



STATE OF WASHINGTON
HEALTH CARE AUTHORITY
626 8th Avenue, SE • Olympia, Washington 98501

NOTICE

Title or Subject: Request for Public Comments – Washington State Managed Care Quality Strategy

Effective Date: October 2020 (revises current Quality Strategy, effective October 2017)

Description: The term “Apple health” includes both Medicaid and Children’s Health Insurance Program (CHIP) populations. The Washington State Quality Strategy (QS) outlines a comprehensive plan that incorporates assessment, monitoring, coordination and ongoing performance improvement processes and activities that are directed at continually improving the Medicaid Apple Health managed care program. The QS is the vehicle used by the Washington State Health Care Authority to communicate the vision, goals and monitoring strategies addressing health care quality, timeliness, and access. The QS also serves to meet the requirements specified by the Code of Federal Regulations (CFR) 438.340, which requires the development and maintenance of a Medicaid Quality Strategy.

The purpose of the QS includes:

- Articulating guiding principles for developing and implementing a quality strategy and prioritizing activities related to quality management;
- Describing activities related to the development, evaluation and updating of the strategy to reflect stakeholder input and continuous improvement;
- Providing structure and assignment of responsibilities for implementing the activities as described in the QS;
- Identifying procedures for assessment of quality and appropriateness of care delivered by Managed Care Organizations;
- Establishing clear aims and objectives to drive improvements in care delivery and outcomes, and identifying the metrics by which progress will be measured;
- Outlining the monitoring activities that will be used to ensure that the services provided to Medicaid managed care members conform to professionally recognized standards of practice, contract requirements, and state and federal rules and regulations;
- Describing processes used to identify and pursue opportunities for improvements in health outcomes, accessibility, and value-based payment methodologies;
- Clearly articulating the complex set of programs and populations that require support as part of an integrated managed care delivery system.

OFFICE OF THE CODE REVISER
STATE OF WASHINGTON
FILED

DATE: October 30, 2020

TIME: 3:06 PM

WSR 20-22-070

The public comment period for the Washington State Managed Care Quality Strategy document is from 11/2/2020 through 12/2/2020 at 5 p.m. (Pacific). You can email comments to larita.paulsen@hca.wa.gov.

The Quality Strategy document can be found at the following link:

- <https://www.hca.wa.gov/assets/program/13-0053-washington-state-managed-care-quality-strategy.pdf>

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