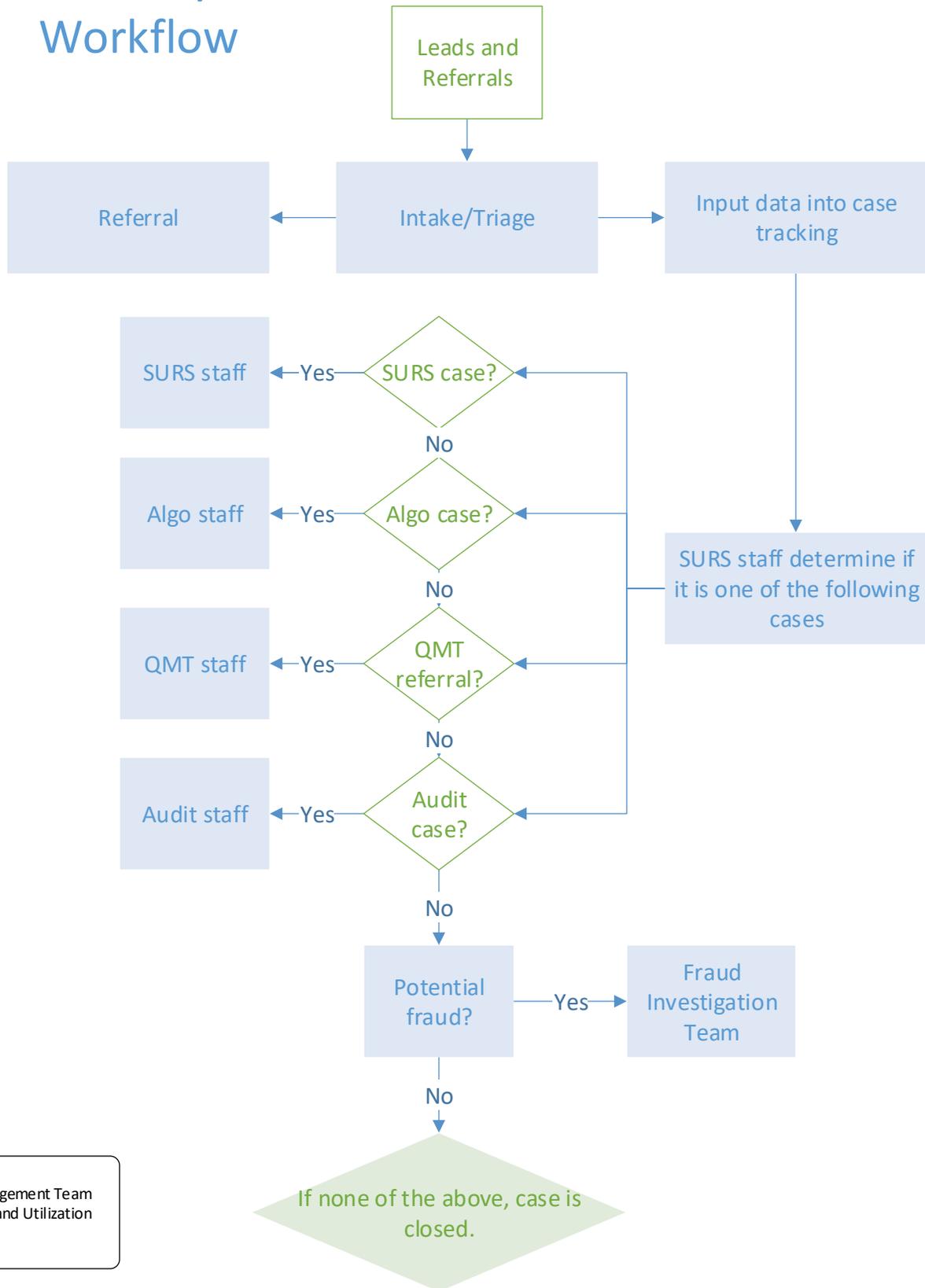Potential fraud? — Yes → Fraud Investigation Team

No

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If none of the above, case is closed.

QMT=Quality Management Team
SURS=Surveillance and Utilization Review Staff