

## **Appendix B: Verifying Eligibility Using a Magnetic Card Reader or MEV service**

### **Magnetic Card Reader**

The option to use a magnetic card reader to access client eligibility information is available using the new Services Card. Using a magnetic card reader is optional; the Agency will not provide or sell readers. While swipe card technology gives providers an easy and immediate way to check eligibility, there are other low or no-cost inquiry methods.

#### **Mini Magnetic Card Readers attach to PC Screen and UB Connection**

- Provider “swipes” Services Card.
- Eligibility information is displayed on the PC screen.
- Providers can print the screen.



#### **Desktop Magnetic Card Readers connect directly to Internet**

- Provider “swipes” Services Card.
- Eligibility information is printed line by line similar to a cash register tape.



The Health Care Authority – Washington Apple Health does not favor, endorse, or recommend Magnetic Card Readers over any other inquiry method, and does not favor, endorse, or recommend any Magnetic Card Reader model or vendor over any other model or vendor. HCA and its employees have neither a financial interest, nor any other type of interest, in which inquiry method you choose.

To ensure providers would have at least one option for a reader compatible with the Services Card, the vendor for ProviderOne - Client Network Services, Inc. (CNSI) or a designee - is required to make readers available for purchase. CNSI has designated TransUnion to make card readers ranging from \$100 to \$400 available for purchase, as well as specifications on card readers that will work with ProviderOne. The Services Card uses a single track format that is readable by many commercial card readers. However, the software loaded on the device will need to be reconfigured to submit transactions and your vendor may charge you. Providers are encouraged to shop for the model and vendor that best meets their needs.

For providers choosing the card reader option, you will need a card reader that is configured appropriately and you will be subject to a monthly subscription fee to access the secure network that connects to ProviderOne eligibility data. TransUnion is the designated secure network vendor for ProviderOne. If you choose to use the card reader technology to check eligibility, you will need a monthly subscription only available through TransUnion. The fee for this service is \$15 a month for each reader, with unlimited transactions.

## ProviderOne Billing and Resource Guide

All inquiries about the card readers, including reader specifications, compatibility questions, and subscribing to the eligibility service should be directed to MedData. HCA does not provide, endorse or sell card readers.

- TransUnion website: <http://www.transunion.com/industry/healthcare>
- TransUnion email: [pdl\\_meddatasupport@transunion.com](mailto:pdl_meddatasupport@transunion.com)
- TransUnion telephone: 877-732-6853

### MEV Services

MEV services provide access to on-line client eligibility data and can be purchased through approved Apple Health vendors.

MEV services provide necessary client eligibility information for billing purposes. When a provider enters their NPI number, access code, date of service, and the client's name, birth date, and/or ProviderOne client ID number, the provider will receive eligibility status, availability of other insurance, managed care plan enrollment status, Medicare enrollment, and other scope-of-care and program restriction information.

The current MEV vendor is:

TRANSUNION HEALTHCARE  
6100 FAIRVIEW ROAD, SUITE 1200  
CHARLOTTE, NC 28210

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