

Health Information Infrastructure Advisory Board

Pilot Final Report Evaluation Topics**I. Governance**

- A. Participation
 1. Document stakeholder membership in governance organization
 2. Document stakeholder participation in governance organization
- B. Structure
 1. Vision and mission documents
 2. Openness and transparency policy
 3. Operational controls
 4. Management and reporting structure
 5. Board of Directors oversight
- C. Mechanisms for compromise and conflict resolution
 1. Record issues creating concern or disagreement
 2. Document processes used for resolution
 3. Document specific issue resolution results

II. Policy Issues

- A. Provisioning of Records
 1. Adopted policy
- B. Privacy
 1. Adopted policy
- C. Security
 1. Adopted policy
- D. Consumer Control
 1. Deposits
 2. Access
 3. Annotation
 4. Correction
- E. Legal Barriers
 1. Perceived
 2. Actual

III. Operational Issues

- A. Provisioning Data
 1. Interfaces
 - a. List of operational interfaces
 - b. Sources of operational interfaces
 2. Cooperation of data providers
- B. Providing Access to Data
 1. Consumer access methods
 2. Provider access methods

C. Enrollment & Identity Management

1. Consumers
2. Providers

D. User Authentication

1. Consumers
2. Providers
3. System personnel

IV. Financial Sustainability

A. Costs

1. Types and amounts of cost elements
2. Potential economies of scale

B. Revenue

1. Types and amounts of potential or actual revenue
2. Advantages and disadvantages of specific revenue sources
3. Estimate of revenue needed for breakeven

V. Potential Unanticipated Impacts

A. Community

1. Changes in attitude
2. Changes in perceived importance of health care issues

B. Consumers

1. Changed interest in health care issues
2. Changed concern about privacy

C. Providers

1. Perceptions of workload changes from HRB
2. Changed desire for more complete information