

Health Information Infrastructure Advisory Board

Pilot Final Report Evaluation Topics**I. Governance**

- A. Participation
 - 1. Document stakeholder membership in governance organization
 - 2. Document stakeholder participation in governance organization
- B. Structure
 - 1. Vision and mission documents
 - 2. Openness and transparency policy
 - 3. Operational controls
 - 4. Management and reporting structure
 - 5. Board of Directors oversight
- C. Mechanisms for compromise and conflict resolution
 - 1. Record issues creating concern or disagreement
 - 2. Document processes used for resolution
 - 3. Document specific issue resolution results

II. Policy Issues

- A. Provisioning of Records
 - 1. Adopted policy
- B. Privacy
 - 1. Adopted policy
- C. Security
 - 1. Adopted policy
- D. Consumer Control
 - 1. Deposits
 - 2. Access
 - 3. Annotation
 - 4. Correction
- E. Legal Barriers
 - 1. Perceived
 - 2. Actual

III. Operational Issues

- A. Provisioning Data
 - 1. Interfaces
 - a. List of operational interfaces
 - b. Sources of operational interfaces
 - 2. Cooperation of data providers
- B. Providing Access to Data
 - 1. Consumer access methods
 - 2. Provider access methods
- C. Enrollment & Identity Management
 - 1. Consumers

- 2. Providers
- D. User Authentication
 - 1. Consumers
 - 2. Providers
 - 3. System personnel

IV. Financial Sustainability

- A. Costs
 - 1. Types and amounts of cost elements
 - 2. Potential economies of scale
- B. Revenue
 - 1. Types and amounts of potential or actual revenue
 - 2. Advantages and disadvantages of specific revenue sources
 - 3. Estimate of revenue needed for breakeven

V. Potential Unanticipated Impacts

- A. Community
 - 1. Changes in attitude
 - 2. Changes in perceived importance of health care issues
- B. Consumers
 - 1. Changed interest in health care issues
 - 2. Changed concern about privacy
- C. Providers
 - 1. Perceptions of workload changes from HRB
 - 2. Changed desire for more complete information